Seller Board

Onboarding Process

Product Requirement Document

BizCrum Info Tech Pvt Ltd || ShoeKonnect

Seller Board – Onboarding Process
Product Requirement Document (Overview)

Overview

As a seller the onboarding process should be as smooth as possible. Sellers will go through a well-structured form on submission of which they will be further reviewed and activated as sellers. This will also allow sellers to manage brands according to the new Brand Management System and Seller MOQ.

Project Team

- Iqbal Shamsi - CTO

- Jayenta Yumnum - Lead Developer

- Siddharth Rastogi – Ui Designer

- Siddharth Rastogi - Conceptualisation

Problem We Will Solve

- Simplify sign-up process
- Manage Brands according to BMS

Scope

#1 Structured Form for Sellers
#2 Brand Management System
#3 Setting of Seller MOQ.

Pages & Sections

- Base – Signup
    - "Already user" PopUp
- OTP Screen
- My Account Page
    - Seller Details
    - Documents
    - Bank Details
    - Pickup Address
    - Brands
   - Submit Form

Technical Overview

Create New Table "temp_signup" for purpose of capturing base signup data.

The process starts from the Base Signup from Seller Board Landing Page. On signup, the three cases can follow:

- Phone No. exists in temp_signup table
- Phone No. exists in user_master table and "isSeller=0"
- Phone No. exists in user_master and "isSeller=1"
- Phone No. does not exist in either of the tables.

Further after OTP verification, MY Account page will open up. This page will have some fields pre-filled based on the above cases mentioned.

Onboarding flow overview:
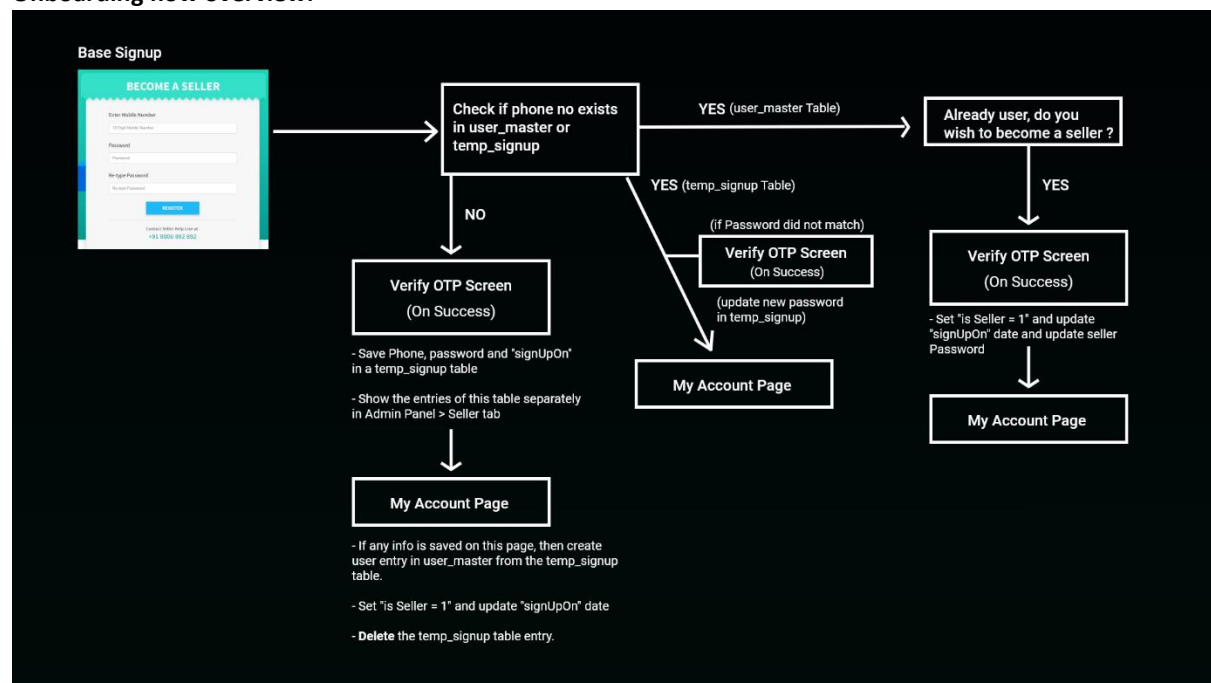
Base Signup
Seller.shoekonnect.com

