

# Pump 11 Elite & Pump 11 Pico Plus Elite

## USER'S MANUAL



### Harvard Apparatus Pump 11 Elite & Pump 11 Pico Plus Elite Series

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# General Information

## SAFETY INFORMATION

Please read the following safety precautions to ensure proper use of your syringe pump. If the equipment is used in a manner not specified, the protection provided by the equipment may be impaired.

### *To Prevent Hazard or Injury:*

#### USE PROPER POWER SUPPLY

The pump is supplied with an approved power supply and line cord. To maintain the safety integrity of the device, we recommend you always use the approved power supply that was shipped with your instrument.

#### USE PROPER LINE CORD

Use only the specified line cord for this product and make sure line cord is certified for country of use. The operating voltage range for the Pump 11 Elite Series is 12 to 30 VDC. The universal power supply operating voltage range is 100 to 240 VAC, 50/60 Hz.

#### GROUND THE PRODUCT

This product is grounded through the grounding conductor of the power cord. To avoid electric shock, the grounding conductor must be connected to earth ground. Before making any connections to the input or output terminals of the product, ensure that the product is properly grounded.

#### MAKE PROPER CONNECTIONS

Make sure all connections are made properly and securely. Any signal wire connections to the unit must be no longer than 3 meters.

#### OBSERVE ALL TERMINAL RATINGS

Review the operating manual to learn the ratings on all connections.

#### AVOID EXPOSED CIRCUITRY

Do not touch any electronic circuitry inside of the product.

#### AVOID PINCH HAZARD

A pinch hazard may exist between the pusher block and end blocks. Avoid placing fingers between these points while the pump is running.

#### DO NOT OPERATE WITH SUSPECTED FAILURES

If damage is suspected on or to the product do not operate the product. Contact qualified service personnel to perform inspection.

#### ORIENT THE EQUIPMENT PROPERLY

Do not orient the equipment so that it is difficult to operate the disconnection device.

#### PLACE PRODUCT IN PROPER ENVIRONMENT

Review the operating manual for guidelines for proper operating environments.

#### OBSERVE ALL WARNING LABELS ON PRODUCT

Read all labels on product to ensure proper usage.



CAUTION  
Refer to Manual



Protective  
Ground Terminal

## WARRANTY AND REPAIR INFORMATION



REFER TO SAFETY INFORMATION AND SETTING UP THE HARVARD APPARATUS PUMP 11 ELITE SERIES BEFORE PLUGGING IN THE PUMP.



**WARNING:** ANY TIME THE PUMP IS USED WITH AUTOMATION SOFTWARE (LABVIEW, MATLAB OR ANY CUSTOM SOFTWARE), USE THE 'NVRAM NONE' COMMAND TO PROTECT THE NVRAM FROM BEING DAMAGED.

### Manual Description

This manual is designed to provide all operational and Method information required to operate and maintain the Pump 11 Elite Syringe Pumps. The functions and features are described in the Technical Specifications section.

### Warranty

Harvard Apparatus warranties this instrument for a period of two years from date of purchase. At its option, Harvard Apparatus will repair or replace the unit if it is found to be defective as to workmanship or materials. This warranty does not extend to damage resulting from misuse, neglect or abuse, normal wear and tear, or accident. This warranty extends only to the original consumer purchaser.

**IN NO EVENT SHALL HARVARD APPARATUS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. **THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR USE, OR OF ANY OTHER NATURE.** Some states do not allow this limitation on an implied warranty, so the above limitation may not apply to you.

If a defect arises within the warranty period, promptly contact **Harvard Apparatus, 84 October Hill Road, Holliston, Massachusetts 01746** using out toll free number 1-800-272-2775 or outside the US call 1-508-893-8999. Email address is support@hbiosci.com. Goods will not be accepted for return unless an RMA (returned materials authorization) number has been issued by our customer service department. The customer is responsible for shipping charges for non-warranty repairs. Please allow a reasonable period of time for completion of repairs or replacement. If the unit is replaced, the replacement unit is covered only for the remainder of the original warranty period dating from the purchase of the original device.

This warranty gives you specific rights, and you may also have other rights which vary from state to state.

### Repair Facilities and Parts

Harvard Apparatus stocks replacement and repair parts. When ordering, please describe parts as completely as possible, preferably using a part number obtained from our Technical Support department. If practical, enclose a sample part or sketch. We offer a complete reconditioning service.

### Serial Numbers

All inquiries concerning our product should refer to the serial number of the unit, located on the rear panel.

### Calibrations

All electrical apparatus are calibrated at rated voltage and frequency. While the flow and volume will stay calibrated, the peak pressure may vary. Harvard Apparatus recommends an annual calibration of the pump.



**CAUTION: FOR RESEARCH USE ONLY. NOT FOR CLINICAL USE ON PATIENTS.**

# Pump 11 Elite & Pico Plus

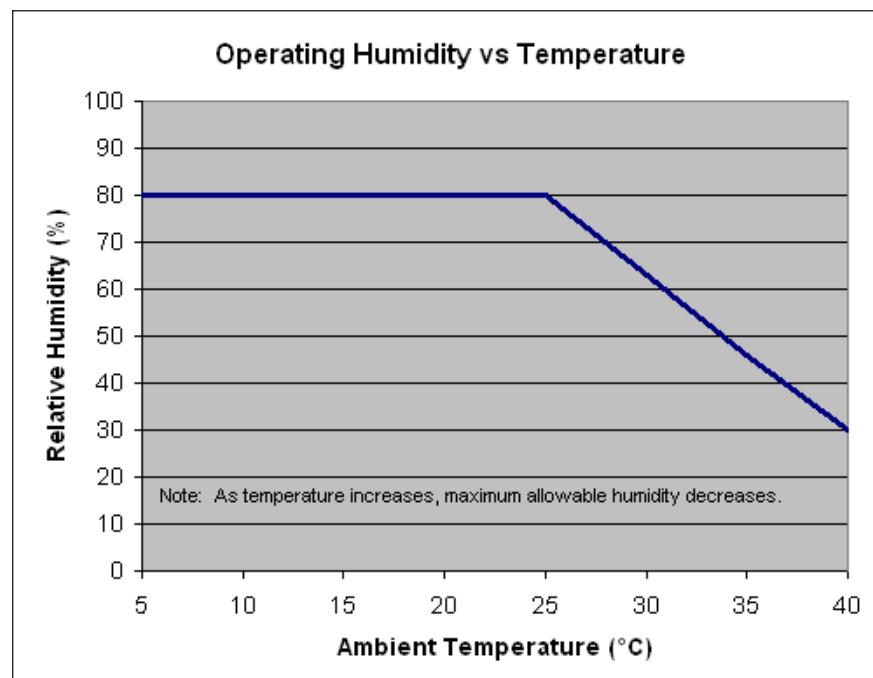
## USER'S MANUAL

Specifications	Pump 11 Elite	Pico Plus Elite
<b>Accuracy</b>	± 0.5%	± 0.35%
<b>Syringes (Min./Max.)</b>	0.5 µl / 60 ml (10 ml dual)	0.5 µl / 60 ml (10 ml dual)
<b>Flow Rate:</b>		
<b>Minimum (0.5 µl syringe)</b>	1.26 pl/min	0.54 pl/min
<b>Maximum (10 ml syringe)</b>	26.02 ml/min	11.70 ml/min
<b>Maximum (60 ml syringe)</b>	88.40 ml/min	39.77 ml/min
<b>Display</b>	4.3" WQVGA TFT Color Display with Touch Screen	4.3" WQVGA TFT Color Display with Touch Screen
<b>Non-Volatile Memory</b>	Stores all settings	Stores all settings
<b>Connectors:</b>		
<b>RS-485</b>	IEEE-1394, 6 pos	IEEE-1394, 6 pos
<b>USB</b>	Type B	Type B
<b>I/O &amp; TTL</b>	15-pin D-Sub Connector	15-pin D-Sub Connector
<b>Footswitch</b>	Mini phono jack	Mini phono jack
<b>RS-232 (option)</b>	RJ-11	RJ-11
<b>Linear Force (Max)</b>	16 kg (35 lb) @ 100% Force Selection	16 kg (35 lb) @ 100% Force Selection
<b>Drive Motor</b>	0.9° Stepper Motor	0.9° Stepper Motor
<b>Motor Drive Control</b>	Microprocessor with 1/16 microstepping	Microprocessor with 1/16 microstepping
<b>Number of Microsteps per one rev. of Lead Screw</b>	15,360	20,480
<b>Step Resolution</b>	0.069 µm/µstep	0.031 µm/µstep
<b>Step Rate:</b>		
<b>Minimum</b>	27.5 sec/µstep	27.5 sec/µstep
<b>Maximum</b>	26 µsec/µstep	26 µsec/µstep
<b>Pusher Travel Rate:</b>		
<b>Minimum</b>	0.15 µm/min	0.068 µm/min
<b>Maximum</b>	159.00 mm/min	71.55 mm/min
<b>Input Power</b>	12 to 30 VDC	12 to 30 VDC
<b>Input Power Connection</b>	2.5mm ID x 5.5mm OD male plug	2.5mm ID x 5.5mm OD male plug
<b>Power Supply</b>	100 to 240 VAC, 50/60 Hz, 0.6 A Universal Power Supply, Use Only a Harvard Apparatus Approved Power Supply and Line Cord	100 to 240 VAC, 50/60 Hz, 0.6 A Universal Power Supply, Use Only a Harvard Apparatus Approved Power Supply and Line Cord
<b>Dimensions</b>	22.6 x 17.78 x 15 cm (9 x 7 x 6 in)	22.6 x 17.78 x 15 cm (9 x 7 x 6 in)
<b>Weight</b>	2.1 kg (4.6 lb)	2.1 kg (4.6 lb)

# Pump 11 Elite & Pico Plus

## USER'S MANUAL

Specifications	Pump 11 Elite	Pico Plus Elite
<b>Atmospheric Specifications:</b>		
<b>Operating Temperature</b>	4°C to 40°C (40°F to 104°F)	4°C to 40°C (40°F to 104°F)
<b>Storage Temperature</b>	-10°C to 70°C (14°F to 158°F)	-10°C to 70°C (14°F to 158°F)
<b>Operating Humidity</b>	See Chart Below	See Chart Below
<b>Storage Humidity</b>	20% to 80% RH, non condensing	20% to 80% RH, non condensing
<b>Method of Operation</b>	Continuous	Continuous
<b>Classification</b>	Class I	Class I
<b>Pollution Degree</b>	I	I
<b>Installation Category</b>	II	II
<b>Supplier Name</b>	Harvard Apparatus	Harvard Apparatus
<b>Supplier Address</b>	84 October Hill Rd., Holliston, MA 01746	84 October Hill Rd., Holliston, MA 01746
<b>Supplier Phone Number</b>	(508) 893-8999	(508) 893-8999
<b>Regulatory Certifications</b>	CE, ETL (UL, CSA), WEEE, EU RoHS & CB Scheme	CE, ETL (UL, CSA), WEEE, EU RoHS & CB Scheme
<b>Safety Declarations</b>	ANSI/UL 61010-1; CAN/CSA C22.2 No. 61010-1; IEC 61010-1; CB Scheme	ANSI/UL 61010-1; CAN/CSA C22.2 No. 61010-1; IEC 61010-1; CB Scheme
<b>EMC Declaration</b>	FCC 47CFR 15B; EN61326-1	FCC 47CFR 15B; EN61326-1



## Product Overview



**The Harvard Apparatus Pump 11 Elite Series is the next generation of syringe pumps.** The series offers unparalleled ease of use through the high resolution color touch screen user interface. The full touch screen interface enables the user to quickly create configurations and recall them for easy use. The TFT color display presents all the pump operating parameters on an easy to view run screen. The touch screen "lock" feature prevents accidental configuration changes ensuring the Methods integrity is retained.

A green led light on the front panel makes it easy to see if the pump is running. Once the pump starts to run, the display shows the pump is running and the LED turns on. This will make it easy to see the pump's status.

The pumps are versatile and can be interconnected through the RS-485 interface. Pump 11 Elite Series models can be mixed and matched in the daisy chain offering maximum flexibility. Up to 99 pumps can be linked together through the RS-485 interface. This interface is easy to use provided each pump is assigned its own unique pump address.

For limited laboratory space the Pump 11 Elite Series can be placed on its side to reduce the footprint by 55%. The display also tilts with the change to allow the user to operate the pump vertically.

Notifications and error messages are displayed for the user to acknowledge, eliminating any guesswork about problems.

Flow performance is optimized with a small step angle stepping motor that drives a precision lead screw and pusher block. The syringe mechanism is easy to use and securely holds the syringes for smooth flow performance.

Advanced microstepping techniques are employed to further reduce the step angle to eliminate flow pulsation. The accuracy is 0.5% (0.35% for Pico Plus Elite). A wide dynamic flow range from 1.26 pl/min to 88.40 ml/min (0.54 pl/min to 11.70 ml/min for the Pico Plus Elite) can be programmed into the pump. Flow rates are selectable with user selected engineering units from ml, µl, nl, pl, and hours, minutes and seconds.

Up to 16 kg (35 lbs) of linear force is available. This force is user adjustable to ensure the right force is applied for the various syringe sizes.

The spill dam is designed to prevent fluids from ingressing into the sealed display or electrical connections.

Easy external connections to a computer or other control devices are made through USB interface. Simple ASCII commands make communication with the pump easy. For direct control of the pump, the user can use the I/O interface (15pin Dsub). One trigger output and a trigger input in for external events such as a process parameter are available. The footswitch input will allow the control of the pump through an external device. The unit also has an output for run indication allowing connection to a remote LED.

The Basic and Programmable 11 Elite Pumps are available with single and dual syringe options. Complete flexibility is offered with the ability to use most manufacturers syringes ranging from 0.5 µl to 60 ml single syringe and 5 µl to 10 ml dual syringe.

The programmable models offer maximum flexibility and capability for configuring and running different Methods. Methods can be configured and stored in the unit, and recalled quickly with the touch of the screen. The Methods are identified with a 15 character alphanumeric name for easy identification and can be stored on the computer and downloaded at future dates. Extensive programming options allow the user to duplicate configurations, append one configuration to another, rename Methods, delete Methods, export Methods to a PC or export a Method to another pump. This feature can ensure consistency and accuracy of multiple pumps.

Preprogrammed profiles are selectable from Constant Rate, Ramp, Autofill and Gradient. These standard profiles make configuration easy to set up. If more complexity is needed the user can select from advanced Method programming options including:

- Time delays
- Repeating steps
- Stopping the pump
- Triggering the pump's TTL output
- Accepting an event input in such as a user touch
- Events can trigger the pump to withdraw or infuse

The pump Information/settings screen shows the pump's software version, maintenance interval and pump address. The pump's alarm configurability includes alarms for near end of run (user selectable), completion of run, power up, keypad clicks and stall detection.

## Pump Models

All models are offered with dual or single syringe holders.

### Infusion Only –

*These two models support infuse only Quick Start Methods with user-defined flow rates and selectable target volume or target time values to control the total infusion time.*

### Infusion/Withdrawal Programmable –

*These two models support infuse only, withdraw only, infuse/withdraw and withdraw/infuse Quick Start Methods with user-defined flow rates and selectable target volume or target time values to control the total infusion time. These models also support two user-defined Methods up to 50 steps each. Two Methods can be stored.*

### Pico Plus Infusion/Withdrawal Programmable –

*Supports all four Quick Start Methods and two user-defined Methods up to 50 steps each.*

## PUMP 11 ELITE SERIES TOUCH SCREEN BUTTON REFERENCE

The following buttons are part of the Pump 11 Elite Series software:

- |   |  |   |  |
|---|--|---|--|
|    | <b>Settings:</b> Access the settings menu used to adjust the following parameters: Audible Alarms, Pusher Block Force, Backlighting, Baud Rate, etc. |    | <b>Page Down:</b> Used to page down in a display list.   |
|    | <b>Fast Forward:</b> Advances the Pusher Block in the forward (infuse) direction.  |    | <b>Page Up:</b> Used to page up in a display list.   |
|    | <b>Fast Reverse:</b> Advances the Pusher Block in the reverse (withdraw) direction.  |    | <b>Scroll Up:</b> Used to scroll up in a display list.   |
|    | <b>Accept:</b> Used to accept the parameters/ settings on a screen and advance to next screen in the menu.   |    | <b>Scroll Down:</b> Used to scroll down in a display list.   |
|    | <b>Cancel:</b> Used to cancel any changes/ entries on a screen and return to the previous screen in the menu.  |    | <b>Insert Step:</b> Used to insert a new Step in a Method while editing/creating the Method. The new Step is inserted after the Step that is currently selected.                       |
|    | <b>Back:</b> Used to go back one screen.   |    | <b>Delete Step:</b> Used to delete the selected Step in a Method while editing/creating the Method. To confirm deletion, you must select the Delete Step button a second time.         |
|   | <b>Set Delay Parameters:</b> Used to set the time values for delayed operation. This permits the pump to start automatically after a preset time.    |   | <b>Move Step Up:</b> Moves the currently selected Step in a Method up one position in the Method Order (e.g. Step 3 becomes Step 2).   |
|  | <b>Set Delay Parameters:</b> Indicates the Delay Timer has been set. The pump will start automatically after the preset delay expires.               |  | <b>Move Step Down:</b> Moves the currently selected Step in a Method down one position in the Method Order (e.g. Step 2 becomes Step 3).   |
|  | <b>Run Preview:</b> Access the Method Preview screen that shows a summary of steps and operating parameters.   |  | <b>Copy Step:</b> Creates a duplicate (copy) of the currently selected Step in a Method and inserts it as the last Step in the Method being created/edited.                            |
|  | <b>Run/Resume:</b> Used to Run or Resume a Method.   |  | <b>Touch Screen Unlocked:</b> Indicates that the Pump is unlocked. Pressing the button twice locks the touch screen.   |
|  | <b>Re-Run:</b> Clears counters/timers and runs the selected Method from the beginning.   |  | <b>Touch Screen Locked:</b> Indicates that the Pump set-up screens are locked from editing. Press the button and enter password to unlock the touch screen.                            |
|  | <b>Stop:</b> Used to stop running a Method.  |  | <b>File Options:</b> Access the File Options menu that is used to manage the list of Methods and to export Method information to an externally linked pump or to a connected computer. |
|  | <b>Clear:</b> Clears the counters/timers.  |   |  |
|  | <b>Minimum Value Allowed:</b> Used to select minimum value allowed.  |   |  |
|  | <b>Maximum Value Allowed:</b> Used to select maximum value allowed.  |   |  |

## Selecting An Item From a Menu List

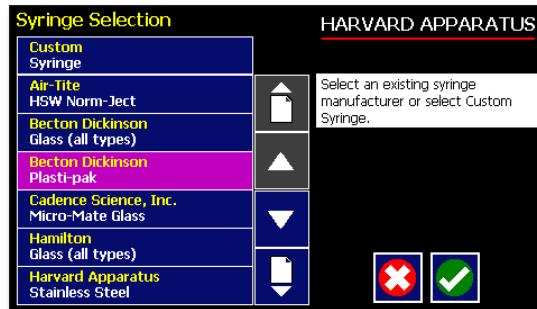
Selecting items is easy with the Pump 11 Elite Series.

Touch the item to select/highlight the item,  
then touch again to accept it or press 

## Cancelling a Selection

Cancelling selections is easy.

Press 



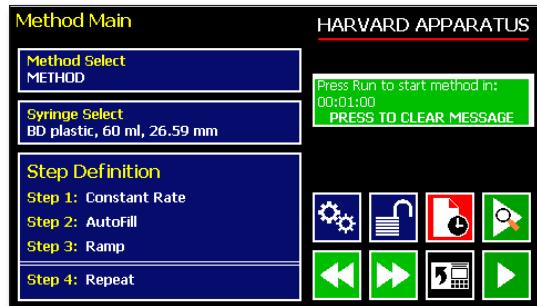
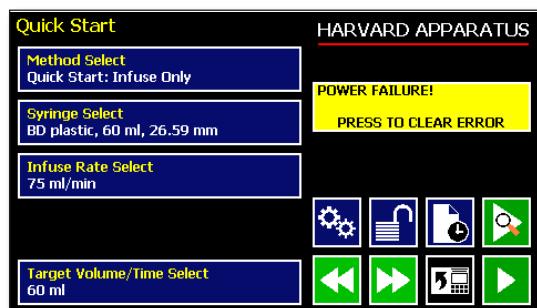
## Messages

There are different types of messages. Error messages are shown in yellow.

- Critical
- Run-mode
- Method
- Settings

Notices, alarms, confirming, and verified messages are shown in green.

- Alarms
- Confirm
- Verified



## Entering Values

Entering new values is easy.

