

# Cole Cianflone

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| [linkedin.com/in/colecianflone/](https://www.linkedin.com/in/colecianflone/) | [github.com/CCianfloneDev/](https://github.com/CCianfloneDev/) |

When I'm not focused on learning and expanding my horizon, I'm all about having fun and laughter. I'm continually looking to expand my network, meet new people, and take new opportunities.

## Soft Skills:

Excels in a group setting  
Critical thinker  
Apologetic and patient  
Friendly

Persuasive communication  
Consistent and reliable  
Understanding and considerate

Leader  
Charismatic and humorous  
Problem solver

## EDUCATION:

**Post-Secondary: Red River College - Business Information Technology 2021-2023**

**Codecademy:** Java certification, C# certification, HTML certification

**Highschool: Kildonan East Collegiate – Vocational and academic dual-diploma**

Highschool diploma in Information Technology

Majored in Interactive Digital Media

## Experience:

**StandardAero - IT Operations Support (Temporary)** Employed from April 2022 – August 2022

- Coordinated with end-users for various IT support related tickets, in person, email, phone, and JIRA ticketing platform.

- Imaged and deployed computers using PXE with company task sequence.

- Used Active Directory to grant access to OU's, manage user accounts, and find information.

- Created basic LDAP queries within Active Directory Administrative Center to find deeply nested OU's.

- Efficiently used RSAT tools to assist in technical support.

- Remotely maintained and managed user's computers through Microsoft Endpoint Configuration Manager and Remote Desktop.

- Performed upgrades on user's laptops and desktops such as upgrading RAM and storage.

- Assisted networking team to hot-swap switches, servers, and SANs from various server racks.

- Developed and tested PowerShell scripts to automate profile transfers via external drive and over the network. Along with that I've made scripts to automate certain software rollout processes.

**Administrative Assistant – Inspire 2022 conference,** Volunteered Jan 2022 - Mar 2022

- Created logistical spreadsheets to keep track of 20+ speakers and 20+ moderators.

- Connected, and scheduled meetings with speakers, moderators, and faculty for breakout sessions.

- Assisted in risk management process including risk identification, and risk mitigation.

- Participated in an impromptu interview with host/emcee on the day of event with 200+ live audience.

**Bits and Bytes Association - Vice President,** Volunteering since April 2022 - Present

**Bits and Bytes Association - Executive member,** Volunteering since Sept 2021 – April 2022

**Leger Research – Phone Interviewer (Remote employment),** Employed from January 2021 – April 2022

(References available upon request)

Unrelated work experience not listed.