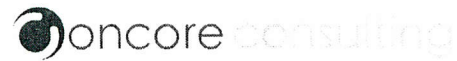


User Role - Usability Survey



OnCore Consulting

OnCore Consulting requests your help. We are performing this Usability Survey to determine if we have adequately implemented the CalOrders application that provides is efficient, effective, and satisfies your needs to execute your daily job activities. We have designed the application to be intuitive, easy to use, and efficient with your time.

In the pages that follow, please perform the identified tasks in CalOrder and after each task complete the survey section.

Your Name:

NAGA NEELAM

1. Add a new laptop

1a. Were you able to complete the task without any application errors?

☒ Yes

☐ No

1b. If you answered no to question 1a, please explain why you were not able to complete the task.

Reason:

1c. Were the steps to complete the task easy to complete without much thought or effort on your part?

☐ Very easy

☐ easy

☒ Sufficient

☐ Not intuitive

1d. How likely would you be able to easily complete this task in the future?

☐ Very likely

☒ Likely

☐ 50/50

☐ Not likely

1e. How quickly were you able to complete the task?

☐ Less than expected

☐ As expected

☒ More than expected

☐ Consistently more

1f. Overall, how satisfied were your ability to complete this task while using CalOrder?

☐ Very Satisfied

☒ Satisfied

☐ Disappointed

☐ Very disappointed

1g. Please provide your comments or suggestions on your experience with CalOrders while executing this task.

- Error messages on AddProduct page. Field labels are not visible
- User id is not case sensitive.
-

2. Add one new product service for the laptop added in step 1.

2a. Were you able to complete the task without any application errors?

☐ Yes

☒ No

2b. If you answered no to question 1a, please explain why you were not able to complete the task.

Reason:

2c. Were the steps to complete the task easy to complete without much thought or effort on your part?

☐ Very easy

☐ easy

☐ Sufficient

☐ Not intuitive

2d. How likely would you be able to easily complete this task in the future?

☐ Very likely

☐ Likely

☐ 50/50

☐ Not likely

2e. How quickly were you able to complete the task?

☐ Less than expected

☐ As expected

☐ More than expected

☐ Consistently more

2f. Overall, how satisfied were your ability to complete this task while using CalOrder?

☐ Very Satisfied

☐ Satisfied

☐ Disappointed

☐ Very disappointed

2g. Please provide your comments or suggestions on your experience with CalOrders while executing this task.

3. View all available computers that can be ordered.

3a. Were you able to complete the task without any application errors?

☒ Yes ☐ No

3b. If you answered no to question 1a, please explain why you were not able to complete the task.

Reason:

3c. Were the steps to complete the task easy to complete without much thought or effort on your part?

☐ Very easy ☒ easy ☐ Sufficient ☐ Not intuitive

3d. How likely would you be able to easily complete this task in the future?

☐ Very likely ☒ Likely ☐ 50/50 ☐ Not likely

3e. How quickly were you able to complete the task?

☐ Less than expected ☒ As expected ☐ More than expected ☐ Consistently more

3f. Overall, how satisfied were your ability to complete this task while using CalOrder?

☐ Very Satisfied ☒ Satisfied ☐ Disappointed ☐ Very disappointed

3g. Please provide your comments or suggestions on your experience with CalOrders while executing this task.

→ All values in the dashboard are not visible.
→ page moves are really slow
→ ACTIVE VS INACTIVE

4. Identify the most commonly ordered product.

4a. Were you able to complete the task without any application errors?

☒ Yes

☐ No

4b. If you answered no to question 1a, please explain why you were not able to complete the task.

Reason:

4c. Were the steps to complete the task easy to complete without much thought or effort on your part?

☐ Very easy

☒ easy

☐ Sufficient

☐ Not intuitive

4d. How likely would you be able to easily complete this task in the future?

☒ Very likely

☐ Likely

☐ 50/50

☐ Not likely

4e. How quickly were you able to complete the task?

☐ Less than expected

☒ As expected

☐ More than expected

☐ Consistently more

4f. Overall, how satisfied were your ability to complete this task while using CalOrder?

☐ Very Satisfied

☒ Satisfied

☐ Disappointed

☐ Very disappointed

4g. Please provide your comments or suggestions on your experience with CalOrders while executing this task.

5. View all open orders. Pick the first order and view the order detail.

5a. Were you able to complete the task without any application errors?

☒ Yes

☐ No

5b. If you answered no to question 1a, please explain why you were not able to complete the task.

Reason:

5c. Were the steps to complete the task easy to complete without much thought or effort on your part?

☐ Very easy

☒ easy

☐ Sufficient

☐ Not intuitive

5d. How likely would you be able to easily complete this task in the future?

☐ Very likely

☒ Likely

☐ 50/50

☐ Not likely

5e. How quickly were you able to complete the task?

☐ Less than expected

☒ As expected

☐ More than expected

☐ Consistently more

5f. Overall, how satisfied were your ability to complete this task while using CalOrder?

☐ Very Satisfied

☒ Satisfied

☐ Disappointed

☐ Very disappointed

5g. Please provide your comments or suggestions on your experience with CalOrders while executing this task.

- Specification: Overlapped
- Cancelled orders: "Show More"
- Order details: Few details are missing.
- Date: updated to today's date.