

COLIN DEGRAZIA

Rochester, New York | (585)-355-9182 | colindegrazia@gmail.com

Objective

To obtain employment with a company that offers the ability to learn and implement new skills.

Education

- **Advanced Regents Diploma | January 2015 | Pittsford Mendon High School**
- **Currently enrolled part time, Computer Science Major**

Relevant skills

Proficient in all Microsoft applications, currently learning python, and C++.
Works well independently as well as with a team.

Experience

General Manager | Core Life Eatery | 12/2020

- Responsible for all aspects of the restaurant
- Interviewing and hiring prospective employees
- Responsible for training new employees on all aspects of operations
- Facilitate a positive work environment based on trust and clear communication

Server | J. Alexanders | 11/2019 - 12/2020

- Responsible for serving up to 7 tables at once
- All opening and closing duties for the front of the house
- Maintain a high level of fine dining service for guests

Server | The Cheesecake Factory | 06/2018 - 06/2019

- Responsible for serving up to 6 tables at once
- Full memorization of a 100+ item menu
- Able to work individually as well as with coworkers

Tech Support/Customer service | Verizon Wireless/ Conduent | 06/2017 - 06/2018

- Answering incoming calls for Verizon tech support
- Problem solving and time management skills working alone
- Responsible for tier 1, 2, and 3 of Verizon's Technical support

Assistant General Manager | Moe's Southwest Grill | 10/2013 – 01/2016

- Direct supervision of 6-9 employees per shift
- Responsible for weekly produce and supply orders
- Direct cash handling/cash management

Shift Supervisor/ Line Cook | Smashburger | 01/2016 – 01/2017

- Direct supervision of 6-9 employees per shift
- Quality control to ensure customer satisfaction
- Responsible for all opening and closing duties