From: <u>David J Rowe</u>
To: <u>Dewitt Dawkins</u>

Cc: kfernandes@calstate.edu; Edgar Gonzalez; Marlen Rattiner; Jedd Marcus; David Jero; Kaitlyn Baumgartner Lee;

Robin A Donatello

Subject: RE: Blackboard Predict - Follow Up

Date: Tuesday, December 12, 2017 2:29:05 PM

Attachments: work in progress.pdf

FW Early Alert Video .msq

De,

Thank you, Marlen, Jedd, and Edgar for making the trip to Chico to hear about how the Pilot is going. Since that time, Chico has taken a few additional action steps to move this project forward:

- 1. I have spoken with several of those who attended and received favorable feedback. That said, we look forward to hearing about the results of the action steps you listed below.
- 2. I spoke with Maureen at SD and let her know about our discussion.
- 3. Internally, we continued discussing the value of a faculty driven workflow to spark advisor interventions. Tweaking Predict to support this workflow could replace Chico's existing custom EOP process, as well as compete with the use case demonstrated in the attached early alert video. Additional value added info. for this workflow is included within the attached work in progress doc.
- 4. Robin Donatello, assistant stats prof., has agreed to help co-lead this project. Cc'd on this response.
- 5. Since this is finals week, can we have the call next week? Maybe 12/20 after I have had a chance to update the steering committee?

Thanks again for your demonstrated commitment to this partnership.

## DAVID J. ROWE, MS IT

Manager, Distributed Learning Technologies California State University, Chico o. 530.898.6689 | e. <u>dirowe@csuchico.edu</u>

**From:** Dewitt Dawkins [mailto:dewitt.dawkins@blackboard.com]

**Sent:** Friday, December 8, 2017 1:31 PM **To:** David J Rowe <djrowe@csuchico.edu>

**Cc:** kfernandes@calstate.edu; Edgar Gonzalez <Edgar.Gonzalez@blackboard.com>; Marlen Rattiner <Marlen.Rattiner@blackboard.com>; Jedd Marcus <jedd.marcus@blackboard.com>; David Jero <David.Jero@blackboard.com>

Subject: Blackboard Predict - Follow Up

David,

Thank you for hosting us on campus at CSU Chico this past Wednesday. I know the meeting was very meaningful for our team and hopefully your team feels the same.

We connected internally today and wanted to document the following list of next steps and action items:

- Marlen is leading an internal meeting early next week with our development team to review feedback gained from the meeting
- We would like to schedule a call for Thursday, 12/14 or Friday, 12/15 with you to outline an action plan that positions the pilot for better success during the Spring term
- I will be conducting conversations internally to prepare for a proposed plan that accomplishes the Grade Book Assessment and recurring training sessions that were discussed at the end of Wednesday's meeting
- We would like to consider the right time to host a deep dive discussion with the individual at CSU Chico mentioned as a Statistics instructor and that might act as another sponsor for the pilot

Additionally, Jedd Marcus on our team will be reaching out to CSU San Diego to understand status and deployment plan on their campus.

Please let me know what dates/times work for you next week.

Thanks,

De Dawkins | Regional Vice President Blackboard Analytics 615.293.8885

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