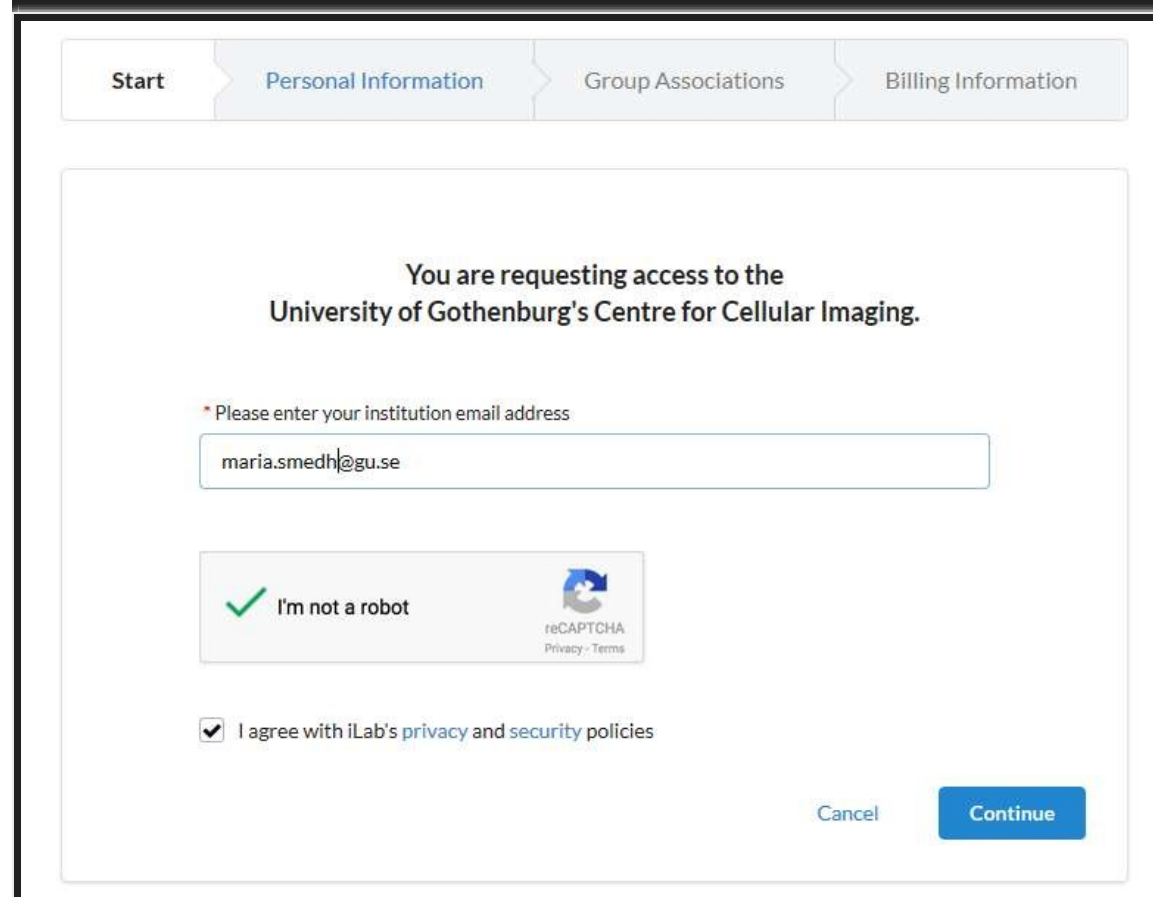


The Centre for Cellular Imaging (CCI) is using a web-based tool, CrossLab, to help manage the equipment resources at the CCI. CrossLab is used for registration, all resource booking at CCI, tracking of usage, service requests, user database, inventory management and reporting/billing.

- [Signing up for CrossLab](#)
- [Logging in to CrossLab](#)
- [Managing your profile settings](#)
 - [Managing your group settings](#)
 - [Entering/updating billing information](#)
 - [Invoices and the billing procedure](#)
- [Optional: CCI registration](#)
- [More information and support](#)

To use CrossLab, you need your own personal credentials; please follow the instructions below to sign up for a CrossLab account and create your Lab (research group) for billing. With active credentials you can access core services through this online system.

