Cristiano Costa

Software Developer

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SUMMARY

Entry-level Software Developer with hands-on experience building internal back-end tools and working with APIs and data systems. I enjoy solving real problems and learning new technologies. I'm looking for a supportive environment where I can grow as a developer and contribute to meaningful projects.

SKILLS

Python · JavaScript · SQL · React · MongoDB · Streamlit · PowerBI · Git · GitHub · Rest APIs · Data Analysis & Visualisations · HTML & CSS · Agile · Java (OOP) · Back-end Development ·

EXPERIENCE

Buffaload Logistics, Ellington — *Systems Admin*

May 2024 - Oct 2025

- Developed internal software tools and web applications that streamlined fleet and operations data
- Built and maintained a custom application integrating three APIs to centralise vehicle information and service records.
- Created and updated an AI-powered RAG chatbot to support staff with training and system queries
- Acted as the primary point of contact for all system-related issues, ensuring smooth operation and user support across the company

Buffaload Logistics, Ellington — *Fleet Admin*

Oct 2023 - May 2024

- Designed and deployed a dashboard to monitor gas truck usage, service downtime, and MOT schedules
- Enhanced reporting and compliance by automating fleet tracking processes
- Enhanced reporting and compliance by automating fleet tracking processesUncovered nearly £500,000 in recoverable downtime through data analysis of fleet performance, securing compensation from a major vehicle supplier. A project that led to promotion into the Systems Admin role

CERTIFICATIONS

Google Data Analytics – *Coursera*

30+ Technical Certifications completed as part of ongoing Level 3 Software Development Technician Apprenticeship, covering:

- **JavaScript (Core, Functional & OOP)** – *Level 1 to 3*
- **Web APIs & Full-Stack Development** *(React, Express, MongoDB)*
- **Python Programming & SQL Principles**
- **HTML & CSS Core Programming**
- **Cloud Development & DevOps Fundamentals**
- **Agile Software Development & Project Delivery**
- **Object-Oriented Programming in Java and C#**
- **AI, IoT, and Cloud Governance**

PROJECTS

BuffaLink – Fleet Management Application

RagNet – RAG Support Chatbot

ANPR Gate Access System (*In Development*)

EDUCATION

QA Apprenticeships, London UK – *Level 3 Software Development Technician*

2024 - 2025

Cesae, Porto Portugal — *Tecnico de Multimedia (Nivel 4)*
Equivalent to Dutch MBO Niveau 4 in Creative Media / ICT & Multimedia

2015 - 2018

LANGUAGES

English – *Fluent*
Dutch – *A1 & Learning*
Portuguese – *Native*