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心院热线平台接口文档

一、 定义

1.接口统一返回数据格式

返回字段	字段类型	说明
code	int	返回结果状态。0：正常；其他见接口错误码中定义
message	string	错误码对应的说明
result	{}	数据内容

2.接口错误码

错误码	说明
0	调用成功
-1	未知错误,该错误表达第三方系统出现的问题
-2	参数格式不正确
-3	接口调用次数超限
-4	未找到group_id
-5	未开通权限
-6	超出本月可调用次数限制

二、用户相关API

1.后台用户登录接口

说明

后台用户使用用户名密码登录

接口地址

/auth/login

HTTP请求方式：

POST

参数类型

JSON Request Body

请求参数

参数	必选	类型	说明
username	true	String	用户名
password	true	String	密码，需要MD5后传输

参数示例

```
{
  "username":"admin",
  "password":"173afad5992a3f73a472fc09b05b1fb7"
}
```

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

```
{
  "code": -3,
  "message": "该用户名不存在或已被禁用，请核实后再登录!",
  "result": null
}
```

2.后台用户注销接口

说明

调用此接口退出当前账号登录，退出后跳转到登录页面

接口地址

/logout

HTTP请求方式：

POST

参数类型

JSON Request Body

请求参数

无

参数示例

无

正确返回

```
{
  "timestamp": "2021-04-27T06:33:06.222+00:00",
  "status": 403,
  "error": "Forbidden",
  "message": "Access Denied",
  "path": "/login"
}
```

3.微信小程序用户登录接口

说明

微信小程序活动Code后调用此接口同步用户信息，进行静默登录或注册

接口地址

/auth/wx/{appid}/login

HTTP请求方式：

POST

参数类型

Query String

请求参数

参数	必选	类型	说明
appid	true	String	微信小程序APPID
code	true	String	微信小程序端调用微信login获得的code

参数示例

无

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

```
{
  "code": -2,
  "message": "me.chanjar.weixin.common.error.WxErrorException: 错误代码：40029，错
误信息：code 无效，微信原始报文：{\"errcode\":40029,\"errmsg\":\"invalid code,
hints: [ req_id: xhnBHtNre-iyE ]\"}",
  "result": null
}
```

4.获取当前登录用户信息

说明

登录成功后调用此接口获取用户基本信息和访问权限

接口地址

/auth/me

HTTP请求方式：

GET

参数类型

Query String

请求参数

无

正确返回

```json
{
  "code": 0,
  "message": "OK",
  "result": {
    "name": null,
    "authorities": {},
    "username": "admin"
  }
}
```

错误返回

```json
{
  "timestamp": "2021-04-23T05:53:06.333+00:00",
  "status": 403,
  "error": "Forbidden",
  "message": "Access Denied",
  "path": "/auth/me"
}
```

5.添加后台用户

说明

添加后台用户，包括用户基本信息、用户角色和登录信息

接口地址

/user/ms

HTTP请求方式：

PUT

参数类型

JSON Reqeust Body

请求参数

参数	必选	类型	说明
username	true	String	用户名
password	true	String	密码，需要MD5后传输
role	true	String	用户角色，config接口中获取角色列表

参数示例

```
{
  "username":"admin",
  "password":"173afad5992a3f73a472fc09b05b1fb7",
  "role": "ROLE_SUPERVISOR"
}
```

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

```
{
  "code": -2,
  "message": "用户名已存在！",
  "result": null
}
```

6.获取用户列表

说明

分页获取用户列表

接口地址

/user/list

HTTP请求方式：

GET

参数类型

> Query String

请求参数

参数	必选	类型	说明
page	false	int	分页页码，默认为1
size	false	int	分页大小，默认为10

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": [
    {
      "id": "608260fd5e4bc35def72b735",
      "createdTime": 1619157245887,
      "creator": null,
      "lastUpdateTime": 1619157245887,
      "lastUpdater": null,
      "openId": null,
      "name": null,
      "username": "admin",
      "type": null,
      "dutyDate": null,
      "gender": null,
      "phoneNo": null,
      "idNo": null,
      "age": 0,
      "state": null,
      "emergencyContact": {
        "name": null,
        "phoneNo": null
      },
      "avatar": null,
      "isSubscribe": false,
      "activated": true,
      "activateTime": null,
      "roles": [
        "ROLE_SYSTEM_ADMINISTRATOR"
      ],
      "authorities": null,
      "enabled": true,
      "accountNonExpired": true,
      "credentialsNonExpired": true,
      "accountNonLocked": true
    },
    {
```

```
      "id": "608281ca4a6abb7803336e42",
      "createdTime": 1619165642019,
      "creator": null,
      "lastUpdateTime": 1619165642019,
      "lastUpdater": null,
      "openId": null,
      "name": null,
      "username": "yxiao",
      "type": null,
      "dutyDate": null,
      "gender": null,
      "phoneNo": null,
      "idNo": null,
      "age": 0,
      "state": null,
      "emergencyContact": {
        "name": null,
        "phoneNo": null
      },
      "avatar": null,
      "isSubscribe": false,
      "activated": false,
      "activateTime": null,
      "roles": [],
      "authorities": null,
      "enabled": true,
      "accountNonExpired": true,
      "credentialsNonExpired": true,
      "accountNonLocked": true
    }
  ],
  "count": 2,
  "next": null
}
```

错误返回

```
{
  "timestamp": "2021-04-23T05:53:06.333+00:00",
  "status": 403,
  "error": "Forbidden",
  "message": "Access Denied",
  "path": "/auth/me"
}
```

7.微信小程序获取当前用户手机号

说明

> 小程序端调用此接口获取当前用户的手机号

接口地址

> /wx/user/{appid}/phone

HTTP请求方式：

> POST

参数类型

> Query String & Request Body

请求参数

参数	必选	类型	说明
appid	true	String	微信小程序APPID
encryptedData	true	String	微信小程序端提供的参数值，加密用户信息
iv	true	String	微信小程序端提供的参数值，类似验证码

参数示例

> 无

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "18501799792"
}
```

错误返回

```
{
  "code": -1,
  "message": null,
  "result": null
}
```

8.添加督导用户

说明

> 添加督导，包括用户基本信息、用户角色和登录信息

接口地址

> /user/ms/supervisor

HTTP请求方式：

> PUT

参数类型

> JSON Request Body

请求参数

参数	必选	类型	说明
username	true	String	用户名
password	true	String	密码，需要MD5后传输
name	true	String	姓名
gender	true	String	性别
phoneNumber	true	String	电话号码
idNumber	true	String	身份证号码
department	true	String	所在部门
title	true	String	职称

参数示例

```
{
  "username":"admin",
  "password":"173afad5992a3f73a472fc09b05b1fb7",
  "role": "ROLE_SUPERVISOR"
}
```

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

```
{
  "code": -2,
  "message": "用户名已存在！",
  "result": null
}
```

9.添加咨询师用户

说明

> 添加咨询师，包括用户基本信息、用户角色和登录信息

接口地址

> /user/ms/counselor

HTTP请求方式：

> PUT

参数类型

> JSON Request Body

请求参数

参数	必选	类型	说明
username	true	String	用户名
password	true	String	密码，需要MD5后传输
name	true	String	姓名
gender	true	String	性别
phoneNumber	true	String	电话号码
idNumber	true	String	身份证号码
department	true	String	所在部门
title	true	String	职称

参数示例

```
{
  "username":"admin",
```

```
    "password":"173afad5992a3f73a472fc09b05b1fb7",
    "role": "ROLE_SUPERVISOR"
  }
```

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

```
{
  "code": -2,
  "message": "用户名已存在！",
  "result": null
}
```

10.获取督导列表

说明

分页获取督导列表

接口地址

/user/ms/supervisor/list

HTTP请求方式：

GET

参数类型

Query String

请求参数

参数	必选	类型	说明
page	false	int	分页页码，默认为1
size	false	int	分页大小，默认为10

参数	必选	类型	说明
name	false	string	姓名，支持模糊查找
department	false	string	部门，支持模糊查找
gender	false	string	性别，精确匹配
phoneNumber	false	string	电话号码，支持模糊查找

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": [
    {
      "id": "608260fd5e4bc35def72b735",
      "createdTime": 1619157245887,
      "creator": null,
      "lastUpdateTime": 1619157245887,
      "lastUpdater": null,
      "openId": null,
      "name": null,
      "username": "admin",
      "type": null,
      "dutyDate": null,
      "gender": null,
      "phoneNo": null,
      "idNo": null,
      "age": 0,
      "state": null,
      "emergencyContact": {
        "name": null,
        "phoneNo": null
      },
      "avatar": null,
      "isSubscribe": false,
      "activated": true,
      "activateTime": null,
      "roles": [
        "ROLE_SYSTEM_ADMINISTRATOR"
      ],
      "authorities": null,
      "enabled": true,
      "accountNonExpired": true,
      "credentialsNonExpired": true,
      "accountNonLocked": true
    },
    {
      "id": "608281ca4a6abb7803336e42",
      "createdTime": 1619165642019,
      "creator": null,
```

```
          "lastUpdateTime": 1619165642019,
          "lastUpdater": null,
          "openId": null,
          "name": null,
          "username": "yxiao",
          "type": null,
          "dutyDate": null,
          "gender": null,
          "phoneNo": null,
          "idNo": null,
          "age": 0,
          "state": null,
          "emergencyContact": {
            "name": null,
            "phoneNo": null
          },
          "avatar": null,
          "isSubscribe": false,
          "activated": false,
          "activateTime": null,
          "roles": [],
          "authorities": null,
          "enabled": true,
          "accountNonExpired": true,
          "credentialsNonExpired": true,
          "accountNonLocked": true
      }
    ],
    "count": 2,
    "next": null
  }
```

错误返回

```
{
  "timestamp": "2021-04-23T05:53:06.333+00:00",
  "status": 403,
  "error": "Forbidden",
  "message": "Access Denied",
  "path": "/auth/me"
}
```

10.获取咨询师列表

说明

> 分页获取咨询师列表

接口地址

/user/ms/counselor/list

HTTP请求方式：

GET

参数类型

Query String

请求参数

参数	必选	类型	说明
page	false	int	分页页码，默认为1
size	false	int	分页大小，默认为10
name	false	string	姓名，支持模糊查找
department	false	string	部门，支持模糊查找
gender	false	string	性别，精确匹配
phoneNumber	false	string	电话号码，支持模糊查找

正确返回

