

**Present:** Mayor Mitchell  
Councillor Drumm  
Councillor Emm  
Councillor Gleed  
Councillor Leahy  
Councillor Roy  
Councillor Yamada

**Also Present:** R. Petrie, Chief Administrative Officer  
S. Beale, Commissioner of Public Works  
P. LeBel, Commissioner of Community & Marketing Services  
W. Mar, Commissioner of Legal and By-law Services/Town Solicitor  
K. Nix, Commissioner of Corporate Services/Treasurer  
R. Short, Commissioner of Planning  
D. Speed, Fire Chief  
C. Harris, Town Clerk  
C. Bantock, Acting Legislative Coordinator

**Regrets:** North Ward Councillor (vacant)

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1. Declarations of Pecuniary Interest

1.1 There were no declarations of pecuniary interest.

2. Items for Consideration

2.1 Bruce Peever, Senior Manager, Public Sector Advisory, KPMG Canada  
Re: Service Delivery Review - Building a Case of Change

Bruce Peever, Senior Manager with KPMG Canada, appeared before council and provided an overview of the current state of Whitby's service delivery review project as well as other key trends surrounding public service delivery presently and over the next 25 years.

Key highlights from the presentation included:

- Nine (9) mega-trends causing municipalities to rethink the

delivery of public services.

- Urbanization and demographic changes will have the highest impact on the delivery of public services.
- 60% of the world's population will be living in cities by the year 2030. This will change the demand for local government services.
- Whitby will experience an increase in intensification and a younger population over the next 25 years.
- The Province of Ontario will likely have difficulty meeting equalization expectations from non-GTA municipalities, resulting in more self-reliant cities.
- An overview of five (5) new fiscal management strategies.

Discussion ensued between Members of Council and KPMG regarding:

- The retention of smaller municipalities during urbanization because they are able to cost effectively serve their residents.
- Food production becoming an issue as a result of 60% of the world's population living in cities by 2030.
- Whitby's younger demographics as contrary to the rest of Ontario.
- The impact of additional mega-trends on the Service Delivery Review.
- The Interim report being provided by KPMG to council at the end of May or early June.
- Reallocating Whitby's service delivery resources in relation to projections from the Service Delivery Review.
- Surveying residents so that service delivery levels are reflective of needs.
- Final report from KPMG being reflective of five (5) new fiscal management strategies and how Whitby can implement them.
- Providing a list of municipalities for bench marking purposes in the final report.

### 3. Adjournment

#### 3.1 Motion to Adjourn

#### **Resolution # 213-16**

Moved By Councillor Emm

Seconded By Councillor Leahy

That the meeting adjourn.

**Carried**

The meeting adjourned at 6:30 p.m.

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Christopher Harris, Town Clerk

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Don Mitchell, Mayor