

Haley Schafer

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25 May 1996 • American

EDUCATION

UNIVERSITY OF MICHIGAN

College of Literature, Science, and the Arts; Residential College

Bachelor of Arts - French; International and Comparative Studies (International Security, Norms, and Cooperation)

Ann Arbor, MI

April 2017

- GPA: 3.65/4.0
- Residential College: Janet Hegman Shier Senior Award

SCIENCESPO - AIX-EN-PROVENCE

Certificat d'Etudes Politiques (Certificate of Political Studies); Mention Bien

Aix-en-Provence, FRANCE

Academic Year 2016-2017

- Program in Comparative and International Studies Fellow

WORK EXPERIENCE

Lighthouse Insurance Group

Commercial Lines Relationship Manager; Producer

Grand Rapids, MI

July 2017 - present

- Provides industry specific insurance and risk management solutions, bettering the financial well being of our clients, properly protecting their company's capital investments
- Tailors a safety management program with a team of risk engineers, promoting a culture of health and safety for our clients' employees, improving the viability and longevity of their companies

Embassy of the United States of America to Fiji, Kiribati, Nauru, Tonga, and Tuvalu

Virtual Student Foreign Service Intern

Suva, FIJI (remote)

February 2017 - June 2017

- Assisted American travelers in distress abroad, researching the availability of local emergency providers in French Polynesia, New Caledonia, and Wallis and Futuna, working virtually under the supervision of a Consular Officer
- Created web pages from researched material, translating documents and services from French to English, guiding American citizens through the process of utilizing emergency resources abroad

EDR Management: Varsity Ann Arbor Apartments

Community Assistant and Leasing Professional

Ann Arbor, MI

August 2015- August 2016

- Worked with the building's residents and a team of 5 leasing agents, mediating any problems that arose between roommates, leading to a more comfortable living atmosphere
- Marketed the property to prospective students around campus, creating increased excitement of the property, generating a 25% increase in traffic

All Star Driver's Education

Virtual Web Designer

Ann Arbor, MI

July 2015 - October 2015

- Worked virtually to help create online drivers education programs, specifically for Iowa and Georgia, creating an ease of access for students throughout the country
- Consulted driving laws in different states, achieving state-specific accuracy, providing students with up-to-date information

EXTRACURRICULAR ACTIVITIES

Freedom House Detroit

English-as-a-Second-Language Teacher

Detroit, MI

January 2016- August 2016

- Taught Francophone asylum-seekers useful cultural and linguistic lessons, promoting American cultural and political values, preparing them for independent life in the United States
- Solved problems that arose from working with people from various cultures, using diversity as a learning tool, creating an inclusive environment for students

Additional

- Languages: English (Native), French (Professional Working Proficiency - C1)
- Resident Producer: Property & Casualty Insurance; State of Michigan
- Associate's Degree in Leasing – EDR Management
- Proficient in Microsoft Office, Adobe, and Google Programs

References

- Rita Khan (former supervisor at EDR) - Community Manager at 400 Maynard Apartments - +1 734-834-2677, ritakhan02@gmail.com