```json
{
  "code": 0,
  "message": "OK",
  "result": [
    {
      "id": "608260fd5e4bc35def72b735",
      "createdTime": 1619157245887,
      "creator": null,
      "lastUpdateTime": 1619157245887,
      "lastUpdater": null,
      "openId": null,
      "name": null,
      "username": "admin",
      "type": null,
      "dutyDate": null,
      "gender": null,
      "phoneNo": null,
      "idNo": null,
      "age": 0,
      "state": null,
      "emergencyContact": {
        "name": null,
        "phoneNo": null
      },
```

```
        "avatar": null,
        "isSubscribe": false,
        "activated": true,
        "activateTime": null,
        "roles": [
          "ROLE_SYSTEM_ADMINISTRATOR"
        ],
        "authorities": null,
        "enabled": true,
        "accountNonExpired": true,
        "credentialsNonExpired": true,
        "accountNonLocked": true
      },
      {
        "id": "608281ca4a6abb7803336e42",
        "createdTime": 1619165642019,
        "creator": null,
        "lastUpdateTime": 1619165642019,
        "lastUpdater": null,
        "openId": null,
        "name": null,
        "username": "yxiao",
        "type": null,
        "dutyDate": null,
        "gender": null,
        "phoneNo": null,
        "idNo": null,
        "age": 0,
        "state": null,
        "emergencyContact": {
          "name": null,
          "phoneNo": null
        },
        "avatar": null,
        "isSubscribe": false,
        "activated": false,
        "activateTime": null,
        "roles": [],
        "authorities": null,
        "enabled": true,
        "accountNonExpired": true,
        "credentialsNonExpired": true,
        "accountNonLocked": true
      }
    ],
    "count": 2,
    "next": null
  }
```

错误返回

```
{
  "timestamp": "2021-04-23T05:53:06.333+00:00",
  "status": 403,
  "error": "Forbidden",
  "message": "Access Denied",
  "path": "/auth/me"
}
```

11.修改督导

接口地址

/user/ms/supervisor

HTTP请求方式：

POST

参数类型

Query String

请求参数

参数	必选	类型	说明
username	true	String	用户名
password	true	String	密码，需要MD5后传输
name	true	String	姓名
phoneNumber	true	String	电话号码
idNumber	true	String	身份证号码
department	true	String	所在部门
title	true	String	职称
qualification	true	String	督导资质
qualificationcode	true	String	督导资质编号
email	true	String	邮箱

正确返回

```
{
    "code": 0,
    "message": "OK",
```

```json
    "result": {
        "id": "2c93189d7b58c281017b58def401000a",
        "createdTime": 1638265146584,
        "creator": null,
        "lastUpdateTime": 1638265146584,
        "lastUpdater": null,
        "institutionCode": "ecnu",
        "openId": null,
        "name": "周瑜",
        "username": "zhouyu",
        "avatarUrl": null,
        "type": "SUPERVISOR",
        "gender": "女",
        "phoneNumber": "18847831723",
        "email": "ecnu_admin@cloume.com",
        "idNumber": "421124199306160783",
        "department": "华师大",
        "title": "1",
        "age": 28,
        "state": "NORMAL",
        "avatar": null,
        "totalTime": 0,
        "qualification": "三级",
        "qualificationCode": "1000",
        "supervisors": null,
        "activated": false,
        "activateTime": null,
        "roles": "ROLE_SUPERVISOR",
        "emergencyContact": null,
        "emergencyPhone": null,
        "maxConsults": 5,
        "authorities": null,
        "enabled": true,
        "accountNonExpired": true,
        "accountNonLocked": true,
        "credentialsNonExpired": true,
        "subscribe": false
    }
}
```

错误返回

```json
{
    "code": -1,
    "message": "key [idNumber] failed on checker
com.cloume.ecnu.psy.hotline.controller.MSUserController$$Lambda$1719/2008205351@3e
f5b2a6 with value [421124199306160783111]",
    "result": null
}
```

12.修改咨询师

接口地址

> /user/ms/counselor

HTTP请求方式：

> POST

参数类型

> Query String

请求参数

```
{
  "username": "jiangxianjie",
  "name": "jiang",
  "age": "19",
  "gender": "男",
  "phoneNumber": "13823456789",
  "idNumber": "43230019950616001X",
  "department": "323",
  "title": "3213",
  "email": "21312dsfs@qq.com",
  "supervisors": [
    "402881217baae7cc017baaec61220000",
    "2c93189d7b58c281017b58def401000a"
  ]
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
username	jiangxianjie	String	是	用户名
name	jiang	String	是	姓名
age	19	Number	是	年龄
gender	男	String	是	性别
phoneNumber	13823456789	Number	是	手机号
idNumber	43230019950616001X	Number	是	身份证号
department	323	Number	是	部门

参数名	示例值	参数类型	是否必填	参数描述
title	3213	Number	是	职称
email	21312dsfs@qq.com	Number	是	电子邮箱，比如 example@qq.com
supervisors	402881217baae7cc017baaec61220000	Number	是	绑定的督导列表

正确返回

```
{
    "code": 0,
    "message": "OK",
    "result": {
        "id": "4028811e7d4c2b6c017d4c3468260001",
        "createdTime": 1637661042638,
        "creator": null,
        "lastUpdateTime": 1637661042638,
        "lastUpdater": null,
        "institutionCode": "ecnu",
        "openId": null,
        "name": "蒋先杰",
        "username": "51203200161",
        "avatarUrl": null,
        "type": "COUNSELOR",
        "gender": "男",
        "phoneNumber": "18846837114",
        "email": "34234243@qq.com",
        "idNumber": "431124199506160019",
        "department": "华泉",
        "title": "11",
        "age": 26,
        "state": null,
        "avatar": null,
        "totalTime": 0,
        "qualification": null,
        "qualificationCode": null,
        "supervisors": [
            "2c93189d7b58c281017b58def401000a"
        ],
        "activated": false,
        "activateTime": null,
        "roles": "ROLE_COUNSELOR",
        "emergencyContact": null,
        "emergencyPhone": null,
        "maxConsults": 5,
        "authorities": null,
        "accountNonExpired": true,
        "enabled": true,
        "accountNonLocked": true,
```

```
        "subscribe": false,
        "credentialsNonExpired": true
    }
}
```

错误返回

```
{
    "code": -1,
    "message": "key [idNumber] failed on checker
com.cloume.ecnu.psy.hotline.controller.MSUserController$$Lambda$1719/1882488606@61
2ac7de with value [431124199506160011]",
    "result": null
}
```

13.删除督导

接口地址

> /user/ms/supervisor/{username}

HTTP请求方式：

> DELETE

参数类型

> Query String

请求参数

参数	必选	类型	说明
username	true	String	用户名

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

14.删除咨询师

接口地址

/user/ms/counselor/{username}

HTTP请求方式：

DELETE

参数类型

Query String

请求参数

参数	必选	类型	说明
username	true	String	用户名

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

15.禁用访客

接口地址

/user/ban/{userId}

HTTP请求方式：

POST

参数类型

Query String

请求参数

参数	必选	类型	说明

参数	必选	类型	说明
userId	true	String	用户ID

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

16.访客列表

接口地址

/user/list

HTTP请求方式：

GET

参数类型

Query String

请求参数

参数	必选	类型	说明
userId	true	String	用户ID

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": [
    {
      "id": "2c93189d7b5d9fb2017b639bbfa600cd",
      "createdTime": 1629463756633,
      "creator": null,
      "lastUpdateTime": 1629463756633,
      "lastUpdater": null,
      "institutionCode": "ecnu",
      "openId": "o92QK5j3QuMqvOnGFsDXH23e6ihg",
```

```json
      "name": null,
      "username": "o92QK5j3QuMqvOnGFsDXH23e6ihg",
      "avatarUrl": null,
      "type": "VISITOR",
      "gender": null,
      "phoneNumber": null,
      "email": null,
      "idNumber": null,
      "department": null,
      "title": null,
      "age": 0,
      "state": null,
      "avatar": null,
      "totalTime": 0,
      "qualification": null,
      "qualificationCode": null,
      "supervisors": null,
      "activated": false,
      "activateTime": null,
      "roles": "ROLE_VISITOR",
      "emergencyContact": null,
      "emergencyPhone": null,
      "maxConsults": 5,
      "authorities": null,
      "enabled": true,
      "accountNonLocked": true,
      "credentialsNonExpired": true,
      "accountNonExpired": true,
      "subscribe": false
    }
  ],
  "count": 18,
  "next": null
}
```

错误返回

17.修改密码

接口地址

/user/password

HTTP请求方式：

POST

参数类型

application/json

请求参数

```
{
  "oldPassword": "e10adc3949ba59abbe56e057f20f883e",
  "password": "173afad5992a3f73a472fc09b05b1fb7"
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
oldPassword	e10adc3949ba59abbe56e057f20f883e	String	是	旧密码
password	173afad5992a3f73a472fc09b05b1fb7	String	是	薪密码

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

```
{
    "code": -1,
    "message": "原密码错误",
    "result": null
}
```

18.更新访客信息

接口说明

小程序上更新用户信息

接口地址

/user/update

HTTP请求方式：

POST

参数类型

application/json

请求参数

```json
{
  "name": "蒋先杰",
  "phoneNumber": "18846837114",
  "emergencyContact": "蒋峰",
  "emergencyPhone": "13011011101",
  "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
  "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
  "gender": "女"
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
name		String	是	姓名
phoneNumber		String	是	手机号
emergencyContact		Object	是	紧急联系人
emergencyPhone		Object	是	紧急联系人电话

正确返回

```json
{
  "code": 0,
  "message": "OK",
  "result": {
    "id": "2c93189d7b53e68e017b53e69bc60027",
    "createdTime": 1629200227269,
    "creator": null,
    "lastUpdateTime": 1629200227269,
    "lastUpdater": null,
    "institutionCode": "ecnu",
    "openId": null,
    "name": "蒋先杰",
    "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
    "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
    "type": "INSTITUTION",
    "gender": "女",
```

