

Su Ping Chong

PASSION. CREATIVITY. LEADERSHIP.

Pursuing a career within the corporate retail industry to create a beneficial impact on society and working tirelessly to bring ideas into reality.

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Toronto, Canada



Work Experience

02/2016 – Present

Sales Associate

Canadian Tire

Accomplishments

Identify consumers needs and find the best solution.
Received recognition for outstanding customer service from management on numerous occasions.
Department awarded as being the most efficient and maximizing revenue for Canadian Tire through consistently driving sales.

12/2015 – 09/2016

Director of Media Relations

Synergy: The Journal of Contemporary Asian Studies

Accomplishments

Primary contact for all media relations and advocacy.
Liaised with media outlets to promote scholarly symposiums with world renowned experts in their related fields, raising awareness on critical global issues.

01/2011 – 07/2011

Sales Associate

DiGi Telecommunications

Duties

Worked with consumers to find the most adequate cell phone packages catered to their needs.
Trained associates in wireless sales and Operations.
In charge of counting daily sales totals, generating reports at end of day.

Skills and Competencies

Social Media

Office Suite

Team Building

Creativity

Time Management

Critical Thinking

Budgeting

Leadership

Culinary Trends

Sales and Marketing

Merchandising

English

Bahasa Malaysia

Hakka

Cantonese

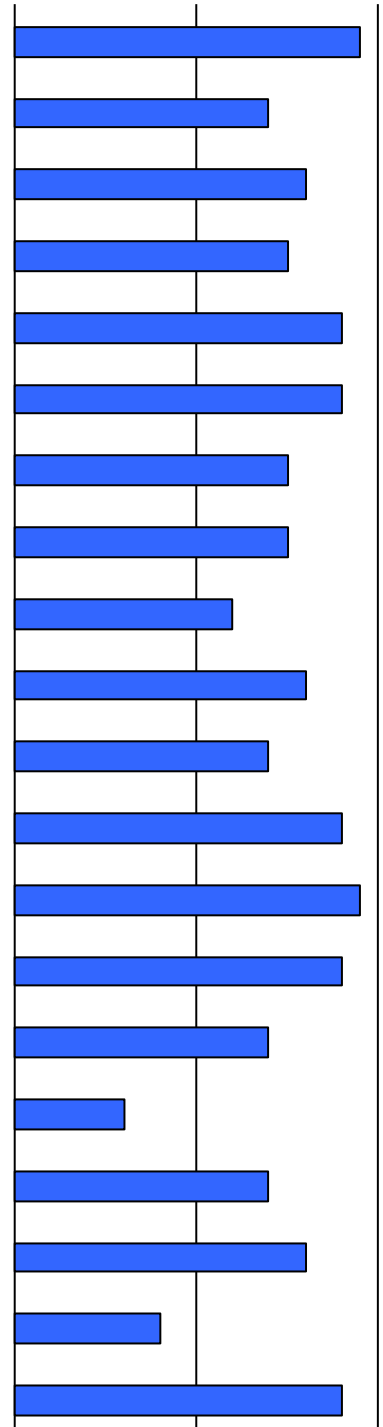
Mandarin

Photography

Mac OSX

Photoshop

Research



02/2009 – 10/2010

Brand Representative

La Senza

Accomplishments

Achieved the highest amount of sold VIP cards for consecutive months.

Increased revenue through listening effectively to customers' needs and concerns and responding appropriately.

Was recognized multiple times for excellent customer service relations by customers and supervisors.

Education

09/2012 – 05/2014

Bachelor of Arts (Hons.)

University of Toronto

Double Major in Anthropology and Women and Gender Studies

Volunteer Experience

08/2010 – 11/2010

Fundraiser

Hear Us Out

Promoted event to public, set up booth, helped acquaint public with social activists speaking on world epidemics.

11/2014 – 05/2015

Assistant Costume Designer

A Night on Broadway

Visited various stores and purchased prop items in adherence to strict budgetary allocations maximizing dollars spent.

Helped head designer to assure performers were properly dressed, fitted and changed between scenes during theatrical performance.

Achievements and Certificates

Microsoft Technology (2016)

Associate 98-375

Application Development Fundamentals

License Number: 13409006

Npower Developer (2016)

Training Program

15 week team oriented intensive in class training in web and mobile application development. Learn HTML5, CSS3, JavaScript, Java, XML and GitHub.

goIT Certified Instructor (2016)

Certified to mentor and inspire young students to be future STEM leaders through goIT student awareness program.

Mary Mounfield Award (2014)

Awarded annually to a Victoria College student with overall A standing who is registered in the Vic One Program.

Interests

Video Games | Astronomy | Computer Hardware | Virtual Reality | Augmented Reality | Esports | Nanotechnology | Soccer | Environmental Consciousness | Cooking | Film | History | Travel