

Participant 1

Interviewer: Can you change the layout of the dashboard? Can you remove one widget and add another one instead?

Participant 1: Okay. I'm trying to do that. It's not very directly clear where to go. Um, so I would have expected this component to be there already in the component itself, like on the "Empfehlung", for example, I would have tried to find a way to remove it from here, but now that it's not here either, I assume that it's not available or I assume maybe it's there on the top. Uh. Okay. So when I click on Settings, I think now it's starting to be adjustable. Okay. Okay. So only when I click on settings, this remove sign comes, which is not really intuitive for me. Uh, it's like something I just noticed because you asked the question. Otherwise I wouldn't have so easily discovered this. Um, so yeah, now I think I can remove a widget. I removed it, then I choose one component and added it. Okay. It would be good if while adding the component, I could see how it looks. Ideally because right now I don't know what that means. So I have to experiment around to know what is possible.

Interviewer: The next task is, can you find the focus chart? How would you mark an activity as done and rate your knowledge?

Participant 1: Okay. So this is, I think, the progress chart. Here it's talking it's calling it Überblick, but maybe it should actually say progress chart. Um, and then if I have an activity as I see a hover indication. So I'm assuming this is clickable. And I Right-clicked. That didn't work. That was my intuitive thing to do I right-clicked. But that's creating another two pop-ups. So I click on the left now. Okay, that works. Um. Yeah. Okay. But this is straightforward. I can very straightforwardly understand what it's doing. Yeah, the add to task list seems like a submit button. So I feel like to get rid of it, I have to click this even though this seems to just add the task, even though I might have just finished it right now. So. Uh, there should be actually a button, I think, here so that I can just say, okay, without adding to task list right now it feels like I intuitively have this idea, okay, I've clicked something, now I have to click something to make it like a confirmation. But this is not what it is doing.

Interviewer: Okay. The next type of tab is: Imagine you are planning the next tasks that you want to do this week. How would you proceed with the help of the dashboard?

Participant 1: Okay. Actually, then I would imagine I'm planning the next tasks. It's a very personal thing, but I would maybe want to actually mark them on the "Überblick" as like something like yellow or like outline to say these are the focus areas for now. And then as there is an option here to say: Add to task list... But I don't think I will use it like that because this is telling the whole topic to be an "Aufgabe". But I would actually not make the whole topic an "Aufgabe" because it's like demotivating. Maybe it's a big topic. And then it's just annoying to me. How I would proceed is to just write very the first step of the whole topic. So just the smallest part I can reasonably complete. So I'm actually unlikely to use it to directly say do this as a task because it's still a very big task and might be discouraging from my point of view.

Interviewer: Um. Next is can you add a task to the task list? How would you change the due date. Can you mark it as completed?

Participant 1: Okay. Uh, so for adding, I will just write something here and add it. Okay. That was simple. I would actually want the ability to rearrange these tasks. Now right now they are just coming on top of each other. But sometimes you want to focus on this task that you just added at the very first thing and you weren't able to rearrange them so that you can go in order. But right now, this ability is missing. Um. Then apparently this calendar sign is to say what date I will do it on, which is handy, which is useful. Yeah. I think I really miss the ability to rearrange the tasks here. If I mark it as completed. Yeah, it goes down, gets crossed and gets down. This is what I'm used to from other software, so I like that.

Interviewer: Okay, the next task is: Imagine you recently took a quiz and want to check your results. Can you find the widget showing the quiz results and locate your quiz? Can you see which questions you know? How did your peers go on the quiz?

Participant 1: Okay. So I'm assuming it's perhaps "Ergebnisse". But it's a bit non-intuitive if you say Ergebniss, because it's not talking about the quiz "Ergebnisse". Yeah.

Participant 1: So I found the quiz. Looks like this is the quiz. Ergebnissen. I would want to resize it. How do I resize it? Okay. That is still intuitive. More or less. So when zoomed in, it seems.

Participant 1: But okay, it says I did well in the tests apparently. And there is clearly an option to compare with the course. And apparently I did better than the average. So that's good to know.

Interviewer: Okay. Um, can you find the widget where you can set a learning goal for yourself? Can you explain to me what you see on the chart?

I think. Okay. I found the Lernziele widget where I can say what I want to do with the course and I want to follow actually, none of these. Oh yeah. The practical application/job related focus is interesting for me. Um. Even though I think both are slightly different. Practical application is a bit different than finding job related job related focus for learning goal. Um. Okay.

Participant 1: So apparently I need some specific amount of knowledge to do well for this goal. And I am lagging behind in that and I need to interact a bit more to do well with this thing. I need to improve my time management and based on my quiz results, I'm actually doing well to reach these goals.

So, yeah. Thank you. Thank you.

Interviewer: And then we have the task. Now, I have some overall questions for you. And the first one, what is your overall impression of the dashboard?

Was it easy or difficult to use?

Participant 1: I think the overall dashboard looks really appealing and is nice. Um, I find the mechanism to add components slightly non-intuitive because I have to click on the settings icon and it's not, I would not have assumed the settings icon will also allow me the ability to remove the components. Um, so it's like I would have tried to find it within the component and kind of given up already. Also, this adding components is slightly non-intuitive because I would have wanted to see visually what those components I'm

adding now. Right now I have to experiment with all the options to see what works and what does not work. Apart from this, I really like this Überblick, which should be called the progress chart. Um, if. Yeah, but it's also an "Überblick", so that's not so. That's not a big problem. The task list, the rearrangement was a big problem to me. Um, yeah, I think I, I really like this. And I would have even wanted even more components. Um, the ability to add even like, try even more components. Um, but I like the direction of it.