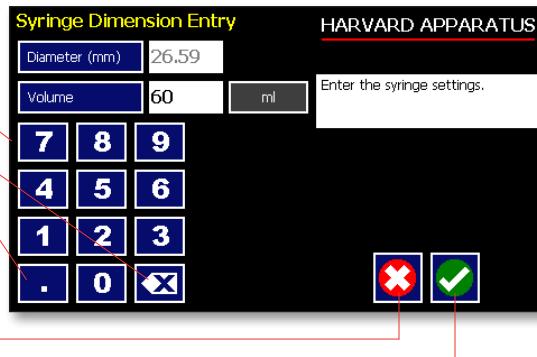
Use the keypad to enter the number

Backspace key

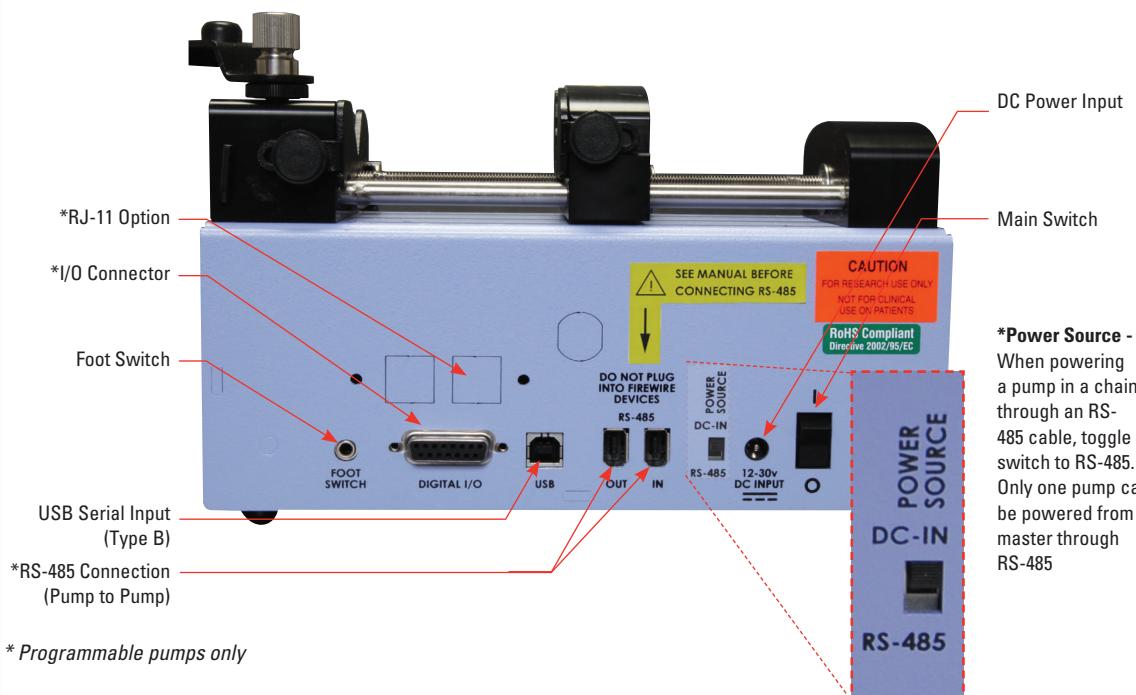
Decimal point

Cancel and go back to  
the previous screen.

Accept the value and go back  
to the previous screen.



## OPERATING INSTRUCTIONS



\* Programmable pumps only

## POWER CONNECTIONS

1. Plug the power cord in. The Pump 11 Elite Series has a DC power input connector on the rear of the unit. The operating range for the Pump 11 Elite Series series is 12-30 Vdc.
2. Turn on the main power switch.



**Best performance guaranteed when using  
24 V power supply.**

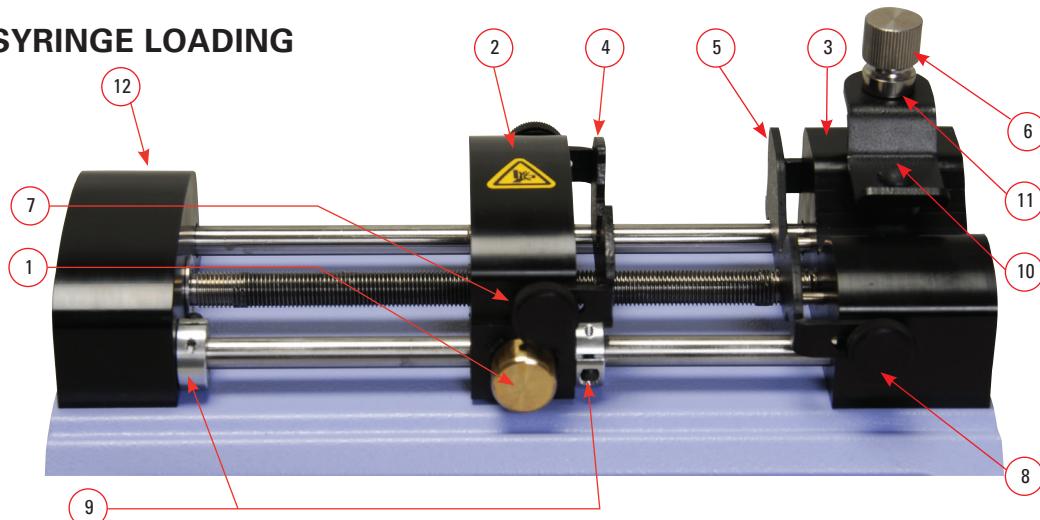


**CAUTION:** DO NOT CONNECT TO FIREWIRE PORTS ON A COMPUTER. DAMAGE MAY OCCUR TO THE PUMP OR COMPUTER.

# Pump 11 Elite & Pico Plus

## USER'S MANUAL

### SYRINGE LOADING



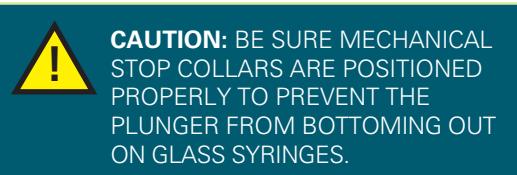
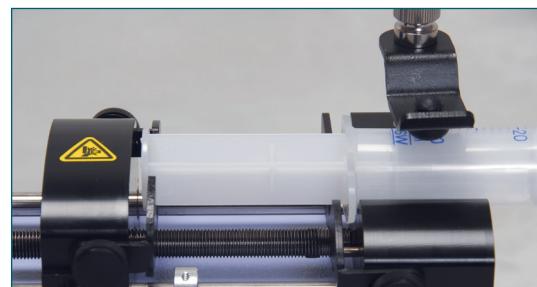
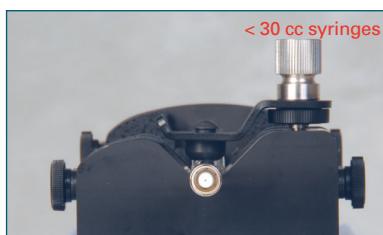
The Pump 11 Elite Series can accommodate up to two syringes. Depending on the mechanism, any type of syringe, glass, plastic or stainless steel can be used. The Pump 11 Elite can accommodate from 0.5 µl to 60 ml single syringe and 0.5 µl to 10 ml dual syringe. The syringe barrel clamp should be flipped for syringes smaller than 30 ml. For syringes larger than 30 ml the syringe clamp should be used as shown.

1. Press the release button (1) and move the pusher block (2) to the approximate length of the syringe.
2. Unscrew the bracket clamping knobs (7,8) to loosen the retaining brackets (4,5) on the pusher block (2) and the Syringe holder block (3).
3. Unscrew the syringe barrel clamp by unscrewing the syringe barrel clamp knob (6).
4. Place the syringe on the syringe holder block (3). Ensure the barrel flange is within the syringe holder's block's retaining bracket (5) and the plunger flange is in the pusher block's retaining bracket.

5. Screw down the syringe clamp knob (6) until the syringe barrel clamp (10) is tight against the syringe barrel. Do not overtighten, especially when using glass syringes.
6. Secure the syringe flanges by pushing the retaining brackets (4,5) tightly against the syringe flanges using the bracket clamping knobs (7,8). The syringe plunger should be secured by the pusher block retaining bracket and the flange of the syringe should be secured by the syringe holder block retaining bracket.
7. Tighten the mechanical stop collars (9) using allen wrench (12) to prevent excess travel of the pusher block.

#### NOTE

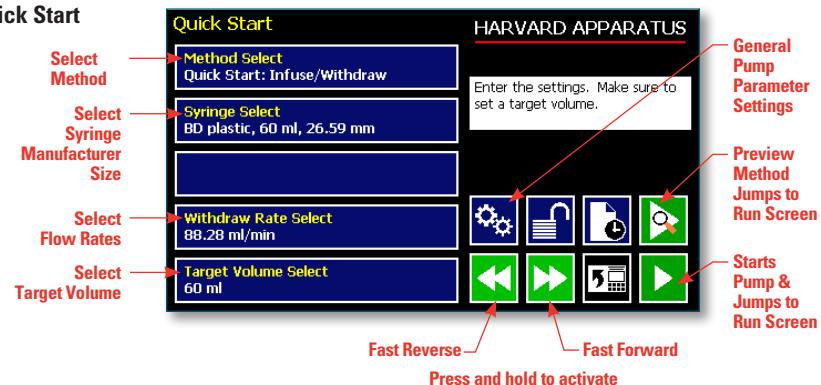
*The syringe barrel clamp (10) may need to be flipped depending on your syringe size. To do so, completely unscrew and remove the syringe barrel clamp knob from the syringe block. Then remove lock nut (11). Flip the bracket and reassemble.*



# Configuring the Pump 11 Elite Series

A Method is easy to set up.

**The Pump 11 Elite Series is easily configured.  
When the unit is powered up, the Quick Start Screen will be displayed.**



## Method Selection

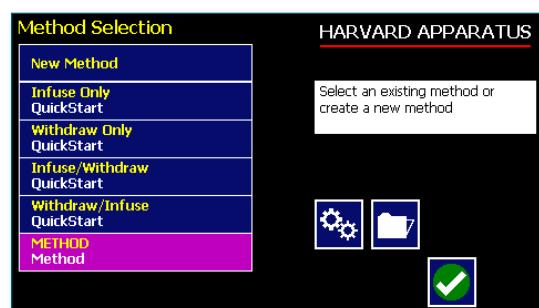
**In the Quick Start Screen select Method  
(available Methods depend on the pump model)**

- Infuse Only
- Withdraw Only
- Infuse/Withdraw
- Withdraw/Infuse
- Custom Method



The Method Selection Screen will be displayed. The available Methods will be displayed based on the model of syringe pump.

**Press the Method to select**

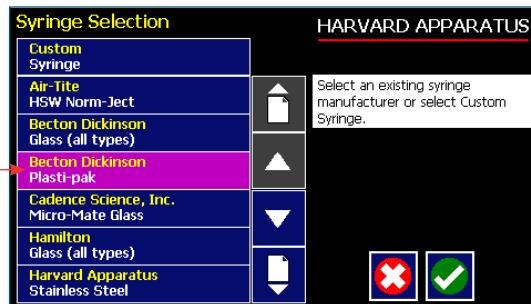


## Syringe Selection

1. On the **Quick Start Screen** select the syringe button.

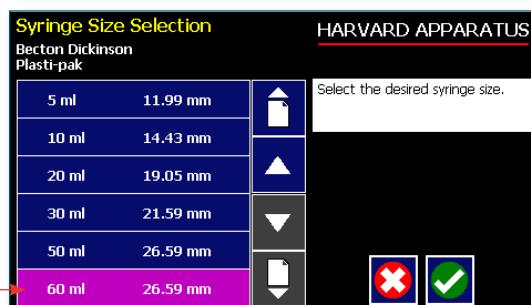


2. Select the manufacturer type, then the available syringe sizes will be displayed. In this example we have selected a Becton-Dickinson syringe.



3. For a Custom Syringe use this selection if syringe manufacturer is not listed.

Press →



Press to  
enter a  
custom  
syringe

## Custom Syringe Definition Display

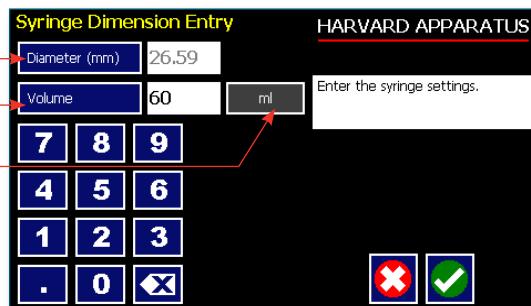
Press to enter the inside diameter of the syringe

Press to enter the total syringe volume

Press to change the units ( $\mu\text{l}$ , ml)



**CAUTION:** BE SURE TO LOWER THE FORCE VALUE WHEN USING GLASS SYRINGES.

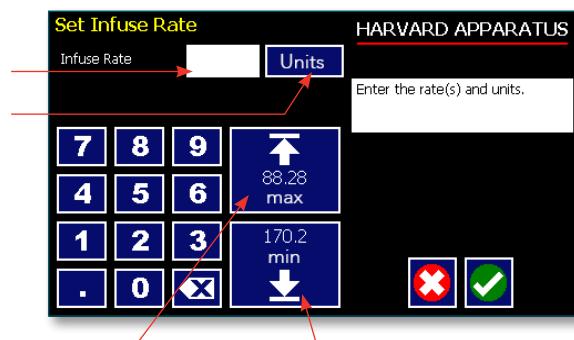


## Flow Rate Selection

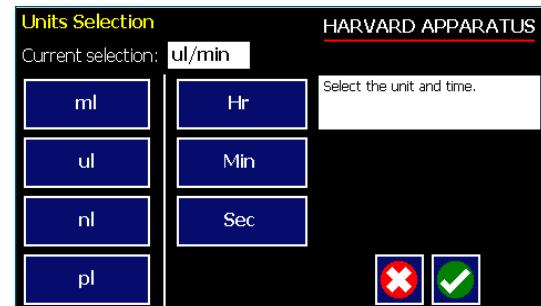
1. On the **Quick Start Screen** enter the flow rates(s). In this example we want to enter 75 ml/min.



2. Depending on the Method, the appropriate set rate screen will be displayed. To change the units, press the units.



3. On the **Units Selection Screen** select the volume and the time base.



## Target Volume/Time Selection

- On the **Quick Start Display** enter the target volume or time. In this example we want a volume of 60 ml.

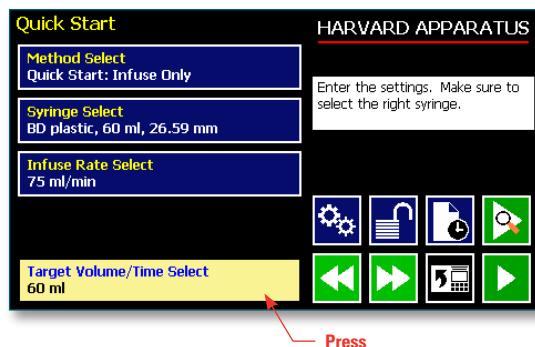


*Target time is only allowed in infuse only or withdraw only Methods.*

- Depending on the Method either Target Volume (I/W or W/I) will appear or Target Volume or Target Time Selection (I only or W only).



*For time enter h:m:s. or press again to select secs. Time is accurate to  $\pm 0.01$ secs.  
Remember to enter the :*



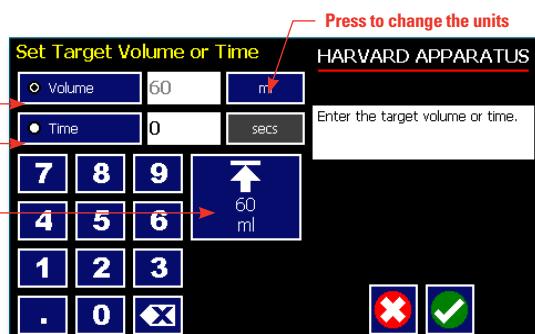
Press

- To change the units, press the units.

Press to select target volume

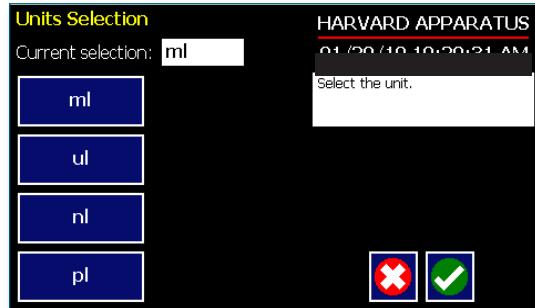
Press to select target time

Press to select the maximum volume for the syringe size selected



Press to change the units

- In the **Units Selection Screen** select the volume units.

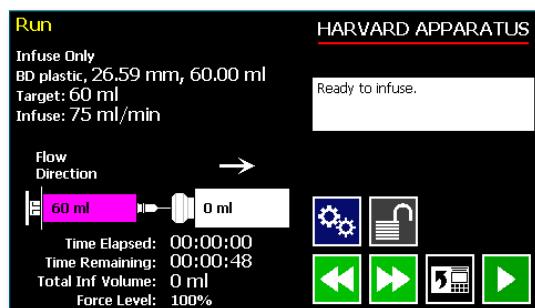
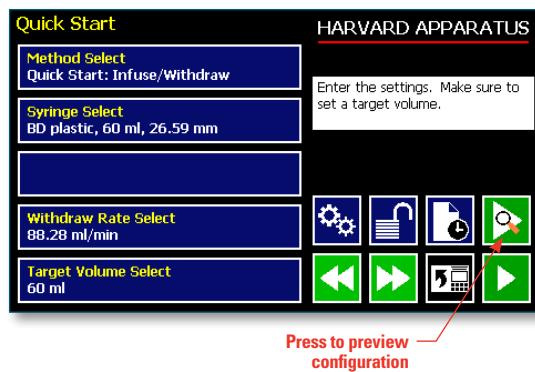


## Previewing the Quick Start

It is simple to view the Pump Quick Start on the RUN display.

Press  to view Pump Quick Start

After you have verified the configuration.  
Press  to run the displayed configuration.



## Configuring the Pump's General Parameters

The pump has basic parameters that should be configured during initial start-up. Once these parameters are entered they probably won't be changed.

To enter the settings screen press 



## Setting the Audible Alarms

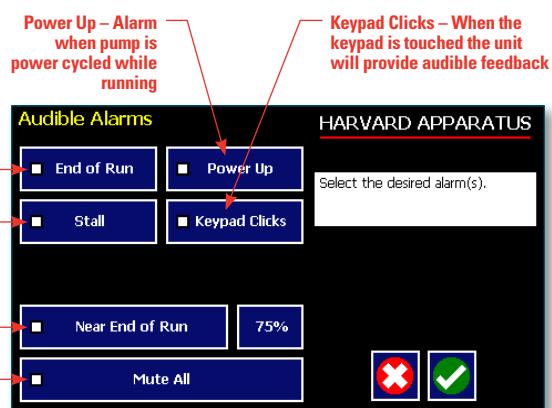
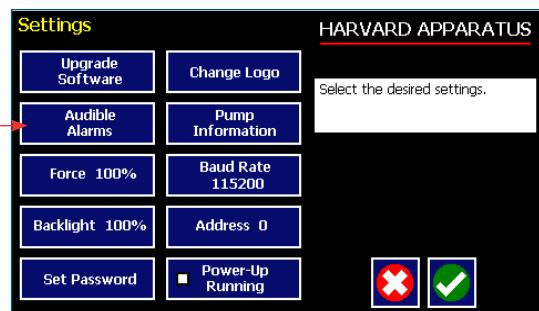
In the Settings screen , press **Audible Alarms**.

Select the alarms, a check mark will indicate the alarms selected.

If these alarms are selected the pump will provide an audible alarm.

Accept the changes made by pressing  and go back to the Settings screen.

Cancel the changes made by pressing  and go back to the Settings screen.



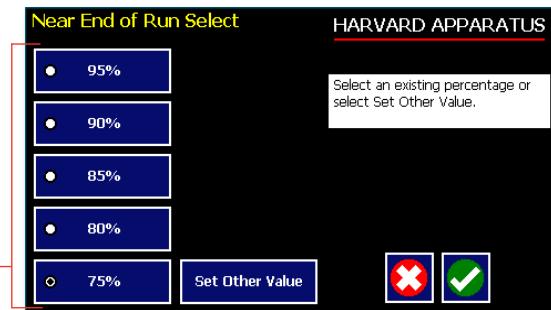
### For Near End of Run Selection

Select the % volume dispensed. For example, if you select 80%, the pump will sound an alarm (3 short beeps) when 80% of the volume is dispensed.

**Accept** the changes made by pressing and go back to the Settings screen.

**Cancel** the changes made by pressing and go back to the Settings screen.

Press to select % volume dispensed



### For a Custom %

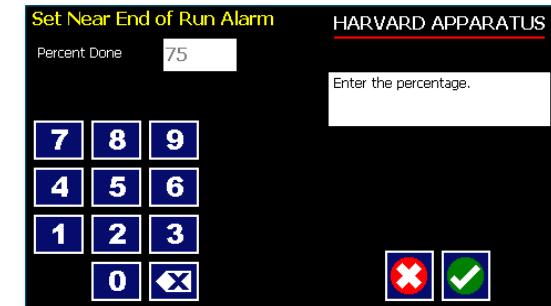
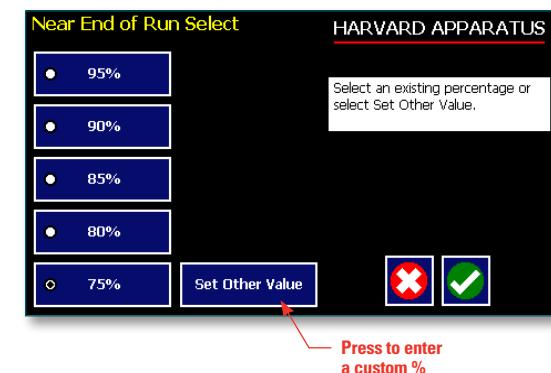
Use this selection if the % is not listed.

Press **Set Other Value** to enter a custom %

Enter the percentage.

