Ideation Phase
Define the Problem Statements

Date	31 January 2025
Team ID	LTVIP2025TMID52993
Project Name	Docspot
Maximum Marks	2 Marks

Customer Problem Statement Template:

To define the core problems people face lot off problem to book an doctor's appointment

Reference: https://miro.com/templates/customer-problem-statement/
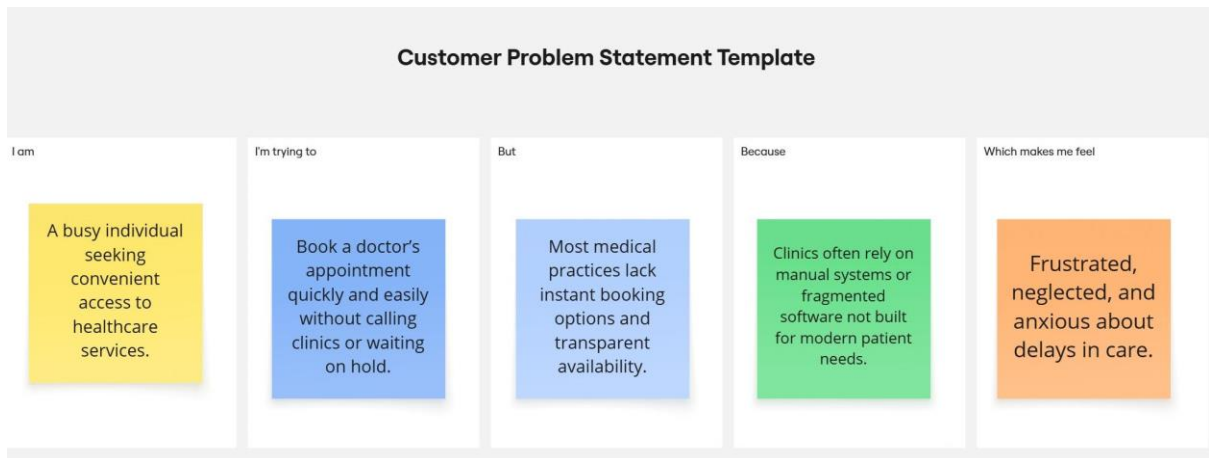
Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	a working professional with a tight schedule	book a doctor's appointment quickly without phone calls or long wait times.	most clinics don't have real-time booking systems or clear availability info	their systems are outdated or fragmented	frustrated and anxious about my health getting worse while waiting.
PS-2	a general physician running a small clinic.	manage patient bookings efficiently and reduce no-shows.	my current tools are manual or not tailored to healthcare workflows.	I can't afford or understand complex clinic management systems.	stressed and underpaid despite my busy schedule.