



# Detail Report

<b>Number:</b> 33	<b>Date Entered:</b> 05/16/05 <b>Entered by:</b> Copen, Eric	<b>Product:</b> UPT <b>Component:</b> HTTP interface
<b>Status:</b> Closed (Verified) <b>Type:</b> Cosmetic <b>Reference:</b>	<b>Priority:</b> 3. Medium	<b>Severity:</b> Minor <b>Disposition:</b> Open - Reviewed
<b>Summary:</b> UPT - More Firefox compatability		
<b>Workaround:</b>		
<b>Assigned Release:</b> 3.0.1		
<b>Regression Test:</b> Yes		
<b>RT Result 3/4 a:</b> NA		
<b>Source Files:</b>		
<b>Found by:</b> Copen, Eric <b>Version Found:</b> 3.0.1		
<b>Date Found:</b> 05/16/05		
<b>Defect Description:</b>	A few more Firefox compatability issues surfaced. These include: 1) the borders on each page's content section are not displaying 2) the alt text on the home page does not display correctly	
<b>Reproduced:</b>	Always	
<b>Steps to Reproduce:</b>	go to pages	
<b>Computer Config:</b>		
<b>Other Hardware and Software:</b>		
<b>Assign To:</b> Copen, Eric	<b>Assign By:</b> Copen, Eric	<b>Date:</b> 05/16/05
<b>Notes:</b> take these.		
<b>Fixed By:</b> Copen, Eric <b>Effort:</b> 3 <b>Affects Documentation:</b> no <b>Version:</b> 3.0.1	<b>Date:</b> 06/20/05 <b>Resulting State:</b> Open, Fixed <b>Affects Test Plan:</b> no	<b>Resolution:</b> Code Change
<b>Notes:</b> Fixed both problems.		
<b>Verify By:</b> Copen, Eric <b>Resulting State:</b> Closed, Closed (Verified) <b>Version:</b> 3.0.1	<b>Date:</b> 06/20/05	
<b>Notes:</b> Integration and Systems Tested		
<b>Created By:</b> Copen, Eric		
<b>Date Created:</b> 05/16/05 03:32 PM		
<b>Creation Method:</b> Add Defect window		
<b>Modified By:</b> Copen, Eric		
<b>Date Modified:</b> 06/20/05 11:06 AM		



# Detail Report

<b>Number:</b> 34	<b>Date Entered:</b> 05/16/05 <b>Entered by:</b> Copen, Eric	<b>Product:</b> UPT <b>Component:</b> HTTP interface
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<b>Status:</b> Closed (Verified) <b>Type:</b> Cosmetic <b>Reference:</b>	<b>Priority:</b> 3. Medium	<b>Severity:</b> Minor <b>Disposition:</b> Open - Reviewed
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**Summary:** UPT - Cosmetic things  
**Workaround:**

**Assigned Release:** 3.0.1  
**Regression Test:** Yes  
**RT Result 3/4 a:** NA

## Source Files:

**Found by:** Copen, Eric  
**Version Found:** 3.0.1  
**Date Found:** 05/16/05

**Defect Description:** Cosmetic and text errors, including but not limited to the following:  
TEXT  
1 application?s  
2 no "s" at the end of "The UPT follow"  
3 periods at end of paragraphs  
4 missing word "the" in "weather application"  
5 some names of links should be bolded  
DISPLAY  
1 no borders around box on detail screen  
2 more spaces before some of the headers on the footer text pages

**Reproduced:** Always  
**Steps to Reproduce:** always

**Computer Config:**  
**Other Hardware and Software:**

<b>Assign To:</b> Copen, Eric	<b>Assign By:</b> Copen, Eric	<b>Date:</b> 05/16/05
<b>Notes:</b> take these.		

<b>Fixed By:</b> Copen, Eric <b>Effort:</b> 8 <b>Affects Documentation:</b> no <b>Version:</b> 3.0.1	<b>Date:</b> 06/24/05 <b>Resulting State:</b> Open, Fixed <b>Affects Test Plan:</b> no	<b>Resolution:</b> Code Change
<b>Notes:</b> Fixed all spelling and grammar mistakes throughout UI.		