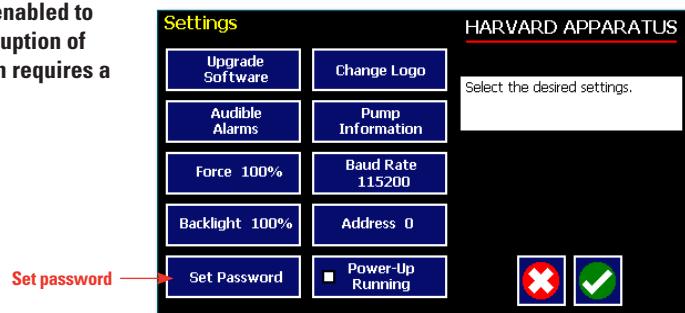
**Accept** the changes made by pressing and go back to the Settings screen.

**Cancel** the changes made by pressing and go back to the Settings screen.



## Locking the Touch Screen

A touch screen lock function can be enabled to prevent accidental operation or interruption of operation. Unlocking the touch screen requires a password, defined by the user.



## Setting the Password

To set the Password go to the Settings screen. Press the Set Password button.

Enter your desired password, up to 8 digits, and press the "ACCEPT" button.

## Turning the Touch Screen Lock On

Press the Lock button twice to lock the touch screen.

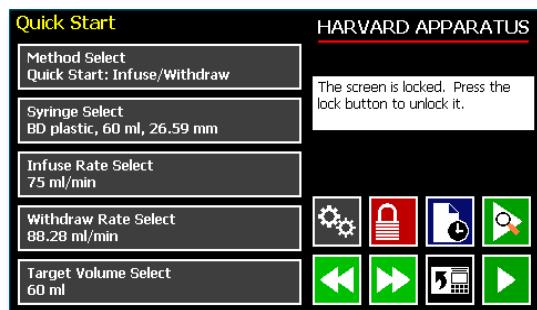
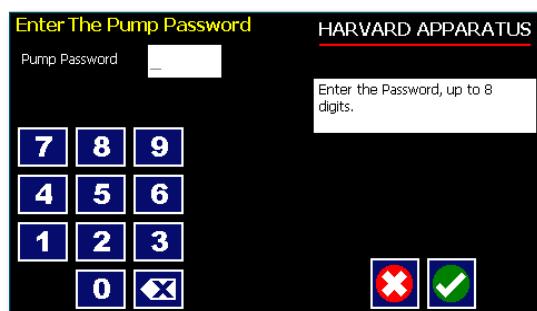
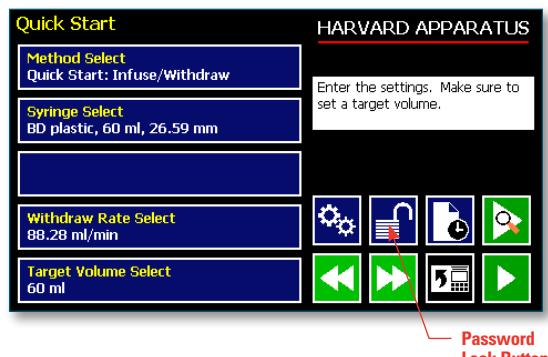
## Turning the Touch Screen Lock Off

Press the "LOCK" button to bring up the Enter the Pump Password screen.

Enter your password and press the "ACCEPT" button.



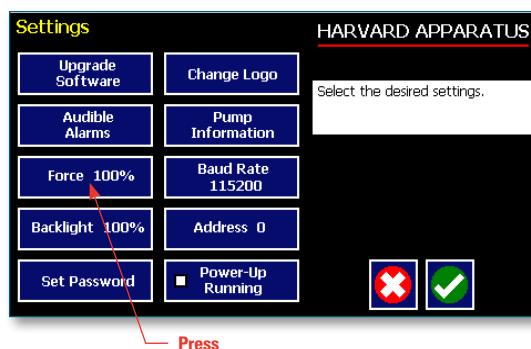
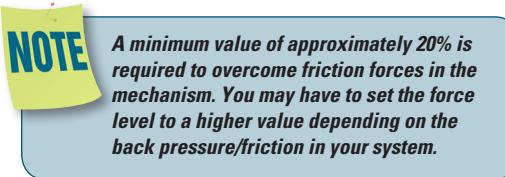
If you forget your password contact Harvard Apparatus Technical Support at 508-893-8999.



## Setting the Force Limits

The maximum linear force of the syringe pump is 35 lbs or 16 kgs. This force is sufficient to damage delicate, low volume syringes, as well as many standard syringes if pumping viscous fluids. The % of maximum force applied by the pusher block can be changed.

In the settings screen, press **Force**.



Set the **Force Level**.

Select the **Force Level %**

Accept the changes made by pressing and go back to the Set Force screen.

Cancel the changes made by pressing and go back to the Set Force screen.

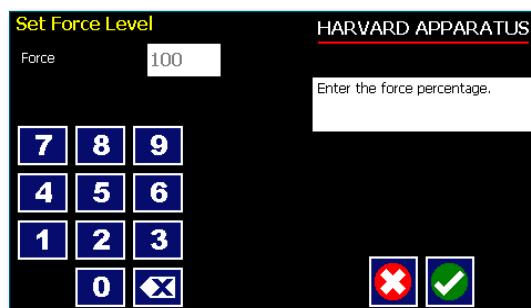
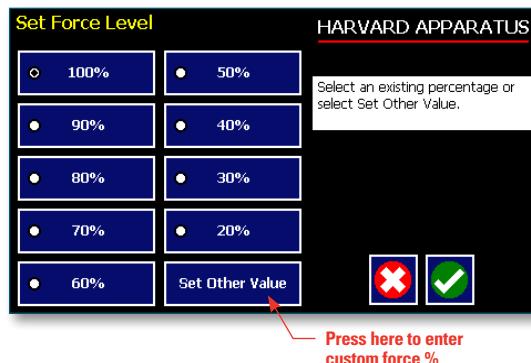
For a Custom Force %

Press **Set Other Value** to enter a custom force %

Enter the percentage

Accept the changes made by pressing and go back to the Set Force screen.

Cancel the changes made by pressing and go back to the Set Force screen.



### Suggested Force Level Settings for Common Syringes

Syringe Type/Material	Capacity	Force Setting	Common Manufacturer(s)
Plastic Syringes	≤20ml	50%	BD plastic, Sherwood, Airtite, Terumo
	>20ml	100%	
Stainless Steel	All	100%	Harvard Apparatus
Glass/Glass	≤20ml	20%	Cadence (Popper)
	>20ml	30%	
Glass/Plastic	≤1000µl	30%	Hamilton, SGE
	≤5ml	50%	
	>5ml	100%	



## Setting Display Backlight

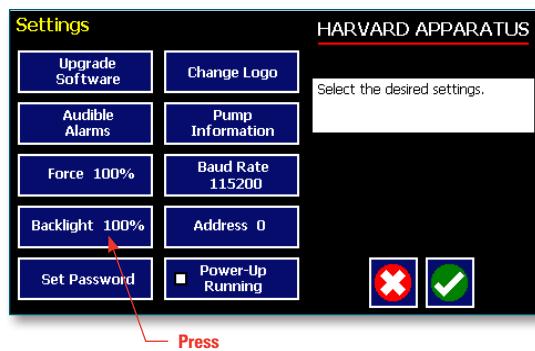
The backlight can be adjusted.

**In the Settings screen, select Backlight**

**Select the % Backlight.** For example, if you select 80%, the brightness of the display will be 80% of the maximum.

**Accept the changes made by pressing** **and go back to the Settings screen.**

**Cancel the changes made by pressing** **and go back to the Settings screen.**



### For a Custom Value

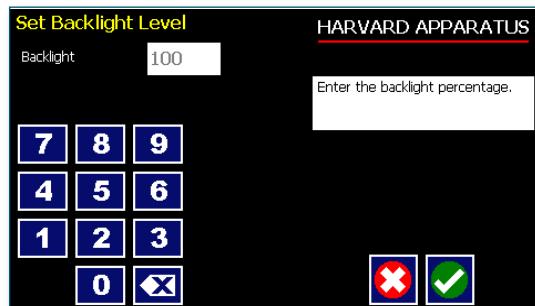
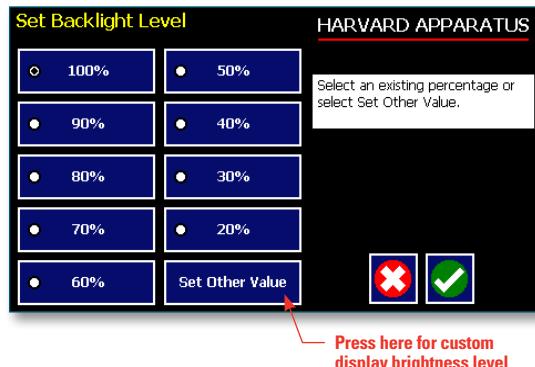
Use this selection if the % is not listed.

**Press Set Other Value to enter a custom %**

Enter the percentage.

**Accept the changes made by pressing** **and go back to the Settings screen.**

**Cancel the changes made by pressing** **and go back to the Settings screen.**



## Setting the Pump Address

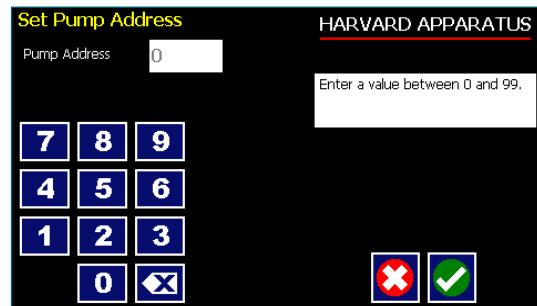
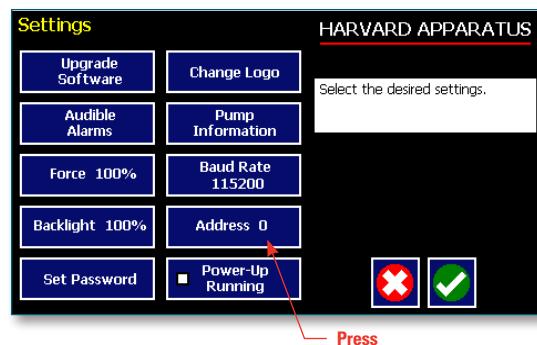
Up to 100 pumps can be linked together. Each pump can be given a unique address.

In the **Settings Screen** press **Pump Address**.  
Valid entries are 00 to 99.

Enter the pump address.

Accept the changes made by pressing and go back to the **Settings screen**.

Cancel the changes made by pressing and go back to the **Settings screen**.



## Setting the Baud Rate

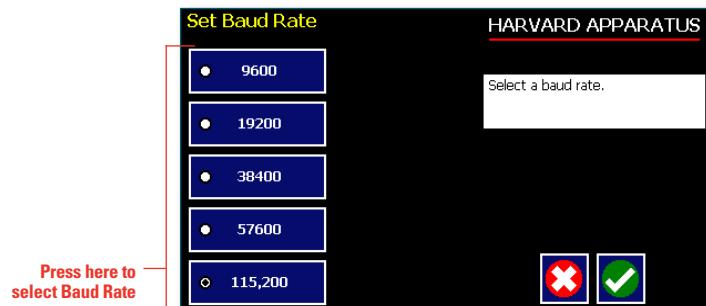
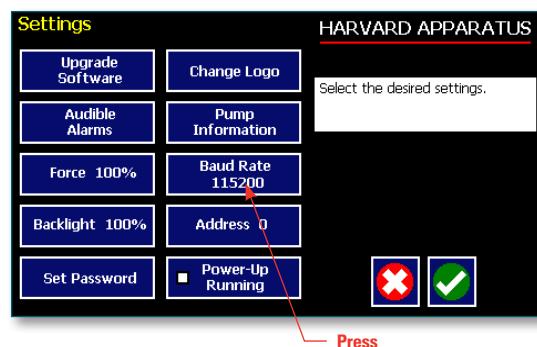
The Pump 11 Elite Series have an RJ-11 option for serial communications.

To adjust the baud rate from 9600 to 115,200 in the **Settings screen** press **Baud Rate**

Select the Baud Rate.

Accept the changes made by pressing and go back to the **Settings screen**.

Cancel the changes made by pressing and go back to the **Settings screen**.



## Power-Up Running

If Power-Up Running is selected the pump will power up running when power resumes.

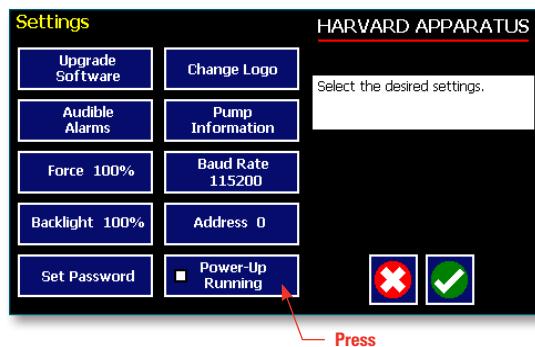
**In the Settings screen, select Power-Up Running**



**Accept the changes made and go back to the previous screen before Settings Method was selected.**



**Cancel and go back to the previous screen before Settings Method was selected.**



### NOTE

This feature is only valid in Infuse Only or Withdraw Only Methods. This feature will only execute if the pump is running at the time when power is lost, and was running with no target set.

### NOTE

**NOTE: Elapsed Timers and Total Infused Volume will be reset when power resumes. Counters and timers information prior to loss of power are lost**

## Setting and Viewing Pump Information

The information on the pumps parameters are displayed in the Pump Information Screen.

**In the Settings screen, select Pump Information**

The current information on the pump will be displayed.

- The Model type
- The Software Version
- The Maintenance Due
- The Current Pump Address

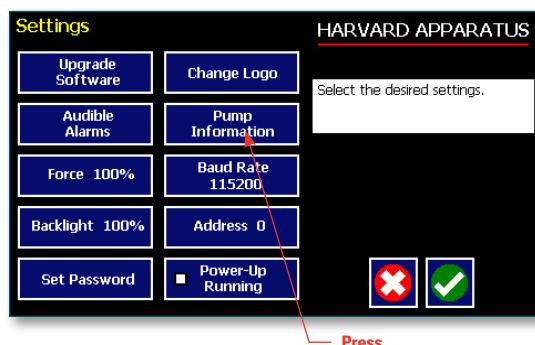
**Press Maintenance Reset to reset the # of hours for maintenance. This will reset it to 100 hours.**

**Confirm the Maintenance Reset by pressing the Maintenance Reset again.**

**Accept the changes made by pressing** **and go back to the Settings screen.**



**Cancel the changes made by pressing** **and go back to the Settings screen.**



## Pump Information

Model	Pump 11
Type	Programmable
Software Version	0.0.0
Maintenance Due	93 hours
Pump Address	0

## HARVARD APPARATUS

Reset the Maintenance Due as needed.

Maintenance Reset

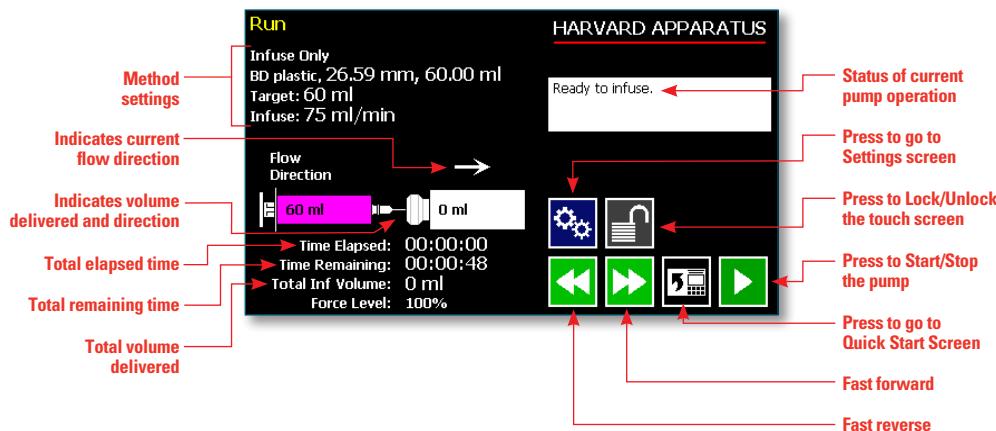


Press here to reset the maintenance counter

## Operating the Pump

The Pump 11 Elite Series is easy to operate because all the pump parameters are shown on the RUN Screen. Depending on the Method of the pump, different parameters will be shown on the display.

The Pump 11 Elite Series Run Screen is shown below.



### Running the Pump

Simply press the button to start the pump.

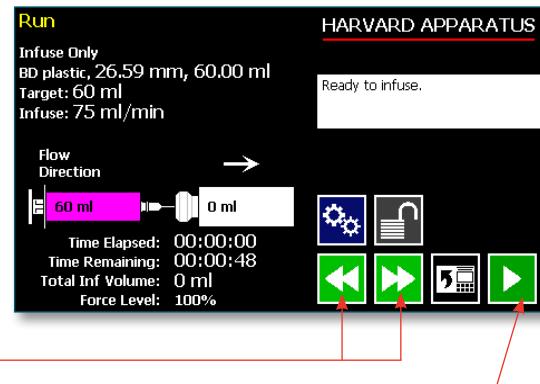
When the pump is running the button is shown.

Press the button to pause the Method.

Press the to resume running the pump.

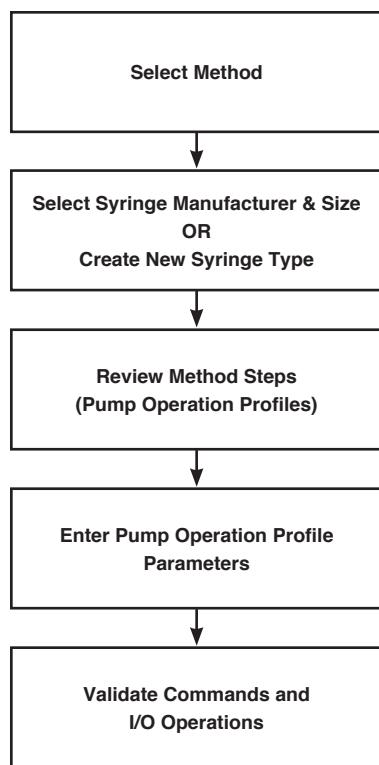
Press the to clear the counters and timers.

The fast forward and fast reverse key are not active when the pump is running.



## Custom Method Workflow

The following flow diagram describes the use of a Custom Method:



The software provides the user with a variety of prompts and warnings to help guide the setup of Methods. For example, if a pump Method incorporates steps that exceed the capacity of the defined syringe, the system will prompt you that parameters are out-of-range. The system also prompts users if required values are not entered.

**NOTE**

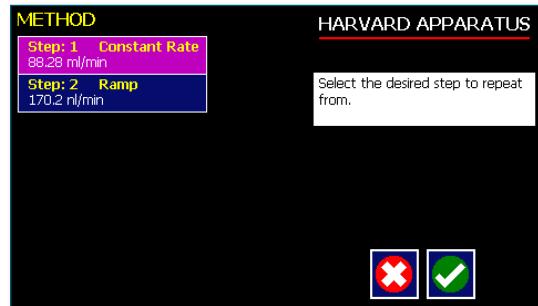
*The pump will check the validity of parameters entered for each Step in the Method, but will not review the Method in its entirety to verify that it is logical and can be fully executed*

### STEP-BY-STEP OPERATION EXAMPLE: USING A CUSTOM METHOD

The following steps describe operation using a Custom Method.

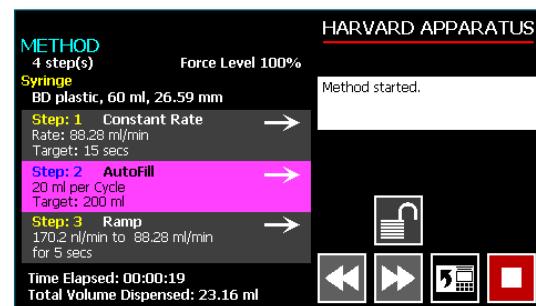
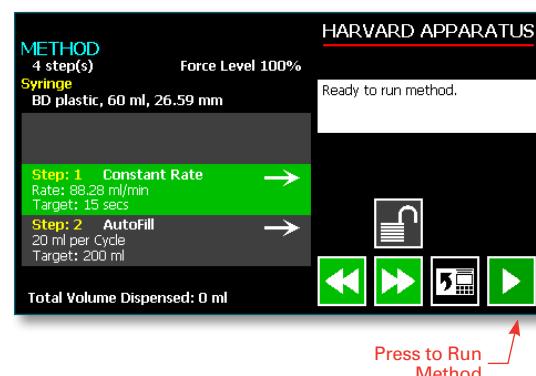
In the following description, we are assuming the use of a Method that is already saved on the Pump 11 Elite Series. Note that if you make any changes to the Method's operating parameters and choose Accept on the page where the changes are made, the changes automatically become part of the stored Method for future use.

1. From the Method Quick Start screen, the Method you wish to use should be displayed in the Method Select button. If the Method is not displayed, select the correct Method using the procedure outlined in Running The Pump.
2. Choose the Syringe Select button to enter the Syringe Selection screen.
3. Follow the instructions in the Syringe Selection section of this Guide to complete the selection of a syringe from the built-in syringe definition list, or to create a new syringe definition. When finished, choose the Accept button to save your changes, or choose the Cancel button to cancel your changes, and return to the Method Quick Start screen.
4. Review the Pump Control Profile Steps described in the Step Definition button. Note that the software will display the first three Steps in the Method in the main button area. If the Method uses more than three Steps, the last Step in the Method will be displayed in the box that is still part of the button beneath the Step Definition button.
5. To review the Method Steps in detail or to update/modify any of the stored Pump Control Profile Parameters, choose the Step Definition button to enter the Method Steps Summary Screen. The name of the Method is listed at the top of the screen, and the complete list of Steps is listed in a series of buttons is on the left of the screen.