1. Go to the [CrossLab sign-up page](#)
2. Enter your email address and press Continue.



The screenshot shows a web form with four tabs: 'Start', 'Personal Information', 'Group Associations', and 'Billing Information'. The 'Personal Information' tab is active. The main heading reads: 'You are requesting access to the University of Gothenburg's Centre for Cellular Imaging.' Below this, there is a text input field with the placeholder 'Please enter your institution email address' and the value 'maria.smedh@gu.se'. Underneath the input field is a reCAPTCHA widget with a green checkmark and the text 'I'm not a robot'. Below the reCAPTCHA is a checkbox labeled 'I agree with iLab's [privacy](#) and [security](#) policies'. At the bottom right, there are two buttons: 'Cancel' and 'Continue'.

3c_CrossLab_manual_extern-001

Important: Use your work email address. DO NOT USE personal/private email accounts (gmail, Yahoo, etc.).

g. Fill in your personal information and press Continue.

Start

Personal Information

Group Associations

Billing Information

You are requesting access to the
University of Gothenburg's Centre for Cellular Imaging.

* First Name

Maria

* Last Name

Smedh

Phone Number

031-7869712

* I am affiliated with the following institution

University of Gothenburg

* What is your primary role at University of Gothenburg?

Principal Investigator

Cancel Back Continue

3c_CrossLab_manual_extern-002

Important: First search for your Institution, i.e. your university or other work place (e.g. University of Gothenburg, Chalmers University of Technology, Sahlgrenska University Hospital). If not in the list, write the English version of your Institution name!

h. Create your Lab by starting to write your name, then press Create New Group followed by Complete.

Start

Personal Information

Group Associations

Billing Information

You are requesting access to the
University of Gothenburg's Centre for Cellular Imaging.

* What lab or research group are you associated with?

Please type the name of your group

Maria S

Create New Group...

Cancel

Back

Complete

Bc_CrossLab_manual_extern-003

6. Enter the information about your research group and press Complete.

**You are requesting access to the
University of Gothenburg's Centre for Cellular Imaging.**

* What lab or research group are you associated with?

Create New Group...

Hint: You can also search using your PI or Manager Name

* PI's First Name

Maria

* PI's Last Name

Smedh

* PI's Email Address

maria.smedh@gu.se

PI's Phone Number

031-7869712

* Is there another person in your lab who helps manage lab memberships, fund assignments and spending approval?

No

* Your Group's Name

Smedh, Maria (GU) Lab

Cancel

Back

Complete

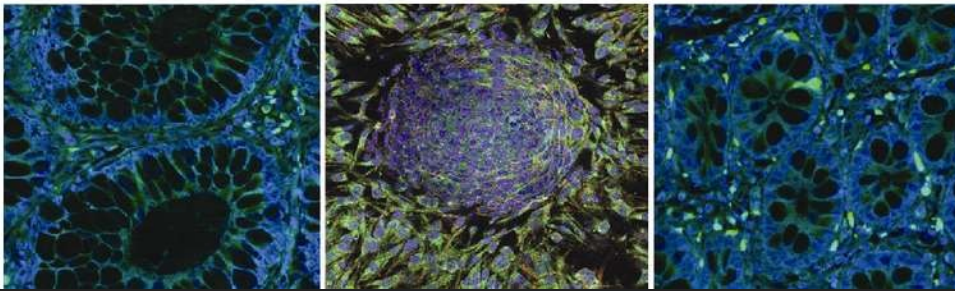
Bc_CrossLab_manual_extern-004

5. You will receive a "Welcome" e-mail (can take up to 24 hours) with login credentials and basic instructions.

- Navigate to the [CCI core page](#)
- Click the *Sign in* button at the upper right corner of the page. Your web browser have to accept pop-up windows. Enter your username (i.e. your email) and password provided by CrossLab and press a *Sign in* button once more.



Centre for Cellular Imaging




3c_CrossLab_manual_extern-005

Note: If you do not remember your password you can press the “Forgot your password?” link to reset the password.

Agilent
CrossLab

From Insight to Outcome

 maria.smedh@gu.se

.....

 Show

[Forgot your password?](#)

You have been logged out due to inactivity.

☐ Remember Me

Sign In

When you have logged in you can access your profile settings if you click your name at the upper right corner. Here you can change your name, password etc.