```json
        "phoneNumber": "18846837114",
        "email": null,
        "idNumber": null,
        "department": null,
        "title": null,
        "age": 0,
        "state": null,
        "avatar": null,
        "totalTime": 0,
        "qualification": null,
        "qualificationCode": null,
        "supervisors": null,
        "activated": false,
        "activateTime": null,
        "roles": "ROLE_INSTITUTION_ADMINISTRATOR",
        "emergencyContact": "蒋峰",
        "emergencyPhone": "13011011101",
        "maxConsults": 5,
        "authorities": null,
        "enabled": true,
        "subscribe": false,
        "credentialsNonExpired": true,
        "accountNonExpired": true,
        "accountNonLocked": true
    }
}
```

错误返回

```json
{
    "code":-1,"message":"您不是访客，请勿修改",
    "result":null
}
```

20.启用访客

接口说明

> 启用被禁用的访客

接口地址

> /user/active/{id}

HTTP请求方式：

> POST

参数类型

> String

请求参数

> {id}

字段描述

参数名	示例值	参数类型	是否必填	参数描述
id		String	是	用户Id

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

21.修改咨询师最大咨询人数

接口说明

> 咨询师修改自己最大咨询人数

接口地址

> /user/maxconsults

HTTP请求方式：

> POST

参数类型

> application/json

请求参数

```
{
  "maxConsults": 0
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
maxConsults	8	Number	是	最大咨询数量

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": {
    "id": "2c93189d7b53e68e017b53ead62d002c",
    "createdTime": 1629200504364,
    "creator": null,
    "lastUpdateTime": 1629200504364,
    "lastUpdater": null,
    "institutionCode": "ecnu",
    "openId": null,
    "name": "李玫瑾",
    "username": "liMeijin",
    "avatarUrl": null,
    "type": "COUNSELOR",
    "gender": "女",
    "phoneNumber": "13122334567",
    "email": "laladila1986@163.com",
    "idNumber": "340322199905057821",
    "department": "心理研究院",
    "title": "一级咨询师",
    "age": 22,
    "state": "NORMAL",
    "avatar": null,
    "totalTime": 649162545,
    "qualification": null,
    "qualificationCode": null,
    "supervisors": [
      "2c93189d7b58c281017b58def401000a"
    ],
    "activated": false,
    "activateTime": null,
    "roles": "ROLE_COUNSELOR",
    "emergencyContact": "",
    "emergencyPhone": "",
    "maxConsults": 4,
    "authorities": null,
    "enabled": true,
    "subscribe": false,
    "accountNonExpired": true,
    "accountNonLocked": true,
    "credentialsNonExpired": true
  }
}
```

错误返回

三、排班相关API

22.创建排班

接口说明

> 创建某一天的排班

接口地址

> /arrange

HTTP请求方式：

> PUT

参数类型

> application/json

请求参数

```
{
  "timestamp": "1638288000000",
  "users": [
    "2c93189d7b5814fe017b581b180f0000"
  ],
  "type": "COUNSELOR"
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
timestamp	1624611640763	String	是	排班时间
users	402881447a3cf9cb017a3cf9d2580023	Array	是	用户id列表
type	COUNSELOR	String	是	用户类型

正确返回

```
{
  "code": 0,
```

```
    "message": "OK",
    "result": [
      {
        "id": "402881217d756ab3017d7589c3080000",
        "createdTime": 1638354502377,
        "creator": "402881217d75322b017d753231ac0000",
        "lastUpdateTime": 1638354502375,
        "lastUpdater": "402881217d75322b017d753231ac0000",
        "year": 2021,
        "month": 12,
        "day": 1,
        "startTime": null,
        "endTime": null,
        "user": "2c93189d7b5814fe017b581b180f0000",
        "type": "COUNSELOR",
        "weekDay": 3,
        "localDate": "2021-12-01"
      }
    ]
  }
```

错误返回

```
{"code":-1,"message":"key [type] not optional","result":null}
```

23.批量排班

接口说明

创建某个星期数的排班

接口地址

/arrange/batch

HTTP请求方式：

POST

参数类型

application/json

请求参数

```
{
  "user": "2c93189d7b5814fe017b581b180f0000",
```

```
    "weekDays": [
      1,
      2,
      3
    ],
    "userType": "COUNSELOR"
  }
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
weekDays	[1,3]	Array	是	星期数，例如[1,3]代表该咨询师在周一和周三值班
user	402881327913575d0179176728290000	Number	是	排班的用户id
userType	COUNSELOR	string	是	用户类型

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

24.获取当天在线的值班人员

接口说明

获取当天在线的值班人员的列表信息

接口地址

/arrange/theday?timestamp=1624809600000&type=SUPERVISOR&state&page&size

HTTP请求方式：

GET

参数类型

Query String

请求参数

字段描述

参数名	示例值	参数类型	是否必填	参数描述
timestamp	1624809600000	TimeStamp	是	某一天的时间戳
type	SUPERVISOR	String	是	用户类型
state	online	String	否	在线状态
page	0	Number	否	页码
size	10	Number	否	数量

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": [
    {
      "id": "402881217d705062017d73aab9e60000",
      "createdTime": 1638323108317,
      "creator": null,
      "lastUpdateTime": 1638323108317,
      "lastUpdater": null,
      "year": 2021,
      "month": 12,
      "day": 1,
      "startTime": null,
      "endTime": null,
      "user": "2c93189d7b53e68e017b53ead62d002c",
      "type": "COUNSELOR",
      "weekDay": 3,
      "localDate": {
        "year": 2021,
        "month": "DECEMBER",
        "dayOfMonth": 1,
        "monthValue": 12,
        "chronology": {
          "id": "ISO",
          "calendarType": "iso8601"
        },
        "dayOfWeek": "WEDNESDAY",
        "era": "CE",
        "dayOfYear": 335,
```

```
        "leapYear": false
      },
      "gender": "女",
      "userName": "李玫瑾",
      "tencentID": "liMeijin",
      "userId": "2c93189d7b53e68e017b53ead62d002c",
      "level": 4.8571,
      "status": "空闲",
      "isConsulted": "咨询过"
    },
    {
      "id": "402881217d756ab3017d7589c3080000",
      "createdTime": 1638354502377,
      "creator": "402881217d75322b017d753231ac0000",
      "lastUpdateTime": 1638354502375,
      "lastUpdater": "402881217d75322b017d753231ac0000",
      "year": 2021,
      "month": 12,
      "day": 1,
      "startTime": null,
      "endTime": null,
      "user": "2c93189d7b5814fe017b581b180f0000",
      "type": "COUNSELOR",
      "weekDay": 3,
      "localDate": {
        "year": 2021,
        "month": "DECEMBER",
        "dayOfMonth": 1,
        "monthValue": 12,
        "chronology": {
          "id": "ISO",
          "calendarType": "iso8601"
        },
        "dayOfWeek": "WEDNESDAY",
        "era": "CE",
        "dayOfYear": 335,
        "leapYear": false
      },
      "gender": "男",
      "userName": "雷恩加尔",
      "tencentID": "Rengar",
      "userId": "2c93189d7b5814fe017b581b180f0000",
      "level": 5,
      "status": "空闲",
      "isConsulted": "咨询过"
    }
  ],
  "count": 2,
  "next": null
}
```

错误返回

25.移除咨询师/督导排班记录

接口说明

移除某个排班记录

接口地址

/arrange/{id}

HTTP请求方式：

DELETE

参数类型

Query String

请求参数

字段描述

参数名	示例值	参数类型	是否必填	参数描述
id		String	是	排班记录id

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

26.创建会话

接口说明

创建会话（如果繁忙创建等待会话），需要小程序用户登录

接口地址

> /conversation

HTTP请求方式：

> PUT

参数类型

> application/json

请求参数

```
{
  "counselor": "2c93189d7b53e68e017b53ead62d002c"
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
counselor	4028811e7b15c999017b15cd6e020000	String	是	咨询师id

正确返回

```
{
    "code": 0,
    "message": "OK",
    "result": {
        "id": "402881217d756ab3017d7590c023000d",
        "createdTime": 1638354960411,
        "creator": null,
        "lastUpdateTime": 1638354960411,
        "lastUpdater": null,
        "startTime": 1638354960411,
        "endTime": 0,
        "status": "IN_PROGRESS",
        "duration": 0,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": null,
        "user": {
            "id": "2c93189d7b53e68e017b53e8771a002a",
            "createdTime": 1629200348877,
            "creator": null,
```

```
            "lastUpdateTime": 1629200348877,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "name": "蒋先杰",
            "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
            "type": "VISITOR",
            "gender": "女",
            "phoneNumber": "18846837114",
            "email": null,
            "idNumber": null,
            "department": null,
            "title": null,
            "age": 0,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 0,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": null,
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_VISITOR",
            "emergencyContact": "蒋峰",
            "emergencyPhone": "13011011101",
            "maxConsults": 5,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonExpired": true,
            "accountNonLocked": true,
            "credentialsNonExpired": true
        },
        "counselor": {
            "id": "2c93189d7b53e68e017b53ead62d002c",
            "createdTime": 1629200504364,
            "creator": null,
            "lastUpdateTime": 1629200504364,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
```

```
                "age": 22,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 649162545,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": [
                    "2c93189d7b58c281017b58def401000a"
                ],
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_COUNSELOR",
                "emergencyContact": "",
                "emergencyPhone": "",
                "maxConsults": 4,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonExpired": true,
                "accountNonLocked": true,
                "credentialsNonExpired": true
            }
        }
    }
```

错误返回

四、会话相关API

26.创建会话

接口说明

> 创建会话（如果繁忙创建等待会话），由小程序用户发起会话

接口地址

> /conversation

HTTP请求方式：

> PUT

参数类型

> application/json

请求参数

```json
{
  "counselor": "2c93189d7b53e68e017b53ead62d002c"
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
counselor	2c93189d7b53e68e017b53ead62d002c	String	是	咨询师id

