

We conducted a survey to gather user feedback on the site. We used SurveyMonkey to publish the survey and gather responses online. The survey can be found:

<https://www.surveymonkey.com/r/7DXQ58L>

Aggregated responses can be found: <https://www.surveymonkey.com/results/SM-QRYQS3VG/>

A summary of the questions asked and responses are below.

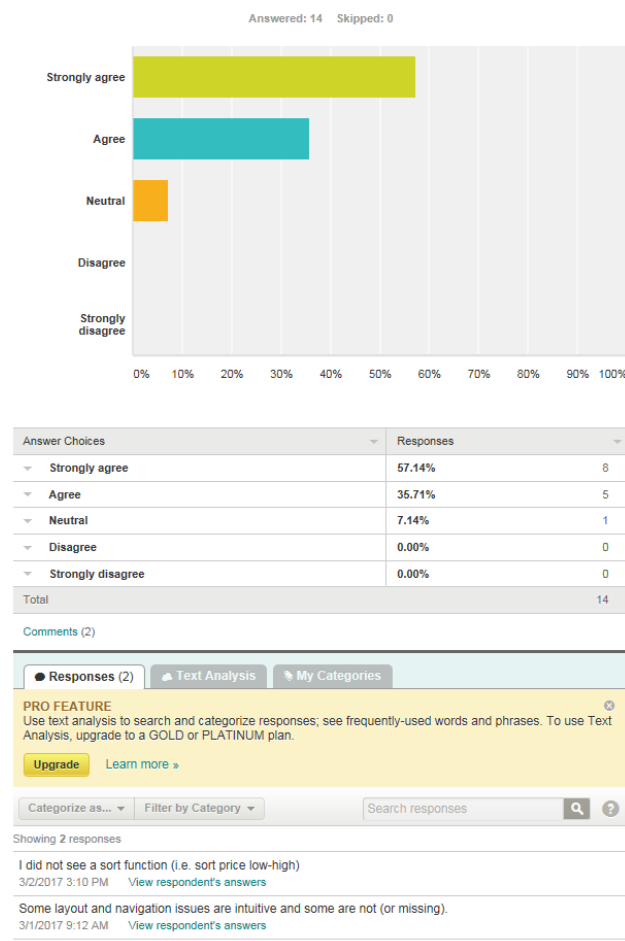
We are developing a prototype for an application that will allow authorized users to compare and order a variety of computer products. The prototype also allows for administrative users to publish information about the products and view reports about the orders.

Please provide feedback on your experience using this site: <http://ca-adpq-prototype.eastus2.cloudapp.azure.com>

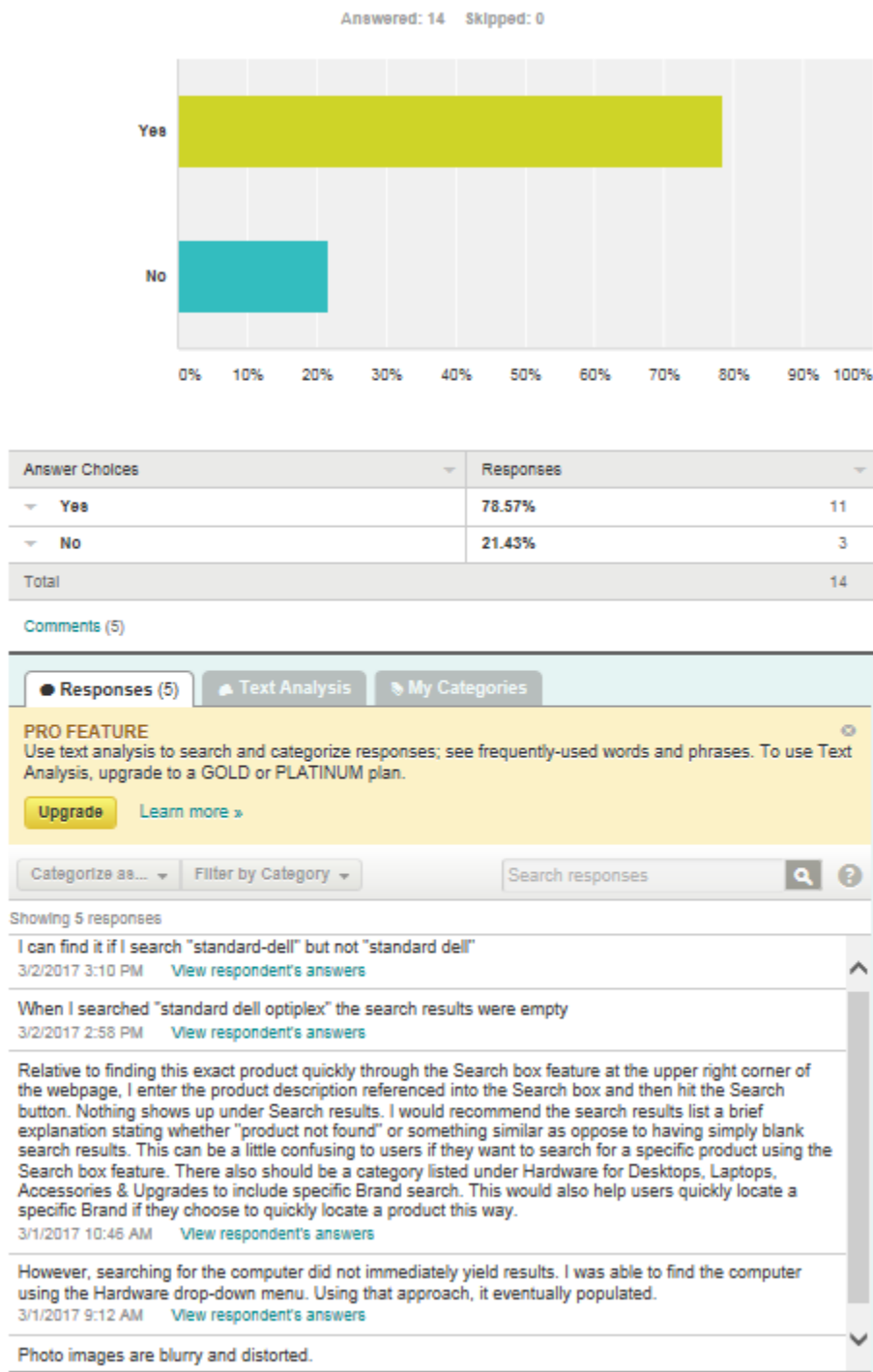
Note: The site is currently accessible on Chrome, Firefox, and Edge only.

