

## BEHAVIORAL RESEARCH

CANCER CONTROL AND POPULATION SCIENCES

# The presentation will begin shortly

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National Institutes of Health



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CANCER CONTROL AND POPULATION SCIENCES

# Decision-Making Steering Committee Speaker Series

Tricia Strusowski, R.N., M.S.

August 7, 2014



National Institutes of Health



# Decision-Making Steering Committee for NCI Division of Cancer Control and Population Sciences

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*August 7, 2014*

*Prepared by:*

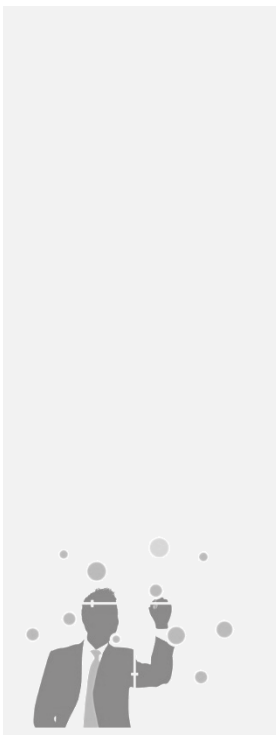
Tricia Strusowski, MS, RN  
Senior Consultant  
Oncology Solutions, LLC



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- **Education and Career Path**
- Publications, Presentations and National Committees Participation
- Core Strengths
- Pivotal Decision-Making Challenge for Patients and Families
- Additional Challenges

# Education and Career Path

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Nursing School of Wilmington, RN, 1983

Wilmington University, MS, Health Care Administration, 2008

- Hematology/Bone Marrow Transplant, Assistant Nurse Manager and Nurse Manager
- Oncology Home Care, Oncology Care Incorporated
- Manager, Case Management, Christiana Care Health System
- Clinical Director, Helen F. Graham Cancer Center, Christiana Care Health System

Multidisciplinary Centers

Cancer Care Management

(Navigators and Support Staff)

Pharmacy/Chemotherapy Suite

Pain/Symptom Management

Thoracic Surgery

BMT and FACT Accreditation

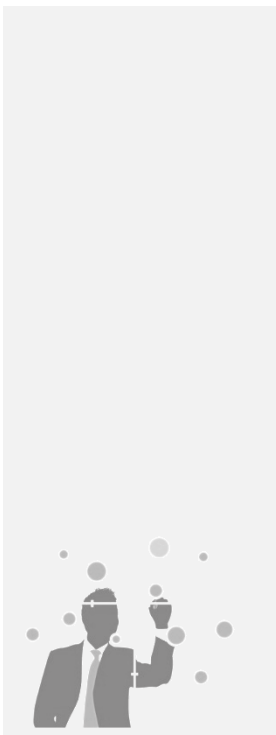
Rehabilitation

- Oncology Solutions, LLC, Senior Consultant



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# Publications, Presentations and National Committees Participation

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- ONS Oncology Nurse Navigation, Co-author Chapter 8, *Example of a Successful Navigation Program*, 2014
- Expert panel reviewer for ONS Nurse Navigator Core Competencies, 2013
- APA State of Delaware and International Healthy Workplace Award Recipient, 2012-2013
- Academy of Oncology Nurse Navigators Conference, Presenter, 2009-2013
- Academy of Oncology Nurse Navigators, Leadership Committee, 2009-2012
- NCCCP, Navigation Networking Committee Chair, 2009-2012



# Publications, Presentations and National Committees Participation

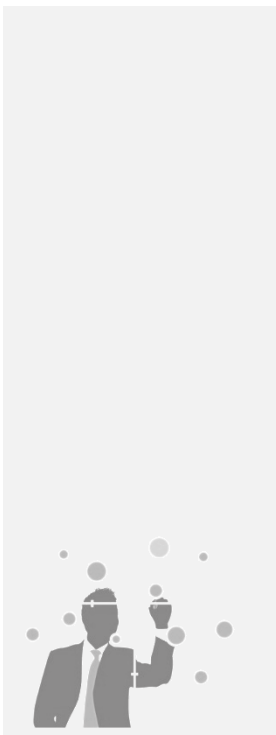
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- Expert Technical Panel AHRQ/NCI, CAHPS Patient Experience Survey, 2010-2012
- Interviewed for NCI Cancer Bulletin, Special Issue, *As Patient Navigation Expands and Evolves*, 2012
- Nursing Excellence Award, Nursing Spectrum and Case in Point Platinum Award, 2008-2010
- NCCCP, Quality of Care Co-chair, 2007-2010
- Association of Community Cancer Centers, A Call to Action: Patient Navigation, 2008-2009
- Articles for ACCC, ONS and Delaware Medical Journal on Navigation, Multidisciplinary Centers and Cancer Care Management Models