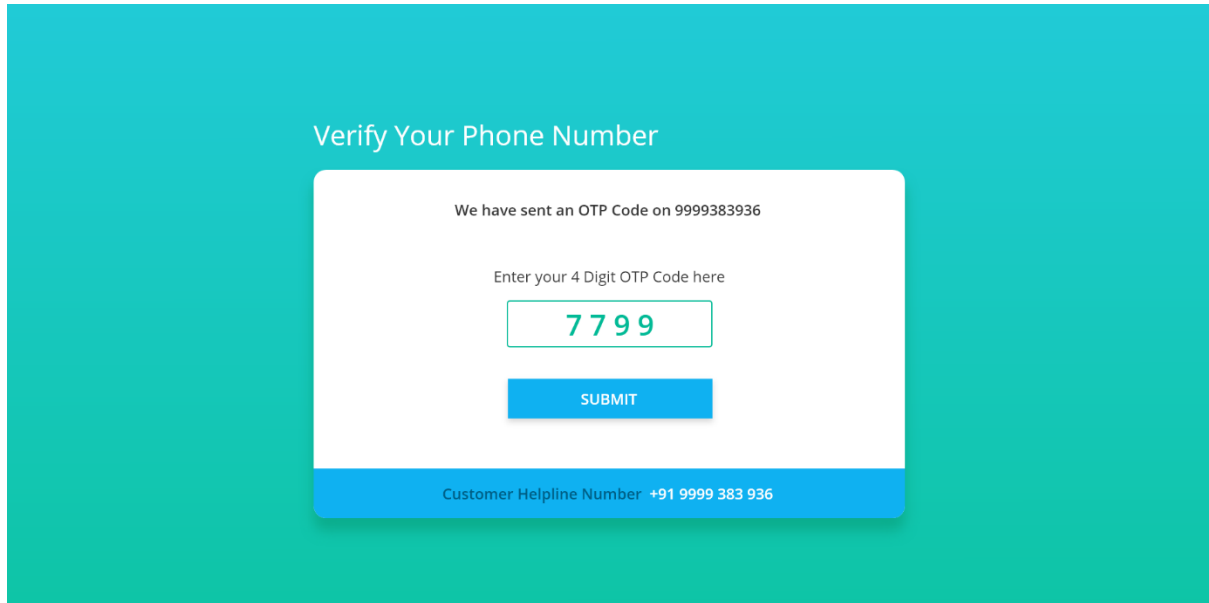The user will input following info here:

a)   Mobile No.

b)   Password

c)   Re-type Password

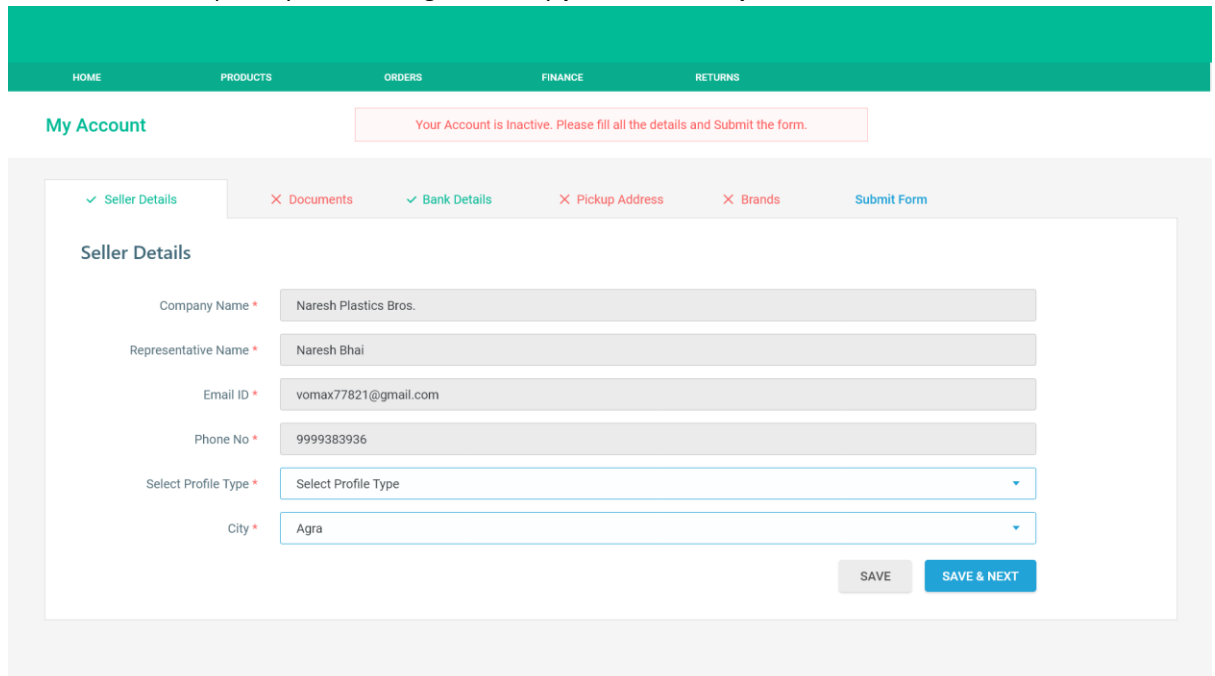On click of Register, backend will check for following conditions:

a)   No. does not exist in either temp_signup or user_master

b)   No. exists in temp_signup table

c)   No. exists in user_master table and "isSeller=0"

d)   No. exists in user_master table and "isSeller=1"

