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Make a Phone Call

1) Reframing the Question

a. How to make a phone call to my mother about where I am?

2) Identifying the metrics:

- 1. Do I know her availability (is she free to talk)?
- 2. Is my phone charged and do I have a good signal?
- 3. Do I need to use mobile data or Wi-Fi calling?
- 4. What time is appropriate to call?
- 5. Do I need to ask her anything specific or just check in?
- 6. Should I use a voice call or video call?
- 7. Does my mother prefer text messaging over calls at certain times?
- 8. Should I call through WhatsApp or regular phone service?
- 9. How long do I expect the call to last?
- 10. Do I need to consider time zone differences (if applicable)?
- 11. Is there anything I need to prepare before the call (like updates or questions)?

3) Retrieve/Collect the data:

- 1. I check my phone for signal strength and battery percentage.
- 2. I verify that I have credit or a stable Wi-Fi connection if using internet-based calling.
- 3. My mother prefers me to call whenever. Except during the afternoon and on the weekends. From 3-5 she normally takes a nap.
- 4. She usually uses WhatsApp for video calls or phone calls as well.
- 5. Calls typically last about 5-10 minutes unless there's a special topic to discuss.
- 6. If she's busy, calls last sometimes less than 5 minutes, so I need to make it as short and informative as possible.

7.

4) Data preparation/Organize the Data

- 1. 5 minutes call
- 2. On the weekday before 3 and after 5
- 3. Call multiple times of she doesn't pick up
- 4. If she doesn't pick up then she either busy or taking a nap
- 5. Find a quiet space where I can talk without interruptions.

6. Ensure the phone speaker or headphones are working well.

5) Doing the analysis/Find the relationship

- 1. If my mother is with my dad, the call should be brief and to the point.
- 2. She prefers shorter conversations if it about what i am doing or where i am at and to get to the point
- 3. Evening times work best for regular calls since she's finished with household tasks.

6) What's the story or find the relationship

When making a call to my mother, I need to consider her availability, the best time to call, and whether the topic requires a long conversation or a quick check-in. I usually call around 10pm over voice call to notify where i am.

7) Presentation/Visualization: