

Present: Mayor Mitchell
Councillor Coe
Councillor Drumm
Councillor Emm
Councillor Glead
Councillor Leahy (arrived at 5:34 p.m.)
Councillor Roy
Councillor Yamada (arrived at 5:34 p.m.)

Also Present: R. Petrie, Chief Administrative Officer
P. LeBel, Commissioner of Community & Marketing Services
K. Nix, Commissioner of Corporate Services/Treasurer
B. Rice, Acting Commissioner of Public Works
R. Short, Commissioner of Planning
D. Speed, Fire Chief
D. Wilcox, Town Clerk
S. Cassel, Deputy Clerk

Regrets: None noted

1. Declarations of Pecuniary Interest
 - 1.1 There were no declarations of pecuniary interest.
2. Correspondence
 - 2.1 There were no items of correspondence.
3. Delegations/Presentations
 - 3.1 There were no delegations or presentations.

Resolution # 145-15

Moved By Councillor Emm
Seconded By Councillor Coe

That Council resolve itself into Committee of the Whole.

Carried

4. Items for Consideration by Council in Committee of the Whole

4.1 Council Goals for the term 2014 to 2018

At the January 19, 2015 meeting of Council, staff were directed to report back on March 23, 2015 at a Special Meeting of Council in Committee of the Whole, with recommended actions to achieve the identified goals outlined in Items 4, 5 and 6, excerpt as follows:

4. To ensure that Whitby is clearly seen by all stakeholders to be business and investment friendly and supportive. To strive to continuously improve the effectiveness and efficiency of service delivery;
5. To build downtowns that are pedestrian-focused destinations. To leverage municipal tools and resources to generate local jobs and prosperity. To facilitate a major, multi-faceted, downtown supportive investment on the lands on and around the firehall site. To gain local ownership of Baldwin Street through downtown Brooklin; and,
6. To enhance the safety of our local streets and neighbourhoods by reducing traffic speeds and impacts through design standards that support traffic calming and safe speeds across the community. To increase citizen involvement in building safe streets. To manage parking effectively on residential streets and in our downtowns. To reduce the traffic impacts of new developments on existing neighbourhoods.

**4.2 Chief Administrative Officer Report, CAO 01-15
Re: Council Goals for the Term 2014-2018**

Detailed discussion ensued with respect to several aspects of the report including:

- the goals set by Council;
- the expectation of residents to see actions on these goals;
- the strategic actions in the Economic Development Strategy adopted in 2010 and the link to actions in the strategy for the streamlining of development approvals processes to those outlined in the staff report;
- the need to implement changes expeditiously to streamline processes for the public;
- concerns regarding the timelines in the report of September 2015 and the possibility of moving the timelines up;

- what consideration had been given to the implementation of the ideas presented in the report with regard to staff resources;
- the need to look at different approaches to current processes and develop new and innovative ways of doing things;
- the need to involve staff who work with the processes daily to obtain their input on how things can be done more effectively;
- the need to make it easier for businesses to invest in the community;
- providing a one-stop shopping experience for the community where they can go to one place to fulfil their needs and where staff will follow through to ensure that the customer is satisfied;
- the need to make a decision on the development of the old Fire Hall site and base this decision on the needs of the Town as a whole community;
- how we will measure successes to ensure that we are accomplishing what we have set out to do;
- the costs associated with the action plans and whether these costs are included in the 2015 budget or whether they will need to come from one-time reserves;
- the need to leverage partnerships in the community including educational institutions;
- next steps in communication to staff as a whole to ensure that there is consistent communication throughout the process;
- utilizing some of the ground work that has been done through previous strategies and through the Downtown Advisory Committees;
- the urgency of getting the terms of reference in place to move the old Fire Hall site forward; and,
- the need for the next report to include comments from departments on their specific disciplines and how they would do their jobs differently rather than having departments comment on what processes they think others should be doing.

R. Petrie, Chief Administrative Officer, provided information regarding the discussion on the report stating that the timelines in the report were aggressive given the current workload of staff. The Terms of Reference for both the Service Delivery Review and the Expression of Interest (EOI) would be forthcoming to Council in May 2015 which would provide the opportunity to receive submissions during the summer recess with staff presenting the options to Council in September. He stated that the approach to implement the actions would require teams of staff that will be cross departmental and will strengthen working relationships amongst staff. He further commented that some processes will be completed quickly but that others will require more detailed reports back to Council to move forward with the amending of by-laws and policies as required in order to accomplish the streamlining of processes and the

goals as set out by Council.

Moved By Councillor Emm

1. That Report No. CAO 01-15 be received for information; and,
2. That staff be directed to proceed in accordance with the recommendations contained within Report No. CAO 01-15.

Carried

5. Rise from Committee of the Whole

5.1 Rise from Committee of the Whole

Moved By Councillor Roy

That Council rise and ratify the recommendations from the Committee of the Whole.

Carried

6. Confirmatory By-law

6.1 Confirmatory By-law

Resolution # 146-15

Moved By Councillor Coe
Seconded By Councillor Emm

That leave be granted to introduce a by-law and to dispense with the reading of the by-law by the Clerk to confirm the proceedings of the Council of the Town of Whitby at its special meeting held on March 23, 2015.

Carried

7. Adjournment

7.1 Motion to Adjourn

Resolution # 147-15

Moved By Councillor Drumm

Seconded By Councillor Roy

That the meeting adjourn.

Carried

The meeting adjourned at 6:58 p.m.

Debi A. Wilcox, Town Clerk

Don Mitchell, Mayor