

## Topic 15

I can't fault anything, although would have loved to have the opportunity to organise a review of my condition a few months later.

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A lot. Our baby girl was born 6 weeks premature, mid 2019. She had a 8 – 12 month assessment form filled by myself. In [Redacted for data protection], it was given to the home visitor on [Redacted for data protection]. Due to my girl not having stood up supported by that time, and also COVID preventing the home visitor doing a height measurement and head measurement, they told us that they would return in [Redacted for data protection] to check on the gross motor skills and to do a full height measurement etc. We then had a second visit week commencing [Redacted for data protection], my baby girl was standing up at the sofa on her own and was weighed and measured. The same home visitor as before then asked if I had filled in the assessment form and I told her we had given it to her on her last visit.

The very next thing she said was the form we were given was incorrect it was for a full term baby and we should have been given a premature baby assessment form, therefore, my baby was on target for her adjusted age and doing fine in all areas and so this second meeting was not required. How can someone question whether we had filled in a form and then say in the next breath, the form filled in was for full term babies? My assumption here is the form has gone missing!! I then asked whether there would be any further assessments and she told me no not until the baby is 2 years old. Fast forward to [Redacted for data protection] – now had another letter requesting a growth review!!! The NHS website states that these weight checks etc should be carried out NO MORE than every 3 months and that once the 1 year assessment is complete the next one is at 2 years old. We have had 3 in 3 months!! I point blank refuse to go to this one and will not be going to anymore until my baby is 2 years old, it is taking time out of mine or my husbands work for each one of these assessments, we have now been lied to, more than once. If my baby girl is not on track for her growth why are we not being told at the assessment? According to her red book, all her measurements are fine or are we being lied to again? If a further assessment is required I want a full reason as to why, I want an explanation on why we haven't been told at past assessments. I also want compensation for loss of earnings for every future assessment before 2 years old, we have to attend whilst in working hours! Get it sorted!

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I have been here over two years now. The staff have become family to me. I can't fault anything they have done for me and my family

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Not a thing, definitely can not complain.

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Can't immediately think of anything