Case A: Number does not exist in either temp_signup or user_master

In this case open a OTP verification POPup

- On successful verification: in Backend, save the following details in temp_signup table
  a) Phone No.
  b) Password
  c) Date of SignUp
- Also, On Success, open My Account Page with only **phone No. field pre-filled and locked**

1.) If the isSeller=0 (in case of new signup, not already user on app), then on this page user will not be able to click on any other tab before i.e all other tabs will remain locked.
2.) As user saves any data on this tab, do the following tasks:
   a) Create the entry in user_master (with given phone no. and seller password)
   b) Set "isSeller=1" and update the Date of SignUp

      c)   Delete the entry from temp_signup table (this is important to close the loop)

    3.) If isSeller=1, then other tabs will be clickable and users will be able to navigate.

Case B: Number exists in temp_signup Table

In this case,

    a) If the password given matches from the temp_signup table, then directly open the My Account page with Phone no. prefilled. and locked

    b) If the password given does not match from the temp_signUp table, then open OTP verification popup. On success, update the new password and open My Account page with phone no. field prefilled and locked.

Case C: No. exists in user_master table and "isSeller=0"

In this case, open popup asking the following question:

"This number is already registered on ShoeKonnect App. Do you wish to become a seller?"
YES | NO

On click of Yes, open OTP verification Popup.
On success, update the following:

    a) isSeller=1

    b) Date of Signup

    c) Update Seller Password

Open My Account Page with following fields prefilled.

    a) Company Name

    b) Rep Name

    c) Email ID

    d) Phone No. (locked)

    e) Profile Type (Locked)

Case D: No. exists in user_master table and "isSeller=1"

In this case, open popup

"This number is already registered with us. Please login using your password or"
LOGIN VIA OTP | CLOSE

On click "LOGIN VIA OTP" open the OTP verification Page.
On success, Open My Account Page.

My Account Page

- Alert message box:
    a) If isSubmittedforReview=0, show text "Your account is Inactive. "Please fill all the details and Submit the form."
       Text Color #FF5757
       Box BG color #FFF8F8
       Box Border Color #FFBEBE
    b) If isSubmittedforReview=1 & isSellerActive=0, show text "Your account has been submitted for Review. Our team will verify and activate your account soon. Contact: 8006892892"
       Text Color #21A3D7
       Box BG color #F0FBFF
       Box Border Color #BEECFF
    c) If isSubmittedforReview=1 & isSellerActive=1, show text," Your account is Activated"
       Text Color #01BA96
       Box BG color #EEFFFC
       Box Border Color #ACFEEE
- Top Menu Buttons
    a) Will be locked if "isSellerActive=0"
    b) Will be active if "isSellerActive=1"
- Form Tabs
  If all the Details of a particular Tab are filled, they will show in green with a tick mark, else, they will show in red with a cross mark.
  The Submit form button will be in Blue.
- "Save" and "Save & Next" buttons: These buttons in every tab will be locked if "isSubmittedforReview=1" & "isSellerActive=0", else enabled.

Seller Details

1.) Company Name: Field will be editable if "isSellerActive = 0" else locked
2.) Representative Name
3.) Email ID (all the email id validations here)

4.) Phone No. always locked
5.) Profile Type: Enable if "isSubmittedforReview=0", else locked
6.) City: Enable if "isSubmittedforReview=0", else locked

Documents

1.) GST No.: Enabled if if "isSubmittedforReview=0", else locked
2.) Upload GST Doc: Enabled if "isSubmittedforReview=0", else locked
3.) Upload Signature: Enabled if "isSubmittedforReview=0", else locked
4.) Cancelled Cheque: Enabled if "isSubmittedforReview=0", else locked

Bank Details

All fields Enabled if "isSubmittedforReview=0", else locked

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Pickup Details

1.) All fields will be Locked if "isSubmittedforReview=1" & "isSellerActive=0", else enabled.
2.) On Save button, hit the Warehouse Updation API (Delhivery). Implement Clickpost Solution accordingly.