正确返回

```json
{
    "code": 0,
    "message": "OK",
    "result": {
        "id": "402881217d756ab3017d7590c023000d",
        "createdTime": 1638354960411,
        "creator": null,
        "lastUpdateTime": 1638354960411,
        "lastUpdater": null,
        "startTime": 1638354960411,
        "endTime": 0,
        "status": "IN_PROGRESS",
        "duration": 0,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": null,
        "user": {
            "id": "2c93189d7b53e68e017b53e8771a002a",
            "createdTime": 1629200348877,
            "creator": null,
            "lastUpdateTime": 1629200348877,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "name": "蒋先杰",
            "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
            "type": "VISITOR",
            "gender": "女",
            "phoneNumber": "18846837114",
            "email": null,
            "idNumber": null,
```

```json
            "department": null,
            "title": null,
            "age": 0,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 0,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": null,
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_VISITOR",
            "emergencyContact": "蒋峰",
            "emergencyPhone": "13011011101",
            "maxConsults": 5,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonExpired": true,
            "accountNonLocked": true,
            "credentialsNonExpired": true
        },
        "counselor": {
            "id": "2c93189d7b53e68e017b53ead62d002c",
            "createdTime": 1629200504364,
            "creator": null,
            "lastUpdateTime": 1629200504364,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
            "age": 22,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 649162545,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": "",
            "emergencyPhone": "",
```

```
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonExpired": true,
            "accountNonLocked": true,
            "credentialsNonExpired": true
        }
    }
}
```

错误返回

26.结束会话

接口说明

结束会话

接口地址

/conversation/end/{id}

HTTP请求方式：

POST

参数类型

String

请求参数

字段描述

参数名	示例值	参数类型	是否必填	参数描述
id	4028811e7b15c999017b15cd6e020000	String	是	会话id

正确返回

```
{
  "code": 0,
  "message": "OK",
```

```
    "result": "ok"
  }
```

错误返回

27.请求督导

接口说明

咨询师聊天过程中请求督导

接口地址

/conversation/supervise

HTTP请求方式：

PUT

参数类型

Query String

请求参数

字段描述

参数名	示例值	参数类型	是否必填	参数描述
supervise	2c93189d7b53e68e017b53e69bb70025	String	是	督导id
conversationId	2c93189d7b53e68e017b53e69bb70025	String	是	请求督导的会话id

正确返回

```
{
    "code": 0,
    "message": "OK",
    "result": {
        "id": "402881217d756ab3017d7590c023000d",
        "createdTime": 1638354960411,
        "creator": null,
        "lastUpdateTime": 1638354960411,
        "lastUpdater": null,
        "startTime": 1638354960411,
```

```
        "endTime": 0,
        "status": "IN_PROGRESS",
        "duration": 0,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": null,
        "user": {
            "id": "2c93189d7b53e68e017b53e8771a002a",
            "createdTime": 1629200348877,
            "creator": null,
            "lastUpdateTime": 1629200348877,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "name": "蒋先杰",
            "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
            "type": "VISITOR",
            "gender": "女",
            "phoneNumber": "18846837114",
            "email": null,
            "idNumber": null,
            "department": null,
            "title": null,
            "age": 0,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 0,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": null,
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_VISITOR",
            "emergencyContact": "蒋峰",
            "emergencyPhone": "13011011101",
            "maxConsults": 5,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonExpired": true,
            "accountNonLocked": true,
            "credentialsNonExpired": true
        },
        "counselor": {
            "id": "2c93189d7b53e68e017b53ead62d002c",
            "createdTime": 1629200504364,
            "creator": null,
```

```
                "lastUpdateTime": 1629200504364,
                "lastUpdater": null,
                "institutionCode": "ecnu",
                "openId": null,
                "name": "李玫瑾",
                "username": "liMeijin",
                "avatarUrl": null,
                "type": "COUNSELOR",
                "gender": "女",
                "phoneNumber": "13122334567",
                "email": "laladila1986@163.com",
                "idNumber": "340322199905057821",
                "department": "心理研究院",
                "title": "一级咨询师",
                "age": 22,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 649162545,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": [
                    "2c93189d7b58c281017b58def401000a"
                ],
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_COUNSELOR",
                "emergencyContact": "",
                "emergencyPhone": "",
                "maxConsults": 4,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonExpired": true,
                "accountNonLocked": true,
                "credentialsNonExpired": true
            }
        }
    }
```

错误返回

28.咨询记录

接口说明

机构管理员/咨询师/督导的咨询记录

接口地址

/conversation/consultlist

HTTP请求方式：

> GET

参数类型

> application/json

请求参数

字段描述

参数名	示例值	参数类型	是否必填	参数描述
visitorName		String	否	访客姓名，模糊查询
counselorName		String	否	咨询师姓名，模糊查询
startTime		Number	否	开始时间
endTime		Number	否	结束时间
property	level	String	否	排序依据
direction	desc	String	否	顺序
page		Number	否	页码
size		Number	否	数量

