

Topic 18

My comments relate to my care at Millbrook Kings Ley ward and with the IRIS team.

It was excellent in all respects. Not so at Highbury Cherry ward, a complaint is being investigated. One problem I had at Kingsley & Cherry was related to food. As a diabetic the high carb food was a disaster, Kingsley acknowledged it but Highbury didn't.

I will be writing a letter regarding individual not from the permanent ward team ref a complaint directed at him and his complete inability to do the job...This is NOT a reflection on my previous comment the ward team are a credit to the NHS and the true tradition of nursing

Provision of hot food for parents is lacking at the weekend. Some of the staff offer meals, but this was inconsistent. Otherwise it's a toastie or a sandwich from Costa/newsagents downstairs.

I found everyone helpful and attentive but so far I have been disappointed with the level of pain in a related joint and the refusal to X-ray the joint concerned. I have to now start again via my GP!

Found exercises very helpful for my hip pain, pain has almost gone together with walking daily, have now increased from 2500 steps to 7200 steps.