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| **Blaine Company Website** |
| **User Feedback Form** |

Name: Date:

BU: Department:

*Note:*

*We would like to hear your feedback on the Project Company Website by conducting a survey. Please write your rating that most closely defines how you feel about each given statement. Comments and constructive criticisms are strongly encouraged. This data will be used to improve future projects.****1 - Lowest Score  
10 - Highest Score***

|  |  |  |
| --- | --- | --- |
| **Project Blaine Company Website** | **Rate** | **Comment** |
| 1. Project objectives and goals were clear |  |  |
| 1. Project has been successful, and driven business result |  |  |
| 1. Teams expectations and requirements were understood and effectively implemented |  |  |
| 1. Project execution was effective, based upon established best practices, processes and tools |  |  |
| 1. Overall rating for the success of the project |  |  |

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|  |  |  |
| --- | --- | --- |
| **Website Content and Functionality** | **Rate** | **Comment** |
| **Links and Forms** | |  |
| 1. Are the links working? |  |  |
| 1. Are the forms easy to fill? |  |  |
| 1. Are the forms working? |  |  |
| 1. Does the forms tell user what to do next? |  |  |
| 1. Does the forms show proper confirmation messages after each action? |  |  |
| **Navigation** | |  |
| 1. Is the website easy to navigate? |  |  |
| 1. Are the buttons working? |  |  |
| **Content** | |  |
| 1. Is the content easy to understand? |  |  |
| 1. Is the spelling and grammar correct? |  |  |
| **Media** | |  |
| 1. Is the image quality clear? |  |  |
| 1. Is the video quality clear? |  |  |
| **Design** | | |
| 1. Overall, how satisfied are you with our website? |  |  |