Step Definition Screen showing the list of Steps currently defined for the Method

6. To review details for any individual Step in the Method, select the Step you wish to review, then press the Step button again to enter the Step Definition screen for that Step.
7. To edit the parameters for any Pump Control Profile, follow the instructions supplied in the applicable Pump Operation Profile description contained in the Setting Method Parameters section later in this Guide.
8. To return to the Method Steps Summary screen when finished reviewing or editing the Step parameter details, choose the Accept button to save your changes or choose the Cancel button to cancel any changes you made.
9. When you are finished reviewing the operating details for all Steps, choose the Back button to return to the Method Main screen.
10. To preview the Method, choose the Preview Method button, or to run the Method, choose the Method Run button.

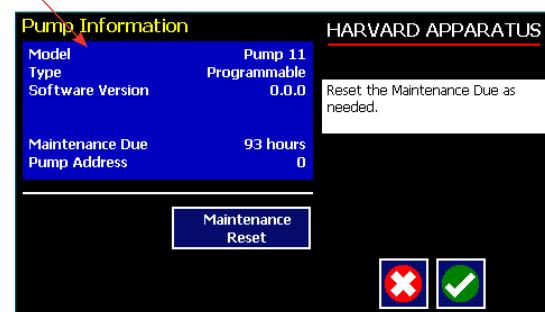
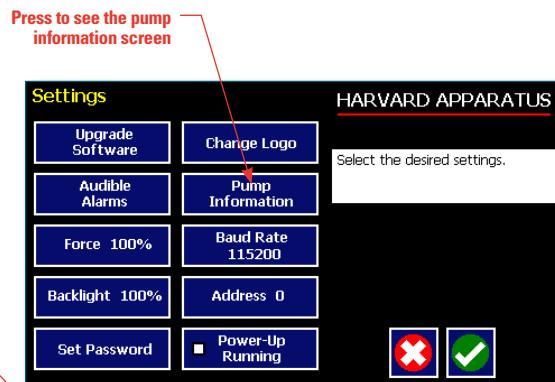


## Configuring Custom Methods

The Pump 11 Elite Series Programmable Models offer the flexibility of configuring custom Methods including multi-step Methods. The Methods and steps can also be triggered to start and stop with events and external I/O, and user defined inputs.

To determine if your pump is programmable go to the pump information screen. The Model Type should say Programmable.

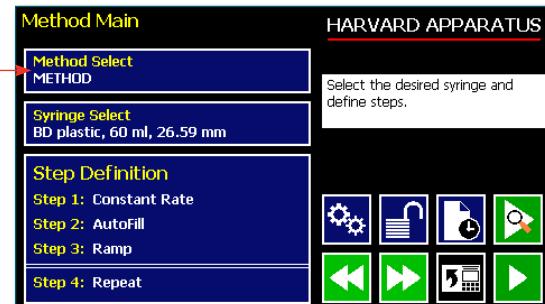
Press 



## Configuring a New Custom Method

To display the Method Selection screen press Method.

Select Method 



The Method Selection screen will be displayed

Select New Method

Press 

View Methods up a page



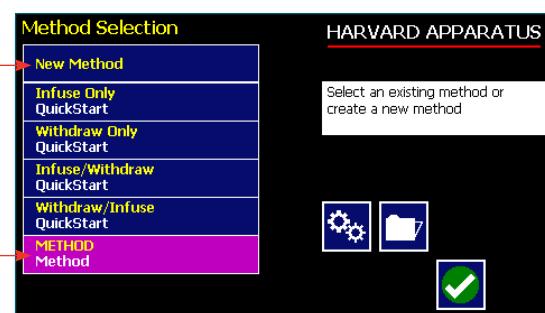
View the Methods down a page



Views up the Method



Views down the Method



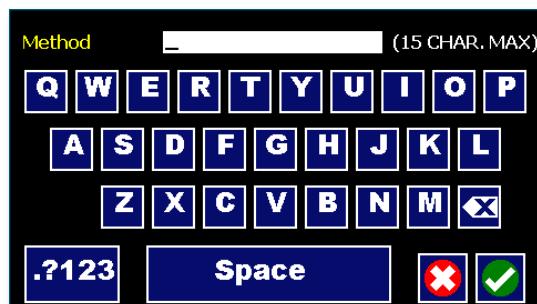
## Configuring Custom Methods

The first thing to do on a custom Method is to name the Method.

**Enter any 15 character alphanumeric name.**

**Accept the new name** 

**Go back to the Method Selection screen** 



**Select the Syringe manufacturer and Size.**

**To define the steps for the custom Method press Step Definition**

Below are some predefined steps including:

**Constant Rate** - a single continuous rate of flow

**Ramped Rate** - a linearly changing flow rate between a starting and ending flow rate

**Autofill** - continuous infuse/withdraw or withdraw/infuse operation

**Gradient** - combined flow streams from multiple pumps into a common output stream

In addition to these you can repeat steps or set a delay within a Method as well as send signals to external devices or react to signals received from external devices. This package of pumping profiles and commands provides users with an extremely broad array of applications that can be easily configured with complex external programming.

Methods can be edited and saved under a new name, allowing them to be simply edited to fit another application. Steps can be copied, moved, inserted or deleted.

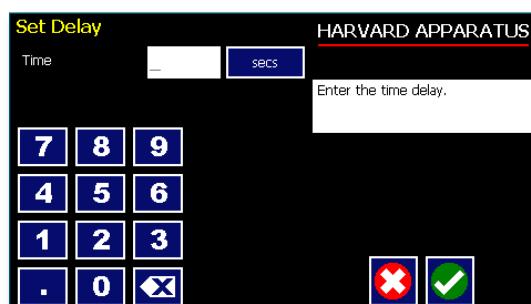
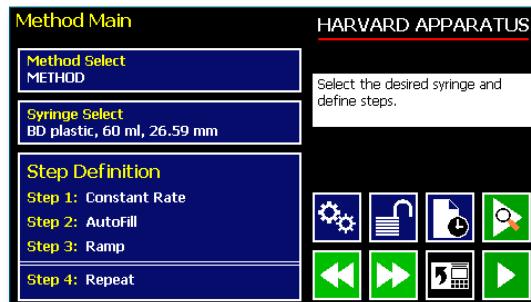
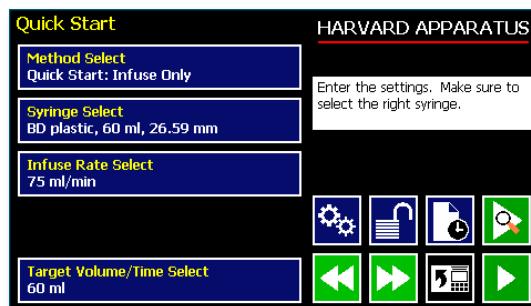


## Setting A Delay

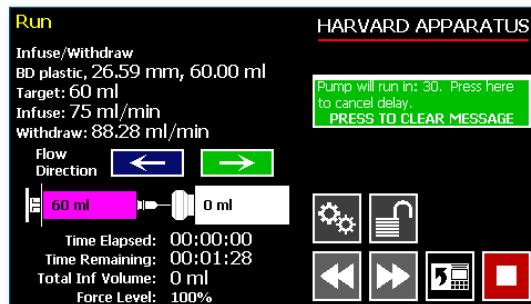
You can set the Pump 11 Elite Series to run after a delay. This delayed run function allows you to set up all the parameters for operation, then have the pump start unattended after a specified amount of time.

### SETTING A DELAY FOR METHOD OPERATION:

- From the Quick Start or Method Main screen, choose the Set Delay Parameters button to enter the Set Delay.
- Enter the desired Time using the keypad.
- If the Units of your Time are not correct for your application, select the Units button to toggle between sec (seconds) and hh:mm:ss (hours:minutes:seconds). To use hh:mm:ss option, enter your time value in hours, minutes, and seconds, separating each value with a colon. You can enter a value up to 99:99:99.
- When the desired values are entered, choose the Accept button to save your Changes and return to the Method Quick Start screen. When a Time Delay value is active, the Time Delay Parameters button is displayed in Red on the screen to alert the user that a delay has been set.
- Press the Run button to activate the Delay.



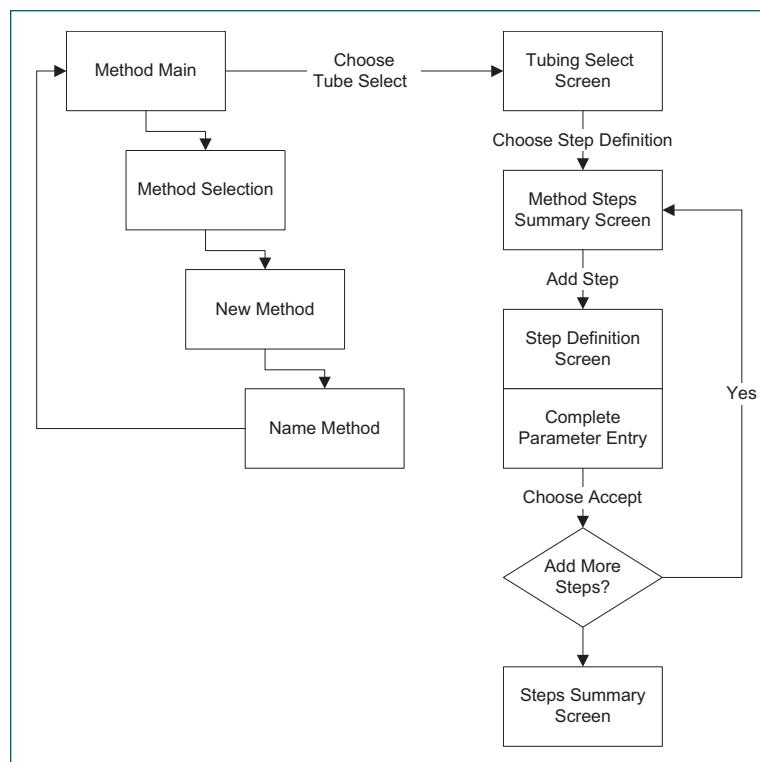
Set Delay Time screen



Quick Start run screen with a Time Delay Set

## Creating a New Custom Method

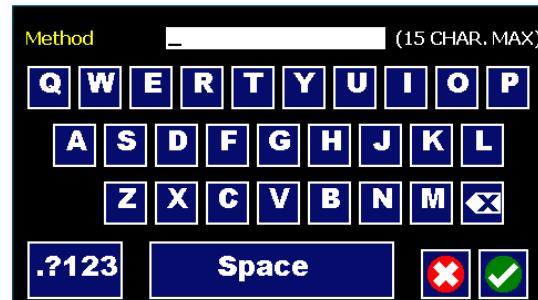
If none of the Methods stored on the Pump 11 Elite Series match your requirements, you can create a new Method and store the Method for use. The following flow diagram outlines the basic steps you will follow to create a new Method:



New User-Defined Method creation workflow

### TO CREATE A NEW USER-DEFINED METHOD

- From the Method Quick Start or Method Main screen, choose the Method Select button to enter the Method Selection screen.
- Select New Method then choose Accept or press New Method again.
- On the Method Name screen, type the name of your Method using the onscreen keyboard. Choose the Symbols/Numbers button **.?123** to display the list of available numbers and symbols that can be included in the Method Name. To switch the keyboard back to letters Method, choose the Letters button (ABC).

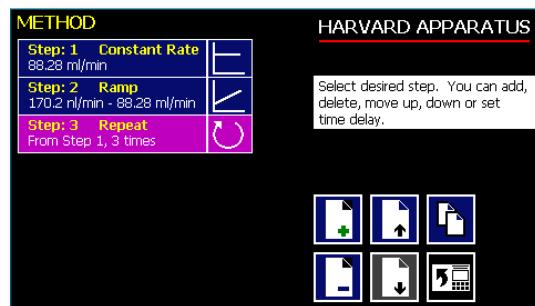


New Method Name Entry screen showing letter keys.  
To view numbers/symbols, choose the **.?123** use button  
in the lower left corner

## TO CREATE A NEW USER-DEFINED METHOD (CONTINUED)

4. When you have entered the desired name for your Method, choose the Accept button to go to the Method Main screen. Your new Method will now be listed in the Method Select button.
5. Choose the **Syringe Select** button and complete the description of the syringe by following the procedure outlined previously in the Syringe Selection section of this Guide.
6. To begin creating Pump Control Profile Steps, choose the **Step Definition** button to enter the Method Steps Summary screen.
7. To add a Step to your Method, choose the Add Step button to access the Method Steps Menu screen. The available options include:

- |                  |                      |
|------------------|----------------------|
| a. Constant Rate | f. Delay             |
| b. Ramp          | g. I/O (in) Event    |
| c. Gradient      | h. I/O (out) Trigger |
| d. Autofill      | i. Stop              |
| e. Repeat        |                      |



Method Steps Profile Menu screen

8. Choose the Method Step type that you want to add to the Method. If you choose a pumping profile (e.g. Constant Rate, Ramp, etc.) you will be taken to the Step Definition screen for the selected profile.

9. Complete the parameter entry applicable to the selected Pump Operation Profile, follow the detailed instructions supplied in the Pump Operation Profiles (Existing and User-Defined Methods) section later in this Guide.

**NOTE**

*If you do not complete the required parameter entry for a Step, subsequent Step additions may be ignored. You should enter all required parameters for a Step when creating it to ensure that the application software can assemble your Method without errors.*

10. When you have completed all parameter entries on the Step Definition screen, choose the **'ACCEPT'** button to save your changes and return to the Method Steps Summary screen.
11. Repeat items 7-10 in this procedure to include additional Steps in the Method.

**NOTE**

*When adding a Step to a Method, the Step is added after the currently selected Step (i.e. the Step that is highlighted in magenta)*

12. When you are done adding all required Steps to the Method, choose the **'BACK'** button to return to the Method Main screen.

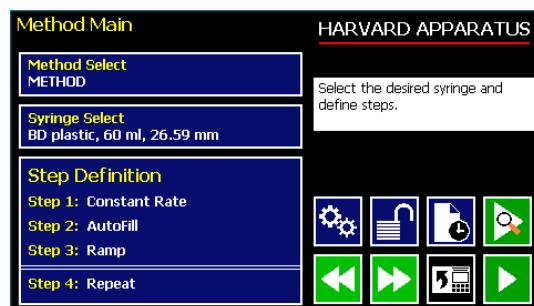


## Modifying an Existing User-Defined Method

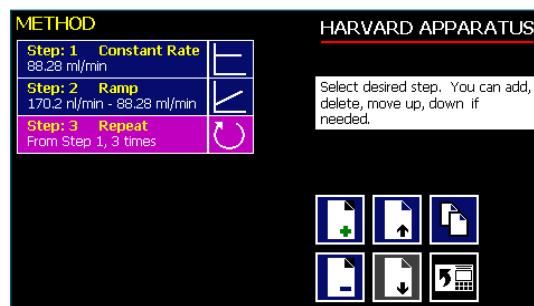
Once you have created a Method or have reviewed an Existing Method, you may have a need to modify the structure of the Method (i.e. the types of Steps and Commands included, not just changes in the operating parameters for a specific Step. The following procedures will help you to efficiently modify a stored Method.

### CHANGING THE ORDER OF STEPS IN A METHOD

- From the Method Main screen, choose the **Step Definition** button to enter the Method Steps Summary screen.



- Highlight (select with a single touch) the Step for which you want to change the order.
- Choose the Move Step Up or Move Step Down button, as required, to move the Step into the position that you want it executed.



### DELETING A STEP FROM A METHOD

- From the Method Main screen, choose the **Step Definition** button to enter the Method Steps Summary screen.
- Highlight (select with a single touch) the Step that you want to delete.
- Choose the Delete Step button. The application will display a warning message in the Message Area asking you to confirm your deletion request.
- To confirm the deletion, choose the Delete Step button again.

### Defining Method Step Parameters

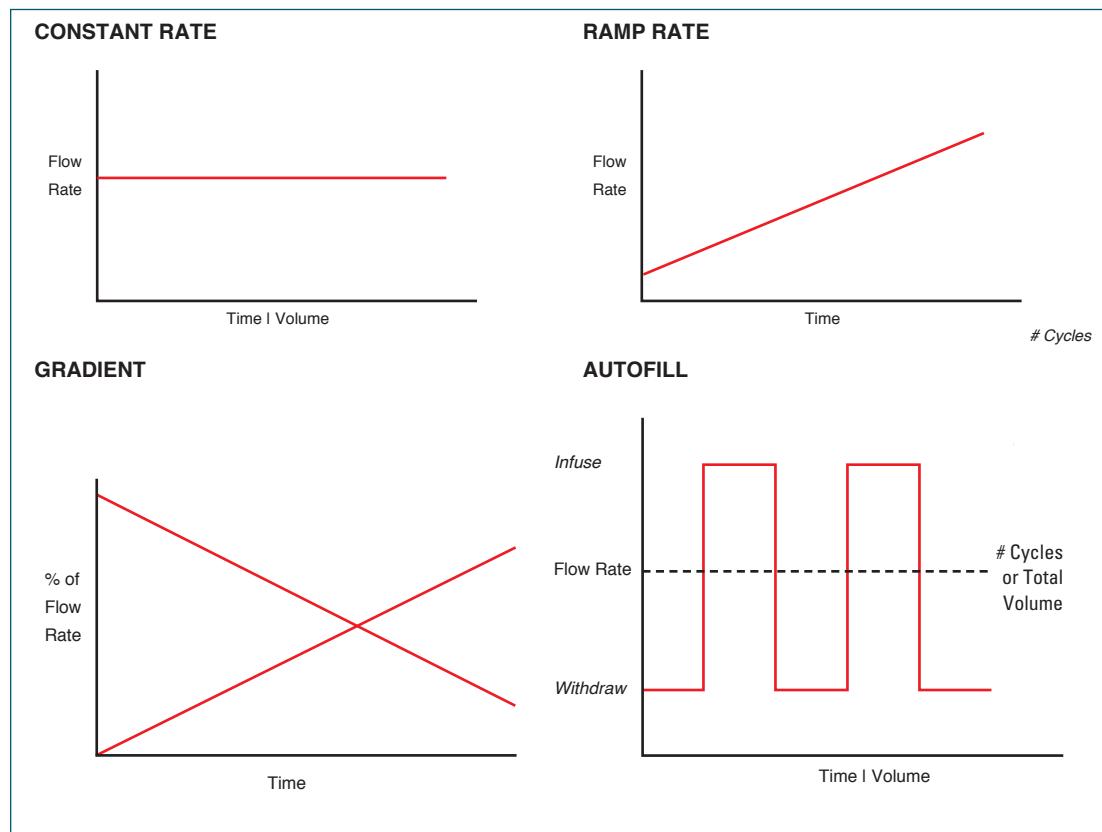
This section of the User Guide describes each of the functions available for use in Pump 11 Elite Series Existing and User-Defined Methods. The information in this section is designed to help you set the individual parameter values in each of the Method Step options and to properly use the Advanced Options commands.

The information that follows is organized into two sections:

- Pump Operation Profiles
- Advanced Options (Commands and I/O)

## PUMP OPERATION PROFILES

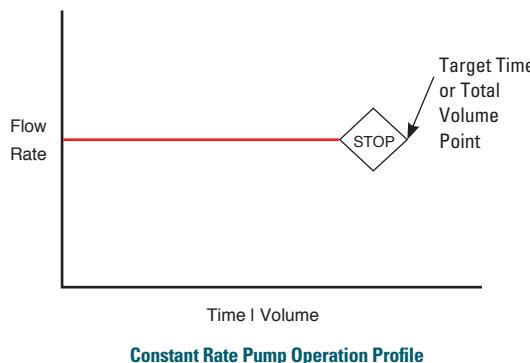
The Pump 11 Elite Series Existing Methods and all User-Defined Methods use Pump Operation Profiles as part of the Methods controlling the pump. These profiles are combined with a syringe selection and any Commands or Input/Output triggers to create a complete Method. The following sections describe each profile along with instructions for setting up the profile. The following Pump Operation Profiles are available on the Pump 11 Elite Series:



Pump Operation Profiles available on the Pump 11 Elite Series

## Constant Rate Profile

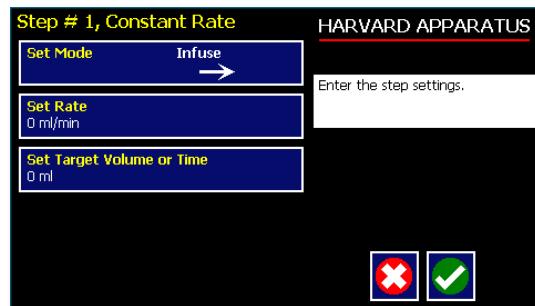
The Constant Rate profile is used to run the pump at a defined flow rate and for a specific pumping mode (infuse or withdraw) up to a target volume or for a defined time period.



When creating or editing a Constant Rate profile, you will define three primary operating parameters:

- The Flow Method defining the direction of flow: infuse or withdraw
- The Flow Rate to define the rate of uptake or dispensing
- The Target Volume or Run Time that determine how long the pump will operate at the set rate

When creating or editing a Constant Rate profile, you can set the rate in ml, µl, nl or pl units of volume using sec, min or hr as the units of time. The system automatically calculates a minimum and maximum flow rate based on the syringe selected or custom-defined. The min/max values are made available as button selection options on the Set Infuse and Withdraw Rate screens.