Log in with username: AuthorizedUser3Password: AuthorizedU\$er3

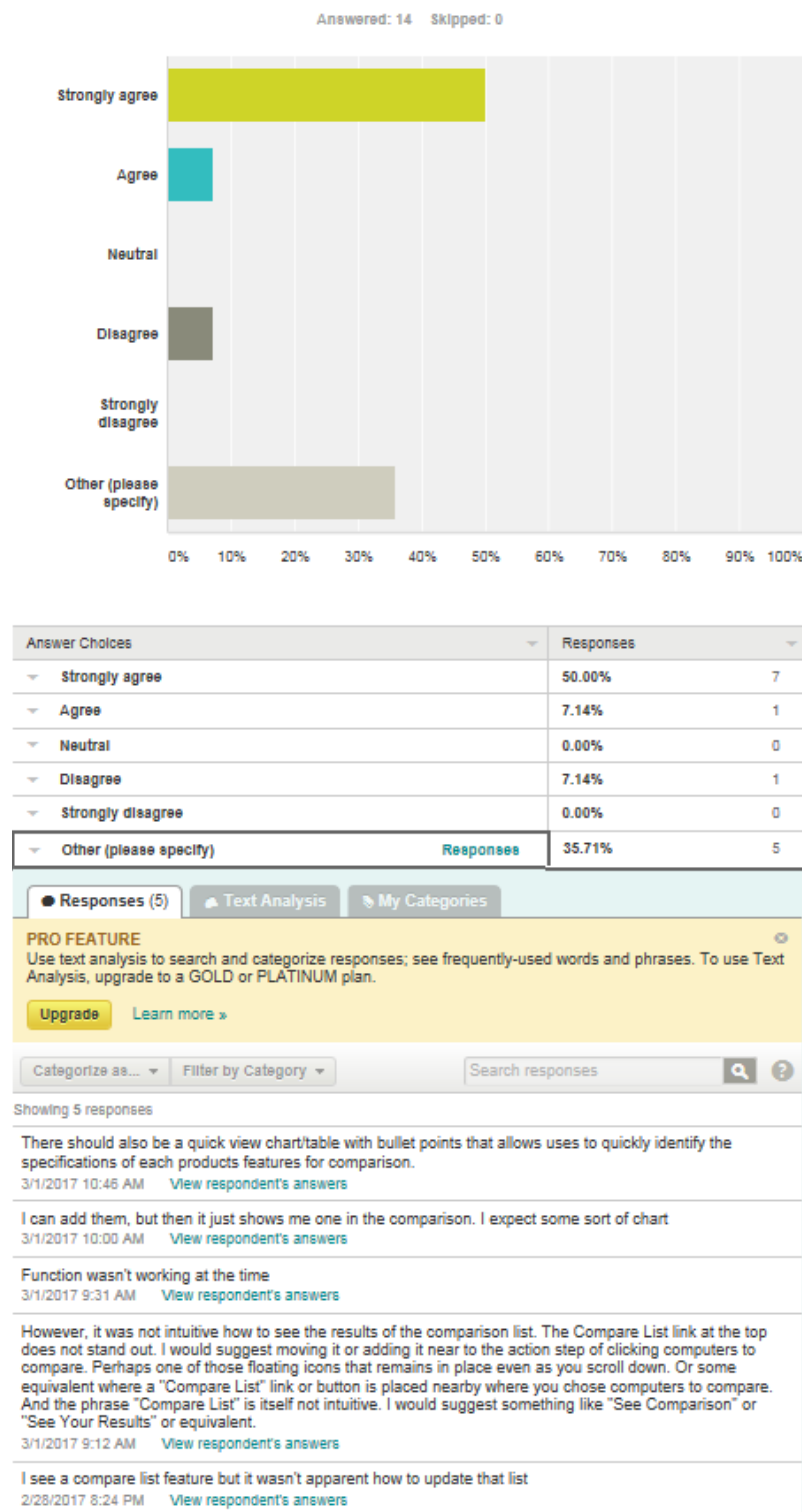
1. Do you find the site layout to be easy to follow?