Brand & MOQ (Use this text for tab title)

1.) Initially when no Brand is submitted, this page will have "Add New Brand Name" Button and there will be no tables.
2.) Set Your Seller MOQ: Dropdown starting from 0 upto 120
3.) After the Brand is Submitted, a table will appear below having following columns:
    a) Brand Name
    b) Type: Registered or Unregistered
    c) Document Submitted: Registry Doc, No Objection Certificate or NA
    d) Approval Status:
        i)   Verification Pending: When Admin has not approved or rejected the brand request

Rejected: When Admin has rejected the request along with a reason for rejection

iii) Verified: When admin has approved the brand request

e) App Status: Active or Inactive

f) Action: Will show edit button only when Approval Status is either "Verification Pending" or "Rejected"

g) The Brands tab will become green if at least one brand request is submitted and Seller Moq is selected.

4.) On click of Add New Brand Button, open a popup

Add New Brand Name

Enter Brand Name *   Vomax   Verify

a) "Enter Brand Name" Edit field will be editable. Once user inputs value here, he will have to click on "Verify" button.
On click of "Verify" button this field will get locked. And "Verify" button will become "Edit".
On click of "Edit" the edit box will become editable. If the Brand Name is changed and "Verify" button is clicked, then reset all the information below.

Add New Brand Name

Enter Brand Name *   Vomax   Edit

Upload Brand Logo   Upload Image File   📁 Upload File

Brand Status *   ⦿ Registered   ◯ Not Registered

Choose one document *   ⦿ Brand Registration   ◯ No Objection Certificate

Brand Registration Document *   Upload Brand Registration Document   📁 Upload File

CANCEL   SAVE

b) Seller will enter brand name and click on Verify. It will check for following conditions.

i) If the Brand Name already exists,

a. Check Is this brand already linked with current seller? If Yes, toast "This brand name is already linked with your account"

b. If No, then Check if Brand Logo Exists, If No, show the Upload Brand Logo field.

c. Also check, if Brand is "registered" or "unregistered". Follow the flow as given here:
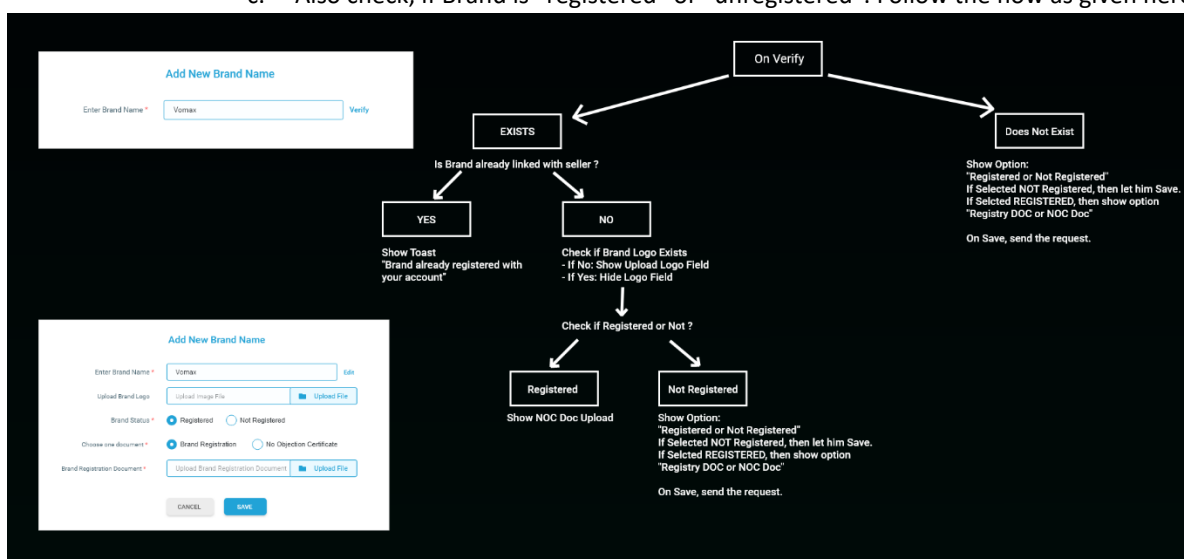
 c) On Click of "Save" Button, check that all the fields that are visible must be filled except "Brand Logo"

Submit Form

- In this form, the "SUBMIT FORM" button will be disabled as long as any other form tab is incomplete.
- When all the tabs information is filled, "SUBMIT FORM" form button will enable.
- On click of this Button, the following information must get updated.
  a) isSubmittedForreviewOn – Boolean to 1
  b) submittedForReviewOn – Current time stamp
  c) Trigger SMS to Seller – "Thank you for registering as a Seller on ShoeKonnect. Our team will review and activate your profile within 24 hours."
- The "SUBMIT FORM" button will only be clickable if the checkbox above us selected. Else, show a validation message "Please check the box above and then submit the form"