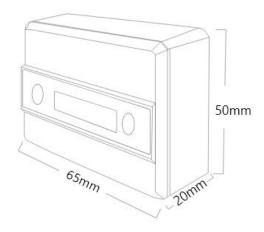


Quick installation guide Infrared passenger flow WIFI version HX-HE2

Product appearance

Infrared passenger flow WIFI version

65mm x 50mm x 20mm



Product introduction

The statistical principle of infrared passenger flow is mainly infrared blocking counting. The infrared receiving module automatically recognizes the direction of pedestrian travel through the infrared occlusion direction and generates a count. (Support mobile browsing data, support PC browsing and download data, support 802.11a/b/g/n, 2.4GHz or



warning

The case is forbidden to be disassembled when the device is working, anti-disassembly tips, and manual disassembly of the device shell is carefully touched to avoid damage to the device. This is a Class A product, which may cause radio interference in the living environment. In this case, the user may be required to take practical action against the interference.

Product accessories

- 1. Infrared passenger flow equipment (x1)
- 2. Charger (x1)
- 3. Battery (x2)
- 4. Stand (x2)
- 5.3M glue (x4)
- 6. Certificate of Conformity (x1)
- 7. Manual (x1)
- 8. Warranty Card (x1)



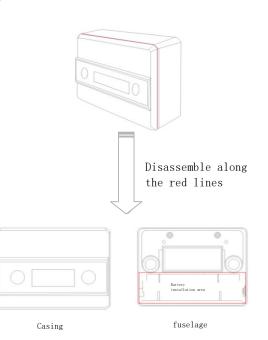
Motice Notice

If you find a shortage of accessories and damage, please contact the local dealer in time.

The product pictures/interface screenshots in this guide are illustrative and designed to help users install and configure the product. please refer to the physical/actual interface for details.

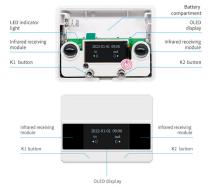
Installation steps

1. The transmitting end and receiving end of the infrared passenger flow equipment are disassembled along the seam as shown in the figure.



Inside the product

Product transmitter



Note: Open the device case and install the battery (if there is no response, remove the battery and install it again, the device will automatically turn on when it is powered on).

(1) LED indicator

Red LED: The receiver does not receive a transmitter signal and the battery level is low, the indicator flashes.

Blue indicator: the indicator flashes when pressing the K1/K2 key and data reporting, and the indicator light is always on when pressing the K1/K2 key for a long time.

Display the menu and main interface, and the display will automatically turn off when there is no operation for more than 10 seconds.

(3) Infrared receiving module

Receives an infrared signal from the transmitter

(4) K1 button

Short press: switch menus, add or subtract functions, wake up the display.

Long press: but change the time setting bit

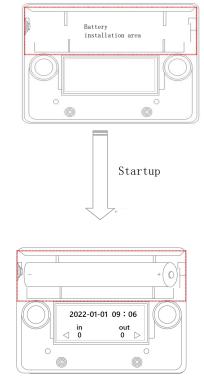
(year/month/day/hour/minute).

(5) K2 button

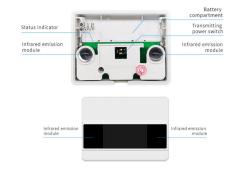
Short press: switch menus, add or subtract functions, wake up the

When long pressing: enter/return to menu, save settings.

2. As shown in the picture of the battery area, install the battery, and the device turns on and starts itself.



Product receiver



(1) Status indicator

Red LED: The LED flashes when the battery is low.

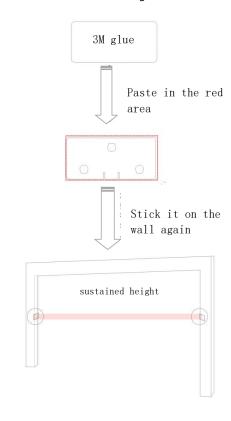
Blue indicator: When the device is powered on and powered on, it flashes three times (if it does not respond, remove the battery and

- (2) Infrared transmitting module: emits infrared wireless signals.
- (3) Transmit power switch (medium power consumption from the factory, generally no need to change)
- 1. Low power consumption: dial 1 dial code to the digital 1 end, and dial 2 dial code to the ON end.
- 2. Medium power consumption: dial 1 dial code to the ON end, 2 dial code to the digital 2nd end.
- 3. High power consumption: dial 1 dial code to the ON end, and dial 2 dial code to the ON end.
- 4. Off: dial 1 dial code to the number 1 end, and 2 dial code to the



Note: The higher the power, the farther the transmission distance and the shorter the standby time of the device

3. Take out the 3M tape and fixing bracket in the box, attach the tape to the bracket first, and then fix it on both sides of the door together.

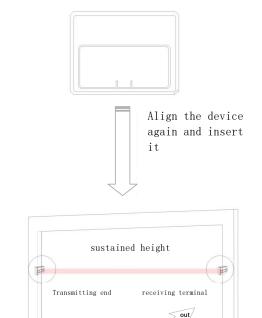


Schematic diagram of the function

Page diagram

Code Signal 0 0 Every time the device is powered on, the code is required to be matched, and the code can be counted normally if the code is successful. 2022–03–02 16-09 Main interface: display the date, time and
Main interface; display the data time and
wain interface: display the date, time and the number of people entering and leaving on the day (automatically cleared at 00:00 every day).
Start End 08:00-20:00 Displays the opening hours of your store.
Display the detection speed (the statistical accuracy of low-speed mode is lower than that of high-speed mode, and the battery life of high-speed mode) is lower than that of high-speed mode) and the reporting interval.
10. 10. 2. 157 Displays the IP address and DSN of the connection after WIFI.
<u> </u>
AP Conf is Keep Press Enter Keep AP Configuration: The phone is connected to the device.
3
Keep Press Enter Start Code Keep Press Enter Enable code matching: The receiver and transmitter match the code (successful code

4、 Align the infrared passenger flow equipment with the buckle, and press the receiving end and transmitter body to the bracket to fix.



