

# Topic 1

I was very uncertain attending this rehab unit due to having a bad fall. Immediately I changed my view with XXXX and XXXX. I knew they would not let me fall and was never disappointed and my confidence grew and grew.

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I don't want to mention names, but just want to say out of the four team members who are working with me one doesn't seem to be on the same page as the others. A couple of comments have upset me, I know I'm sensitive at the moment but the person doesn't seem to be aware of the upset caused, this has put me off wanting to see the person but I will carry on, hiding my worries as I want to be well again.

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On Tuesday evening the staff team were very loud, I could hear their personal conversation from the nursery station. I am sure that they must have been unaware of this and I did not mention this to them as their jobs are challenging enough without added annoyances. It is just something I should mention to be reviewed possibly.

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