

Infrared Passenger Flow Counter WEB Version

HX-HE3 User Manual



First of all, we would like to express our most sincere gratitude to you for purchasing our products. Please read this manual carefully before using it correctly. Please keep it in a safe place and read it when necessary.

Statement

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Notice

The parameters used in the screenshots shown in this manual are only used as a setting example reference, and may not be completely consistent with the actual situation. Please set the parameters according to your actual needs.

Due to different software versions, the screenshots shown in this manual may not be exactly the same as the web interface of the product you purchased. Please configure your product according to the actual web interface. The pictures of the main unit in this manual are for illustration only, and may be different from the product you purchased, but it will not affect your normal use in any way, please feel free to use it.

Contact information

Manufacturer: Chengdu Huaxin Zhiyun Technology Co., Ltd.

Address: No. 4021, Building 1, No. 88, Tianchen Road, High-tech West District, Chengdu, Sichuan Province


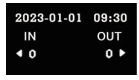



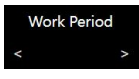
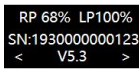
Service Hotline: 400-9010-980

Official website: www.foorir.com

1、Chapter 1 Passenger Flow Equipment Function Menu

1.1 Receiver interface and operation introduction

1、Infrared passenger flow receiver menu interface and operation introduction

	Coding status: The device requires coding every time it is powered on. Only successful coding can count normally.
	Main interface: displays the date, time and the number of people entering and exiting that day (automatically cleared at 00:00 every day).
	Data management: can query data and clear data
	Code pairing: Press and hold to enable code matching, and the receiving end and the transmitting end will match the codes (normal counting can only be achieved if the code matching is successful).
	AP: After starting the AP, the mobile phone connects to the device hotspot (WiFi) and enters the web configuration page.
	Business hours: Check the working hours of the equipment, which can be viewed on the web page
	<ol style="list-style-type: none"> 1. Device battery power 2. Device SN (serial number) 3. Device version number

2、Chapter 2 Passenger Flow Equipment WEB Side

2.1 The device enters the web configuration page

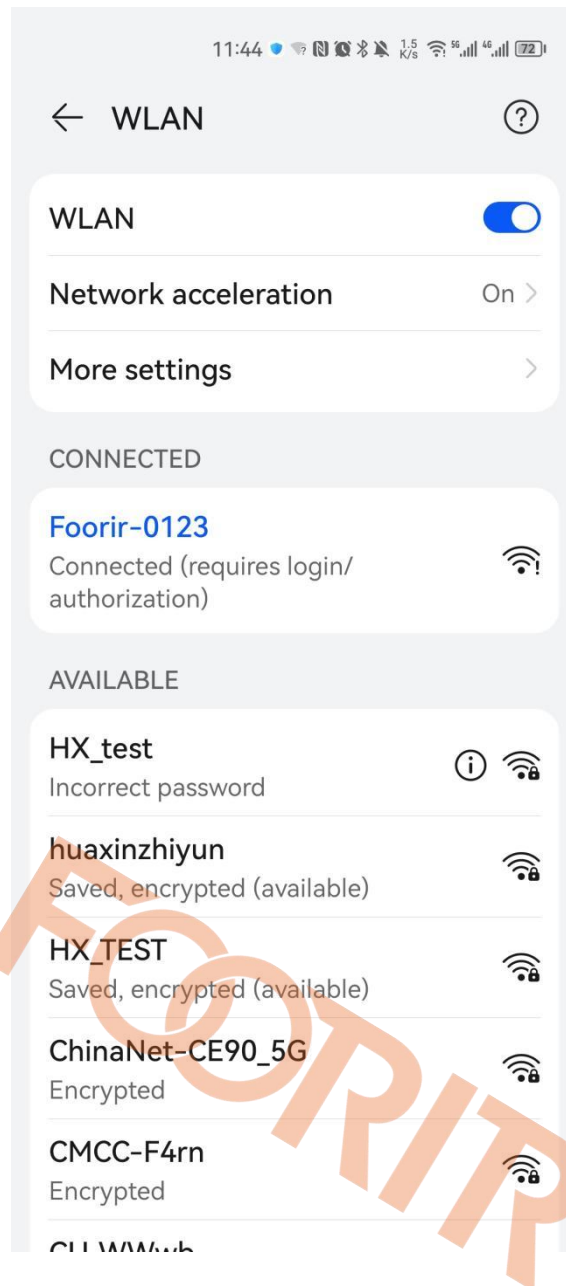
1. Step one: Switch the device page to "AP Configuration".



2. Step 2: Press and hold the right button of "AP Configuration" to enter the following page, and the device WIFI is successfully turned on.



3. Step 3: After ensuring that the AP configuration is turned on successfully, turn on the WIFI function of the mobile phone (it is recommended to turn off data traffic), search the WIFI network, and find the network hotspot named "FOORIR-xxxx" (xxxx is the last 4 digits of the device serial number, for example The serial number is 1902201010001, and the WIFI name is "FOORIR-0001"). WIFI has no password and the connection is successful as shown in the picture.



4. Step 4: After the WIFI connection is successful, it will automatically jump to the configuration page. You can also open the mobile browser and enter 192.168.7.1 in the URL input field (note: it is not a certain degree xx web search) to enter the passenger flow configuration interface (default The login password is 123456) successfully as shown in the figure below.