My Profile

Profile Details

Change Password

Billing / Shipping Information

Notification Settings

Default Ordering Settings

Search Preferences

Projects

1

Labs

1

Colleagues

0

3c_CrossLab_manual_extern-010

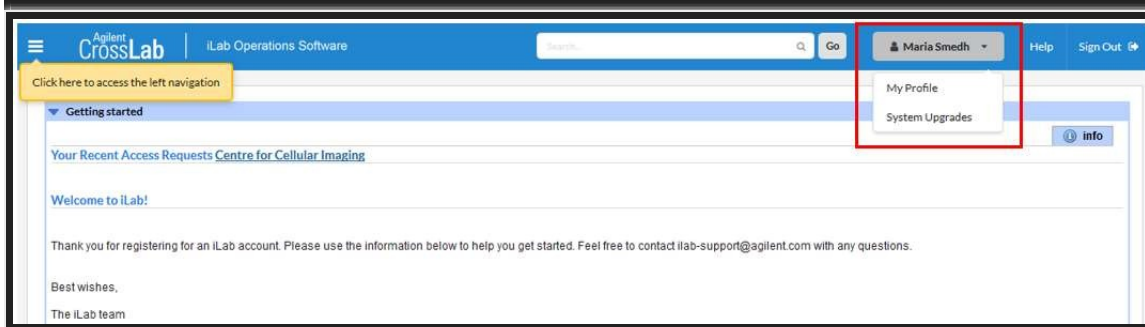
It is advisable that you once in a while enter CrossLab and check that all your information is correct and that you have the correct group members associated to your lab. Press the “hamburger”-icon to the top left corner. Press “My Group” and select the group you wish to access the settings for (some PIs have more than one group, e.g. one GU and one SU group).

Under the Members tab (1) you can see the people, who are members of your group. You can either add a new user to your group or add a user who already has a CrossLab account (2). The status of a current member can be updated by clicking the edit button to the far right (3). For members who have left your group, please, set an end date to the membership (4).

3c_CrossLab_manual_extern-011

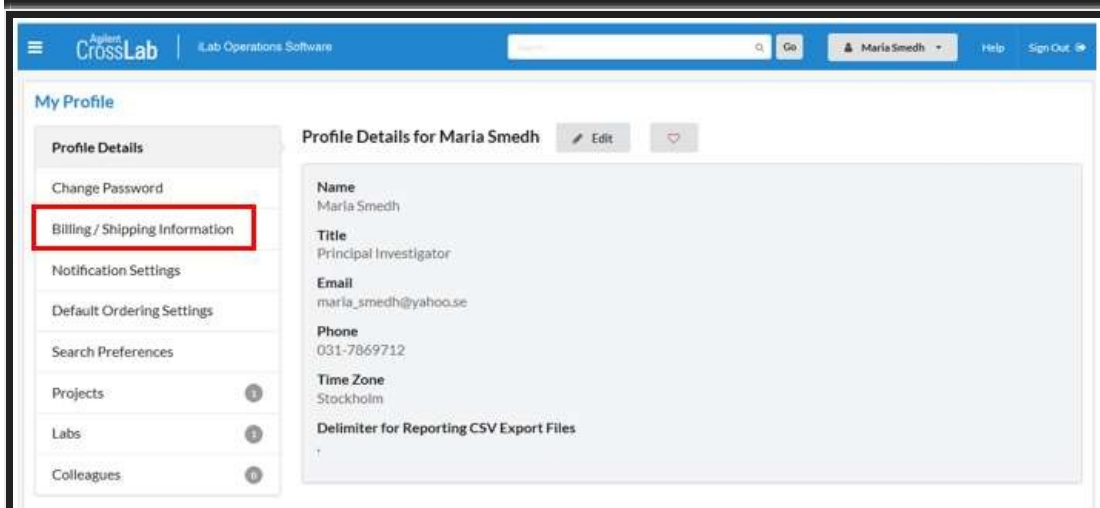
NOTE: Do **NOT** remove any member from your group by clicking the trash button!

4. Go to My Profile link on the upper right corner of the page



Bc_CrossLab_manual_extern-012

5. Go to the Billing/Shipping Information page



Bc_CrossLab_manual_extern-013

6. Click the Edit button and enter your billing information

- Name
- Institution (University, company etc.)
- Department: This should be the billing reference number and/or reference person (e.g. Ansvarsnummer, PO number)
- Your full billing address, including VAT number

IMPORTANT! Remember to click Save!

