SRAVANYA NEDIYEDATH ARUN
IT MANAGEMENT STUDENT

Master's in IT Management student at EPITA, France, with hands-on experience in IT project support, deployment coordination, and Agile methodologies. Currently pursuing advanced studies in project management and actively seeking an IT Project Management internship to apply and expand my project coordination and technical skills.

CONTACT

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Linkedin Profile

SKILLS

Agile | Scrum | Documentation

Deployment Coordination

Change Management

JIRA | SERVICENOW | MS PROJECT

Oracle SQL Developer|Java|python

CRM | SALESFORCE | AWS

Microsoft Office Suite (Advanced Excel | PowerPoint)

CERTIFICATIONS & EXTRA-CURRICULAR ACTIVITIES

ITIL

Foundations of Project Management by Google

Volunteer : OLYMPICS 2024 -Venue Assistant

LANGUAGES

ENGLISH (FLUENT)

FRENCH (A2)

MALAYALAM (FLUENT)

HINDI (FLUENT)

EXPERIENCES

COGNIZANT | AUGUST 2022- SEPTEMBER 2023
TECHNICAL APPLICATION ANALYST

- Monitored system health and performed root cause analysis, proactively identifying patterns in recurring incidents.
- Collaborated with cross-functional teams to troubleshoot, resolve alerts, and manage incidents, optimizing client support and satisfaction.
- Conducted script execution and created technical documentation, ensuring comprehensive knowledge transfer within the team.

WIPRO | SEPTEMBER 2016- DECEMBER 2021
TrackWise Developer

- Supported Agile transformation initiatives, adapting TrackWise workflows to client needs and ensuring alignment with FDA compliance for medical equipment quality.
- Acted as a key point of contact for stakeholders, gathering requirements, managing change requests, and testing solutions for seamless deployment.
- Led technical support for end-to-end testing and incident management, achieving consistent compliance and system stability.

EDUCATION

EPITA, Paris, France 2023-2025
MASTERS IN INNOVATIVE INFORMATION SYSTEM MANAGEMENT

BITS, Pilani, India 2017-2021
MTECH. SOFTWARE ENGINEERING

NCIT, Kerala, India 2013-2016
BACHELOR OF COMPUTER APPLICATION

PROJECTS

Agile Project Management

- Led a student team in developing an Agile-based project management platform for academic use, facilitating project tracking, collaboration, and task allocation.
- Coordinated design, development, and user testing phases, achieving a 20% reduction in project timeline and enhancing teamwork across the platform.