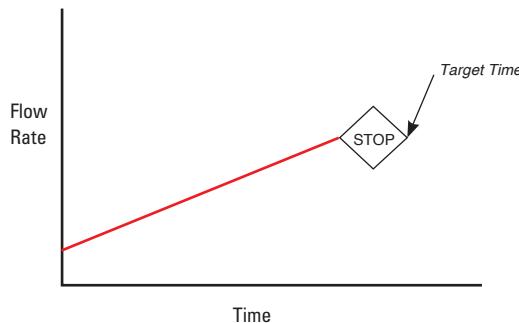
Constant Rate Profile Setup Screen

### TO SET UP/EDIT A CONSTANT RATE PROFILE:

1. From the Step Definition screen for a Constant Rate profile, choose the **Set Mode** button to toggle the Flow Method between Infuse and Withdraw operation.
2. Choose the **Set Rate** button to enter the Set Rate screen.
3. Enter the flow rate value desired using the keypad or select the **Minimum Rate** or **Maximum Rate** button.
4. If the Units of Rate are not correct for your application, choose the **Units** button.
5. On the Units Selection screen, select the unit of measure (ml, µl, nl or pl) and the unit of time(sec, min, hr) as appropriate, then choose **'ACCEPT'** to confirm your selections.
6. When all parameters are correctly set on the Set Rate screen, choose **'ACCEPT'** to confirm your settings and return to Constant Rate Definition screen.
7. Choose the **Set Target Volume or Time** button to enter the Set Volume or Time screen.
8. On the Set Volume or Time screen, select the **Volume** or **Time** button, as desired.
9. Enter the desired value using the keypad, or select the **Maximum Volume** button.
10. If the Units of Volume/Time are not correct for your application, choose the **Units** button to the right of the parameter entry box. For the Units of Volume, this choice takes you to the Units Selection screen. For the Units of Time option, this choice will toggle the button between sec (seconds) and h:m:s (hours:minutes:seconds). To use the h:m:s option, enter your time value in hours, minutes and seconds, separating each value with a colon.
11. If you are changing the Units of Volume, on the Units Selection screen, select the unit of measure (ml, µl, nl or pl) as appropriate, then choose **'ACCEPT'** to confirm your selection.
12. When all parameters are correctly set on the Set Target Volume or Time screen, choose **'ACCEPT'** to confirm your settings and return to the Constant Rate Definition screen.
13. Choose **'ACCEPT'** again to return to the Step Definition screen.

## Ramp Profile

The Ramp Rate profile is used to create a linearly increasing or decreasing flow rate for a single pumping Method (infuse or withdraw) over the course of a defined time period.



**Ramp Rate Pump Operation Profile**

When creating or editing a Ramp Rate profile, you will define three primary operating parameters:

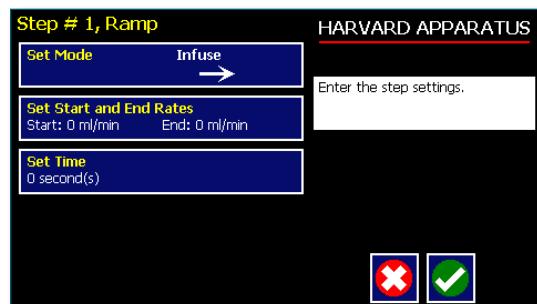
- The Flow Method defining the direction of flow: infuse or withdraw
- The Flow Rate at the beginning and end of the pumping cycle
- The Target Time that determines the total length of time over which the ramp will be calculated

During a Ramp Rate profile, the Pump 11 Elite Series varies the flow rate linearly between the starting rate and ending rate over the full time period entered. A Ramp Rate profile can be applied to an increasing or decreasing rate application.

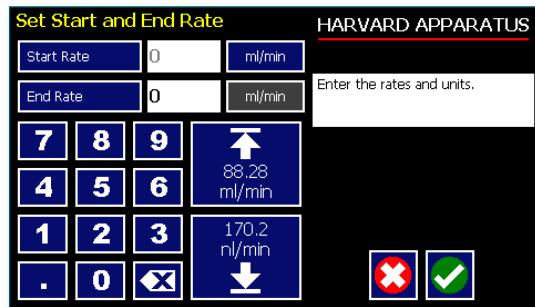
When creating or editing a Ramp Rate profile, you can set the rate in ml,  $\mu$ l, nl or pl units of volume using sec or h:m:s (hours:minutes:seconds) as the units of time. The system automatically calculates a minimum and maximum flow rate based on the syringe selected or custom-defined. The min/max values are made available as button selection options on the Set Infuse and Withdraw Rate screens.

### TO SET UP/EDIT A RAMP RATE PROFILE:

1. From the Step Definition screen for a Ramp Rate profile, choose the **Set Mode** button to toggle the Flow Method between Infuse and Withdraw operation.



2. Choose the **Set Start** and **End Rate** button to enter the Set Start & End Rates screen.



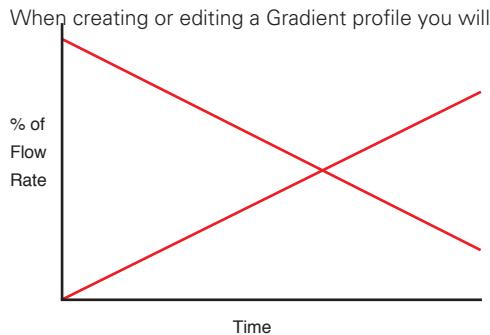
**Set Start and End Rates screen**

3. Select the **Set Start** and **End Rate** button (it should be selected by default as indicated by the active data entry box to the right of the button). Enter the flow rate value desired using the keypad or select the **Minimum Rate** or **Maximum Rate** button.
4. If the Units of Rate are not correct for your application, choose the **Units** button.
5. On the Units Selection screen, select the unit of measure (ml,  $\mu$ l, nl or pl) and the unit of time (sec, min, hr) as appropriate, then choose **'ACCEPT'** to confirm your selections.
6. Repeat Steps 3 to 5 for the End Rate by selecting the **End Rate** button and continuing data entry.
7. When all parameters are correctly set on the Set Rate screen, choose **'ACCEPT'** to confirm your settings and return to Ramp Definition screen.
8. Choose the Time button to enter the Set Time screen.
9. Enter the desired Time value using the keypad.
10. If the Units of Time are not correct for your application, select the **Units** button to toggle between sec (seconds) and h:m:s (hours:minutes:seconds). To use the h:m:s option, enter your time value in hours, minutes and seconds, separating each value with a colon.
11. When all parameters are correctly set on the Set Target Time screen, choose Accept to confirm your settings and return to the Ramp Definition screen.
12. Choose Accept again to return to the Step Definition screen.

**NOTE** *Ramps ≤ 2 seconds from min to max rates may cause motor stalls.*

## Gradient Profile

The Gradient profile is used to combine multiple flow streams from different pumps into a common output stream. The flow profiles can be constant, ramped or stepped.



define 4 primary operating parameters:

- The combined Flow Rate
- The Target Starting and Ending Percentages for each pump in the system.
- The Target Time that determines the total length of time over which the Gradient profile will be calculated
- The Number of Steps that will be created in the profile



*See Appendix C: RS-485 for physical gradient connections*



*Master address must be set to 00. Ensure that the satellite's address matches the address set in the gradient step.*



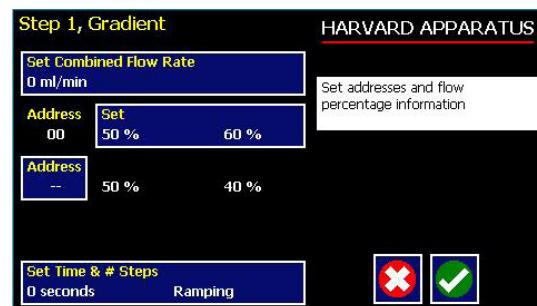
**CAUTION: ALL PUMPS MUST USE THE SAME SYRINGE SIZE AND TYPE. IF THERE IS A SYRINGE CHANGE AT MASTER THEN SAME CHANGE MUST OCCUR AT SATELLITE.**



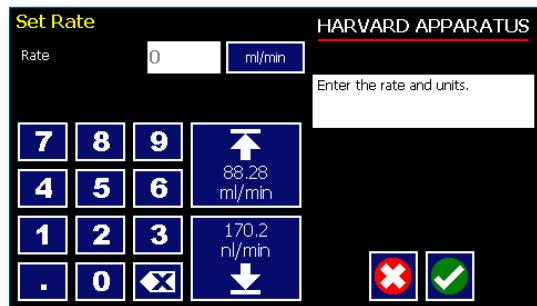
*Make all cable connections, then power-up the satellite pump before powering-up the master pump.*

## TO SET UP/EDIT A GRADIENT PROFILE:

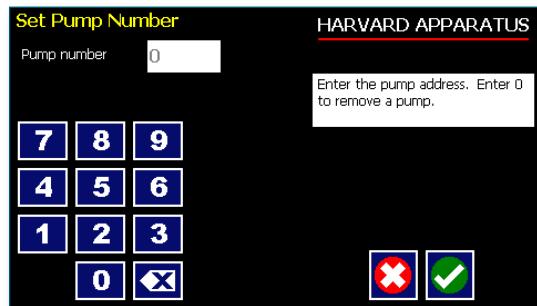
1. From the Step Definition screen for Gradient, choose **Set Combined Flow Rate** to enter the Set Rate screen.



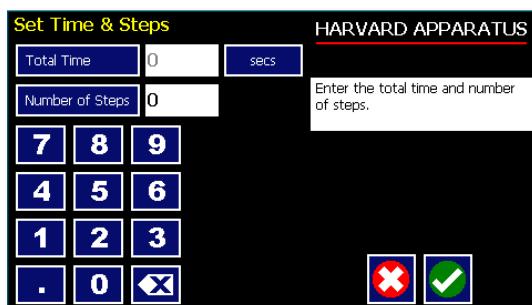
2. Enter the desired combined flow rate value for both pumps using the keypad or select the **Minimum Rate** or **Maximum Rate** button.



3. If the Units of Rate are not correct for your application, choose the **Units** button.
4. On the Units Selection screen, select the unit of measure (ml,  $\mu$ l, nl, or pl) and the unit of time (sec, min, hr) as appropriate, then choose Accept to confirm your selections.
5. When all parameters are correctly set on the Set Rate screen, choose Accept to confirm your settings and return to the Step Definition screen.
6. Choose the **Set Percentage** button for pump 00.
7. Set the Start and End Percentages for pump 00 then choose Accept.
8. Choose the **Address** button, and then set the address of the second pump. Choose Accept to return to the Step Definition screen.



9. The pump will calculate the remaining percentages for the second pump.
10. Choose the **Set Time and # Steps** button. Enter the total amount of time and the number of steps desired and then choose Accept.

**NOTE**

For a Constant rate or Ramp profile choose 0 steps. For a Stepped profile select the number of steps desired.

**NOTE**

When running a gradient step, ensure that no unused pumps are included in the pump chain.

**Running a Gradient Profile**

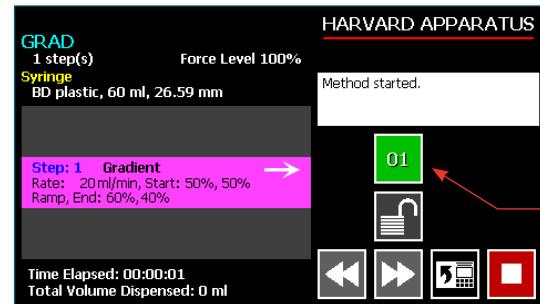
The pump control button's background color indicates the status of the satellite unit.

**Blue Background**= Connected / Motor Stopped

**Red Background**= Comm Error

**Yellow Background**= Motor Stall

**Green Background**= Motor Running

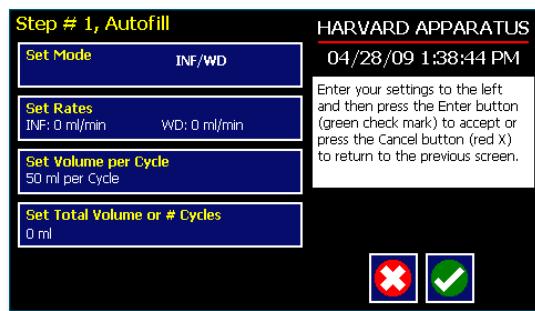
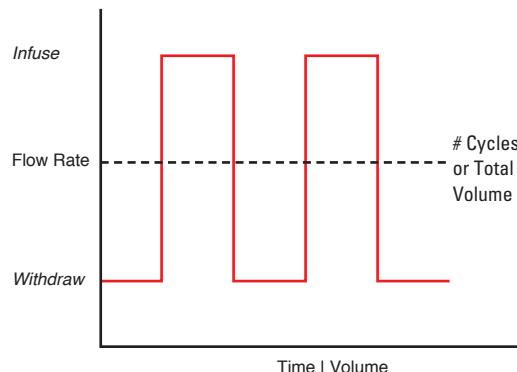
**NOTE**

When running a Gradient step, the satellite pump's screen will display "Satellite" followed by its pump address. A stop button will be active on the satellite when the pump is running.

Pump Control button showing the satellite's address

## Autofill Cycling Profile

The Autofill Cycling Profile is an automated Infuse/Withdraw or Withdraw/Infuse step that operates at constant, but separately defined, flow rates for the withdraw and infuse operations. The Autofill profile is designed to work in conjunction with an autofocus valve that controls the switching of flows from a reservoir for refilling the syringe, to the target infusion subject.



When creating or editing an Autofill Cycling profile, you will define the following operating parameters:

- The Flow Mode defining the cycle: Infuse/Withdraw (INF/WD) or Withdraw/Infuse (WD/INF)
- The Flow Rates to be used during Infuse/Withdraw operations
- The infusion volume to be delivered during each pump cycle
- The total volume to be delivered during all cycles or the total number of Infuse/Withdraw or Withdraw/Infuse cycles that you want the pump to execute. For example, if you want to pump 100 ml using a 10 ml syringe, the pump will execute 10 Infuse/Withdraw or Withdraw/Infuse cycles, depending upon the chosen flow mode.

During an Autofill profile, the Pump 11 Elite operates at a constant pump rate during the infusion and withdrawal stages, although the rate can be different for each direction (i.e. infuse vs. withdraw).

When creating or editing an Autofill Cycling profile, you can set the rate in ml, µl, nl or pl units of volume using sec, min or hr as the units of time. The system automatically calculates a minimum and maximum flow rate based on the syringe selected or custom-defined. The min/max values are made available as button selection options on the Set Rate and Concentration screen.

**TO SET UP/EDIT AN AUTOFILL CYCLING PROFILE:**

1. From the Step Definition screen for an Autofill Cycle, choose the **Set Mode** button to toggle between the Withdraw/Infuse (WD/INF) and Infuse/Withdraw (INF/WD) modes. Withdraw/Infuse begins by withdrawing into the syringe, following by infusing into the target.
2. Choose the **Set Rates** button to enter the Set Infuse/Withdraw Rate screen.
3. Select the Infuse Rate (it should be selected by default as indicated by the active data entry box to the right of the button). Enter the desired rate using the keypad or select the Minimum Rate or Maximum Rate button.
4. If the Units of Rate are not correct for your application, choose the **Units** button.
5. On the Units Selection screen, select the unit of measure (ml,  $\mu$ l, nl or pl) and the unit of time (sec, min, hr) as appropriate, then choose Accept to confirm your selections.
6. Select the Withdraw Rate and enter the desired rate using the keypad or select the Minimum Rate or Maximum Rate button.
7. When all parameters are correctly set on the Set Infuse/Withdraw Rate screen, choose Accept to confirm your settings and return to Step Definition screen.
8. Choose the **Set Volume per Cycle** button to enter the Set Volume per Cycle screen.
9. Enter the Volume using the keypad.
10. If the Units of Measure associated with Volume are not correct for your application, choose the **Units** button to enter the Units selection screen. Select the unit of measure button (ml,  $\mu$ l, nl, pl) appropriate for your application, then choose the Accept button to return to the Set Target Volumes screen.
11. When all parameters on the Set Volume per Cycle screen are correct, choose the Accept
- button to return to the Step Definition screen.
12. Choose the **Set Total Volume or # Cycles** button to enter the Set Total Volume or # Cycles screen.
13. Select either Total Volume or # Cycles to define how the pump will control pumping activity. Total Volume will cycle the pump the correct number of times to deliver the total volume according to the Volume per Cycle setting. For example, if you set a 10 ml Volume per Cycle and set 100 ml in Total Volume, the pump will cycle 10 times.
14. If you select Total Volume, enter the volume desired using the keypad. If you select # Cycles, enter the total number of Infuse/Withdraw or Infuse/Withdraw cycles that you wish to perform.
15. If the Units of Measure associated with Volume are not correct for your application, choose the **Units** button to enter the Units selection screen. Select the unit of measure button (ml,  $\mu$ l, nl, pl) appropriate for your application, then choose the Accept button to return to the Set Target Volumes screen.
16. When all parameters on the Set Total Volume or # Cycles screen are correct, choose the Accept button to return to the Step Definition screen.

**NOTE**

*Using maximum rate may not be appropriate during the Withdraw stage of an Autofill profile, since air can be drawn into the syringe, or a high vacuum pressure can be produced depending on the syringe and/or tubing being used, or the fluid viscosity.*

**Incorporating Advanced Options (Commands and I/O) Into A Method**

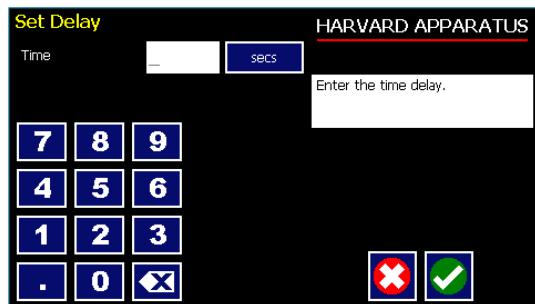
Pump 11 Elite Series Methods can incorporate a variety of commands that expand the versatility of the system by permitting convenient looping, chaining of events, sending signals to external devices, or accepting inbound signals from external devices. These Advanced Options controls are described in this section of the Guide.

## Delay

The Delay Command is used to insert a time delay in a procedure. You can set a time delay between 0.2 seconds up to 99:99:99 (99 hours, 99 minutes, 99 seconds).

### TO INSERT A TIME DELAY IN A METHOD:

- From the Method Main screen, choose Step Definition to enter the Step Definition screen.
- Highlight (select once) the Method Step that you want the time delay to follow.
- Choose the Insert Step button to access the Method Steps Menu screen.
- Choose Delay to enter the Set Delay Time screen.



Advanced Options Set Delay Time screen

- Enter the desired Time using the keypad.
- If the Units of Time associated with Time are not correct for your application, select the **Units** button to toggle between sec (seconds) [0.2 seconds minimum allowable value] and h:m:s (hours:minutes:seconds). To use the h:m:s option, enter your time value in hours, minutes and seconds, separating each value with a colon. You can enter a value up to 99:99:99.
- When your Time entry is correct, choose the Accept button to insert the Delay Step in the Method and return to the Step Definition screen.

## Repeat Step

The Repeat Command is used to repeat Steps in a procedure a defined number of times. To use this Command, you will tell the application what Steps you want to Repeat and how many times you want them repeated. The Repeat Step command creates a "jump" back to a specific Step in a Method that executes the defined Step plus all following Steps up to the Repeat command (i.e. it creates a Method loop).

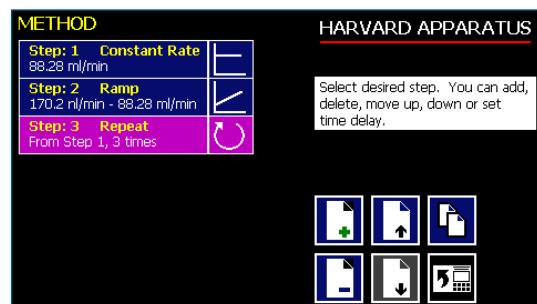
When defining a Repeat jump in a Method, the Command targets the Step sequence position and not the function that currently occupies that position. For example, if you create a Repeat jump to Step 4 in a Method (currently a Ramp Pump Operation Profile) and subsequently move a Constant Rate profile into the Step 4 position, the Repeat jump will then connect to the Constant Rate operation and not to the Ramp operation.



*Do not use nested loops (repeat within a repeat)*

### TO INSERT A STEP REPEAT SEQUENCE IN A METHOD:

- From the Method Main screen, choose Step Definition to enter the Step Definition screen.
- Highlight (select once) the Method Step that you want the repeat step to follow.
- Choose the **'ADD STEP'** button to access the Method Steps Menu screen.
- Choose **Repeat** to insert the Repeat Step function into the Method.
- Select the Step(s) you would like to repeat from by selecting the Step button twice or selecting once and then choosing Accept.



Advanced Options Repeat Step screen. Choosing Repeat brings you to a listing of the available steps in the Method

- Enter the number of repeats using the keypad then choose the Accept button to save your change and return to the Step Definition screen.

### NOTE

*This command creates a loopback to the designated Step in a Method, executing the selected Step, plus all subsequent Steps up to the point of insertion of the Repeat command. For example, if the Repeat command is set to repeat Step 2 one time, the system will loop back to Step 2 and execute both Steps 2 and 3 one additional time.*

## Stop

The Stop Command is used to instruct the pump to stop operation. This Command can be used in conjunction with I/O Events to control pump operation based on external events.

### TO INSERT A STOP COMMAND IN A METHOD:

- From the Method Main screen, choose Step Definition to enter the Step Definition screen.
- Highlight (select once) the Method Step that you want the Stop Command to follow.
- Choose the **'ADD STEP'** button to access the Method Steps Menu screen.
- Choose **Stop** to insert the Stop Command into the Method.



