

Authentication

Orange = Guest Flow + Identity Check + TTL + Message Limits
Green = User Flow

Step	User State	Entry Point	User Action	System Action	Identity Check	Auth Level	Session / TTL	Notes
1	Anonymous	Landing Page	Page load	Render marketing + CTA	None	None	None	No tracking beyond basic analytics
2	Anonymous	Navbar	Click Get Started	Initialize guest session	None	Guest (unverified)	TTL starts (e.g. 15–30 min)	Session shell only
3	Anonymous	Navbar	Click Download App	Redirect to App Store	None	None	None	Separate funnel, session
4	Guest	Get Started	Continue	Lightweight auth gate appears	None	Guest (unverified)	TTL active	Gate decides: guest vs sign-in
5	Guest	Auth Gate	Choose Continue as Guest	Allow limited access	✅ Primary identity check	Guest (constrained)	Short TTL, no refresh	No memory, no age-locked topics
6	Guest	Auth Gate	Choose Sign In / Sign Up	Run identity check (same as mobile)		Authenticated	TTL reset + rolling	This is where identity is established
6a	Pending	Verification	Face ID / Passkey	Re-assert identity + age	✅ Secondary identity check	Verified (auth-lite)	New TTL issued	Store flags only, no biometrics
7	Authenticated	Auth Success	Auto-redirect	Load AI Chat Landing Page	None	Authenticated	Rolling TTL + absolute cap	Shared auth system
8	Guest	AI Chat Landing	Start chatting	Enforce guest policies	None	Guest	Message + time limits	Constrained capabilities
9	Guest	AI Chat	Hit boundary (time/topic/save)	Require session elevation	None	Guest → Pending	TTL paused	Boundary detected
10	Authenticated / Verified	AI Chat	Inactivity	Idle timer fires	None	Same	Inactivity TTL	Warn before expiry
11	Any	AI Chat	TTL expires	Lock chat + clear state	None	None	Session destroyed	Privacy-first exit
12	Any	Expired State	Re-enter	Restart at auth gate	None	Depends	New TTL	No silent resurrection

AI Chat

Step	User State	Entry Point	User Action	System Action	Dock State	Chat / UI State	Session / TTL	Notes
1	Anonymous / Auth	AI Chat Page	Page loads	Render chat UI + dock (idle)	Idle	Chat Mode	None	Side menu available
2	Chat User	AI Chat	Click New Chat	Start new chat context	Idle	Chat Mode	Standard TTL	Single active thread
3	Chat User	AI Chat	Click Start Voice Session	Request mic + speaker permissions	Connecting	Waiting Room UI	TTL paused	Simulated appointment entry
4	Pending	Waiting Room	Permissions granted	Initialize voice session	Connecting	Meeting UI loads	Session TTL starts	No audio yet
5	Pending	Waiting Room	Permissions denied	Abort session	Disabled	Return to Chat Mode	TTL resumes	Clear error shown
6	In Session	Meeting UI	Session connects	Audio streams begin	Live	Session Mode	Active TTL	Zoom-like experience
7	In Session	Dock	Mic mute/unmute	Toggle mic + verify OS state	Live / Muted	Session Mode	Active TTL	Dock reflects real state
8	In Session	Dock	Speaker mute/unmute	Toggle output + verify device	Live / Muted	Session Mode	Active TTL	Audio only, captions ok
9	In Session	Dock	Connection degrades	Monitor audio + network health	Degraded	Session Mode	Active TTL	Warning shown
10	In Session	Dock	No audio detected	Silence detection	Degraded	Session Mode	Active TTL	"We can't hear you"
11	In Session	Side Menu	Show / hide messages	Toggle transcript view	Live	Read-only transcript	Active TTL	No context switching
12	In Session	Side Menu	Click old message	Block interaction	Live	Preview only	Active TTL	No jumping threads
13	In Session	Dock	Click Decline / Leave	End session immediately	Ending	Session teardown	TTL ends	No confirmation
14	In Session	System	Inactivity timeout	Warn → auto-end	Ending	Session teardown	TTL ends	Privacy-first
15	In Session	System	Browser refresh / back	Destroy session	Disabled	Return to Chat Mode	TTL ends	No ghost sessions
16	Post Session	AI Chat	Session ended	Restore chat UI	Idle	Chat Mode	Standard TTL	Transcript available
17	Chat User	AI Chat	Continue chatting	Text interaction only	Idle	Chat Mode	Standard TTL	Same thread
17a	This is viewed on the side chat of the zoom experience. This can be on/off when voice mode not activated.							
18	Any	AI Chat	TTL expires	Clear state	Disabled	Exit chat	Session destroyed	No silent resume
19	Returning	AI Chat	Re-enter	Start fresh flow	Idle	Chat Mode	New TTL	Clean restart

Sidebar Behavior

User Type	Sidebar Default State	Visible Items	User Action	System Response	Notes
Super User	Open (default)	Start Voice Session, New Chat, Search Chat, All Chats, Options, Profile	Interact normally	Full sidebar functionality	Matches app exactly
Super User	Open	Chat Options (Share, Rename, Pin, Delete)	Click option	Execute action	No restrictions
Super User	Open	Profile → Subscription	View / manage plan	Allowed	Outside live sessions only
Non-Super User	Open (locked)	Start Voice Session, Chat List (read-only preview)	Click restricted item	Show upgrade prompt	No action taken
Non-Super User	Open (locked)	New Chat / Search / Options	Attempt action	Upgrade modal	“Upgrade to unlock”
Non-Super User	Open (locked)	Profile	Click	Show current plan + upgrade CTA	Clear path forward
Non-Super User	Any	Upgrade CTA	Click	Go to subscription flow	No session interruption

Settings Side Bar

User Type	Sidebar State	What They See	What Happens on Click	Outcome
Super User	Open (default)	Start Voice Session, New Chat, Search Chat, All Chats	Normal interaction	Feature works
Super User	Open	Single Chat → Options	Share / Rename / Pin / Delete	Action executes
Super User	Open	User Profile	Opens profile	Manage plan
Non-Super User	Open (locked)	Same sidebar layout	UI visible	Familiar layout
Non-Super User	Open (locked)	Start Voice Session	Click	Upgrade prompt
Non-Super User	Open (locked)	New Chat	Click	Upgrade prompt
Non-Super User	Open (locked)	Search / All Chats	Click	Upgrade prompt
Non-Super User	Open (locked)	Chat Options	Click	Upgrade prompt
Non-Super User	Open (locked)	User Profile	Click	Shows plan + upgrade CTA