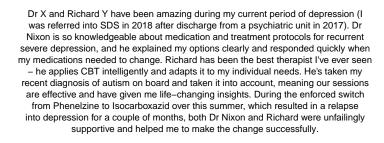
## Topic 19



Communication – oral, follow–up, cleanliness, courtesy, friendliness, leaflets – aids to memory

Excellent support tallored to Individual needs, with lots on tackling the Issues.

The help I got from Catherine was a really big help. The way I was thinking, Catherine helped to change to a more positive way, I cannot thank Catherine enough for all the help she gave to me.

My therapist was Catherine. I can't speak highly enough of the care and effort she put into helping me. Catherine has supported me identifying needs and finding the right support. I'm so grateful for all the help she's given me. Thank you. X