## I/O EVENT TRIGGERS

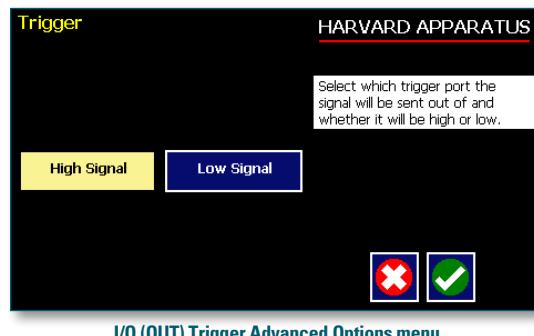
The Pump 11 Elite Series pump permits easy connection to external I/O devices via a variety of interfaces, including a built-in 15-pin D-sub connector. The Pump 11 Elite Series software incorporates simple commands for incorporating I/O controls into your pump Methods. General trigger signals are integrated in the software. The following procedure describes the use of the Advanced Options I/O commands. Following the procedure is a description of the selection menu options for each of the I/O command types. Details for the electrical connection controls and pin-out description for the 15-pin User I/O Connector are provided in Appendix C of this manual.

The Pump 11 Elite Series manages trigger events through specific pins on the I/O Connector port on the back of the pump. The following details define pin logic:

- Trigger is communicated via Pin 4.
- Event signal are communicated via Pin 2.

### I/O (OUT) Trigger

The I/O (OUT) Trigger command is used to send a signal to an external device when the Step in the Method is reached.



The following option is available when setting an I/O (OUT) Trigger command:

- Trigger 1: Specifies output via the Trigger 1 (Pin 4) port. When selected, you must also specify whether the signal to be sent is High Signal or Low Signal.
  - **High Signal:** Sets the output signal to logic high.
  - **Low Signal:** Sets the output signal to logic low.

### TO INSERT AN I/O (OUT) TRIGGER COMMAND:

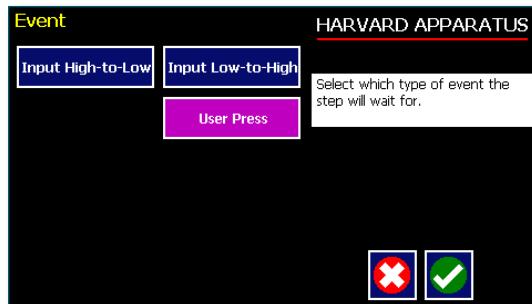
1. From the Method Main screen, choose **Step Definition** to enter the Step Definition screen.
2. Highlight (select once) the Method Step that you want the I/O (OUT) Trigger to follow.
3. Choose the '**ADD STEP**' button to access the Method Steps Menu screen.
4. Choose the **I/O (OUT) Trigger** button to enter the Trigger Step Definition Screen.
5. Set your Trigger settings by using the following procedure:
  - a. To send a Trigger signal to an external device via Pin 4, select the Trigger 1 button. Then select whether the signal will be High or Low by selecting the appropriate button (selection will highlight in white).
6. Choose the **Accept** button to save your changes and return to the Step Definition screen.

### NOTE

*When using triggers, the first step in your Method should define the trigger starting level (High or Low). You may then use the trigger command to change the level as desired for your Method.*

## I/O (IN) Event

The I/O (IN) Event command is used to have the pump pause and wait for a signal from an external device or for a manual user input at the touch screen. These external signals are communicated via Pin 2 on the 15-pin I/O Connector port.



### TO INSERT AN I/O (IN) EVENT COMMAND:

1. From the Method Main screen, choose **Step Definition** to enter the Step Definition screen.
2. Highlight (select once) the Method Step that you want the I/O (IN) Event to follow.
3. Choose the '**ADD STEP**' button to access the Method Steps Menu screen.
4. Choose the I/O (IN) Event button to enter the Event Step Definition Screen.
5. Select either Input High, Input Low or User Press, as appropriate.
6. Choose the Accept button to save your changes and return to the Step Definition screen.



The following options are available when setting an I/O (IN) Event command.

- **Input High-to-Low:** Sets the pump to wait for a logic low input signal falling edge.
- **Input Low-to-High:** Sets the pump to wait for a logic high input signal rising edge.
- **User Press:** Sets the pump to wait for manual input from the user at the touch screen (screen touch).

## MANAGING PUMP 11 ELITE SERIES METHODS

All Existing and User-Defined Methods are stored in the Method List for ongoing use. Over time, you may want to manage previously created Methods to keep your Method List easy to navigate. In addition, the Pump 11 Elite Series allows you to export Method information to an externally connected pump or to a computer that will be used to control operation. This section of the Guide describes the file management facilities available on the Pump 11 Elite Series.

### NOTE

*The Method management procedures outlined in this section are not available for Quick Start Methods (Infuse only, Withdraw only, I/W or W/I)*

### Saving A Copy Of A Method

Follow these instructions to save a copy of a Method under a new name:

1. From Quick Start screen, choose the **Method Select** button to enter the Method Selection screen.
2. From the list of available Methods, select (press once) the Method you want to save a copy of, then choose the File Options button to enter the File Options screen.
3. Choose **Save As/Copy** to access the Method Name Entry screen. The current Method Name will be displayed in the text entry box.
4. On the Method Name screen, type the new name for your Method using the onscreen keyboard. Choose the Symbols/Numbers button (.?123) to display the list of available numbers and symbols that can be included in the Method Name. To switch the keyboard back to letters Method, choose the Letters button (ABC). [15 characters maximum]
5. When finished entering the new Method Name, choose Accept to save your changes and return to the File Options screen.
6. Choose **'BACK'** to return to the Method Selection screen.



### Renaming A Method

Follow these instructions to rename a previously saved Method:

1. From the Quick Start screen, choose the **Method Select** button to enter the Method selection screen.
2. From the list of available Methods, select (press once) the Method you want to rename, then choose the File Options button to enter the File Options screen.

3. Choose **Rename Method** to access the Method Name Entry screen. The current Method Name will be displayed in the text entry box.
4. On the Method Name screen, type the new name for your Method using the onscreen keyboard. Choose the Symbols/Numbers button (.?123) to display the list of available numbers and symbols that can be included in the Method Name. To switch the keyboard back to letters Method, choose the Letters button (ABC). [15 characters maximum]
5. When finished entering the new Method Name, choose Accept to save your changes and return to the File Options screen.
6. Choose **'BACK'** to return to the Method Selection screen.



### Appending A Method

Follow these instructions to Append a previously created Method into a new Method:

1. From the Method Main or Quick Start screen, choose the **Method Select** button to enter the Method Selection screen.
2. From the list of available Methods, select (press once) the Method you want as the base Method.
3. Choose the **File Options** button to enter the File Options screen.
4. Choose **Append** to access the Method to Append screen.
5. Choose (press twice) the Method you would like to Append (attach) to your base Method. The pump will return you to the File Options screen and display a confirmation that the Method was copied.
6. Choose **'BACK'** to return to the Method Selection screen.

### Deleting A Method

Follow these instructions to delete a previously saved Method:

1. From the Method Main or Quick Start screen, choose the Method Name button to enter the Method Selection screen.
2. From the list of available Methods, select (press once) the Method you want to delete, then choose the File Options button to enter the File Options screen.
3. Choose **Delete Method**. The application will display a warning message in the Message Area asking you to confirm your deletion request.
4. Choose **Delete Method** again to confirm the deletion and return to the Method Selection screen.

## PUMP 11 ELITE SERIES METHOD EXPORT AND IMPORT

The Pump 11 Elite Series pump permits the daisy chaining of multiple pumps, as well as integration with/control by an external computer through HyperTerminal. To facilitate operation in these Methods, the Pump 11 Elite Series application software includes a variety of commands designed to simplify the export/import of Methods between the pump and external devices. This section outlines the use of these commands.

**NOTE**

*Import will only work when the destination pump has 0 or 1 Method stored.*

**NOTE**

*Do not attempt to Export/Import Methods while the pump is running.*

**NOTE**

*Do not change screens while Importing/Exporting a Method.*

**NOTE**

*For additional details on the physical interfaces used to connect the Pump 11 Elite Series to external devices, refer to the External I/O Connections section in the Appendices.*

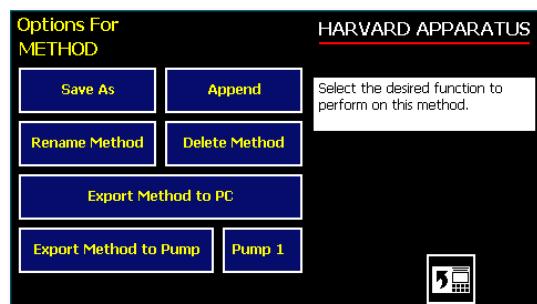
### TRANSFER A METHOD BETWEEN PUMPS

**NOTE**

- If both pumps have software versions 2.0.0 or higher, methods can be transferred via RS-485*
- If both pumps have software versions 1.0.6 or lower, methods can be transferred via RS-485*
- If one pump has software version 1.0.6 or lower and the other pump has 2.0.0 or higher, methods must first be uploaded to the PC, and then downloaded to the desired pump using the Method Manager program.*

Follow these instructions to transfer a Method between two Pump 11 Elite Series pumps.

1. Connect two pumps together via a RS-485 (firewire type) cable and set the address on the first pump to '00' using the Set Pump Address command in the Settings menu.
2. Set the address on the second pump to something other than '00' using the Set Pump Address command in the Settings menu.
3. From the Method Main screen, choose Method Select then choose the Method you would like to export.
4. Choose the **File Options** button.
5. Choose the Pump button and enter the address for the pump you would like to receive the Method.
6. Choose Export Method to Pump.
7. The pump will display a confirmation message in the Message Area on the screen when the export is complete. Note that long Methods may take a few seconds to export.
8. Before disconnecting the pumps, verify that the Method was successfully exported by choosing Method Select from the Method Main screen on the destination pump, then browse the available Methods to verify that the exported Method is shown in the menu.



Method option screen

## EXPORTING A METHOD TO AN EXTERNAL COMPUTER

Follow these instructions to export a Method to an external computer.

1. Connect the pump to the external computer via USB cable.
2. On the computer, open the HyperTerminal application and verify that the computer can communicate with the pump.
3. At the pump, from the Method Main screen, choose Method Select then choose the Method you would like to export.
4. Choose the '**FILE OPTION**' button.  

5. In HyperTerminal, choose Transfer Capture Text...
6. Enter the File Name that you want to save the Method under, then choose Start.
7. Choose Export Method to PC.
8. The pump will display a confirmation message in the Message Area on the screen when the export is complete. Note that long Methods may take a few seconds to export.
9. At the destination computer, in HyperTerminal, when the Method is done transferring, the message "mend" will appear onscreen.
10. In HyperTerminal, choose Transfer Capture Text... Stop. Your Method is now saved on the external computer.

## IMPORTING A METHOD FROM AN EXTERNAL COMPUTER

Follow these instructions to import a Method from an external computer.

1. Connect the pump to the external computer via a USB cable and set the Address value to '00' using the Set Pump Address command in the Settings menu.
2. On the computer, open the HyperTerminal application and verify that the computer can communicate with the pump.
3. In HyperTerminal, click on the Properties icons and choose the Settings tab on the pop-up box that is displayed.
4. Click on the ASCII Setup button.
5. In the Line Delay field, enter 500. This will set a 500 millisecond delay after each line is transferred during the import process.
6. Click OK twice to return to the HyperTerminal Main Menu screen.
7. In HyperTerminal, choose Transfer Send Text File...
8. Select the Method that you want to import to the pump and click Open.
9. Before disconnecting, verify that the Method was transferred by choosing Method Select from the Method Main screen at the destination pump, then browse the Method menu to confirm that the new Method is now saved at the pump.



*The Harvard Apparatus Method Manager program, provided on the Elite CD, can be used to simplify the method import / export process for programmable pumps. Please refer to the Method Manager manual for instructions.*



## EXTERNAL PUMP CONTROL

This section of the Pump 11 Elite Series manual describes the control of the pump using an external computer device. If communicating via the USB Port, see Appendix C for one time installation instructions of USB Driver.

### Setting Up HyperTerminal

HyperTerminal is a Windows application designed to support the external control of devices such as the Pump 11 Elite Series pump through a USB connection. The following instructions describe the configuration of the HyperTerminal application.

1. Select "Start – All Programs – Accessories – Communications – HyperTerminal".
2. Enter a name for a New Connection (i.e Pump\_11\_Elite), then click OK.



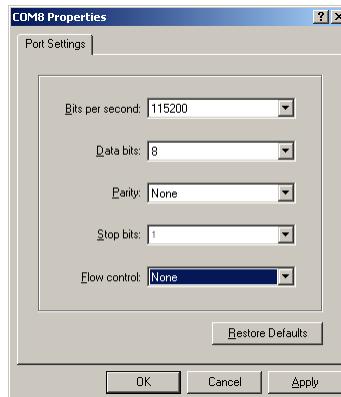
3. Select the Virtual Comm Port from the "Connect using" drop-down list. Click OK. (If the Virtual Comm Port is not known, use Device Manager to find it. Instructions on setting up the Virtual CommPort Driver are supplied in Appendix E.)



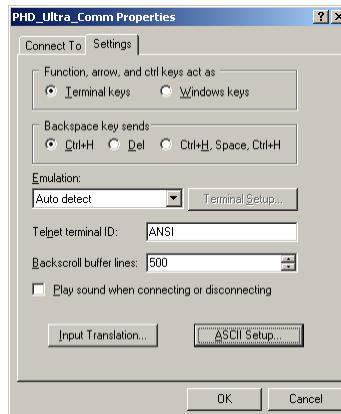
#### NOTE

To determine the proper comport, in your PCs "Systems Properties" screen, under the "Hardware" tab, select "Device Manager". Expand the "ports (COM & LPT)" section and you should see "Elite". The comport is listed next to this in parenthesis.

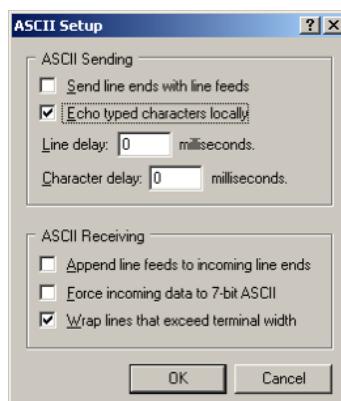
4. Set up the Port Settings as shown below and click OK.



5. Verify the Settings are as shown below.



6. Choose ASCII Setup and select "Echo typed characters locally" then click OK to complete the setup.



#### NOTE

**NOTE:** To determine if your pump is connected correctly, in Hyperterminal's main window press 'Enter'; a '!' should appear. If not connected properly, close Hyperterminal, turn off the pump, unplug then re-plug the USB cable, turn on the pump and re-open Hyperterminal.

## PUMP CHAIN COMMANDS

The Pump Chain commands allow all pump control information to be managed from an external computer source. These commands can also be used to control a series of pumps (up to 100) from a single computer interface.

Pump 11 Elite Series commands are communicated to the pump via a USB port interface through a terminal Method such as Harvard Apparatus' Method Manager or HyperTerminal. In using the Pump Chain commands, you will need to assign each pump in the pump chain a unique address, using the Set Pump Address command in the Settings menu. The address range is from 00 to 99. This address value is used to identify which pump is to receive a command and which pump is responding. The first pump in the chain, the one connected to the computer, must use address 0 (zero). Configure each pump with its assigned address and baud rate as described in the Pump Settings section of this guide.



**WARNING:** ANY TIME THE PUMP IS USED WITH AUTOMATION SOFTWARE (LABVIEW, MATLAB OR ANY CUSTOM SOFTWARE), USE THE 'NVRAM NONE' COMMAND TO PROTECT THE NVRAM FROM BEING DAMAGED.



**NOTE:** When daisy-chaining using the optional RJ-11 connectors, all pumps must use the same baud rate. Values above 38400 are recommended.



**NOTE:** If you are using the optional RJ-11 connections for daisy-chaining, the connection from the computer must come through either the RJ-11 or RS-232 connectors.



**NOTE:** Once communication is established, if you manipulate the touch screen, you must reestablish communications to the PC (<CR> will do this)



**NOTE:** System commands and start/stop commands can be executed from Method or Method configuration screens. However, for parameter commands (rate, dia, vol, etc) it is necessary to execute from the Quick Start configuration screen.



**NOTE:** To maximize communication speed [as fast as 50 ms rate changes]: (a) prefix commands with the @ symbol to turn off GUI updates (ex: @irate 100 u/m) (b) use the 'NVRAM off' command to turn off writes of rate to memory.

## Using the Pump 11 Elite Series Pump Chain Commands

The following instructions will help you to utilize the Pump Chain commands feature on the Pump 11 Elite Series pump.

Commands may be abbreviated to the first four letters, i.e. address would be abbreviated addr. A space must follow the command if arguments are included.

If the pump address is nonzero, the one or two-digit pump address precedes the command. For example, to set the infuse rate for pump 12, the command would look like "12irate 3.2 u/m".



**If the USB port is used on a pump with a nonzero address, the pump address does not need to be used.**

Every line of the response from a pump with a nonzero address is prefixed by the two digit pump address (prefixed with a 0 if necessary) followed by a colon. No colon is used to separate the pump address from the prompt however.

In the command list below, the following convention is used:

{}	Required parameter
[ ]	Optional parameter
	Separator between parameter choices
#	Numeric value without preceding zeros
###	Numeric value with preceding zeros
-#	A range of values
<cr>	Carriage return
<lf>	Line feed
<sp>	Space
[prefix]	Pump address prefix in the format #: if the pump address is not zero
<prompt>	Prompt (see below)

The following prompts are returned after a command is executed:

:	The pump is idle
>	The pump is infusing
<	The pump is withdrawing
*	The pump stalled
T*	The target was reached

If the pump is in poll REMOTE mode, there will be no prompts or carriage returns.

If the pump is in poll ON mode, a XON character is added after the prompt.

If the pump address is nonzero, the pump address is prefixed to the prompt without a colon.

In the following list of commands:

- The pump address is prefixed to every response line followed by a colon.
- <lf>[##]<prompt> is response unless otherwise noted.

## Error Messages

Error messages are displayed if the entered command cannot be executed for some reason. The error message will take up two lines with the first line being the message type and the second line describing the error itself. The second line may be up to 80 characters long.

## Command Errors

Command errors are displayed when the command is unrecognized, entered in the wrong mode, or the state of the pump keeps the command from executing (i.e. using the IRUN command if a limit switch is active).

The command error has the following format:

```
<lf>[##:]Command error:<cr>
<lf>[##:]<sp><sp><sp>{error message}<cr>
<lf>[##]<prompt>
```

## Argument Errors

Argument errors are displayed when a command argument is unrecognized or out of range. The argument in question will be displayed except in the case of missing arguments.

The argument error has the following format:

```
<lf>[##:]Argument error: [bad argument]<cr>
<lf>[##:]<sp><sp><sp>{error message}<cr>
<lf>[##]<prompt>
```

## System commands

### ADDRESS

Sets or displays the pump address. Valid range is 0 to 99.

#### Command format:

address [0-99]

#### Query response:

```
<lf>[##:]Pump address is #<cr>
<lf>[##]<prompt>
```

Notes: Pumps with an address of 0 are masters, and pumps with an address between 1 and 99 are slaves.

### BAUD

Sets or displays the baud rate. Valid baud rates are 9600, 19200, 38400, 57600, 115200, 128000, 230400, 256000, 460800, and 921600. Note that some computers may not be able to handle baud rates above 115200.

#### Command format:

baud [9600 | 19200 | 38400 | 57600 | 115200 | 128000 | 230400 | 256000 | 460800 | 921600]

#### Query response:

```
<lf>[##:]# baud<cr>
<lf>[##]<prompt>
```

## CATALOG

Displays a catalog of Methods stored in the pump.

#### Command format:

cat

#### Query response:

```
<lf>[##:]Method name    Size<cr>
<lf>[##:]-————— —<cr>
<lf>[##:]{Method name}    #<cr> This line is
repeated for each file on the disk
<lf><lf>[##:]# file(s) using # steps<cr>
<lf>[##]<prompt>
```

Notes: The file size is the number of steps in the Method plus one for the file information header.

The last line shows the number of files and the total number of steps being used on the disk.

## DELMETHOD

Deletes a Method stored in the pump.

#### Command format:

delMethod {Method}

## DIM

Sets or displays the backlight level in percent. Valid range is 0 to 100. Note that specifying 0 will turn the backlight off so that the screen will not be visible.

#### Command format:

dim [0-100]

#### Query response:

```
<lf>[##:] #%<cr>
<lf>[##]<prompt>
```

## ECHO

Sets or displays the USB echo state. Valid states are on or off.

#### Command format:

echo [on|off]

#### Query response:

```
<lf>[##:] OFF<cr>
<lf>[##]<prompt>
or:
<lf>[##:] ON<cr>
<lf>[##]<prompt>
```

**FORCE**

Sets or displays the infusion force level in percent. Valid range is 1 to 100.

**Command format:**

force [1-100]

**Query response:**

```
<lf>[##]:#%<cr>
<lf>[##]<prompt>
```

**FTSWITCH**

Sets or displays the footswitch setting. The footswitch may be used in a toggle on or off mode (momentary), a press to run mode (falling), or a release to run mode (rising).