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# Core Strengths

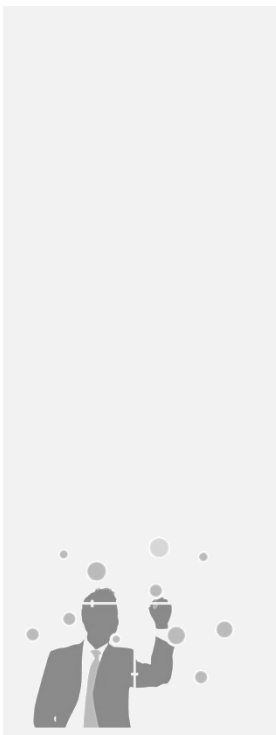
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## Clinical oncology program planning, development and implementation

- Cancer Center site assessments, gap analysis and overall program design for survivorship, navigation, palliative care and end of life services, clinical research, patient and family-centered care or advisory programs and cultural competency
- Support staff coordination, roles, responsibilities, job descriptions and discipline-specific assessment tools
- Education and toolkit development for Commission on Cancer (CoC) 2015 standards compliance and Institute of Medicine Report
- Development, performance improvement and optimization of tumor site multidisciplinary consults

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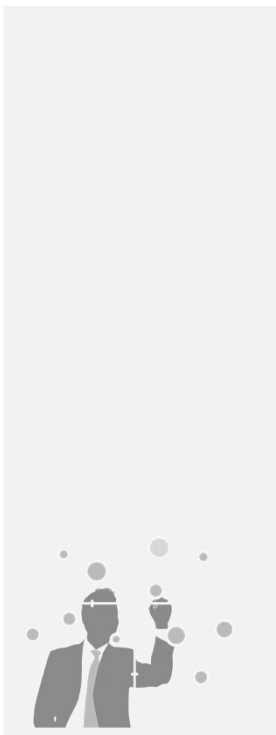
# Pivotal Decision-Making Challenge for Patients and Families

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*“A major pivotal decision-making challenge for the patient and their family is reviewing treatment options; balancing critical decisions, including prognosis, outcome, and finances.”*

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# Additional Challenges

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The top statement from cancer patients

**“listen to me.”**

**“tell me the full truth about my diagnosis”**

**“tell me about the risks”**

**Cost concerns were also a major worry as well as not fully understanding all the options available for their cancer treatment.**

**“Cancer care is often not as patient-centered, accessible, coordinated, or evidence based as it could be.”**

— Institute of Medicine Report

*Delivering High-Quality Cancer Care: Charting a New Course for a System in Crisis*



# A recent report from the Institute of Medicine suggests growth may be outstripping our capabilities in cancer treatment



## Institute of Medicine Report

### Delivering High-Quality Cancer Care: *Charting a New Course for a System in Crisis*

1

#### + How do we meet growing demand for cancer services...

- Aging population and increasing cancer incidence
- Rapidly increasing number of cancer survivors

#### + ...Within a fragmented eco-system...

- Diminishing workforce
- Ill-defined quality measures
- Rising costs/ reduced margins
- Treatment futility / No comparative effectiveness
- Poor clinician-patient communication
- Inadequate IT infrastructure

#### + ...Using a novel framework and foreign vocabulary?

- Accountable Care Organizations
- ASCO Medical Oncology Bundles
- Value-Based Modifiers
- Clinically Integrated Networks
- Oncology Medical Home
- Survivorship Plans
- Research Cooperatives
- Pathway Compliance

