

Mr Wenxiang Luo Flat 4 3 Cromwell Crescent London SW5 9QN

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Hello, here's your energy statement

Covering: 26 Aug 2021 to 2 Feb 2022 Statement date: 3 Feb 2022 **Customer number: 851017021210** Your statement is estimated

> Your opening balance £0.00

on 26 Aug 2021

Total energy costs £199.20

(including VAT)

You've paid us £381.00 CR

Your new balance on £181.80 CR

2 Feb 2022

Money in your energy account

Sometimes you'll see money build up in your account. This happens for most customers and we use that money in the months you use a bit more energy. Don't worry, we'll check your payment plan twice a year to make sure you're not paying more than you need to.

Good news, your payments are spot on

Your monthly payments of £63.50 are on track to cover your expected energy use.



Affected by Covid-19?

We can help. Visit britishgas.co.uk/payhelp

Your electricity tariff:

Standard Variable

Paid by: Monthly Direct Debit Tariff ends: No end date Exit fee: Not applicable

Estimated annual usage: 1656.00 kWh Estimated annual cost: £429.05

Compare our tariffs

You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You can also call us on 0333 202 9802, Mon-Fri from 9am to 5pm or live chat on the website or through the British Gas app 7 days a week.

Your account in detail

Your opening balance on 26 Aug 2021

£0.00

Total energy costs

Electricity		
Electricity meter number: L	82A 92707	
26 Aug 2021 - 30 Sep 2021	140kWh at 18.003p per kWh	£25.20
	94067 - we estimated your first meter reading	
	94207 - estimated meter reading	
	Standing charge	£7.99
	36 days at 22.205p per day	
1 Oct 2021 - 2 Feb 2022	651kWh at 19.783p per kWh	£128.79
	94207 - we estimated your first meter reading at	
	price change	
	94858 - estimated meter reading	
	Standing charge	£27.74
	125 days at 22.197p per day	
26 Aug 2021 - 2 Feb 2022	Total Electricity costs	£189.72
LO MOS LOLI. LI CO LOLL	Total Electricity costs	L107.72

Total Electricity costs (including VAT)

Total energy costs (including VAT)

£199.20 £199.20

Your payments		
rour payments		
10 Sep 2021	Direct Debit	£63.50 CR
1 Oct 2021	Direct Debit	£63.50 CR
1 Nov 2021	Direct Debit	£63.50 CR
1 Dec 2021	Direct Debit	£63.50 CR
4 Jan 2022	Direct Debit	£63.50 CR
1 Feb 2022	Direct Debit	£63.50 CR

Total payments - Thank you

£381.00 CR

Your new balance on 2 Feb 2022

£181.80 CR

To see where your energy is from and for helpful energy saving tips visit: britishgas.co.uk/fuelmix

Question about your statement?

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Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk /priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk

Or write to: Complaints Management Team, PO Box 226, Rotherham S98 1PB

/energycomplaints

Smell gas? T: 0800 111 999

Electrical emergency or power cut?
T: 105

Independent advice through Citizens Advice:

citizensadvice.org.uk/energy T: 0808 223 1133

If you have a complaint that we haven't been able to resolve, you can contact the ombudsman:

ombudsman-services.org/energy T: 0330 440 1624 Your electricity supply delivery network UK Power Networks T: 0800 029 4285

Your electricity supply number

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	12	0002 5591	428



Scan this on a price comparison app

to compare your tariff with others on the market