<b>Verify By:</b> Copen, Eric <b>Resulting State:</b> Closed, Closed (Verified) <b>Version:</b> 3.0.1	<b>Date:</b> 06/24/05
<b>Notes:</b> Verify fix was made - integration and systems	

**Created By:** Copen, Eric  
**Date Created:** 05/16/05 03:39 PM  
**Creation Method:** Add Defect window  
**Modified By:** Copen, Eric  
**Date Modified:** 06/24/05 02:12 PM



## Detail Report

**Number:** 36

**Date Entered:** 06/20/05

**Product:** CSM APIs

**Entered by:** Copen, Eric

**Component:** Java API

**Status:** Open, assigned to Vinay Kumar

**Type:** Incorrect Functionality

**Priority:** 3. Medium

**Severity:** Minor

**Disposition:** Open - Not Reviewed

**Reference:**

**Summary:** Error Message when trying to add a duplicate entry

**Workaround:**

**Assigned Release:** 3.0.1

**Release:**

**Regression Test:** Yes

**RT Result 3/4 a:** NA

**Source Files:**

**Found by:** Copen, Eric

**Date Found:** 06/20/05

**Version Found:** 3.0.1

**Defect Description:** Error messages, whether using MySQL or Oracle, are not specific enough when attempting to create a duplicate entry. This could cause confusion and unnecessary problem reporting if not addressed.

**Reproduced:** Always

**Steps to Reproduce:** Attempt to create a new entry with the same value.

**Computer Config:**

**Other Hardware and Software:**

**Assign To:** Kumar, Vinay

**Assign By:** Copen, Eric

**Date:** 06/20/05

**Notes:**

**Created By:** Copen, Eric

**Date Created:** 06/20/05 05:24 PM

**Creation Method:** Add Defect window

**Modified By:** Copen, Eric

**Date Modified:** 06/28/05 10:57 AM



# Detail Report

<b>Number:</b> 37	<b>Date Entered:</b> 06/20/05 <b>Entered by:</b> Copen, Eric	<b>Product:</b> Databases <b>Component:</b> Database
<b>Status:</b> Closed (Verified) <b>Type:</b> Incorrect Functionality <b>Reference:</b>	<b>Priority:</b> 2. High	<b>Severity:</b> Major <b>Disposition:</b> Open - Not Reviewed
<b>Summary:</b> Oracle/mySQL Inconsistencies <b>Workaround:</b>		
<b>Assigned Release:</b> 3.0.1 <b>Regression Test:</b> Yes <b>RT Result 3/4 a:</b> NA		
<b>Source Files:</b>		
<b>Found by:</b> Copen, Eric <b>Version Found:</b> 3.0.1 <b>Date Found:</b> 06/20/05		
<b>Defect Description:</b> Receiving error from Oracle when adding User and Application. This is because Oracle requires the first and last name for user, and application description for Application. MySQL should probably require this too, and there should be some form of validation on the front-end UI.		
<b>Reproduced:</b> Always		
<b>Steps to Reproduce:</b> Attempt to create a new application and user, leave out either first name, last name, or application description.		
<b>Computer Config:</b>		
<b>Other Hardware and Software:</b>		
<b>Assign To:</b> Modi, Kunal; Kumar, Vinay <b>Assign By:</b> Copen, Eric <b>Date:</b> 06/20/05		
<b>Notes:</b>		
<b>Fixed By:</b> Modi, Kunal <b>Effort:</b> 8 <b>Affects Documentation:</b> no <b>Version:</b> 3.0.1 <b>Date:</b> 06/28/05 <b>Resulting State:</b> Open, Fixed <b>Affects Test Plan:</b> no <b>Resolution:</b> Code Change		
<b>Notes:</b> UI was not validating fields that were required in Oracle and were supposed to be required in MySQL. Enforced validation, etc.		
<b>Verify By:</b> Copen, Eric <b>Resulting State:</b> Closed, Closed (Verified) <b>Date:</b> 06/28/05 <b>Version:</b> 3.0.1		
<b>Notes:</b> Integration and Systems tests.		
<b>Created By:</b> Copen, Eric <b>Date Created:</b> 06/20/05 05:45 PM <b>Creation Method:</b> Add Defect window <b>Modified By:</b> Copen, Eric <b>Date Modified:</b> 06/28/05 10:42 AM		