**Command format:**

ftswitch [mom | risel fall]

**Query response:**

```
<lf>[##]:Momentary<cr>
<lf>[##]<prompt>

or:

<lf>[##]:Active high<cr>
<lf>[##]<prompt>

or:

<lf>[##]:Active low<cr>
<lf>[##]<prompt>
```

**METRICS**

Displays the pump metrics. The operation of this command is covered in the 11 Elite Configuration document.

**Command format:**

metrics

**POLL**

Sets or displays the polling mode state.

When polling mode is off, prompts are displayed when an event happens, such as a target being reached.

When polling mode is on, prompts are not displayed when an event happens, and a XON character is output when the pump is ready for another command

When polling mode is in remote mode, the following occurs

- Prompts are not displayed
- Carriage returns are not displayed
- The pump address is displayed even if 0
- Echo is forced off and the echo command is illegal

**Command format:**

poll [on/off]

**Query response:**

```
<lf>[##]: OFF<cr>
<lf>[##]<prompt>

or:

<lf>[##]: ON<cr>
<lf>[##]<prompt><xon>
```

or:

[##]: REMOTE<lf>

**TILT**

Calibrates the tilt sensor.

**Command format:**

tilt

**Query response:**

```
<lf>[##]:Calibrating the tilt sensor...<cr>
<lf>[##]Tilt calibration value is #<cr>
<lf>[##]<prompt>
```

**TIME**

Sets or displays the date and time.

**Command format:**

time [mm/dd/yy] [hh:mm:ss]\*

**Query response:**

```
<lf>[##]##/#/# ##:#:#:# #M<cr>
<lf>[##]<prompt>
```

\* 24 hour time format

**SYRMANU**

Sets or displays the syringe manufacturer. Quick Start mode only. Valid 3-character manufacturer codes are shown in the table below:

air	Air-Tite, HSW Norm-Ject
bdg	Becton Dickinson, Glass (all types)
bdp	Becton Dickinson, Plasti-pak
cad	Cadence Science, Micro-Mate Glass
has	Harvard Stainless Steel
hm1	Hamilton 700, Glass
hm2	Hamilton 1000, Glass
hm3	Hamilton 1700, Glass
hm4	Hamilton 7000, Glass
hos	Hoshi
ils	ILS, Glass
nip	Nipro
sge	SGE (Scientific Glass Engineering)
smp	Sherwood-Monoject, Plastic
tej	Terumo Japan, Plastic
top	Top

Typing 'syrm' with no arguments displays the current syringe setting.

Typing 'syrm ?' displays a list of manufacturers with their associated 3-letter code.

Typing 'syrm {code} ?' shows a list of syringe sizes associated with their specified manufacturer.

**Command format:**

```
syrm [? I {3 char code} ? I {volume} ul | ml]
```

**Query response:**

```
<lf>[##:] {manufacturer}, {diameter} mm<cr>
<lf>[##]<prompt>
```

or:

```
<lf>[##:] Custom, {diameter} mm<cr>
```

```
<lf>[##]<prompt>
```

or:

```
<lf>[##:] {code}, {diameter} mm<cr> (this line is
repeated for each syringe manufacturer)
```

```
<lf>[##]<prompt>
```

or:

```
<lf>[##:] {volume}, {unit}<cr> (this line is repeated
for each syringe size)
```

```
<lf>[##]<prompt>
```

**VER**

Displays the short version string.

**Command format:**

```
ver
```

**Query response:**

```
<lf>[##:] 11 Elite #.#.#.<cr>
<lf>[##]<prompt>
```

**VERSION**

Displays the full version string.

**Command format:**

```
version
```

**Query response:**

```
<lf>[##:]Firmware: v#.#.#.#
<lf>[##:]Pump address: #
<lf>[##:]Serial number: C#####<cr>
<lf>[##:]Device ID: #####<cr>
<lf>[##]<prompt>
```

**Run commands****IRUN**

Runs the pump in the infuse direction. Quick Start mode only.

**Command format:**

```
irun
```

**RRUN**

Runs the pump in the opposite direction. Quick Start mode only.

**Command format:**

```
rrun
```

**RUN**

Simulates a key press of the run button located in the lower right corner of the screen.

**Command format:**

```
run
```

**STOP / STP**

Stops the pump.

**Command format:**

```
stop
```

```
stp
```

**WRUN**

Runs the pump in the withdraw direction. Quick Start mode only.

**Command format:**

```
wrun
```

**Rate commands****CRATE**

Displays the current rate that the motor is running at. A valid response is returned only in dynamic situations (while the pump is running). Quick Start mode only.

**Command format:**

```
crate
```

**Query response:**

```
<lf>[##:]Infusing at # xl/xxx<cr>
```

```
<lf>[##]<prompt>
```

or:

```
<lf>[##:]Withdrawing at # xl/xxx<cr>
```

```
<lf>[##]<prompt>
```

**DIAMETER**

Sets or displays the syringe diameter in mm. Quick Start mode only.

**Command format:**

```
diameter [{syringe diameter}]
```

**Query response:**

```
<lf>[##:]#.#### mm<cr>
```

```
<lf>[##]<prompt>
```

**IRAMP**

Sets or displays the infusion rates while ramping. Quick Start mode only.

**Command format:**

```
iramp [{start rate} {start units} {end rate} {end units} {ramp time in seconds}]
```

**Query response:**

```
<lf>[##:]Ramp not set up.<cr>
```

```
<lf>[##]<prompt>
```

or:

```
<lf>[##:]# xl/xxx to # xl/xxx in # seconds<cr>
```

```
<lf>[##]<prompt>
```

**IRATE**

Sets or displays the infusion rate. Quick Start mode only. The rate argument may be replaced by "max" or "min" to set the maximum or minimum rate, respectively. "lim" may be used to display the range limits.

**Command format:**

```
irate [max | min | lim | {rate} {rate units}]
```

**Query response:**

```
<lf>[##:]# xl/xxx<cr>
```

```
<lf>[##]<prompt>
```

or:

```
<lf>[##:]# xl/xxx to # xl/xxx<cr>
```

```
<lf>[##]<prompt>
```

**WRAMP**

Sets or displays the withdraw rates while ramping. Quick Start mode only.

**Command format:**

```
wramp [{start rate} {start units} {end rate} {end units} {ramp time in seconds}]
```

**Query response:**

```
<lf>[##:]Ramp not set up.<cr>
```

```
<lf>[##]<prompt>
```

or:

```
<lf>[##:]# xl/xxx to # xl/xxx in # seconds<cr>
```

```
<lf>[##]<prompt>
```



To clear a ramp, use CTTIME command.

Sets or displays the withdraw rate. Quick Start mode only. The rate argument may be replaced by "max" or "min" to set the maximum or minimum rate, respectively. "lim" may be used to display the range limits.

**Command format:**

```
wrate [max | min | lim | {rate} {rate units}]
```

**Query response:**

```
<lf>[##:]# xl/xxx<cr>
```

```
<lf>[##]<prompt>
```

or:

```
<lf>[##:]# xl/xxx to # xl/xxx<cr>
```

```
<lf>[##]<prompt>
```



For commands requiring rate units, use the following format: m, u, n, p/h, m, s. ex: m/m = milliliter/minutes ex: n/s = nanoliter/second

**Volume commands****CIVOLUME**

Clears the infused volume. Quick Start mode only.

**Command format:**

```
civolume
```

**CTVOLUME**

Clears the target volume. Quick Start mode only.

**Command format:**

```
ctvolume
```

**CVOLUME**

Clears both the infused and withdrawn volumes. Quick Start mode only.

**Command format:**

```
cvolume
```

**CWVOLUME**

Clears the withdrawn volume. Quick Start mode only.

**Command format:**

```
cwvolume
```

**IVOLUME**

Displays the infused volume. Quick Start mode only.

**Command format:**

```
ivolume
```

**Query response:**

```
<lf>[##:# xl<cr>
<lf>[##]<prompt>
```

**SVOLUME**

Sets or displays syringe volume. Quick Start mode only.

**Command format:**

```
svolume
```

**Query response:**

```
<lf>[##:#.#### ul<cr>
<lf>[##]<prompt>
or:
<lf>[##:#.#### ml<cr>
<lf>[##]<prompt>
```

**TVOLUME**

Sets or displays the target volume. Quick Start mode only.

**Command format:**

```
tvolume [{target volume} {volume units}]
```

**Query response:**

```
<lf>[##:]Target volume not set<cr>
<lf>[##]<prompt>
```

or:

```
<lf>[##:] # xl<cr>
<lf>[##]<prompt>
```

**WVOLUME**

Displays the withdrawn volume. Quick Start mode only.

**Command format:**

```
wvolume
```

**Query response:**

```
<lf>[##:# xl<cr>
<lf>[##]<prompt>
```

**Time commands****CITIME**

Clears the infused time. Quick Start mode only.

**Command format:**

```
ctime
```

**CTIME**

Clears both the infused and withdrawn times. Quick Start mode only.

**Command format:**

```
ctime
```

**CTTIME**

Clears the target time. Quick Start mode only.

**Command format:**

```
cttime
```

**CWTIME**

Clears the withdrawn time. Quick Start mode only.

**Command format:**

```
cwtime
```

**ITIME**

Displays the infused time. Quick Start mode only.

**Command format:**

itime

**Query response:**

<lf>[##:]# seconds<cr>

<lf>[##]<prompt>

or:

<lf>[##:##:##:#<cr>

<lf>[##]<prompt>

**Query response:**

<lf>[##:] Low.<cr>

<lf>[##]<prompt>

or:

<lf>[##:] High.<cr>

<lf>[##]<prompt>

**OUTPUT**

Sets the level on the output port.

**Command format:**

output {1} {high | low}

**TTIME**

Sets or displays the target time. Quick Start mode only.

**Command format:**

ttime {[target time]}

**Query response:**

<lf>[##:]Target time not set<cr>

<lf>[##]<prompt>

or:

<lf>[##:]# seconds<cr>

<lf>[##]<prompt>

or:

<lf>[##:##:##:#<cr>

<lf>[##]<prompt>

**Internal commands****STATUS**

Displays the raw status for use with a controlling computer.

**Command format:**

status

**Serial Command Notes**

The output is in three integer fields and one flag field, all separated by spaces and terminated by a carriage return/linefeed pair. The first integer is the current rate in femtoliters per second. The second integer is the infuse time in milliseconds. The time has a granularity of 1 millisecond. The third integer is the infused volume in femtoliters. All three values are for the current direction.

The flag field consists of six flags.

Flag one is the motor direction and will be "i or l" if the pump is infusing and "w or W" if the pump is withdrawing. If the letter is lower case, the pump motor is idle. If upper case, the pump motor is running.

Flag two is the limit switch status. If the infuse limit switch was hit, "i or l" is displayed. If the withdraw limit switch was hit, "w or W" is displayed. If no limit switch was hit or the pump does not have limit switches, "." is displayed.



**The Pump 11 Elite does not contain limit switches, so "." will be displayed.**

Flag three is the stall status and will be "S" if the pump has stalled. Otherwise it will be "..".

Flag four is the trigger input state and will be "T" if high and ".." if low.

Flag five is the direction port state and will be "i or l" for infuse and "w or W" for withdraw.

Flag six is the target reached status. It will be "T" if the target time or volume was reached and ".." if not.

**Digital I/O commands****INPUT**

Reads and displays the trigger input port status.

**Command format:**

input

## Appendices

## **APPENDIX A: SYRINGE VOLUME/DIAMETER REFERENCE TABLE**

Harvard Apparatus Stainless Steel		SGE Scientific Glass Engineering		Cadence Science, Inc. Formerly Popper & Sons MICRO-MATE Glass		Hoshi	
<u>Size</u>	<u>Diameter</u>	<u>Size</u>	<u>Diameter</u>	<u>Size</u>	<u>Diameter</u>	<u>Size</u>	<u>Diameter</u>
2.5 ml	4.851 mm	5 $\mu$ l	0.343 mm	0.25 ml	3.47 mm	1 ml	6.50 mm
8	9.525	10	0.485	0.5	3.62	2	9.10
20	19.130	25	0.728	1	4.82	3	10.00
50	28.600	50	1.03	2	8.91	5	12.60
<b>Air-Tite HSW Norm-Ject</b>		100	1.457	3	8.91	10	15.10
<b>Size</b>	<b>Diameter</b>	250	2.303	5	11.71	20	20.45
		500	3.257	10	14.65	30	22.50
		1 ml	4.606 mm	20	19.56	50	25.60
		2.5	7.284	30	22.7		
		5	10.301	50	28.02		
		10	14.567				
		25	23				
		50	27.5				
<b>Becton Dickinson 'Plasti-pak'</b>		<b>Hamilton Glass - All Types</b>		<b>Becton Dickinson Glass-All Types</b>		<b>Top</b>	
<b>Size</b>	<b>Diameter</b>	<b>Size</b>	<b>Diameter</b>	<b>Size</b>	<b>Diameter</b>	<b>Size</b>	<b>Diameter</b>
1 ml	4.699 mm	0.5 $\mu$ l	0.103 mm	0.5 ml	4.64 mm	1 ml	6.40 mm
3	8.585	1	0.146	1	4.64	2.5	9.30
5	11.989	2	0.206	2.5	8.66	5	13.10
10	14.427	5	0.343	5	11.86	10	15.3
20	19.05	10	0.485	10	14.34	20	21.0
30	21.59	25	0.729	20	19.13	30	23.1
50	26.594	50	1.03	30	22.7	50	29.0
60	26.594	100	1.457	50	28.6		
<b>Terumo</b>		<b>Sherwood-Monoject Plastic</b>		<b>NIPRO</b>		<b>ILS Glass</b>	
<b>Size</b>	<b>Diameter</b>	<b>Size</b>	<b>Diameter</b>	<b>Size</b>	<b>Diameter</b>	<b>Size</b>	<b>Diameter</b>
1 ml vc	6.50 mm	1 ml	4.608 mm	1 ml short	6.6 mm	250 $\mu$ l	2.303 mm
1 ml tb	4.70 mm	1.25	5.151	1 ml long	4.7	500 $\mu$ l	3.26 mm
2.5	9	2.5	7.285	2.5 ml	9.0	1 ml	4.606 mm
5	13	5	10.3	5	13.1	2.5 ml	7.28 mm
10	15.8	10	14.567	10	15.8	5 ml	10.3 mm
20	20.15	25	23.133	20	20.1	5 ml	14.567 mm
30	23.2	50	32.573	30	23.2	10 ml	14.567 mm
60	29.2			50	29.1		

## Suggested Force Level Settings for Common Syringes

Syringe Type/Material	Capacity	Force Setting	Common Manufacturer(s)
Plastic Syringes	≤5ml	50%	BD plastic, Sherwood, Airtite, Terumo
	>5ml	100%	
Stainless Steel	All	100%	Harvard Apparatus
Glass/Glass	≤20ml	30%	Cadence (Popper)
	>20ml	50%	
Glass/Plastic	≤250µl	30%	Hamilton, SGE
	≤5ml	50%	
	>5ml	100%	

## **NOTE**

**The Pump 11 Elite can accommodate syringes ranging from 0.5 µl to 60 ml single syringe and 0.5 µl to 10 ml dual syringe.**

## NOTE

**NOTE:** The Pico Plus Elite can accommodate syringes ranging from 0.5  $\mu$ l to 10 ml.

## APPENDIX B: PUMP 11 ELITE MIN/MAX FLOW RATES

<b>Nominal Minimum/Maximum Flow Rates for Various Syringes. (Actual Limits will vary depending on syringe manufacturer)</b>					
Syringe Size	Syringe ID	Minimum Rate	Units	Maximum Rate	Units
0.5 $\mu$ l	0.103 mm	1.26	pl/min	1.326	$\mu$ l/min
1 $\mu$ l	0.146 mm	2.52	pl/min	2.654	$\mu$ l/min
2 $\mu$ l	0.206 mm	5.10	pl/min	5.304	$\mu$ l/min
5 $\mu$ l	0.343 mm	14.160	pl/min	14.710	$\mu$ l/min
10 $\mu$ l	0.485 mm	28.260	pl/min	29.400	$\mu$ l/min
25 $\mu$ l	0.729 mm	63.960	pl/min	66.430	$\mu$ l/min
50 $\mu$ l	1.030 mm	127.700	pl/min	132.600	$\mu$ l/min
100 $\mu$ l	1.457 mm	255.500	pl/min	265.400	$\mu$ l/min
250 $\mu$ l	2.304 mm	638.900	pl/min	663.500	$\mu$ l/min
500 $\mu$ l	3.256 mm	1.276	nl/min	1.325	ml/min
1000 $\mu$ l	4.608 mm	2.556	nl/min	2.654	ml/min
1 ml	4.699 mm	2.658	nl/min	2.760	ml/min
3 ml	8.585 mm	8.871	nl/min	9.213	ml/min
5 ml	11.99 mm	17.300	nl/min	17.970	ml/min
10 ml	14.43 mm	25.050	nl/min	26.020	ml/min
20 ml	19.05 mm	43.680	nl/min	45.360	ml/min
30 ml	21.59 mm	56.110	nl/min	58.270	ml/min
50 ml	26.59 mm	85.130	nl/min	88.400	ml/min
60 ml	26.59 mm	85.130	nl/min	88.400	ml/min

## PICO PLUS ELITE MIN/MAX FLOW RATES

<b>Nominal Minimum/Maximum Flow Rates for Various Syringes. (Actual Limits will vary depending on syringe manufacturer)</b>					
Syringe Size	Syringe ID	Minimum Rate	Units	Maximum Rate	Units
0.5 $\mu$ l	0.103 mm	0.54	pl/min	596.5	nl/min
1 $\mu$ l	0.1457 mm	1.14	pl/min	1.194	$\mu$ l/min
2 $\mu$ l	0.206 mm	2.28	pl/min	2.386	$\mu$ l/min
5 $\mu$ l	0.343 mm	6.36	pl/min	6.615	$\mu$ l/min
10 $\mu$ l	0.485 mm	12.72	pl/min	13.230	$\mu$ l/min
25 $\mu$ l	0.729 mm	28.74	pl/min	29.880	$\mu$ l/min
50 $\mu$ l	1.030 mm	57.42	pl/min	59.650	$\mu$ l/min
100 $\mu$ l	1.457 mm	114.9	pl/min	119.4	$\mu$ l/min
250 $\mu$ l	2.304 mm	287.4	pl/min	298.5	$\mu$ l/min
500 $\mu$ l	3.256 mm	574.0	pl/min	596.1	$\mu$ l/min
1000 $\mu$ l	4.608 mm	1.150	nl/min	1.194	ml/min
1 ml	4.699 mm	1.196	nl/min	1.241	ml/min
3 ml	8.585 mm	3.990	nl/min	4.144	ml/min
5 ml	11.989 mm	7.782	nl/min	8.082	ml/min
10 ml	14.430 mm	11.270	nl/min	11.700	ml/min
20 ml	19.05 mm	19.635	nl/min	20.394	ml/min
30 ml	21.59 mm	25.225	nl/min	26.195	ml/min
50 ml	26.59 mm	38.273	nl/min	39.745	ml/min
60 ml	26.59 mm	38.273	nl/min	39.745	ml/min

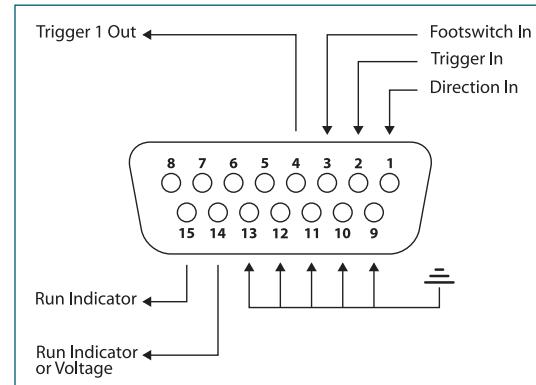
## APPENDIX C: EXTERNAL CONNECTIONS

### User I/O Connector Specifications

#### Pin Assignments

1. Direction control input  
Rising edge sets pump to infuse  
Falling edge sets pump to refill
2. Trigger Input  
Event trigger – falling edge triggers a Method event
3. Footswitch Input (or Timer)  
Settable to work as:  
-Momentary switch closure to ground or TTL Logic Low; falling edge toggles between states (run/stop)  
-Starts on rising edge, stops on falling edge  
-Starts on falling edge, stops on rising edge
4. Trigger 1 Output  
TTL Logic Output-Default = Low Control thru Method or serial comm
- 9-13. Signal Return / Ground
14. Run Indicator Voltage  
+5V through a 470 ohm resistor (connect to LED Anode)
15. Run Indicator Output  
TTL Logic Output, active low (low = run) (connect to LED Cathode)

All Inputs are pulled high to +5 Vdc through a 10k resistor All Outputs are at TTL Logic Levels. Pulse duration should be 0.1s minimum.



