

# D A R R Y L W . D E L A O J R .

## OBJECTIVE

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A growth position with an opportunity to use my knowledge and skills in the computer industry.

## EDUCATION

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- 1998–2000:      Southwestern Oklahoma State University      Weatherford, OK  
Bachelors of Computer Science/Business Information Systems Minor August 2000.
- 1994–1997:      Western Oklahoma State College      Altus, OK  
Associates in Applied Science/Computer Science Emphasis May 1997.

## EXPERIENCE

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November 2000-Present      CIBER      Dallas, TX  
*Consultant*

- Provide Tier One support to Saleslogix and Agilera products
- Provide Tier One Technical Support to Ziff Davis customers.
- Established SQL Training procedures

Aug 2000-October 2000      GE Tech Team      Dallas, TX  
*Technical Support Representative*

- Provide first level technical support to customers on hardware issues.
- Responsible for maintaining high customer service. Currently handling 30 to 40 calls per day.

Jan 1996-Present      Web Developer      Altus, OK  
*Web Page Development*

- Create web pages using Java Applets and Java Script for family and personal use.
- Update and maintain web pages and Java Applications as necessary.
- <http://www.darryl.delao.com>
- <http://home.swbell.net/delaofam>

## SKILLS

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Windows 95, Windows 98, Windows 2000, Microsoft Office, Networking, HTML

Cobol, C++, Oracle, PL/SQL, Internet programming, Web design