



Bunna CHOM

Application Operation Engineer

Junior Application Operations Specialist with hands-on experience in monitoring, maintaining, and optimizing application performance. Passionate about automation, cloud technologies, and infrastructure reliability. Eager to transition into a Site Reliability Engineer or DevOps role to leverage problem-solving skills, improve system resilience, and drive operational excellence

✉ bunnachom88@gmail.com

☎ +420773116339

📍 Prague

🌐 github.com/CBunna

EDUCATION

Master's degree of Informatics

Czech University of Life Sciences Prague

Praague, Czech Republic

WORK EXPERIENCE

Junior SharePoint Developer

Commerzbank Aktiengesellschaft

07/2021 - 09/2022

Prague, Czech Republic

Commerzbank AG, the 2nd largest private bank on the stock exchange, operates in nearly 40 countries with over 48,000 employees worldwide.

Achievements/Tasks

- Created and updated information pages using JavaScript, HTML, and CSS.
- Ensured site functionality, usability, and responsiveness.
- Implemented dynamic features and interactive content.
- Collaborated with internal teams to gather requirements for content updates.

Application Operation Engineer

Commerzbank Aktiengesellschaft

10/2022 - Present

Achievements/Tasks

- ServiceNow: Monitoring incidents and service requests, ensuring timely resolution and minimizing downtime for critical applications.
- Google Cloud Platform (GCP): Supporting and managing applications hosted on GCP, optimizing resources, and ensuring system reliability.
- Oracle Cloud Database: Administering and maintaining cloud-based Oracle databases, ensuring high availability, backup integrity, and optimal performance.
- Dynatrace: Utilizing Dynatrace to monitor and troubleshoot application performance issues and ensure proactive response to potential problems.
- CI/CD Pipelines: Managing continuous integration/continuous deployment (CI/CD) pipelines for automated builds, testing, and deployments to streamline the release process.
- Deployment: Coordinating and executing deployment activities across multiple environments to ensure smooth rollouts and minimize disruption.
- OpenShift: Working with OpenShift for managing containerized applications, ensuring secure, scalable, and highly available deployments.
- Jira & Confluence: Utilizing Jira for task tracking, incident management, and sprint planning, and Confluence for documenting key processes and sharing knowledge across teams.

SKILLS

JavaScript

React JS

Node JS

HTML

CSS

Cloud Computing

Linux

Kubernetes

Docker

AWS

CERTIFICATES

Programming with JavaScript

<https://coursera.org/share/f0e7107e11decc6ae0060020087d1673>

React Advance React JS

<https://coursera.org/share/9b6e1968f22831a40c74c9d1fd6d67d5>

Java 11+ Essential Training

<https://www.linkedin.com/learning/certificates/1cf5ba9a50428c3ce4542505d3251c922751bf96b12507f4a8117fcc951e1d5>

Java Object-Oriented Programming

<https://www.linkedin.com/learning/certificates/e9e29f400e12a1f7781e8fafa1f49a71e8daf69e147df7907e86f22a8472cb1c>

Introduction to Linux

<https://www.linkedin.com/learning/certificates/8e12bc6a2f05c25d2ee3ddfe73aebfb6716f19dcbe0a015432acd41e60559ecc>

Learning Docker

<https://www.linkedin.com/learning/certificates/afc6e8aa4d60a3cf6ac56446647cb33596175e16f9419704f895aad59df67530>

Version Control

<https://www.coursera.org/account/accomplishments/records/FBX5DX8BXYFY3>

LANGUAGES

Khmer

Full Professional Proficiency

English

Professional Working Proficiency

INTERESTS

Music

Sports (Football, Volleyball)

Travelling