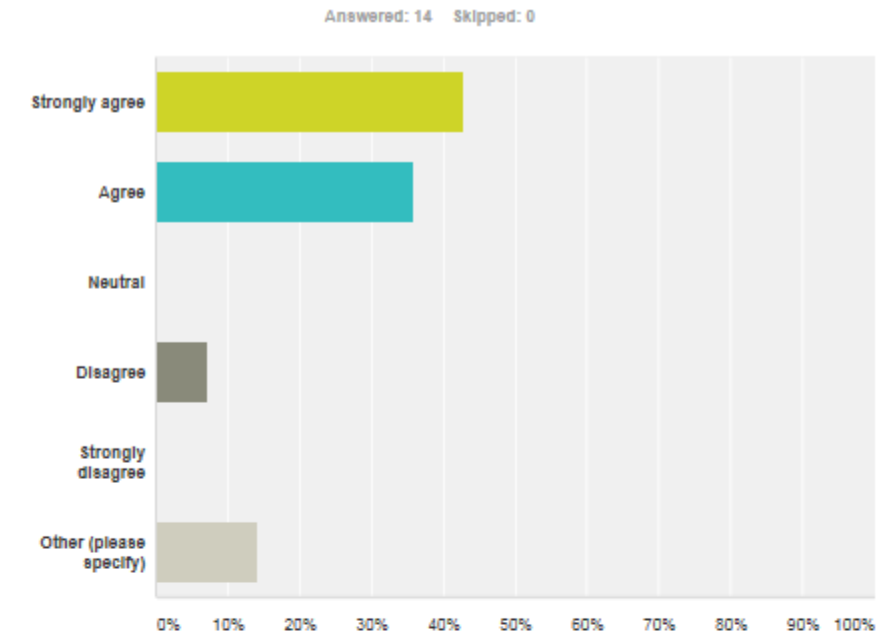
2. Are you able to browse for products and find a specific item, say Standard Dell OptiPlex 3040 SF?



3. Are you able to easily add multiple items to the comparison list and view the comparison list?



4. Are you able to easily check out and complete your transaction? Please use any account from the "Payment Account" pull down menu.



Answer Choices	Responses	
Strongly agree	42.86%	6
Agree	35.71%	5
Neutral	0.00%	0
Disagree	7.14%	1
Strongly disagree	0.00%	0
Other (please specify)	14.29%	2

[Responses \(2\)](#)
[Text Analysis](#)
[My Categories](#)

PRO FEATURE
 Use text analysis to search and categorize responses; see frequently-used words and phrases. To use Text analysis, upgrade to a GOLD or PLATINUM plan.
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Categorize as... [Filter by Category](#) [Q](#) [?](#)

Showing 2 responses

Instead of stating "Name". There should be a differentiation between "First Name" and "Last Name" for billing purposes.
 1/2017 10:46 AM [View respondent's answers](#)

When i tried to add items to the cart, there was no notification that it was added to the cart. I clicked on the item nothing showed up. Also expected on the home page to have a blank box next to the item so i can enter a quantity of the product i wanted.
 1/2017 10:43 AM [View respondent's answers](#)

5. Please describe one feature that will help us improve your shopping experience.

Answered: 8 Skipped: 6

The sort feature is very important. The search function should also be more general (see not above regarding use of hyphen).

3/2/2017 3:10 PM

When shopping for hardware, may be useful to be able to check multiple option (ie. standard and power desktops) rather than just one type at a time.

3/2/2017 2:58 PM

Nothing. Set up very well

3/2/2017 1:32 PM

In the contact information, would like to see alternative method of contact other than email.

3/1/2017 10:43 AM

Make the compare actually compare things.

3/1/2017 10:00 AM

When you choose to view your cart, there is a big red button on the right (Checkout?) but it would be helpful to have an equally big and red button on the left that says "Back to Cart" or "Back" or equivalent.

3/1/2017 9:12 AM

Looks great.

3/1/2017 8:06 AM

A navigation menu might be helpful to guide user through site

2/28/2017 8:24 PM