Final User Testing: Working Prototype / Marquis Notes

Instructions Explanation:
- Desktop: Set-up Jess at my computer to create an account.
- Mobile: Sent Sam a link to register via his mobile because I wanted to ensure both desktop and mobile worked.

Sam – Store manager @ Macy's. He's a life time long California resident. Uses iPhone. Uses Uber.

Home Page.
What do you think this page is telling you?
- Cal-FEMA types of alerts would be sent to me. We already receive Amber alerts.

Name Page:
What do you think of the icons?
- The icons are pretty straight forward. Was unsure which one was profile, but knew it would take me five steps.
- In the mobile view you have to move the screen up because the text buttons cover the name inputs.

Password Page:
- What did you think of it using your name?
  o It was really cool! I loved that it said my name. It was personalized.
- Other thoughts:
  o I loved that it said save password for the future / asks if you want to save your password.

Digits Page:
- What are your general thoughts?
  o For a government website, the language felt much too casual.

Home Address Page:
- What are your general thoughts?
  o I prefer that the boxes in the mobile view were broken out by street, city, state and zip.
  o I also which there was something here to say that told me what you were not going to share my information because that is what I get worried about signing up for these apps.

This is really, really important Page:
- What are your general thoughts?
  o Too many pleases.

Post sign-up Text message received:

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- What are your general thoughts?
  - What is Shiny-Fawn? I thought this was CaliConnects.

*****Clicked Link in Text******

As I pulled up the admin-user view to send a notification, I asked:
If you were to need help or want to send an email, what would you do:
- Click the I.
- But what if there was a Click on the info button for more information.

Can you click I and send an email via the form to see what happens?
- It goes back to the welcome back screen.

*****Can you log back in to see manage profile******
- Yep. This works. I would make more space between cancel and save profile because it's too close.

*****Admin sends notification at Street and Zip Code******

That was neat! I got an SMS and also an email. And clicked on link and it said be prepared.

Jess – Make-up artists. She's a life time long California resident. Uses iPhone. Uses Uber.

Home Page
- What do you think this page is telling you?
  - That I would be receiving some types of alerts, but I am not sure what constitutes an alert.

Name Page:
- What do you think of the icons?
  - The icons are cute. They tell you profile, address, and other types of information that is going to be collected. House is personal info and person is profile.
  - Page is pretty straight forward.

Password Page:
- What did you think of it using your name?
  - Loved it!! The page was simple and seamless.
- Other thoughts:
  - No I really liked t.

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Digits Page:
- What are your general thoughts?
  - Cute. I like the casual feel to it, especially since the description was a bit formal.

Home Address Page:
- What are your general thoughts?
  - I like that it gets pre-populated, but I agree with Sam. I want to know how my data is going to be used, especially since I am entering my personal address. I don't mind giving my number and email, but my address seems super personal. There are stalkers in this world you know.

This is really, really important Page:
- Too many pleases

Post sign-up Text message received:
Observation: Upon signing up, didn't see 'Check ur Phone' but reached for phone anyways.

- Why did you automatically reach for you phone to check text message?
  - It said we're about to test to make sure I got a text message.

*****Clicked Link in Text******

As I pulled up the admin-user view to send a notification, I asked:
- If you were to need help or want to send an email, what would you do:
  - Didn't even think of the I to begin with because it was small and not pronounced on the page. I was looking for a need help, contact us here.

- Can you click I and send an email via the form to see what happens?
  - It goes back to the welcome back screen.

*****Can you log back in to see manage profile******
  - I logged in. I like that the address again gets pre-populated, if you want to change it. In manage profile, it would be nice to get links to tips or things to do to prepare for a disaster because I feel like I signed up and there's nothing else to do here.

*****Admin sends notification at Street and Zip Code******

Yep. I received an email and SMS. Cool!