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**Assessment Cover Page**

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| --- | --- |
| *Student Full Name* | Denisse Garcia Vivolo |
| *Student Number* | sbs24050 |
| *Module Title* | Strategical Thinking |
| *Assessment Title* | CA 3 – Capstone Project |
| *Assessment Due Date* | May 18th 2025 |
| *Date of Submission* | May 18th 2025 |

**Declaration**

By submitting this assessment, I confirm that I have read the CCT policy on academic misconduct and understand the implications of submitting work that is not my own or does not appropriately reference material taken from a third party or other source.

I declare it to be my own work and that all material from third parties has been appropriately referenced.

I further confirm that this work has not previously been submitted for assessment by myself or someone else in CCT College Dublin or any other higher education institution.

**Forecasting the Future: A Customer**

**Service Demand Prediction Model for Efficient Resource Planning**

Denisse Garcia Vivolo

Student Number: sbs24050

Date: May 17th th 2024

[GitHub Link](https://github.com/CCT-Dublin/capstone-project-feb-2024-pt-denissegarciavivolo)