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[Name of Product/Version: MicrobeTrace v0.6.0 2](#_Toc19183075)

[Product Description: A Data Visualization Engine for Molecular Epidemiology 2](#_Toc19183076)

[Report Date: 2019-09-12 2](#_Toc19183077)

[Contact Information: microbetrace@cdc.gov 2](#_Toc19183078)

[Notes: NA 2](#_Toc19183079)

[Evaluation Methods Used: Testing based on general product knowledge 2](#_Toc19183080)

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# MicrobeTrace Accessibility Conformance Report

# Revised Section 508 Edition

**VPAT**® **Version 2.3 (Revised) – April 2019**

## Name of Product/Version: MicrobeTrace v0.6.0

## Product Description: A Data Visualization Engine for Molecular Epidemiology

## Report Date: 2019-09-12

## Contact Information: microbetrace@cdc.gov

## Notes: NA

## Evaluation Methods Used: Testing based on general product knowledge

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

|  |  |
| --- | --- |
| Standard/Guideline | Included In Report |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A (Yes)  Level AA (Yes)  Level AAA (No) |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | (Yes) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

* Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
* Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Partially Supports  Authoring Tool: Partially Supports | | Web:  Electronic Docs:  Software: Microbetrace is a data *visualization* engine. It is not possible to autonomously interpret and report visualized data as text in a sufficiently general way for full support.  Authoring Tool: MicrobeTrace enables export of visual data to many visual formats, PDF included. Visual elements can be in excess of 10,000. Appropriate tags are applied to all visual elements, but they may not be grouped in ways interpretable to assistive technology. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Does Not Support  Authoring Tool: Does Not Support | | Web:  Electronic Docs:  Software: MicrobeTrace enables users to visualize arbitrary types and amounts of information and relationships. Appropriate tags are applied to all visual elements, but they may not be grouped in ways interpretable to assistive technology.  Authoring Tool: MicrobeTrace enables users to visualize arbitrary types and amounts of information and relationships. Appropriate tags are applied to all visual elements, but they may not be grouped in ways interpretable to assistive technology when exported to PDF. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Partially Supports  Authoring Tool: Partially Supports | | Web:  Electronic Docs:  Software: MicrobeTrace enables users to generate visualizations leveraging specific sensory characteristics, but it does not, in general, force their use.  Authoring Tool: MicrobeTrace enables users to generate visualizations exported to PDF by leveraging specific sensory characteristics, but it does not, in general, force their use. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Partially Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Does Not Support  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software: Microbetrace includes interactive network visualizations which require on-screen motion. Steps have been taken to minimize rapid movement on-screen and provide users control over its speed via a slider-bar that is keyboard accessible.  Authoring Tool: |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Does Not Support  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software: Microbetrace has not implemented a play/pause paradigm for avoiding specific animations. Pausing animations can be achieved via the ‘pin all’ function that is visible and keyboard accessible wherever motion is present.  Authoring Tool: |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not applicable  Software: Supports  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | Web:  Electronic Docs: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Authoring Tool: |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: No hyperlinks can be published. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Supports  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:    Authoring Tool: |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Not Applicable  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | Web:  Electronic Docs: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Authoring Tool: |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Supports  Software: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | Web: Supports  Electronic Docs: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Authoring Tool: |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | Web: Supports  Electronic Docs: Supports  Authoring Tool: Supports | | Web:  Electronic Docs:  Authoring Tool: |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Supports  Authoring Tool: Not Applicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Web:  Electronic Docs: Not Applicable  Software: Not Applicable  Authoring Tool: Not Applpicable | | Web:  Electronic Docs:  Software:  Authoring Tool: |

### Table 3: Success Criteria, Level AAA

Notes: Table Removed for lack of applicability to evaluated content.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Does Not Support | As a Data Visualization application, providing full support to users without vision is not possible. |
| 302.2 With Limited Vision | Partially Supports | MicrobeTrace provides support to users with limited vision by enabling keyboard accessibility and assistive technology for visualization, navigation, and publishing features. |
| 302.3Without Perception of Color | Supports |  |
| 302.4Without Hearing | Supports |  |
| 302.5With Limited Hearing | Supports |  |
| 302.6Without Speech | Supports |  |
| 302.7With Limited Manipulation | Partially Supports | MicrobeTrace contains a deep tree of configurations that is difficult to completely evaluate under limited manipulation. |
| 302.8With Limited Reach and Strength | Supports |  |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | MicrobeTrace configurations are labeled in English, precluding users with limited language, cognitive, and learning from fully leveraging it. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Table removed for lack of applicability to evaluated content.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See [WCAG 2.0](#WCAG) section | See information in WCAG 2.0 section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Partially Supports | Difficult to test under meaningful circumstances. |
| 502.2.2 No Disruption of Accessibility Features | Partially Supports | Difficult to test under meaningful circumstances. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supports |  |
| 502.3.2 Modification of Object Information | Supports |  |
| 502.3.3 Row, Column, and Headers | Supports |  |
| 502.3.4 Values | Supports |  |
| 502.3.5 Modification of Values | Supports |  |
| 502.3.6 Label Relationships | Supports |  |
| 502.3.7 Hierarchical Relationships | Supports |  |
| 502.3.8 Text | Supports |  |
| 502.3.9 Modification of Text | Supports |  |
| 502.3.10 List of Actions | Supports |  |
| 502.3.11 Actions on Objects | Supports |  |
| 502.3.12 Focus Cursor | Supports |  |
| 502.3.13 Modification of Focus Cursor | Supports |  |
| 502.3.14 Event Notification | Supports |  |
| 502.4 Platform Accessibility Features | Supports |  |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Does not Support |  |
| 503.3 Alternative User Interfaces | Does not Support |  |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable |  |
| 503.4.2 Audio Description Controls | Not Applicable |  |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.0](#WCAG) section | See information in WCAG 2.0 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable |  |
| 504.2.2 PDF Export | Not Applicable |  |
| 504.3 Prompts | Not Applicable |  |
| 504.4 Templates | Not Applicable |  |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| [***602 Support Documentation***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#602-support-documentation) | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports |  |
| 602.3 Electronic Support Documentation | See [WCAG 2.0](#WCAG) section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Does Not Support |  |
| [***603 Support Services***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#603-support-services) | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Does Not Support |  |
| 603.3 Accommodation of Communication Needs | Supports |  |