正确返回

```
{
    "code": 0,
    "message": "OK",
    "result": [
        {
            "id": "4028811e7c7da247017c7db803de0009",
            "createdTime": 1634196784094,
            "creator": null,
            "lastUpdateTime": 1634196784094,
            "lastUpdater": null,
            "startTime": 1634196784094,
            "endTime": 1634197385296,
            "status": "FINISHED",
            "duration": 601202,
            "conversationType": "COUNSELING_SESSION",
            "conversationId": null,
```

```
                "conversationIds": [],
                "tencentID": null,
                "avatarUrl": null,
                "visitorName": null,
                "evaluate": {
                    "id": "4028811e7c7da247017c7dc0cd81000a",
                    "createdTime": 1634197360000,
                    "creator": "2c93189d7b53e68e017b53e6e7f00028",
                    "lastUpdateTime": 1634197360000,
                    "lastUpdater": null,
                    "objectType": "CONVERSATION",
                    "content": "挺好的",
                    "level": 5
                },
                "user": {
                    "id": "2c93189d7b53e68e017b53e6e7f00028",
                    "createdTime": 1629200246673,
                    "creator": null,
                    "lastUpdateTime": 1629200246673,
                    "lastUpdater": null,
                    "institutionCode": "ecnu",
                    "openId": "o92QK5mlBHWrtK4m5ULqpZhb9aFY",
                    "name": "白皖俊",
                    "username": "o92QK5mlBHWrtK4m5ULqpZhb9aFY",
                    "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HyNMZcGbNb2lSKRUdibRAwyLNbYXCVJu0mHsgzGgQAp
DIFMPa6x4oP3GlwhKvyNdBAF8DlVyicfdpOXX92ktWBWw/132",
                    "type": "VISITOR",
                    "gender": "",
                    "phoneNumber": "17333022060",
                    "email": null,
                    "idNumber": null,
                    "department": null,
                    "title": null,
                    "age": 0,
                    "state": "NORMAL",
                    "avatar": null,
                    "totalTime": 0,
                    "qualification": null,
                    "qualificationCode": null,
                    "supervisors": null,
                    "activated": false,
                    "activateTime": null,
                    "roles": "ROLE_VISITOR",
                    "emergencyContact": "无",
                    "emergencyPhone": "13122337891",
                    "maxConsults": 5,
                    "authorities": null,
                    "enabled": true,
                    "subscribe": false,
                    "accountNonLocked": true,
                    "accountNonExpired": true,
                    "credentialsNonExpired": true
                },
```

```json
        "counselor": {
            "id": "2c93189d7b53e68e017b53ead62d002c",
            "createdTime": 1629200504364,
            "creator": null,
            "lastUpdateTime": 1629200504364,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
            "age": 22,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 650164662,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": "",
            "emergencyPhone": "",
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "402881217d0e4d2d017d0e66daa90014",
        "createdTime": 1636624161448,
        "creator": null,
        "lastUpdateTime": 1636624161448,
        "lastUpdater": null,
        "startTime": 1636624161448,
        "endTime": 1636624333257,
        "status": "FINISHED",
        "duration": 171809,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
```

```
            "tencentID": null,
            "avatarUrl": null,
            "visitorName": null,
            "evaluate": {
                "id": "402881217d0e4d2d017d0e6979850015",
                "createdTime": 1636624333189,
                "creator": "2c93189d7b53e68e017b53e8771a002a",
                "lastUpdateTime": 1636624333189,
                "lastUpdater": null,
                "objectType": "CONVERSATION",
                "content": "",
                "level": 5
            },
            "user": {
                "id": "2c93189d7b53e68e017b53e8771a002a",
                "createdTime": 1629200348877,
                "creator": null,
                "lastUpdateTime": 1629200348877,
                "lastUpdater": null,
                "institutionCode": "ecnu",
                "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "name": "蒋先杰",
                "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                "type": "VISITOR",
                "gender": "女",
                "phoneNumber": "18846837114",
                "email": null,
                "idNumber": null,
                "department": null,
                "title": null,
                "age": 0,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 0,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": null,
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_VISITOR",
                "emergencyContact": "蒋峰",
                "emergencyPhone": "13011011101",
                "maxConsults": 5,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonLocked": true,
                "accountNonExpired": true,
                "credentialsNonExpired": true
            },
            "counselor": {
```

```json
            "id": "2c93189d7b5814fe017b581b180f0000",
            "createdTime": 1629270775806,
            "creator": null,
            "lastUpdateTime": 1629270775806,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "雷恩加尔",
            "username": "Rengar",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "男",
            "phoneNumber": "15576750414",
            "email": "421@qq.com",
            "idNumber": "421124199506180017",
            "department": "瓦斯塔亚",
            "title": "傲之追猎者",
            "age": 26,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 7930015,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": null,
            "emergencyPhone": null,
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "402881217d0df9c0017d0dfa19530000",
        "createdTime": 1636617034050,
        "creator": null,
        "lastUpdateTime": 1636617034050,
        "lastUpdater": null,
        "startTime": 1636617034050,
        "endTime": 1636617077313,
        "status": "FINISHED",
        "duration": 43263,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
```

```
                    "avatarUrl": null,
                    "visitorName": null,
                    "evaluate": {
                        "id": "402881217d0df9c0017d0dfac2080001",
                        "createdTime": 1636617077246,
                        "creator": "2c93189d7b53e68e017b53e8771a002a",
                        "lastUpdateTime": 1636617077246,
                        "lastUpdater": null,
                        "objectType": "CONVERSATION",
                        "content": "",
                        "level": 5
                    },
                    "user": {
                        "id": "2c93189d7b53e68e017b53e8771a002a",
                        "createdTime": 1629200348877,
                        "creator": null,
                        "lastUpdateTime": 1629200348877,
                        "lastUpdater": null,
                        "institutionCode": "ecnu",
                        "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                        "name": "蒋先杰",
                        "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                        "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                        "type": "VISITOR",
                        "gender": "女",
                        "phoneNumber": "18846837114",
                        "email": null,
                        "idNumber": null,
                        "department": null,
                        "title": null,
                        "age": 0,
                        "state": "NORMAL",
                        "avatar": null,
                        "totalTime": 0,
                        "qualification": null,
                        "qualificationCode": null,
                        "supervisors": null,
                        "activated": false,
                        "activateTime": null,
                        "roles": "ROLE_VISITOR",
                        "emergencyContact": "蒋峰",
                        "emergencyPhone": "13011011101",
                        "maxConsults": 5,
                        "authorities": null,
                        "enabled": true,
                        "subscribe": false,
                        "accountNonLocked": true,
                        "accountNonExpired": true,
                        "credentialsNonExpired": true
                    },
                    "counselor": {
                        "id": "2c93189d7b53e68e017b53ead62d002c",
```

```json
            "createdTime": 1629200504364,
            "creator": null,
            "lastUpdateTime": 1629200504364,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
            "age": 22,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 650164662,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": "",
            "emergencyPhone": "",
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "402881217d0dfd54017d0e00540a0000",
        "createdTime": 1636617442310,
        "creator": null,
        "lastUpdateTime": 1636617442310,
        "lastUpdater": null,
        "startTime": 1636617442310,
        "endTime": 1636617550491,
        "status": "FINISHED",
        "duration": 108181,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
```

```
                "visitorName": null,
                "evaluate": {
                    "id": "402881217d0dfd54017d0e01fa5c0003",
                    "createdTime": 1636617550416,
                    "creator": "2c93189d7b53e68e017b53e8771a002a",
                    "lastUpdateTime": 1636617550416,
                    "lastUpdater": null,
                    "objectType": "CONVERSATION",
                    "content": "",
                    "level": 5
                },
                "user": {
                    "id": "2c93189d7b53e68e017b53e8771a002a",
                    "createdTime": 1629200348877,
                    "creator": null,
                    "lastUpdateTime": 1629200348877,
                    "lastUpdater": null,
                    "institutionCode": "ecnu",
                    "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                    "name": "蒋先杰",
                    "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                    "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                    "type": "VISITOR",
                    "gender": "女",
                    "phoneNumber": "18846837114",
                    "email": null,
                    "idNumber": null,
                    "department": null,
                    "title": null,
                    "age": 0,
                    "state": "NORMAL",
                    "avatar": null,
                    "totalTime": 0,
                    "qualification": null,
                    "qualificationCode": null,
                    "supervisors": null,
                    "activated": false,
                    "activateTime": null,
                    "roles": "ROLE_VISITOR",
                    "emergencyContact": "蒋峰",
                    "emergencyPhone": "13011011101",
                    "maxConsults": 5,
                    "authorities": null,
                    "enabled": true,
                    "subscribe": false,
                    "accountNonLocked": true,
                    "accountNonExpired": true,
                    "credentialsNonExpired": true
                },
                "counselor": {
                    "id": "2c93189d7b53e68e017b53ead62d002c",
                    "createdTime": 1629200504364,
```

```
            "creator": null,
            "lastUpdateTime": 1629200504364,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
            "age": 22,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 650164662,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": "",
            "emergencyPhone": "",
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "402881217d0e1887017d0e278bc1000f",
        "createdTime": 1636620012480,
        "creator": null,
        "lastUpdateTime": 1636620012480,
        "lastUpdater": null,
        "startTime": 1636620012480,
        "endTime": 1636620143747,
        "status": "FINISHED",
        "duration": 131267,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
```

```
            "evaluate": {
                "id": "402881217d0e1887017d0e298c440011",
                "createdTime": 1636620143683,
                "creator": "2c93189d7b53e68e017b53e8771a002a",
                "lastUpdateTime": 1636620143683,
                "lastUpdater": null,
                "objectType": "CONVERSATION",
                "content": "",
                "level": 5
            },
            "user": {
                "id": "2c93189d7b53e68e017b53e8771a002a",
                "createdTime": 1629200348877,
                "creator": null,
                "lastUpdateTime": 1629200348877,
                "lastUpdater": null,
                "institutionCode": "ecnu",
                "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "name": "蒋先杰",
                "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                "type": "VISITOR",
                "gender": "女",
                "phoneNumber": "18846837114",
                "email": null,
                "idNumber": null,
                "department": null,
                "title": null,
                "age": 0,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 0,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": null,
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_VISITOR",
                "emergencyContact": "蒋峰",
                "emergencyPhone": "13011011101",
                "maxConsults": 5,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonLocked": true,
                "accountNonExpired": true,
                "credentialsNonExpired": true
            },
            "counselor": {
                "id": "2c93189d7b5814fe017b581b180f0000",
                "createdTime": 1629270775806,
                "creator": null,
```

```json
            "lastUpdateTime": 1629270775806,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "雷恩加尔",
            "username": "Rengar",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "男",
            "phoneNumber": "15576750414",
            "email": "421@qq.com",
            "idNumber": "421124199506180017",
            "department": "瓦斯塔亚",
            "title": "傲之追猎者",
            "age": 26,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 7930015,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": null,
            "emergencyPhone": null,
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "4028811e7c7d564d017c7d63d4d90005",
        "createdTime": 1634191267032,
        "creator": null,
        "lastUpdateTime": 1634191267032,
        "lastUpdater": null,
        "startTime": 1634191267032,
        "endTime": 1634191305370,
        "status": "FINISHED",
        "duration": 38338,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": {
```

```
                "id": "4028811e7c7d564d017c7d646a450006",
                "createdTime": 1634191305284,
                "creator": "2c93189d7b53e68e017b53e6e7f00028",
                "lastUpdateTime": 1634191305284,
                "lastUpdater": null,
                "objectType": "CONVERSATION",
                "content": "",
                "level": 5
            },
            "user": {
                "id": "2c93189d7b53e68e017b53e6e7f00028",
                "createdTime": 1629200246673,
                "creator": null,
                "lastUpdateTime": 1629200246673,
                "lastUpdater": null,
                "institutionCode": "ecnu",
                "openId": "o92QK5mlBHWrtK4m5ULqpZhb9aFY",
                "name": "白皖俊",
                "username": "o92QK5mlBHWrtK4m5ULqpZhb9aFY",
                "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HyNMZcGbNb2lSKRUdibRAwyLNbYXCVJu0mHsgzGgQAp
DIFMPa6x4oP3GlwhKvyNdBAF8DlVyicfdpOXX92ktWBWw/132",
                "type": "VISITOR",
                "gender": "",
                "phoneNumber": "17333022060",
                "email": null,
                "idNumber": null,
                "department": null,
                "title": null,
                "age": 0,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 0,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": null,
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_VISITOR",
                "emergencyContact": "无",
                "emergencyPhone": "13122337891",
                "maxConsults": 5,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonLocked": true,
                "accountNonExpired": true,
                "credentialsNonExpired": true
            },
            "counselor": {
                "id": "2c93189d7b53e68e017b53ead62d002c",
                "createdTime": 1629200504364,
                "creator": null,
                "lastUpdateTime": 1629200504364,
```

```json
                    "lastUpdater": null,
                    "institutionCode": "ecnu",
                    "openId": null,
                    "name": "李玫瑾",
                    "username": "liMeijin",
                    "avatarUrl": null,
                    "type": "COUNSELOR",
                    "gender": "女",
                    "phoneNumber": "13122334567",
                    "email": "laladila1986@163.com",
                    "idNumber": "340322199905057821",
                    "department": "心理研究院",
                    "title": "一级咨询师",
                    "age": 22,
                    "state": "NORMAL",
                    "avatar": null,
                    "totalTime": 650164662,
                    "qualification": null,
                    "qualificationCode": null,
                    "supervisors": [
                        "2c93189d7b58c281017b58def401000a"
                    ],
                    "activated": false,
                    "activateTime": null,
                    "roles": "ROLE_COUNSELOR",
                    "emergencyContact": "",
                    "emergencyPhone": "",
                    "maxConsults": 4,
                    "authorities": null,
                    "enabled": true,
                    "subscribe": false,
                    "accountNonLocked": true,
                    "accountNonExpired": true,
                    "credentialsNonExpired": true
                }
            },
            {
                "id": "402881217d0de6d7017d0de7ffc20000",
                "createdTime": 1636615847852,
                "creator": null,
                "lastUpdateTime": 1636615847852,
                "lastUpdater": null,
                "startTime": 1636615847852,
                "endTime": 1636615881703,
                "status": "FINISHED",
                "duration": 33851,
                "conversationType": "COUNSELING_SESSION",
                "conversationId": null,
                "conversationIds": [],
                "tencentID": null,
                "avatarUrl": null,
                "visitorName": null,
                "evaluate": {
                    "id": "402881217d0de6d7017d0de883980003",
```

```json
                "createdTime": 1636615881610,
                "creator": "2c93189d7b53e68e017b53e8771a002a",
                "lastUpdateTime": 1636615881610,
                "lastUpdater": null,
                "objectType": "CONVERSATION",
                "content": "",
                "level": 5
            },
            "user": {
                "id": "2c93189d7b53e68e017b53e8771a002a",
                "createdTime": 1629200348877,
                "creator": null,
                "lastUpdateTime": 1629200348877,
                "lastUpdater": null,
                "institutionCode": "ecnu",
                "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "name": "蒋先杰",
                "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                "type": "VISITOR",
                "gender": "女",
                "phoneNumber": "18846837114",
                "email": null,
                "idNumber": null,
                "department": null,
                "title": null,
                "age": 0,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 0,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": null,
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_VISITOR",
                "emergencyContact": "蒋峰",
                "emergencyPhone": "13011011101",
                "maxConsults": 5,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonLocked": true,
                "accountNonExpired": true,
                "credentialsNonExpired": true
            },
            "counselor": {
                "id": "2c93189d7b53e68e017b53ead62d002c",
                "createdTime": 1629200504364,
                "creator": null,
                "lastUpdateTime": 1629200504364,
                "lastUpdater": null,
```

```json
            "institutionCode": "ecnu",
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
            "age": 22,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 650164662,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": "",
            "emergencyPhone": "",
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "402881217d121501017d121a38630001",
        "createdTime": 1636686248021,
        "creator": null,
        "lastUpdateTime": 1636686248021,
        "lastUpdater": null,
        "startTime": 1636686248021,
        "endTime": 1636686265924,
        "status": "FINISHED",
        "duration": 17903,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": {
            "id": "402881217d121501017d121a7db70003",
            "createdTime": 1636686265761,
```

```
                "creator": "2c93189d7b53e68e017b53e8771a002a",
                "lastUpdateTime": 1636686265761,
                "lastUpdater": null,
                "objectType": "CONVERSATION",
                "content": "",
                "level": 5
            },
            "user": {
                "id": "2c93189d7b53e68e017b53e8771a002a",
                "createdTime": 1629200348877,
                "creator": null,
                "lastUpdateTime": 1629200348877,
                "lastUpdater": null,
                "institutionCode": "ecnu",
                "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "name": "蒋先杰",
                "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                "type": "VISITOR",
                "gender": "女",
                "phoneNumber": "18846837114",
                "email": null,
                "idNumber": null,
                "department": null,
                "title": null,
                "age": 0,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 0,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": null,
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_VISITOR",
                "emergencyContact": "蒋峰",
                "emergencyPhone": "13011011101",
                "maxConsults": 5,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonLocked": true,
                "accountNonExpired": true,
                "credentialsNonExpired": true
            },
            "counselor": {
                "id": "2c93189d7b53e68e017b53ead62d002c",
                "createdTime": 1629200504364,
                "creator": null,
                "lastUpdateTime": 1629200504364,
                "lastUpdater": null,
                "institutionCode": "ecnu",
```

```json
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
            "age": 22,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 650164662,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": "",
            "emergencyPhone": "",
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "4028811e7d222cc5017d222f8c5d0002",
        "createdTime": 1636956081241,
        "creator": null,
        "lastUpdateTime": 1636956081241,
        "lastUpdater": null,
        "startTime": 1636956081241,
        "endTime": 1636956333211,
        "status": "FINISHED",
        "duration": 251970,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": "4028811e7d222cc5017d2232e9760005",
        "conversationIds": [
            "4028811e7d222cc5017d223206ee0004",
            "4028811e7d222cc5017d2232e9760005"
        ],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": {
```

```
                    "id": "4028811e7d222cc5017d2233642f0006",
                    "createdTime": 1636956333088,
                    "creator": "2c93189d7b53e68e017b53e8771a002a",
                    "lastUpdateTime": 1636956333088,
                    "lastUpdater": null,
                    "objectType": "CONVERSATION",
                    "content": "",
                    "level": 5
                },
                "user": {
                    "id": "2c93189d7b53e68e017b53e8771a002a",
                    "createdTime": 1629200348877,
                    "creator": null,
                    "lastUpdateTime": 1629200348877,
                    "lastUpdater": null,
                    "institutionCode": "ecnu",
                    "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                    "name": "蒋先杰",
                    "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                    "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                    "type": "VISITOR",
                    "gender": "女",
                    "phoneNumber": "18846837114",
                    "email": null,
                    "idNumber": null,
                    "department": null,
                    "title": null,
                    "age": 0,
                    "state": "NORMAL",
                    "avatar": null,
                    "totalTime": 0,
                    "qualification": null,
                    "qualificationCode": null,
                    "supervisors": null,
                    "activated": false,
                    "activateTime": null,
                    "roles": "ROLE_VISITOR",
                    "emergencyContact": "蒋峰",
                    "emergencyPhone": "13011011101",
                    "maxConsults": 5,
                    "authorities": null,
                    "enabled": true,
                    "subscribe": false,
                    "accountNonLocked": true,
                    "accountNonExpired": true,
                    "credentialsNonExpired": true
                },
                "counselor": {
                    "id": "2c93189d7b5814fe017b581b180f0000",
                    "createdTime": 1629270775806,
                    "creator": null,
                    "lastUpdateTime": 1629270775806,
```

```json
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "雷恩加尔",
            "username": "Rengar",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "男",
            "phoneNumber": "15576750414",
            "email": "421@qq.com",
            "idNumber": "421124199506180017",
            "department": "瓦斯塔亚",
            "title": "傲之追猎者",
            "age": 26,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 7930015,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_COUNSELOR",
            "emergencyContact": null,
            "emergencyPhone": null,
            "maxConsults": 4,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonLocked": true,
            "accountNonExpired": true,
            "credentialsNonExpired": true
        }
    },
    {
        "id": "402881217d0e0b95017d0e0c02520000",
        "createdTime": 1636618207817,
        "creator": null,
        "lastUpdateTime": 1636618207817,
        "lastUpdater": null,
        "startTime": 1636618207817,
        "endTime": 1636618245460,
        "status": "FINISHED",
        "duration": 37643,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": {
            "id": "402881217d0e0b95017d0e0c950c0002",
```

```
                    "createdTime": 1636618245378,
                    "creator": "2c93189d7b53e68e017b53e8771a002a",
                    "lastUpdateTime": 1636618245378,
                    "lastUpdater": null,
                    "objectType": "CONVERSATION",
                    "content": "",
                    "level": 5
                },
                "user": {
                    "id": "2c93189d7b53e68e017b53e8771a002a",
                    "createdTime": 1629200348877,
                    "creator": null,
                    "lastUpdateTime": 1629200348877,
                    "lastUpdater": null,
                    "institutionCode": "ecnu",
                    "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
                    "name": "蒋先杰",
                    "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
                    "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
                    "type": "VISITOR",
                    "gender": "女",
                    "phoneNumber": "18846837114",
                    "email": null,
                    "idNumber": null,
                    "department": null,
                    "title": null,
                    "age": 0,
                    "state": "NORMAL",
                    "avatar": null,
                    "totalTime": 0,
                    "qualification": null,
                    "qualificationCode": null,
                    "supervisors": null,
                    "activated": false,
                    "activateTime": null,
                    "roles": "ROLE_VISITOR",
                    "emergencyContact": "蒋峰",
                    "emergencyPhone": "13011011101",
                    "maxConsults": 5,
                    "authorities": null,
                    "enabled": true,
                    "subscribe": false,
                    "accountNonLocked": true,
                    "accountNonExpired": true,
                    "credentialsNonExpired": true
                },
                "counselor": {
                    "id": "2c93189d7b53e68e017b53ead62d002c",
                    "createdTime": 1629200504364,
                    "creator": null,
                    "lastUpdateTime": 1629200504364,
                    "lastUpdater": null,
```

```
                "institutionCode": "ecnu",
                "openId": null,
                "name": "李玫瑾",
                "username": "liMeijin",
                "avatarUrl": null,
                "type": "COUNSELOR",
                "gender": "女",
                "phoneNumber": "13122334567",
                "email": "laladila1986@163.com",
                "idNumber": "340322199905057821",
                "department": "心理研究院",
                "title": "一级咨询师",
                "age": 22,
                "state": "NORMAL",
                "avatar": null,
                "totalTime": 650164662,
                "qualification": null,
                "qualificationCode": null,
                "supervisors": [
                    "2c93189d7b58c281017b58def401000a"
                ],
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_COUNSELOR",
                "emergencyContact": "",
                "emergencyPhone": "",
                "maxConsults": 4,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonLocked": true,
                "accountNonExpired": true,
                "credentialsNonExpired": true
            }
        }
    ],
    "count": 133,
    "next": null
}
```