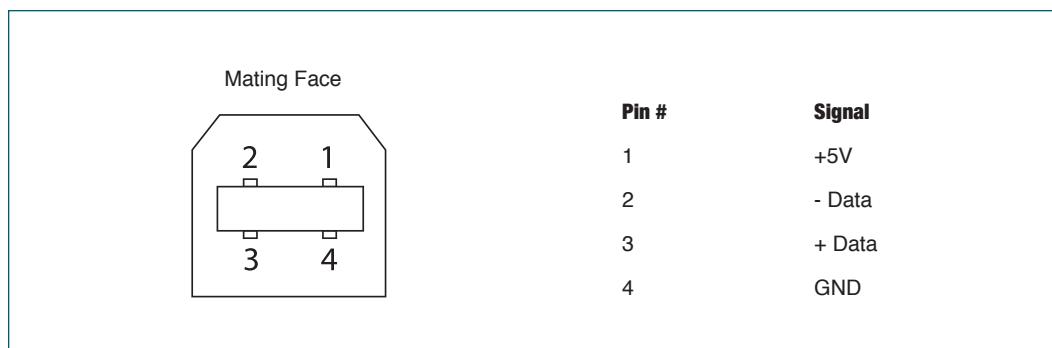
User I/O Connector Specifications

#### Electrical Specifications

Inputs:  $V_{IH} \geq 2V$     $I_{IH} \leq 20\mu A$   
 $V_{IL} \leq 0.4V$     $I_{IL} \leq 0.5mA$

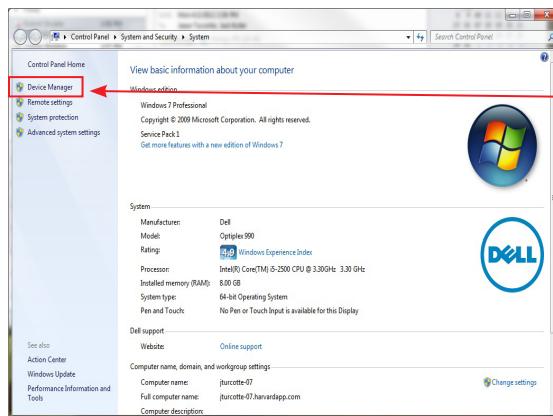
Outputs:  $V_{OH} \geq 3.8V$     $I_{OH} \leq 6mA$   
 $V_{OL} \leq 0.4V$     $I_{OL} \leq 6mA$

## Utilizing the USB Interface

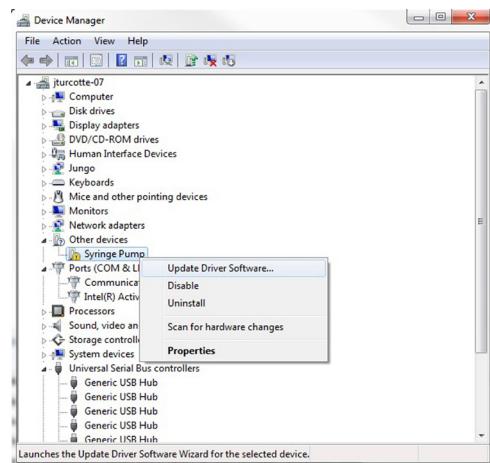


### USB VIRTUAL COMPORT DRIVER INSTALLATION

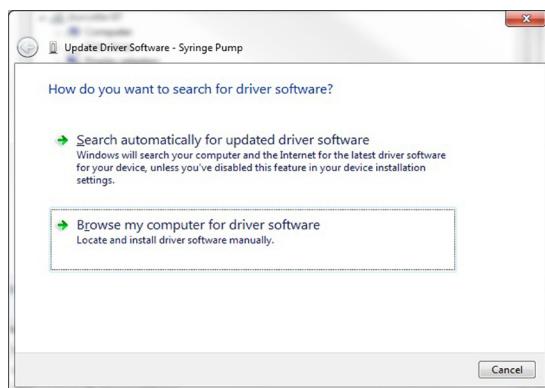
When you connect the Pump 11 Elite Series pump to a computer via USB for the first time, Windows will seek to install a driver for communication. The following section details the installation of the Virtual CommPort Driver supplied with the Pump 11 Elite Series Pump.



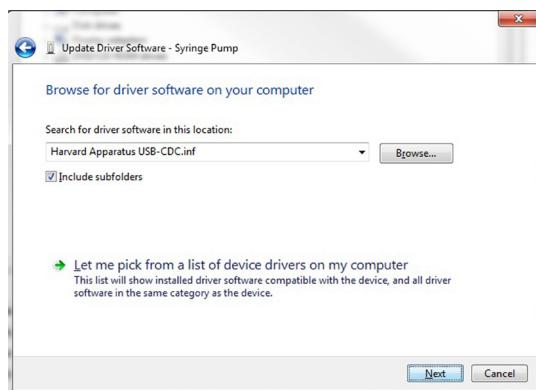
1. Connect the pump to the computer via USB. Open the control panel and select System and Security and then System. Click Device Manager on the left hand menu.



2. Two Flash Update Applications will be displayed in the device manager, under Other Devices. Right click on either of the flash update applications and select Update Driver Software.

**USB VIRTUAL COMPORT DRIVER INSTALLATION (CONTINUED)**

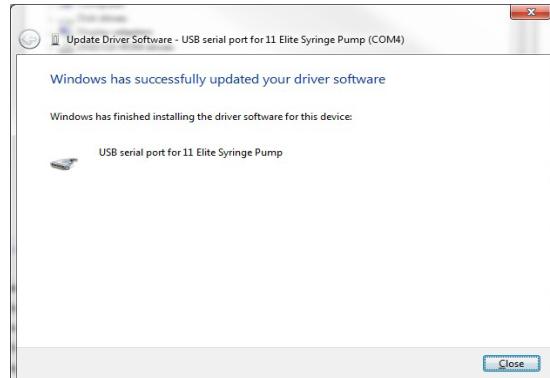
3. Select Browse my computer for driver software.



4. Click Browse and navigate to the pump drivers folder located on the CD supplied with the pump. Select the file Harvard Apparatus USB-CDC.inf. Make sure the Include Subfolders box is checked and then click Next.



5. If a warning message regarding the driver publisher is displayed, choose Install this driver software anyway.

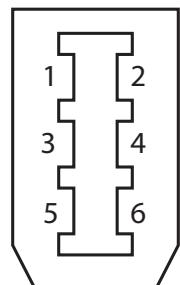


6. Click Close after the software has been successfully installed.

**RS-485**

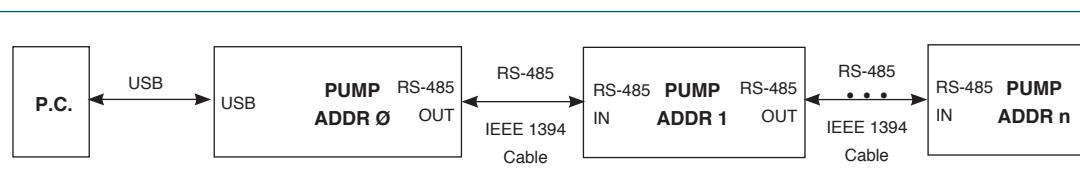
**CAUTION: DO NOT CONNECT TO FIREWIRE PORTS ON A PC.  
DAMAGE MAY OCCUR TO PUMP AND/OR PC.**

Mating Face

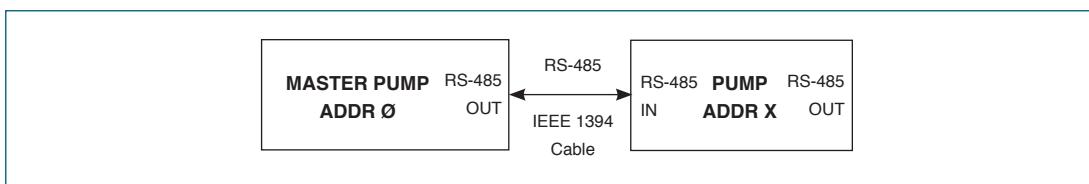


Pin #	RS-485 In Signal	RS-485 Out Signal	Notes
1	PWR IN	PWR OUT (+30V)*	* Protected by resettable fuse
2	GND	GND	
3	RS-485 A	TIED TO PIN 4**	
4	RS-485 B	TIED TO PIN 3**	
5	TIED TO PIN 6**	RS-485 A	**100 Ω, ½ w to GND termination
6	TIED TO PIN 5**	RS-485 B	

RS-485 In/Out - IEEE-1394 Sockets



Daisy-Chaining via RS-485



Gradient Connections via RS-485

**RS-485 Daisy Chain Connection Options:**

- If all pumps have software versions 2.0.0 or higher, 99 pumps in chain.
- If all pumps have software versions 1.0.6 or lower, 99 pumps in chain.
- If mix of pumps with software version 1.0.6 or lower and 2.0.0 or higher, maximum of 5 pumps in chain and **1** RS-485 adapter (catalog # 70-4025) required.



**When applying power to pumps in a daisy-chain, apply power to the last group and work backwards.**



**Power may be removed from any group of pumps, except the first group, without affecting communications "down-stream".**

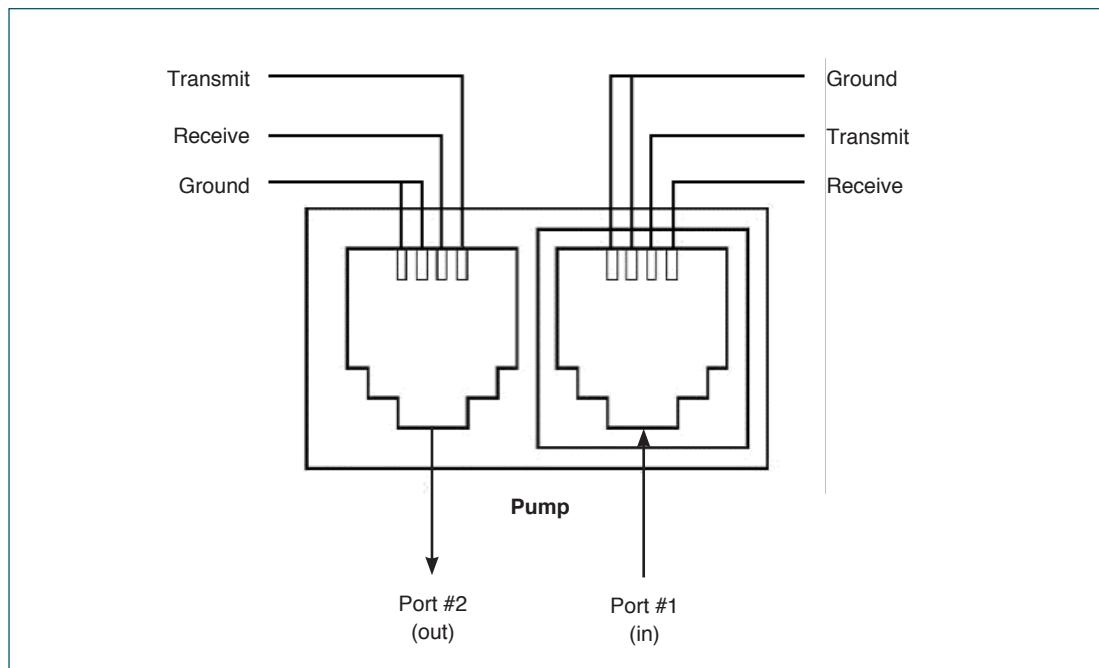


**When removing power, be sure to remember that power removed from a stand-alone unit will also cause power to be removed from all RS-485 powered units deriving power from it.**

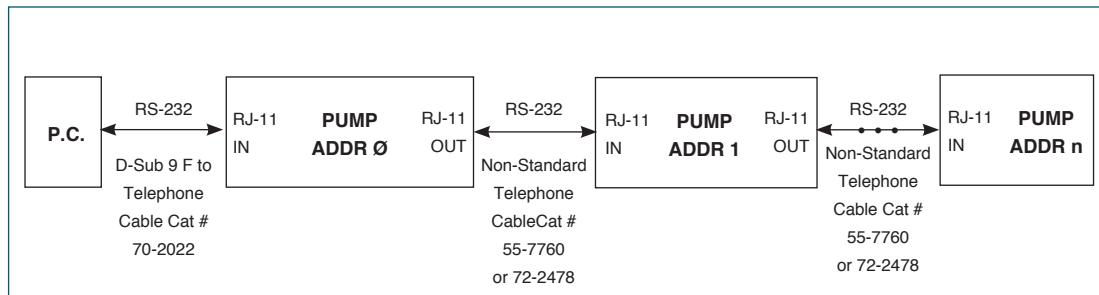


**If a larger chain of pumps with mixed software versions is desired, pumps with software versions 1.0.6 or lower can be returned to manufacturer for a hardware update.**

### Legacy RJ-11 Option



Pumps with Legacy RJ-11 Option



Daisy-Chaining with Legacy RJ-11 Option



**Pumps 1...n also have RJ-11 telephone jacks.**

## APPENDIX D: MAINTENANCE

### Maintenance

Pump 11 Elite Series pumps require no special maintenance other than keeping them clean by avoiding accidental spills of pumped material. Refer to the chemical compatibility chart below for specific chemical resistance information.

The two guide rods and the lead screw should be sparingly lubricated periodically; every 100 hrs the pump will remind you. The guide rods and the lead screw

should be lubricated with Super Lube Synthetic Grease provided with the pump.

To clean the exterior surfaces, use a lint-free cloth to remove loose dust. Use care to avoid scratching the clear display window. For more efficient cleaning, use a soft cloth dampened [not soaked] with water, an aqueous solution of 75% isopropyl alcohol, or a mild detergent.

**Chemical Compatibility Chart**

Chemical	Concentration	Overlay Cover	Overlay Adhesive
Acetonitrile	99.5%	A	A
Methyl alcohol	99.8%	A	-
Hydrochloric Acid	36.5%	A	A
Bleach	100%	A	A
Windex®	100%	A	A
Isopropyl Alcohol	99.5%	A	D
Dish Soap	-	A	A
Motor Oil	100%	A	A
Simple Green	100%	A	A
Gasoline	100%	A	D
Ethylene Glycol (Antifreeze)	100%	A	A
Mineral Oil	100%	A	A
Ammonia	27.0%	A	A
Magnalube	100%	A	A
Superlube	100%	A	A
Acetone	99.5%	A	D
Soda (Coca-Cola)®	100%	A	A
Sulfuric Acid	95.0%	D	D
Dimethyl Sulfoxide	99.9%	A	C
Sodium Hydroxide	50%	A	A
Nitric Acid	68.0%	D	D
Chloroform	100%	D	D

The chemical resistance data provided is for reference only. The data is based on the manufacturer's recommendations and is not a guarantee of chemical compatibility for your test conditions. Wipe any spills immediately.

- A Satisfactory
- B Fair, Minor Effects
- C Poor, Moderate Effects
- D Severe Effects
- Not tested

## Upgrading Pump 11 Elite Series Software

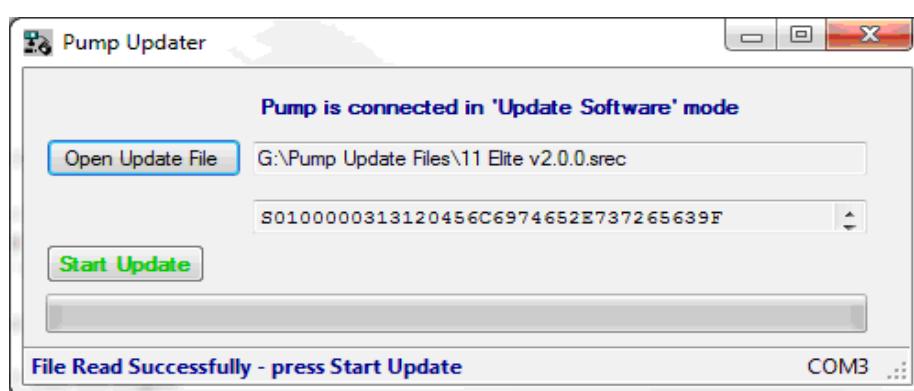
**NOTE**

Prior to upgrading, users will need to install the Pump 11 Elite Series USB driver as well as the bootloader driver file (Pump 11 Elite Series-Bootloader.inf). Reference "USB Virtual Comport Driver Installation".

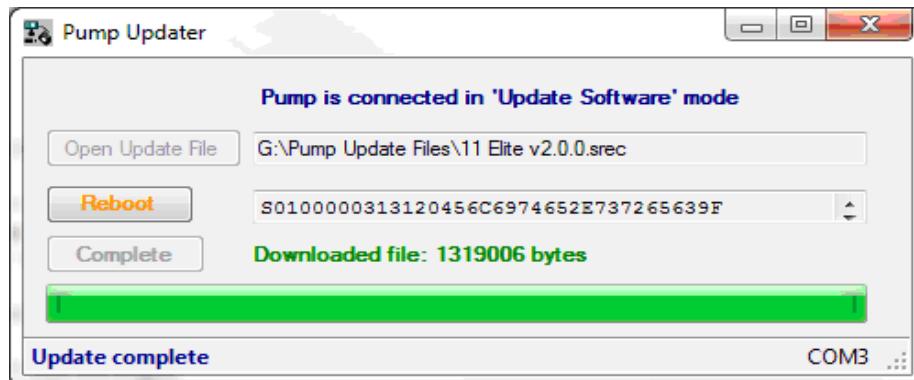
1. Upload the latest software version to your desktop (format is filename.srec).
2. Disconnect all I/O devices and then connect the pump to PC using a USB cable.
3. On the Settings screen of the pump, press the Upgrade Software button twice to enter "Boot Loader Mode".
4. From the CD provided with the pump, open the Pump 11 Elite Series Pump Updater Application.

**NOTE**

To exit boot loader mode without upgrading the software, power cycle the pump.



5. Click Open Update File and browse to the file previously saved on your desktop and click Open.
6. Click Start Update.

**NOTE**

7. After the update is complete, press Reboot to power cycle the pump.

## TROUBLESHOOTING

### 1. Infusion Accuracy

To ensure infusion accuracy always use new syringe(s) and measure syringe bore diameter and enter actual dimensions in millimeters (mm) using the Custom Syringe entry option. Additionally, make sure that the guide rods and lead screw are properly lubricated.



*It is recommended that you save your Methods periodically by uploading them to a PC.*

### Pump 11 Elite Series Display Error Messages

#### 2. Motor Stalled

This indicates that the pusher block travel has been impeded. This may be caused by the syringe plunger hitting bottom, a kink in the tubing (occlusion), syringe plunger binding, incorrect positioning of mechanical stop collars or any situation requiring more force to the head of the syringe than the pump is capable of delivering. To restart the pump, remove the cause of stalling and/or increase the force setting, then press RUN. The pump will continue the interrupted procedure where it stopped.

#### 3. Out of Range

A value was entered or encountered in a pump Method that was beyond the pump's limits.

#### 4. Power Failure Notification

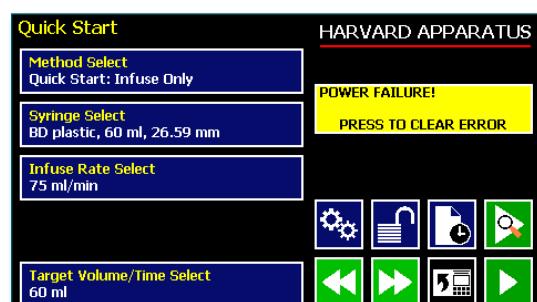
If power to the pump is interrupted during operation, an alarm will sound (if alarm is activated) to alert the user to the interruption. When power is restored, an onscreen message is displayed to indicate the interruption.

#### 5. Overload Protection

The Pump 11 Elite incorporates resettable fuses for overload protection. In the event of an overload, power to the pump may be disconnected. Try to determine and remove the source of the overload, wait a few minutes, and then re-apply power to the pump.

#### 6. Satellite (Remote) Communication Lost

An RS-485 adapter may be required. Please refer to Appendix C: External Connections.



**The Pump 11 Elite Series Pump will notify you of a power failure with a message when power is restored**

## APPENDIX E: ORDERING INFORMATION

### Standard Version

Description	Single Syringe	Dual Syringe
Pump 11 Elite Infusion Only	<b>70-4500</b>	<b>70-4501</b>
Pump 11 Elite Infusion/Withdrawal Programmable	<b>70-4504</b>	<b>70-4505</b>
Pump 11 Pico Plus Elite Infusion/Withdrawal Programmable	<b>70-4511</b>	<b>70-4506</b>

### Options

Description	Catalog Number
RS-232 RJ-11 Connectors Option (Only available with Programmable Models)	<b>70-3030</b>

\*If needed, must be ordered at the same time as the Elite pump

### Accessories

Description	Catalog Number
RS-485 Cable for Pump-to-Pump Communication, 0.5 m (2 ft)	<b>70-4000</b>
RS-485 Cable for Pump-to-Pump Communication, 1 m (3 ft)	<b>70-4021</b>
RS-485 Cable for Pump-to-Pump Communication, 2 m (7 ft)	<b>70-4001</b>
RS-485 Cable for Pump-to-Pump Communication, 9 m (30 ft)	<b>70-4020</b>
USB Cable for PC-to-Pump Communication, 2 m (7 ft)	<b>70-4002</b>
USB Cable for PC-to-Pump Communication, 5 m (16 ft)	<b>70-4003</b>
Cable Assy, Daisy-chain, Legacy RS-232 RJ-11, 0.5 m (2 ft)	<b>55-7760</b>
Cable Assy, Daisy-chain, Legacy RS-232 RJ-11, 2 m (7 ft)	<b>72-2478</b>
Line Cord, US (115 v)	<b>5113-001</b>
Adapter, Digital I/O	<b>70-4005</b>
Adapter, D-sub 15 to Term. Blk	<b>70-4006</b>
Footswitch (w/ Phono Plug)	<b>70-2215</b>
Adapter for 25ml, 50ml Hamilton GasTight™ syringes	<b>55-8000</b>
Hex Key, 3/32	<b>5012-005</b>
Lubricant, SuperLube, 1cc	<b>70-4013</b>
RS-485 Adapter (See Appendix C: External Connections)	<b>70-4025</b>

For additional items such as Syringes, Tubing, Syringe Heaters, Spill Sensors, Temperature Controllers, Nano-Fluidic Accessories, and much more please visit our website [www.harvardapparatus.com](http://www.harvardapparatus.com) or call (800) 272-2775.