✕ ⓘ connectivitycheck.platf... 🔍 ☰

Passenger flow allocation

password

Sign in

2.2 Browse data

Data query and data export are performed on the web side.

✕ ⓘ connectivitycheck.platfor... 🔍 ☰

Browse Data

Business hours

Start business09 : 00

Close business21 : 00

OK

Equipment time

Get mobile

Year/Month/Day2023 / 09 / 12

Hour/minute11 : 20

OK

Count directionTwo-way

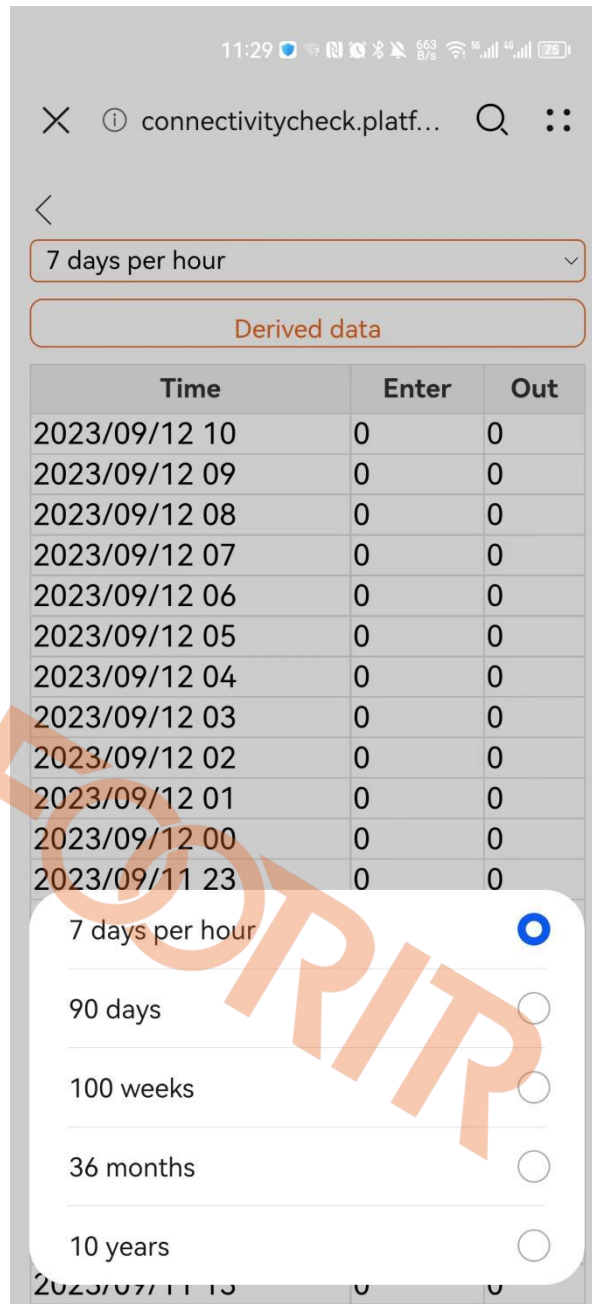
OK

Device languageEnglish

Equipment information

Receive power100

Emission power86



2.3 Parameter Settings

1. Parameter settings: business hours, device time, statistical direction (when setting parameters, you need to confirm whether the phone is still connected to the device's WiFi).

Business hours

Start business09 : 00

Close business21 : 00

OK

Equipment time

Get mobile

Year/Month/Day2023 / 09 / 12

Hour/minute11 : 20

OK

Count directionTwo-way

OK

Device languageEnglish

2.4 Device Details

1. Device battery power information
2. Equipment serial number (SN code)
3. Device version number.

Count directionTwo-way

OK

Device languageEnglish

Equipment information

Receive power100

Emission power86

SN1932308010123

Current versionV1.0

3、Chapter 3 Solutions to Common Problems

Question 1: Statistics on the incoming and outgoing data of the equipment. Are there only statistics on one side of the incoming and outgoing data?

Solution: Connect the device via mobile phone WIFI, enter the web business settings, and check the statistical direction.

Question: 2: After the device is successfully turned on, the incoming and outgoing passenger flow data will not be counted?

Solution. Check if the current time is within the business hours, "start time" and "end time" range.

Question 3: The device still does not count passenger flow data during business hours?

Solution: Check the device pairing, re-bind the device, wait for the pairing to be successful, and then perform statistics.

Question 4: After the mobile phone connects to the "FOORIR-xxxx" network hotspot, when entering "192.168.7.1" in the browser, it prompts that the opening failed?

Solution. Check whether "Mobile Data" is turned on on your phone. If it is turned on, turn it off first, or click "Use" when the system prompts "The current WLAN is unavailable to access the Internet. Do you want to continue using this WLAN?" after connecting to WiFi, otherwise the phone will disconnect from the hotspot. .

Question 5: Does the infrared passenger flow device display page require a sudden increase in data?

Solution: Check whether light or sunlight is causing interference to the device.

Question 6: The battery power drops quickly after using infrared passenger flow for a period of time?

Solution: No processing is required. Since the battery consumption curve is non-linear, when the battery power drops to a critical value, the speed will increase.

Question 7: When using infrared passenger flow WEB equipment and exporting WEB page data, the mobile phone prompts to use the Edge browser?

Solution: You can turn off the trial to see if the export can work normally. If it cannot export normally, download the Edge browser from the "App Store" on your phone, and export it again after installation.