Product warranty card

Dear customer!

Thank you for your patronage of our products! To protect your rights and interests, please read the following contents carefully after purchase:

Replacement and warranty contents

The warranty is only limited to the counting equipment, and the packaging and all kinds of wiring, software products, technical data and other accessories are not covered by the warranty. For the warranty period of specific products, please go to the "Warranty Query". If the equipment performance problem occurs within 15 days after the purchase of the product and the appearance is not scratched, the product can be directly replaced with a new one based on the test results of Huaxin after—sales outlets. During the free warranty period, the repaired good products of the same model or equivalent performance will be replaced according to the inspection results of the later outlets, and the replaced defective spare parts will be owned by Huaxin; The fault—free products will be returned as is.

When our service organization serves you, please bring the corresponding invoice and product warranty card; If you cannot show the above certificate, the free warranty period of this product will be calculated from its production date. If the product is repaired for a fee, the same performance problem will enjoy a free warranty period of three months from the date of repair. Please ask for and keep your repair certificate.

Products that have been replaced and guaranteed by Huaxin will enjoy the remaining warranty period of the original commitment plus a warranty period of three months.

Parts replacement and warranty content

The warranty period of wireless external antenna and optical fiber head components is 3 months.

The warranty period of the external power supply is one year, and the warranty period of the battery is six months; If the power adapter or battery has obvious hard object damage, crack, broken foot, serious deformation, power cord damage, broken wire, bare core and other phenomena due to improper use or accidental factors by the user, it will not be replaced, and the user can purchase it separately.

- Product damage caused by unexpected factors or human actions, such as improper input voltage, high temperature, water ingress, mechanical damage
- Broken, seriously oxidized or rusted products;
- Damage caused by transportation, loading and unloading during the customer's return for repair:
- Product failure or damage caused by force majeure such as earthquake, fire, flood, lightning, etc;
- Other failures or damages not caused by the design, technology, manufacturing, quality and other problems of the product itself.
- Broken, seriously oxidized or rusted products;
- Damage caused by transportation, loading and unloading during the customer's return for repair;
- Product failure or damage caused by force majeure such as earthquake, fire, flood, lightning, etc;
- Other failures or damages not caused by the design, technology, manufacturing, quality and other problems of the product itself.

2. Technical support and software upgrade service:

Before you send the product for repair, please call our technical support hotline at 400-9010-980 to confirm the product failure. You can also seek technical support from the official website www.foor.cn. At the same time, we will release the developed product drivers and the latest version of the upgrade software on our official website: www.foor.cn for free download.

3 . The company's product after-sales service commitment: 1 year warranty

The warranty period of the external power supply is one year. If the power adapter or battery has obvious hard object damage, cracks, broken feet, serious deformation, and the power cord is damaged, broken, bare core and other phenomena due to improper use or accidental factors by the user, it will not be replaced, and the user can purchase it separately. The warranty is only limited to the host, and the packaging and all kinds of wiring, software products, technical data and other accessories are not covered by the warranty.

If the equipment performance problem occurs within 15 days after the purchase of the product and the appearance is not scratched, the product can be directly replaced with a new one. During the free warranty period, the product must be tested by Huaxin Zhiyun Technology Co., Ltd. After the failure is confirmed, it will be replaced with the same model or the product with the same performance for repair

When our service organization serves you, please bring the corresponding invoice and product warranty card; If you cannot show the above certificate, the free warranty period of this product will be calculated from its production date. If the product is repaired for a fee, the same performance problem will enjoy a free warranty period of three months from the date of repair. Please ask for and keep your repair certificate.

The products that have been replaced and guaranteed by Huaxin Smart Cloud Technology Co., Ltd. will enjoy the remaining period of the original warranty plus three months of warranty period.

The sender shall be responsible for the mailing cost of the repaired products in one way.

Huaxinzhi Cloud Technology Co., Ltd. will not assume any responsibility for other commitments made by the dealer to you by Huaxinzhi Cloud Technology Co., Ltd.

Product warranty card (consignment service standard)				
Product model		Symptom		
Purchase		User		
channel		name		
(method)		name		
Buy ID		Contact		
Number		number		
Date of		Full		
purchase		address		

Solemnly promise that our products are strictly in accordance with the national three guarantees service:

- Repair, replacement and return within 7 days, repair and replacement within 15 days, repair within 1 year;
- 2. The seller bears the round-trip freight within 7 days, the buyer bears the repair freight within 1 year, and the seller bears the repair freight;
- 3. Refuse to accept the repair delivery of products purchased for more than 7 days (except for special circumstances);
- When sending the product for repair, be sure to fill in the above information completely, incomplete information will seriously affect the after-sales efficiency:
- 5. After-sales service telephone/WeChat: 18088935082

receiver: Luo Hongqiang contact number: 18088935082 address": 1-4021, West Science and Technology Park, University of Electronic Science and Technology of China, No. 88 Tianchen Road, West District, Chengdu High-tech Zone