错误返回

29.获取小程序当前用户的会话

接口说明

> 获取小程序当前用户的历史会话列表，需要小程序登录

接口地址

> /conversation/current

HTTP请求方式：

> GET

参数类型

> none

请求参数

字段描述

正确返回

```json
{
    "code": 0,
    "message": "OK",
    "result": {
        "id": "402881217d756ab3017d7590c023000d",
        "createdTime": 1638354960411,
        "creator": null,
        "lastUpdateTime": 1638354960411,
        "lastUpdater": null,
        "startTime": 1638354960411,
        "endTime": 0,
        "status": "IN_PROGRESS",
        "duration": 0,
        "conversationType": "COUNSELING_SESSION",
        "conversationId": null,
        "conversationIds": [],
        "tencentID": null,
        "avatarUrl": null,
        "visitorName": null,
        "evaluate": null,
        "user": {
            "id": "2c93189d7b53e68e017b53e8771a002a",
            "createdTime": 1629200348877,
            "creator": null,
            "lastUpdateTime": 1629200348877,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "name": "蒋先杰",
            "username": "o92QK5jwNNeMQG_X4GYDngC978iw",
            "avatarUrl":
"https://thirdwx.qlogo.cn/mmopen/vi_32/HQ3bLTa00tOlmE13XjROLcUF9PaOe6484PxXD8zLnGE
OC3NXf8k6NHkKj9Sa6ErQH0byvHHK22M3PHqmDjWWyA/132",
```

```
            "type": "VISITOR",
            "gender": "女",
            "phoneNumber": "18846837114",
            "email": null,
            "idNumber": null,
            "department": null,
            "title": null,
            "age": 0,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 0,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": null,
            "activated": false,
            "activateTime": null,
            "roles": "ROLE_VISITOR",
            "emergencyContact": "蒋峰",
            "emergencyPhone": "13011011101",
            "maxConsults": 5,
            "authorities": null,
            "enabled": true,
            "subscribe": false,
            "accountNonExpired": true,
            "accountNonLocked": true,
            "credentialsNonExpired": true
        },
        "counselor": {
            "id": "2c93189d7b53e68e017b53ead62d002c",
            "createdTime": 1629200504364,
            "creator": null,
            "lastUpdateTime": 1629200504364,
            "lastUpdater": null,
            "institutionCode": "ecnu",
            "openId": null,
            "name": "李玫瑾",
            "username": "liMeijin",
            "avatarUrl": null,
            "type": "COUNSELOR",
            "gender": "女",
            "phoneNumber": "13122334567",
            "email": "laladila1986@163.com",
            "idNumber": "340322199905057821",
            "department": "心理研究院",
            "title": "一级咨询师",
            "age": 22,
            "state": "NORMAL",
            "avatar": null,
            "totalTime": 649162545,
            "qualification": null,
            "qualificationCode": null,
            "supervisors": [
                "2c93189d7b58c281017b58def401000a"
            ],
```

```json
                "activated": false,
                "activateTime": null,
                "roles": "ROLE_COUNSELOR",
                "emergencyContact": "",
                "emergencyPhone": "",
                "maxConsults": 4,
                "authorities": null,
                "enabled": true,
                "subscribe": false,
                "accountNonExpired": true,
                "accountNonLocked": true,
                "credentialsNonExpired": true
            }
        }
    }
```

