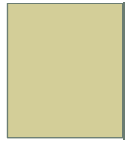


CHRISTOPHER HERNANDEZ

513 QUEENS BRANCH RD ROGUE RIVER, OREGON 97537

(305)-316-8133 ▪ ch.rish11@hotmail.com



Objectives

I am seeking to work with a company in which I may continue to grow my knowledge and skills as well as not only put them to the use but also grow them along with the company.

Experience

Manager ▪ March 2021—Current

- Ace Cash Express – 2352 Poplar Dr, Medford, OR 97504
- Monitor, meet, and exceed store's metrics and goals.
- Create schedule for the store and staff.
- Assist in the hiring and training of new staff.
- Provide various banking & financial services.
- Follow state and local lending laws for short term loans being provided to customers. As well as maintain customer profiles up to date and all paperwork filed and organized.
- Open and Close store along with daily reports.

Inbound ▪ October 2020 – January 2021 (Seasonal)

- Target – 2000 Crater Lake Hwy, Medford, OR 97504
- Unload daily merchandise truck every morning
- Organize merchandise to its respective aisles and areas within the store.
- Push items on to sales floor
- Assist clients with any issues or questions they may have.

Sales Associate ▪ August 2019 – May 2020

- Miami Lakes Jewelers – 6750 Main St, Miami Lakes, FL 33014
(305) 362-6446
- Work as a 1 On 1 salesperson with any and all clients to meet and exceed their jewelry needs. Be it engagement rings, fashion pieces, time pieces, and so forth.
- Trained in watch basics, precious metals, and precious gemstones.
- Follow up and reach out to clients and schedule appointments to showcase new arrivals or items of interest to set up or close current and future sales.
- Daily inventory runs on various pieces of jewelry.

Supervisor ▪ July 2018 – July 2019

- Fort Lauderdale – Hollywood International Airport (Broward Duty Free) – 100 Terminal Dr, Fort Lauderdale, FL 33315
(954)-359-1131
- Manage 6 Stores with 30+ Staff daily, with a total of 90+ employees overall.
- Open/Close all stores
- Close, Count, and Sort Associate's registers.
- Walk around all stores and make sure things are in order such as selling behaviors, organization of stores and products, flight delivery checks, and receive warehouse orders/shipments.
- Deliver duty free merchandise to customers respective flights, including boarding the plane if necessary and take care of any discrepancy taking place with an associate or any issues overall.

Supervisor ▪ June 10, 2015 - June 21, 2018

- Miami Seaquarium (Dolphin Harbor) – 4400 Rickenbacker Causeway, Key Biscayne, FL 33149

(305)-361-5705

-Supervised/Managed staff and department

-Completed opening and closing reports for department

-Performed Concierge, Retail, Photography, and Wetsuit distribution on a daily basis with hundreds of guests.

Porter ▪ June 2016 – August 2016

▪ Mercedes Benz of Coral Gables – 300 Almeria Ave, Coral Gables, FL 33134
(305)-445-8593

-Inspected multiple cars daily quickly and efficiently

-programmed trackers for all cars inspected while keeping logs up to date

-extremely detail oriented and cautious

Education

Florida International University, Miami, FL

▪ Associates Degree in Hospitality Management

References

Maggie Lopez, Manager

Miami Seaquarium (Dolphin Harbor), 4400 Rickenbacker Causeway

Key Biscayne, FL 33149

(305)-282-9341

Christina Rodriguez, Supervisor

Miami Seaquarium (Dolphin Harbor), 4400 Rickenbacker Causeway

Key Biscayne, FL 33149

(305)-951-1947

Xiomara Pupo, Lead

Miami Seaquarium (Dolphin Harbor), 4400 Rickenbacker Causeway

Key Biscayne, FL 33149

(786)-252-0138