

**Team:** Team 9

**Inject Number:** 4

**Inject Duration:** 8 Hours

**Inject Start Date/Time:** Sat, 11 Feb 2017 16:18:03 +0000

**From:** CIO

**To:** IT Staff

**Subject:** Scoring Inquiries

Use this inject to submit questions to the scoring managers as to why a service is not scoring properly. Response from the scoring managers is at their discretion and will use the notification feature of the ISE/team portal. Teams should keep in mind it is their responsibility to determine why services are not properly scoring and to take corrective action. The Windows 7 workstation outside the firewall is intended to assist teams in monitoring services.

Thank you.

*CIO*