错误返回

30.七日咨询数量统计

接口说明

> 首页展示的七日咨询数量统计

接口地址

> /conversation/7statistics

HTTP请求方式：

> GET

参数类型

> none

请求参数

字段描述

正确返回

```json
{
  "code": 0,
  "message": "OK",
```

```
    "result": {
      "1": 0,
      "2": 0,
      "3": 0,
      "4": 0,
      "5": 0,
      "6": 0,
      "7": 0
    }
  }
```

错误返回

31.当月咨询数排行

接口说明

首页展示的七日咨询数量统计

接口地址

/conversation/numberranking

HTTP请求方式：

GET

参数类型

请求参数

字段描述

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": [
    {
      "number": 3,
      "gender": "女",
      "name": "李玫瑾"
```

```
        }
      ]
    }
```

错误返回

32.当月评价排行

接口说明

> 首页展示的七日咨询数量统计

接口地址

> /conversation/ratedranking

HTTP请求方式：

> GET

参数类型

> none

请求参数

字段描述

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": [
    {
      "rate": 1,
      "gender": "女",
      "name": "李玫瑾"
    }
  ]
}
```

错误返回

33.今日咨询数量变化

接口说明

> 首页展示的七日咨询数量统计

接口地址

> /conversation/todaychange

HTTP请求方式：

> GET

参数类型

> none

请求参数

字段描述

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": {
    "0": 0,
    "1": 0,
    "2": 0,
    "3": 0,
    "4": 0,
    "5": 0,
    "6": 0,
    "7": 0,
    "8": 0,
    "9": 0,
    "10": 0,
    "11": 0,
    "12": 0,
    "13": 0,
    "14": 0,
    "15": 0,
    "16": 0,
    "17": 0,
```

```
      "18": 3,
      "19": 0,
      "20": 0,
      "21": 0,
      "22": 0,
      "23": 0
    }
  }
```

错误返回

34.会话导出

接口说明

> 首页展示的七日咨询数量统计

接口地址

> /conversation/export/{id}

HTTP请求方式：

> POST

参数类型

> String

请求参数

字段描述

参数名	示例值	参数类型	是否必填	参数描述
id		String	是	会话id

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

35.批量导出

接口说明

> 首页展示的七日咨询数量统计

接口地址

> /conversation/batchexport

HTTP请求方式：

> POST

参数类型

> String

请求参数

```
[
  "402881217ba948d4017ba9787e2d000b",
  "402881217ba948d4017ba97cf3d7000c"
]
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
		Array	是	会话id列表

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

36.删除会话

接口说明

> 删除会话

接口地址

> /conversation/{id}

HTTP请求方式：

> DELETE

参数类型

> String

请求参数

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
id	402881217d0da5b1017d0da864880002	String	是	会话id

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": "ok"
}
```

错误返回

37.获取UserSign

说明

> IM客户端登录后，调用此接口获取IM会话所需UserSig

接口地址

> /im/sign

HTTP请求方式：

> POST

参数类型

> JSON Request Body

请求参数

> 无

参数示例

> 无

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result":
"eJyrVgrxCdZLrSjILEpVsjI0NTU1MjAw0AGLlqUWKVkpGekZKEH4xSnZiQUFmSlAdSYGBqaGxkYGFhCZz
JTUvJLMtEywhtTkvNL4xJTczDyYvsx0oLBxVKJTeYifpWuyeUh5RIA*kCwMMAgzyNQ2rPAtcjR2i0jNSco
2qfLIjLSFaizJzAU5yszIwNjUzMDSrBYAQCMy6g__"
}
```

错误返回

```
{
  "timestamp": "2021-05-07T02:54:39.464+00:00",
  "status": 403,
  "error": "Forbidden",
  "message": "Access Denied",
  "path": "/im/sig"
}
```

五、评价相关API

38.新建评价

接口说明

新建评价

接口地址

/evaluate

HTTP请求方式：

PUT

参数类型

application/json

请求参数

```
{
  "conversationId": "",
  "objectType": "CONVERSATION"
}
```

字段描述

参数名	示例值	参数类型	是否必填	参数描述
conversationId		Object	是	咨询师id
objectType	CONVERSATION	Object	是	评价对象类型 会话CONVERSATION/咨询师

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": {
    "id": "402881217d759eb0017d75a1513c0001",
    "createdTime": 1638356046129,
    "creator": "2c93189d7b53e68e017b53e8771a002a",
    "lastUpdateTime": 1638356046129,
    "lastUpdater": null,
    "objectType": "CONVERSATION",
    "content": "",
    "level": 5
  }
}
```

错误返回

六、消息相关API

38.消息回调

接口说明

> 消息回调

接口地址

> /message/callback?
> SdkAppid=1400513208&CallbackCommand=C2C.CallbackAfterSendMsg&contentType=JSON&ClientI
> P=127.0.0.1&OptPlatform=RESTAPI

HTTP请求方式：

> POST

参数类型

> application/json

请求参数

```
{
  "CallbackCommand": "C2C.CallbackAfterSendMsg",
  "From_Account": "jared",
  "To_Account": "Jonh",
  "MsgSeq": 48374,
  "MsgRandom": 2837546,
  "MsgTime": 1557481126,
  "MsgKey": "48374_2837546_1557481126",
  "OnlineOnlyFlag": 1,
  "SendMsgResult": 0,
  "ErrorInfo": "send msg succeed",
  "UnreadMsgNum": 7,
  "MsgBody": [
    {
      "MsgType": "TIMTextElem",
      "MsgContent": {
        "Text": "red packet"
      }
    }
  ],
  "CloudCustomData": "your cloud custom data"
}
```

字段描述

字段	类型	说明
CallbackCommand	String	回调命令
From_Account	String	消息发送者 UserID
To_Account	String	消息接收者 UserID
MsgSeq	Integer	消息序列号，用于标记该条消息（32位无符号整数）
MsgRandom	Integer	消息随机数，用于标记该条消息（32位无符号整数）
MsgTime	Integer	消息的发送时间戳，单位为秒 单聊消息优先使用 MsgTime 进行排序，同一秒发送的消息则按 MsgSeq 排序，MsgSeq 值越大消息越靠后
MsgKey	String	该条消息的唯一标识，可根据该标识进行 REST API 撤回单聊消息
OnlineOnlyFlag	Integer	在线消息，为1，否则为0
SendMsgResult	Integer	该条消息的下发结果，0表示下发成功，非0表示下发失败，具体可参见 错误码
ErrorInfo	String	该条消息下发失败的错误信息，若消息发送成功，则为"send msg succeed"
UnreadMsgNum	Integer	To_Account 未读的单聊消息总数量（包含所有的单聊会话）。若该条消息下发失败（例如被脏字过滤），该字段值为-1
MsgBody	Array	消息体，具体参见 消息格式描述
CloudCustomData	String	消息自定义数据（云端保存，会发送到对端，程序卸载重装后还能拉取到），在本项目中存储conversationId

正确返回

```
{
  "ActionStatus": "OK",
  "ErrorInfo": "",
  "ErrorCode": 0
}
```

应答包字段说明

字段	类型	属性	说明
ActionStatus	String	必填	请求处理的结果，OK 表示处理成功，FAIL 表示失败
ErrorCode	Integer	必填	错误码，0为回调成功；1为回调出错
ErrorInfo	String	必填	错误信息

错误返回

38.根据会话提取web转化后的消息

接口说明

根据会话提取web转化后的消息

接口地址

/message/conversation/web

HTTP请求方式：

GET

参数类型

Query String

请求参数

字段描述

参数名	示例值	参数类型	是否必填	参数描述
conversationId			是	会话id
page			否	页码
size			否	数量

正确返回

```
{
    "code": 0,
    "message": "OK",
    "result": [
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
```

```
            "payload": {
                "text": "咨询师您好"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "ID": "2c93189f7c91dd3b017c91fd6b19004f",
            "to": "zxs_6",
            "time": 1634536876,
            "flow": "out",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "text": "请问现在可以开始吗"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "ID": "2c93189f7c91dd3b017c91fd8ff10054",
            "to": "zxs_6",
            "time": 1634536885,
            "flow": "out",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "text": "嗯嗯，可以的。"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "zxs_6",
            "ID": "2c93189f7c91dd3b017c91fdddf70060",
            "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "time": 1634536905,
            "flow": "in",
```

```json
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "text": "你好，我是咨询师费老师。很高兴见到你。怎么称呼你呢？"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "zxs_6",
            "ID": "2c93189f7c91dd3b017c91fe87ce0074",
            "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "time": 1634536949,
            "flow": "in",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "text": "就是我之前跟男友的关系一直不太好，我一直很想利用他们的好，但是最近我觉得这样不行"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "ID": "2c93189f7c91fefe017c9200d0910012",
            "to": "zxs_6",
            "time": 1634537066,
            "flow": "out",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
```

```json
                "nick": "",
                "isDeleted": false,
                "isModified": true,
                "payload": {
                    "text": "比如现在的男友，其实我并不喜欢他，他也觉得我不够依赖他，一直都
很忙"
                },
                "isPeerRead": true,
                "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
                "from": "o92QK5ofzor5BI30L6s61oNWK-y8",
                "ID": "2c93189f7c91fefe017c92010ab2001e",
                "to": "zxs_6",
                "time": 1634537108,
                "flow": "out",
                "status": "success"
            },
            {
                "conversationID": "",
                "avatar": "",
                "type": "TIMTextElem",
                "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
                "conversationType": "TIM.TYPES.CONV_C2C",
                "isRevoked": false,
                "nick": "",
                "isDeleted": false,
                "isModified": true,
                "payload": {
                    "text": "所以现在我们还僵着，但我根本不在意他是不是要分手，反正我只是玩
玩，也没有很投入"
                },
                "isPeerRead": true,
                "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
                "from": "o92QK5ofzor5BI30L6s61oNWK-y8",
                "ID": "2c93189f7c91fefe017c9201f1f90039",
                "to": "zxs_6",
                "time": 1634537173,
                "flow": "out",
                "status": "success"
            },
            {
                "conversationID": "",
                "avatar": "",
                "type": "TIMTextElem",
                "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
                "conversationType": "TIM.TYPES.CONV_C2C",
                "isRevoked": false,
                "nick": "",
                "isDeleted": false,
                "isModified": true,
                "payload": {
                    "text": "最近想要改变是发现自己空下来的时候也不想学习，总想着和别的男性
朋友出去玩，也觉得学习没意义，但得不到好成绩又对不起母亲，觉得自己很没用，过得太混乱"
                },
                "isPeerRead": true,
```

