

Dear Gravel Mountain Motel Manager,

My stay at your motel on October 15, 2015, was a terrible experience for my family and me because of the poor quality of the motel and the poor service. The walls were so thin that we could hear the people next door to us snoring loudly all night long. Nobody in my family got a moment of sleep for the entire night. The TV in our room was not working correctly, leaving us with nothing to do in the torrential rainstorm. When we called to complain, no one was available to speak with us. When we did speak with someone, he was rude and unhelpful. He told us, "Why don't you fix the TV yourselves?" The night I spent at the Gravel Mountain Motel was the most unpleasant vacation experience I have ever had. Please refund the cost of our motel room as soon as possible.

Sincerely,
Ticked-off Traveler