We create so-called Billing events in CrossLab for each invoicing period. This billing information is then imported into the university accounting system Agresso. In the invoice sent to you there will be a link address to your CrossLab invoice. This link has the format <https://eu.ilabsolutions.com/invoices/XXXXX>, where XXXXX is the current invoice number.

Click the "hamburger"-icon at the top left corner in CrossLab and then "Invoices".

Invoices

Invoices

Hide Filters

Keywords

Go

Get PDF of Invoices

Download Results as CSV

This page displays invoices from the past one year. To access older invoices please use the Date Created filter at the bottom.

Displaying 1 out of 1 result(s). (Page 1 of 1)

Created On	Core	Invoice Number	Lab	Owner	Payment Numbers	Price Types	Total Cost	Status	Approval Status	
Apr 27 '20	Centre for Cellular Imaging	CFCI-408770	Smedh, Maria (GU) Lab	Maria Smedh	5803 xsmema	Internal	kr 1,683.50	Not Yet Paid	not required	<div><div></div><div></div></div>

Apply Filters

Reset Filters

3c_CrossLab_manual_extern-014

Here you can view an invoice by clicking on the magnifying glass icon to the right and export the invoice to a PDF file using the button “Get PDF of invoices”. Please, contact Ai-Linh Nguyen (ai-linh.nguyen@gu.se) or Lisa Månsson (lisa.mansson@gu.se) if you have any questions about accounting.

This part has to be done by all users of the facility. Therefore, if you, as a PI, only have a CrossLab account for the invoicing for your students, postdocs etc, there is no need to go through this registration. If you, on the other hand, will be trained for using any equipment, please, follow these steps for the CCI registration procedure!

1. Go to the Request services (1) tab to fill out the CCI registration form, which is found under Registration Form for New Users (2) and click request service (3)

About Our Core

Schedule Equipment

1Request Services

View My Requests

Contact Us

Complex Projects & Quote Requests

To become a CCI user, please fill the Registration Form below.

2Registration Form for New Users (Registration)

Please, fill out the Registration Form and print it. This form has to be signed both by you, as a New User, and the Principal Investigator before you are granted access to the CCI equipment. Thank you!

Your signature declares that you will follow the "CCI user rules". Please find more information below.

[CCI Rules](#)

3request service

3c_CrossLab_manual_extern-016

1. Fill out the form, print it (1), save it (2) and press submit request to core (3)

Registration Form for New Users

Request Name:

Customer: Gothenburg Testuser Lab: Fernandez-Rodriguez, Julia (GU) Lab

Email: sahlgrenska@test.edu Phone:

Forms and Request Details

(see bottom of list to add items to this request)

View Form: Registration form

Not Started

1

This registration form has to be filled by all new users.

Date:

[Save Progress](#)

IMPORTANT!

After filling this form, please print, sign (both by you and your supervisor) and bring it to CCI.

2

[Please save your form!](#)
[save completed form](#)
[save draft of form](#)

After saving your form, please submit your request to the core.

[add service](#)

Please fill out any forms that are highlighted in red.

Cost

The core will review your request and provide you with a quote for the requested service(s).

3

[submit request to core](#)
[save draft request](#)
[Cancel](#)

3c_CrossLab_manual_extern-017

3. Sign the printed form, and bring it to us before the start of the training (or any other service).

You reach the Support Portal by clicking the Help button, next to the Sign out button at the upper right corner of the page.

Here you can also browse the help site (1) to get more information on how to use CrossLab, e.g. for equipment bookings and service request instructions. In case of technical problems with the CrossLab software can get assistance from the CrossLab Support Team by submitting a Support Ticket (2) where you describe your problem.

1

Help Site

Search our helpsite and browse documentation

System Status

View the current status of the iLab application

Contact iLab Support By Phone.

iLab Support regional phone numbers.

iLab Webinar Series

View recorded iLab webinars on system functionality

2

Submit a Ticket

Submit a new support ticket

Review Tickets

Review previously submitted tickets

3c_CrossLab_manual_extern-019

Sincerely,
The CCI Team

Medicinaregatan 7A, PO Box 435,
SE 405 30 Gothenburg, Sweden