```
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "ID": "2c93189f7c91fefe017c92037bb6005c",
            "to": "zxs_6",
            "time": 1634537273,
            "flow": "out",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMCustomElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "ext": "",
                "data": "customAudio",
                "sound": "",
                "desc": "https://shmap-hotline.com/psy-api/file/download?
fileName=zxs_6-1634537274000.mp3"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "zxs_6",
            "ID": "2c93189f7c91fefe017c9203802f005d",
            "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "time": 1634537275,
            "flow": "in",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMCustomElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "ext": "",
                "data": "customAudio",
                "sound": "",
                "desc": "https://shmap-hotline.com/psy-api/file/download?
fileName=zxs_6-1634537274000.mp3"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "zxs_6",
```

```json
            "ID": "2c93189f7c91fefe017c92038030005e",
            "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "time": 1634537275,
            "flow": "in",
            "status": "success"
        },
        {

            "conversationID": "",
            "avatar": "",
            "type": "TIMCustomElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "ext": "",
                "data": "customAudio",
                "sound": "",
                "desc": "https://shmap-hotline.com/psy-api/file/download?
fileName=zxs_6-1634537293000.mp3"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "zxs_6",
            "ID": "2c93189f7c91fefe017c9203c80c0063",
            "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "time": 1634537293,
            "flow": "in",
            "status": "success"
        },
        {

            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "text": "之后我想变积极一些，认真爱人，认真学习"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "ID": "2c93189f7c91fefe017c9203cfd40065",
            "to": "zxs_6",
            "time": 1634537295,
            "flow": "out",
            "status": "success"
        },
```

```json
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "text": "小毛你好"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "zxs_6",
            "ID": "2c93189f7c91fefe017c92044fdb0071",
            "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "time": 1634537328,
            "flow": "in",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
            "payload": {
                "text": "这件事似乎给你带来了很大的困扰。"
            },
            "isPeerRead": true,
            "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
            "from": "zxs_6",
            "ID": "2c93189f7c91fefe017c9204cf7b0081",
            "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
            "time": 1634537360,
            "flow": "in",
            "status": "success"
        },
        {
            "conversationID": "",
            "avatar": "",
            "type": "TIMTextElem",
            "priority": "TIM.TYPES.MSG_PRIORITY_NORMAL",
            "conversationType": "TIM.TYPES.CONV_C2C",
            "isRevoked": false,
            "nick": "",
            "isDeleted": false,
            "isModified": true,
```

```
                    "payload": {
                        "text": "你提到你是不喜欢男友的是吗"
                    },
                    "isPeerRead": true,
                    "cloudCustomData": "2c93189f7c91dd3b017c91fc36910032",
                    "from": "zxs_6",
                    "ID": "2c93189f7c91fefe017c92050a080087",
                    "to": "o92QK5ofzor5BI30L6s61oNWK-y8",
                    "time": 1634537375,
                    "flow": "in",
                    "status": "success"
                }
            ],
            "count": 213,
            "next": null
        }
```

错误返回

七、配置相关API

39.获取配置项

接口说明

> 获取配置项

接口地址

> /config

HTTP请求方式：

> GET

参数类型

> none

请求参数

字段描述

正确返回

```
{
  "code": 0,
  "message": "OK",
  "result": {
    "conversationType": {
      "REQUEST_SUPERVISE": "请求督导",
      "COUNSELING_SESSION": "咨询会话"
    },
    "userRoles": {
      "ROLE_COUNSELOR": "咨询师",
      "ROLE_SUPERVISOR": "督导"
    },
    "counselor": {
      "maxConsults": 5
    },
    "information": [
      {
        "name": "p",
        "attrs": {
          "class": "richText",
          "style": ""
        },
        "children": [
          {
            "type": "text",
            "text": "  感谢您对我们热线平台的信任，通过我们平台寻求心理支
持。我们平台是华东师范大学应用心理专业硕士的实践服务平台，向签约的服务群体提供心理疏导和支
持服务，以及相关的科普教育，本平台不是常规的心理咨询服务和危机干预的热线，更不是心理治疗服
务平台，如果您有心理治疗和咨询服务的需求，请联系具有行业资质的心理咨询与治疗机构。"
          },
          {
            "name": "br"
          },
          {
            "type": "text",
            "text": "  为明晰您与热线接待人员各自的权利与责任，在开启聊天模
式前，请您认真阅读以下内容："
          },
          {
            "name": "br"
          },
          {
            "type": "text",
            "text": "一、本协议中的双方应均为完全行为能力的人，本协议不针对无行为能力的
人。对于未成年人，我们将根据具体情况，联系相应的监护人。"
          },
          {
            "name": "br"
          },
          {
            "type": "text",
            "text": "二、根据《中华人民共和国精神卫生法》等法律法规，本平台不提供心理治
疗及精神障碍诊断、治疗等相关服务；如果连线过程中，接线员了解到当事人有可能存在上述情况，则
```

```
将建议其到法定医疗机构就诊。"
              },
              {
                "name": "br"
              },
              {
                "type": "text",
                "text": "三、平台的接线员主要是应用心理专业硕士临床与咨询方向的研究生，他们
在接受督导老师督导的情况下，通过接听热线，倾听您的需求，帮助您宣泄情绪、厘清问题，提供专业
服务与支持"
              },
              {
                "name": "br"
              },
              {
                "type": "text",
                "text": "四、保密原则"
              },
              {
                "name": "br"
              },
              {
                "type": "text",
                "text": "1．平台信息对外严格保密，包括您的身份信息、沟通内容等。接线员只有
在与您签订保密协议后，才能就您的个案寻求内部督导，将相关信息提供给其督导师。"
              },
              {
                "name": "br"
              },
              {
                "type": "text",
                "text": "2.平台为教学实践平台，在教学科研过程中，引用您的案例，须经您书面同
意，且隐去可能显示您个人身份信息的内容。您有权拒绝，不影响为您提供的服务。"
              },
              {
                "name": "br"
              },
              {
                "type": "text",
                "text": "五、保密例外"
              },
              {
                "name": "br"
              },
              {
                "type": "text",
                "text": "1．经接线员和督导师评估，对于存在精神疾病倾向、缺乏自知能力的，或
者有可能对自身或他人的生命安全构成严重危害的当事人，平台有权利联系相关负责机构或人员，采取
相应的保护措施，尊重生命第一原则。"
              },
              {
                "name": "br"
              },
              {
```

```
          "type": "text",
          "text": "2. 司法机构强制要求配合。"
        },
        {
          "name": "br"
        },
        {
          "type": "text",
          "text": "六、热线服务设置 "
        },
        {
          "name": "br"
        },
        {
          "type": "text",
          "text": "1. 每次语音通话时间上限为40分钟，文字沟通时间上线1小时。"
        },
        {
          "name": "br"
        },
        {
          "type": "text",
          "text": "2. 连线成功后，您和接线员在沟通过程中，均有权在任何时间提出终止服务。"
        },
        {
          "name": "br"
        },
        {
          "type": "text",
          "text": "点击(我同意)视为同意以下条款："
        },
        {
          "name": "br"
        },
        {
          "type": "text",
          "text": "1. 我已仔细阅读该协议，理解并同意上述内容；如有疑问，我会和我的接线员继续咨询。"
        },
        {
          "name": "br"
        },
        {
          "type": "text",
          "text": "2. 同意将我的咨询记录用于科研。（个人信息保密前提下，引用咨询或测评中产生的数据，如测评的分数）"
        }
      ]
    }
  ],
  "userType": {
    "VISITOR": "访客",
    "SUPERVISOR": "督导",
```

```
      "COUNSELOR": "咨询师"
    },
    "conversationStatus": {
      "IN_PROGRESS": "进行中",
      "TIME_OUT": "已超时",
      "FINISHED": "已结束"
    }
  }
}
```

返回值字段描述

参数名	示例值	参数类型	参数描述
code	0	Number	暂无描述
message	OK	String	暂无描述
result		Object	结果集
result.conversationType		Object	暂无描述
result.conversationType.REQUEST_SUPERVISE	请求督导	String	暂无描述
result.conversationType.COUNSELING_SESSION	咨询会话	String	暂无描述
result.userRoles		Object	暂无描述

参数名	示例值	参数类型	参数描述
result.userRoles.ROLE_COUNSELOR	咨询师	String	暂无描述
result.userRoles.ROLE_SUPERVISOR	督导	String	暂无描述
result.counselor		Object	暂无描述
result.counselor.maxConsults	5	Number	暂无描述
result.information		Object	暂无描述
result.information.name	p	String	暂无描述
result.information.attrs		Object	暂无描述
result.information.attrs.class	richText	String	暂无描述
result.information.attrs.style		Object	暂无描述

参数名	示例值	参数类型	参数描述
result.information.children		Object	暂无描述
result.information.children.type	text	String	暂无描述
result.information.children.text	感谢您对我们热线平台的信任，通过我们平台寻求心理支持。我们平台是华东师范大学应用心理专业硕士的实践服务平台，向签约的服务群体提供心理疏导和支持服务，以及相关的科普教育，本平台不是常规的心理咨询服务和危机干预的热线，更不是心理治疗服务平台，如果您有心理治疗和咨询服务的需求，请联系具有行业资质的心理咨询与治疗机构。	String	知情同意书
result.userType		Object	用户类型列表
result.userType.VISITOR	访客	String	暂无描述
result.userType.SUPERVISOR	督导	String	暂无描述
result.userType.COUNSELOR	咨询师	String	暂无描述

参数名	示例值	参数类型	参数描述
result.conversationStatus		Object	会话类型列表
result.conversationStatus.IN_PROGRESS	进行中	String	暂无描述
result.conversationStatus.TIME_OUT	已超时	String	暂无描述
result.conversationStatus.FINISHED	已结束	String	暂无描述

错误返回

参数名	示例值	参数类型	参数描述