

# Jonathan Hwang

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## Experience

2019-09 - present	<b>Data Processor</b> <i>TASC / Spherion</i> <b>Responsibilities:</b> <ul style="list-style-type: none"><li>Quickly learned new data systems as well as new ways to expedite data migration.</li><li>I collaborated with a team to find efficient methods to identify and correct new errors.</li><li>Worked through a large queue of work where I assessed and prioritized files received from hundreds of different clients.</li></ul>
2019-03 - 2019-11	<b>Consultant*</b> <i>COSPrinter</i> <b>Responsibilities:</b> <ul style="list-style-type: none"><li>Worked with business partners in creating an e-commerce service for 3D printed costumes and designs</li><li>Created multiple site mock-ups in Photoshop and consulted with web devs to start building a user-friendly website</li><li>Collaborated in the creation of a pitch for investors through market research</li><li>Generated financial forecasts and calculations, taking into account varying factors.</li></ul>
2017-11 - 2019-03	<b>Loan processing specialist</b> <i>BMO Harris/State Farm Bank</i> <b>Responsibilities:</b> <ul style="list-style-type: none"><li>Collaborated with a team to provide loan accounts services ranging from loan account research, to loan application processing and direct customer service.</li><li>Researched loan discrepancies/issues and worked with teams to utilize resources to fix any issues or errors.</li><li>Consistently cooperated with team members to find new ways to maximize the efficiency of all processes through new procedures or macros.</li><li>Corresponded with commercial processing and accounting departments to streamline customer data and create coherent transfer of data.</li></ul>
2017-03 - 2018-01	<b>Co-founder/Inventory Management</b> <i>Fidget Vault</i> <b>Responsibilities:</b> <ul style="list-style-type: none"><li>Managed product and inventory for over 800 unique items in an e-commerce setting</li><li>Collaborated with a team to conduct research in market trends, trending products in news and social media.</li><li>Assisted in marketing research, facebook pixel, SEO, adwords, etc.</li></ul>

## Education

2012-05 - 2016-11	<b>University of Wisconsin - Madison</b> <ul style="list-style-type: none"><li>BA in Personal Finance &amp; Wealth Management - 2016 Graduate from the School of Human Ecology</li><li>PEOPLE Program Academic Scholarship</li><li>Dean's honor roll</li><li>φως (Phos) house campus leadership</li></ul>
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## Skills

Microsoft office suite

Strategic planning

Customer service

Teamwork

Organization and prioritization

Multi-tasking

Attention to detail

Photoshop

## Languages

English	■■■■■ Native
Spanish	■■■■■ Fluent
Korean	■■■ ■ Conversational

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