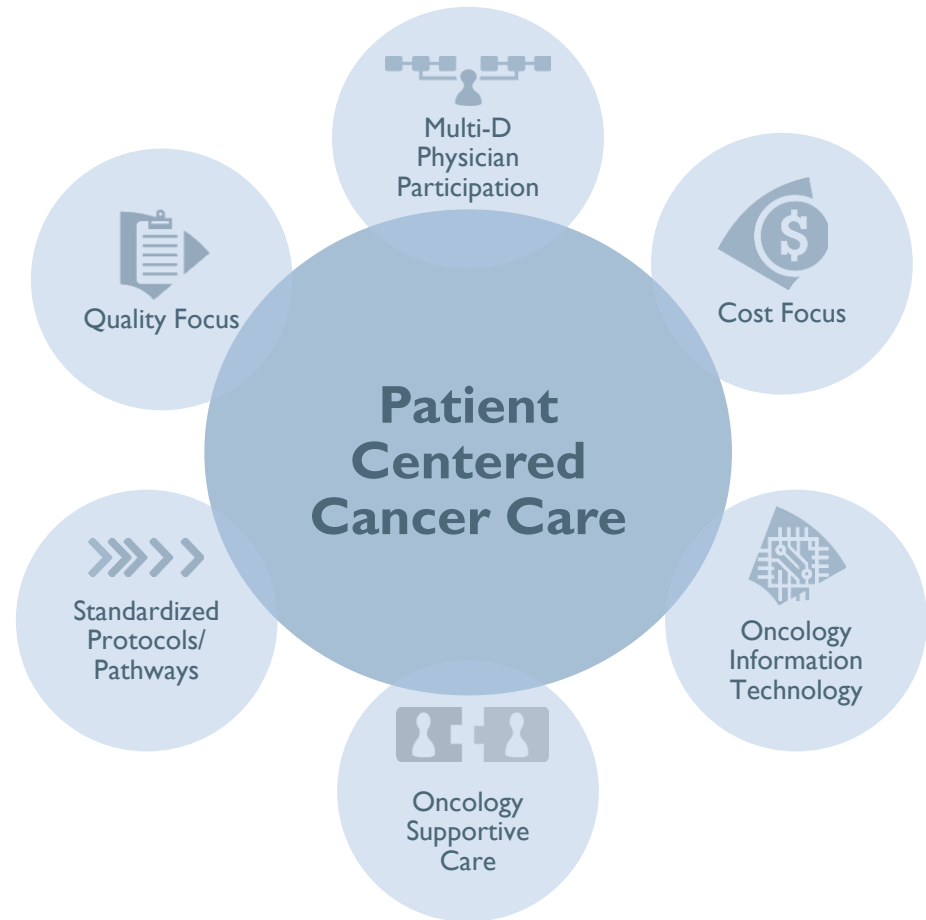
Source: "Delivering High-Quality Cancer Care..." Institute of Medicine. 10 Sept. [year]

# Industry's Solution: an eco-system made sustainable through patient-centered, “value-based” principles & infrastructure

## Roadmap for Sustainability

### ▪ Patient centered approach

- Supporting program Infrastructure
  - Multidisciplinary Physician Teams
  - Evidence-based clinical pathways
  - Provider alignment
  - Service-line leadership (clinical and administrative)
  - Cost transparency/ containment
  - Data-driven program management and clinical decision making
  - Full compliment of supportive care services
  - Metrics to track and improve upon processes, outcomes and value





# Additional Challenges

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- Patient, family and caregiver focused care needs to be the #1 priority
- Coordinated multidisciplinary care across the continuum
  - *Increase communication among the health care team members*
  - *Decrease duplication for the patient, family and caregiver*
- Evidenced-based, high-quality, research-driven oncology programs
- Competent staff functioning at the highest level within the scope of their license
- Awareness and use of national standards and guidelines

# Discussion / Q&A

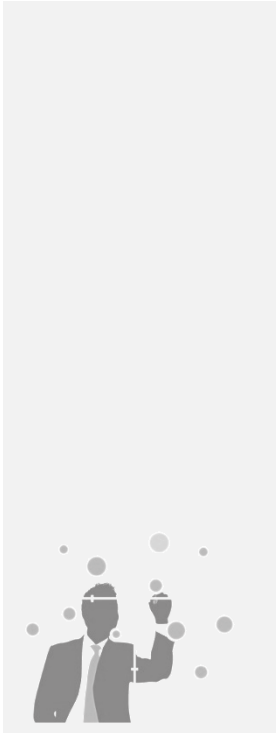
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## BEHAVIORAL RESEARCH

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# Thank You

Questions/Comments, contact:

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