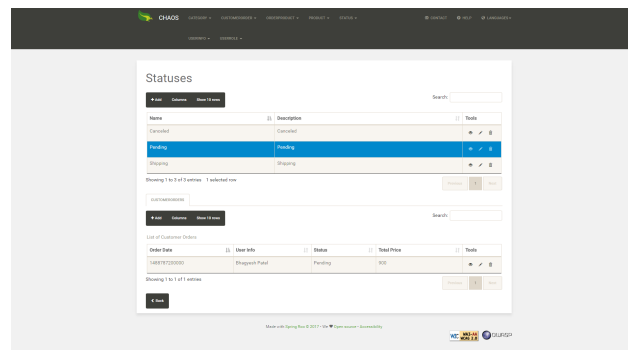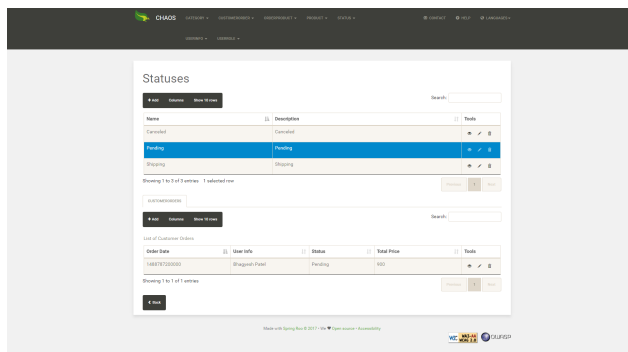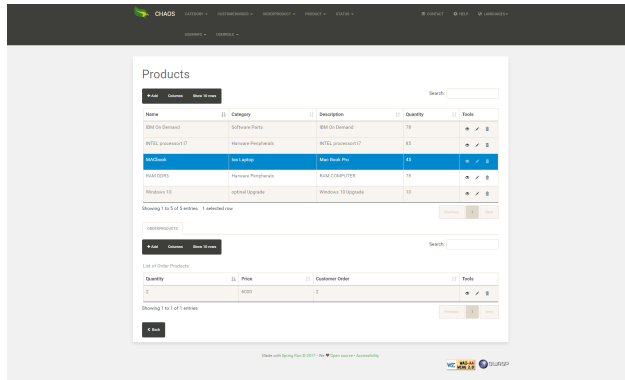# USABILITY TEST OUTCOME
Feature: Search/UI/Shop
02-28-2017

TASKS:
- Search for an item
- Review a product description
- Compare several products
- Add to cart
- Checkout
- Get order status

- **Q1:** Do you think found what you needed?
- **Q2:** Where do you think that information went?
- **Q3:** What frustrated you most while performing this test?
- **Q4:** Was there something that you felt was missing?
- **Q5:** What did you like about the test?

RESULTS:
- Completed Task 1 easily (**83%**)
- Completed Task 1 with some guidance (**17%**)
- Did not complete Task 1 (**0%**)

- Expected to save on "save" (**8%**)
- Expected to save on "submit" (**75%**)
- Other / N/A (**17%**)

- Noticed the "verify" feature on #2 and #3 (**25%**)

- Thought the interface was /simple easy to use (**83%**)

USABILITY TEST OUTCOME
Feature: Search/UI/Shop
02-29-2017

Participants

5

Tasks Tested

6

CONCLUSION:

- The majority of users did not have any problem with the new search UI and thought it was easy to use.
- Most users were expecting their cart to be saved when leaving the system.
- Some users were a bit disoriented but generally liked having the search in one field. The placeholder and messaging helped.
- Some users were confused by the headings

	YES	NO
Were Goals/Objectives met?	■	☐

	YES	NO
Further research/testing needed?	☐	■

NEXT STEPS:

RETRO: