USABILITY TEST PLAN DASHBOARD
Feature: "Search/UI/Shop"

BUSINESS CASE

Ensure feature/ functionality is a viable concept that will add value to the users.

LOCATION & DATES

Nevada and Placer Counties

Feb. 28 – Mar 1, 2017

TEST GOALS

- Acceptance of concept
- Validate
- Discoverability and ease of use of user interface (UI)

TEST OBJECTIVES

- Will user discover SEARCH
- Would the process of adding something to a shopping cart be better understood by the user (as an alternative to having silent verification -- implied by clicking ADD)?
- Should status be allowed throughout the interface based on certainty and user action, or should it all be done at the end of the process?
- How do we indicate to the user that the correct product has been added to the shopping cart?
- Identify duplicative work for users, so that we can vet when it is truly necessary to protect data.

TEST TASKS

- Search for an item
- Review a product description
- Compare several products
- Add to cart
- Checkout
- Get order status

METHODOLOGY

Paper mockups

EQUIPMENT/ RESOURCES

- 1 laptop with recording software installed
- Informed consent form

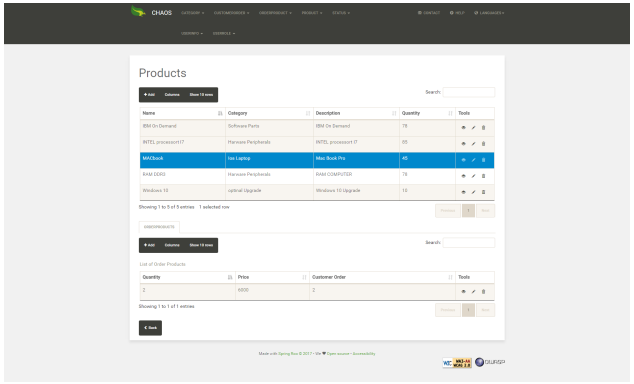
TEST TEAM

- Diana

USABILITY TESTING PROCESS

USABILITY TEST MOCKUPS BEING TESTED
Feature: “Participants”

A



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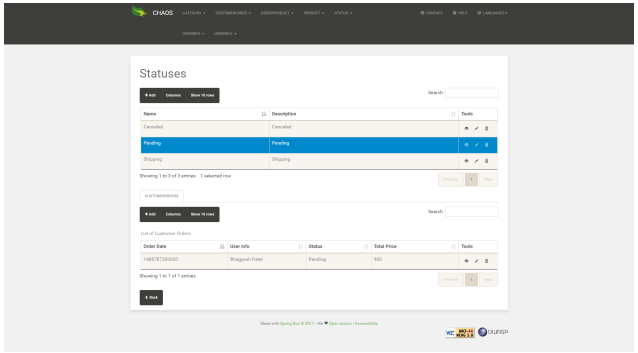
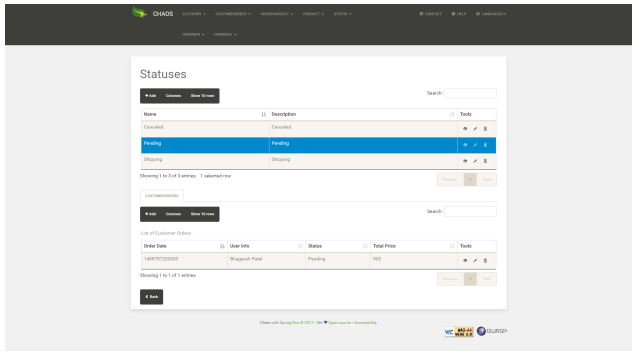
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