Interviewer: The next question. Did you encounter any problems or challenges while using the dashboard?

Participant 1: Um, yeah. The one challenge was the task rearrangement. Mm. Uh, the other challenge was finding the way to deleting the components.

Interviewer: Would you use the task list? Because you said before, it's like.

Participant 1: Personally speaking, I would not use it because I have my own task manager in "Notion" and other software I use like "Focus-to-do". And this still misses features. I want to subdivide the task to say this is a big topic. Then there are these topics. Then I want to label them to say this is in priority and this has to be done by now.

Interviewer: So if those features would be available, would it be a benefit for you if it's directly in the course or would you still prefer to do it outside.

Participant 1: Um, I have to think about this question.

Participant 1: It would be a handy addition. It won't become my primary way of organizing tasks even related to the studies. But it will help me in keeping the critical things in mind so that I do not miss some important things.

Interviewer: Um, next question is where there any features or functionalities that you found particularly useful or helpful?

Participant 1: The Überblick is really, really interesting and it's very appealing. I think I would actually use this. The okay button should be here, in my opinion instead of the add to task list button. But I overall like this gamification of the course and I think it will

inspire me to kind of work harder or motivate me to work on this a bit more. And also, I like this because it is based on my goal. Whatever my goal is, I can try to increase my results in a gamified manner. So I know these are the things I need to do to get to the goal I'm looking for. So I like that. The "Termine" is also useful. It would be nice if it could be colored if something is about to come.

Participant 1: Um, the recommendations, if they are coming from the very beginning, they seem like very generic. But if they are triggered when I do something and I get a pop-up or like some color coding here.

Speaker3: Would you like to have a pop-up?

Participant 1: More like a slight interaction in the component itself or like: something happened like a small notification.

Speaker3: So like a color coding?

Participant 1: Yeah, like something came like slight interaction to show something changed there. Yeah. Which draws my attention shortly. And then just maybe the color fades away just directly afterwards, but enough so that I can recognize something has changed here. Otherwise I will not even look here. Because still a lot of text. Yeah.

Interviewer: Yeah. Looking at the image alone, if you want to get rid of one, like, can you do that?

Participant 1: I would have assumed it's actually not possible based on the interface. Uh, okay. When I click on the tick, it disappears. Now, actually, one concern I have is how do I make it reappear if I click it by mistake? Is there a history log? But, um, because I didn't even read and removed it. But, um. Yeah. Otherwise. Once I figured this out, it's straightforward. Yeah.

Interviewer: Um, next question. Whether any features or functionalities that you found confusing or unnecessary?

Participant 1: Um. Yes confusing was how to remove components. Perhaps. Um, because just clicking on the setting bar gives this option. I might click, it might not.

Interviewer: So you would like to have it there all the time?

Participant 1: Perhaps right click to remove it or yeah, maybe even a button or a more specific feature within the setting.

Interviewer: Or like how, how would you like this like setting to look like? Uh, like if you go up, there's this up in blue for the test scores.

Above the dashboard. Should we look like this? Like my. Um.

Participant 1: Um, yeah possibly. Like from Android and those things I am used to. Like once you drag around things, there's a bin icon that appears and if you drag it to that, it gets removed. It would be easier.

Interviewer: Is it easier to you than just clicking on the cross directly.

Participant 1: If there is no button here. The easiest is if I can click here something or like have a edit mode here. Edit mode is a good like if there is a "Bearbeiten und Einschalten", that would be good.

Interviewer: Then so basically it just needs to be clearer.

Participant 1: Yeah because with settings, I would think different things would be associated with that. Okay.

Interviewer: Yeah. Okay. Next question. Is there anything else you would like to see included in the dashboard?

Speaker3: Mhm. And maybe some resources.

Participant 1: This also is that shared by community, by the recommended by the professor or and so on. And maybe even a community chat.

Interviewer: Okay. Um. Was it easy to find the information you needed?

Mostly. But I think it can be refined slightly. As I discussed before.

Interviewer: Did you find the dashboard visually appealing and engaging? Why or why not?

Participant 1: I found the "Überblick" and "Lernziele" quite visually appealing. The Empfehlung, I think if it's color coded. And bit shorter. Actually, this is too long. Maybe I can adjust it myself, but then it might become also appealing. Like with color coding these things and more interactivity, this will also become much more appealing. But these two components are definitely very appealing and the gamification component is like, what will engage me. if other things are also gamified or at least interactive, that would be interesting.

Interviewer: Uh, would you use the dashboard to support your studies?

Participant 1: Um, I will take a moment again to think about it.

Participant 1: Yeah, I definitely would, especially because of the "Überblick" and "Lernziele" and also the "Termine" is very useful. If the recommendation becomes more like kind of AI supported or somehow still very specific to my learning behavior, then this would become a very powerful component. But I guess that's a bit difficult to achieve in the short term.

Interviewer: Yeah. Okay. Thank you. Do you have any other remarks?

Participant 1: Uh, no, not really. It's a nice dashboard.