

Ideation Phase

Define the Problem Statements

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| Date | 18 June 2025 |
| Team ID | LTVIP2025TMID20425 |
| Project Name | LearnHub: Your Center for Skill Enhancement |
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| Maximum Marks | 2 Marks |

LearnHub Problem Statement

To create a meaningful and student-centric learning platform, it is vital to understand the challenges faced by learners and instructors in today's digital education landscape. By identifying these pain points, LearnHub can provide a smooth, enriching, and skill-oriented experience for every user.

Customer Problem Statement for LearnHub

I am a **student** who wants an easy and effective way to **enroll in skill-based courses and track my learning progress**.

I'm trying to **find relevant courses, join them seamlessly, and complete them to earn certificates**.

But I often encounter **confusing dashboards, limited feedback or progress tracking, and no way to get recognized upon course completion**.

Because many learning platforms **lack personalization, have poor UI, and don't provide completion tracking or downloadable certificates**.

Which makes me feel **demotivated, unsure about my progress, and less likely to continue learning**

Why This Matters for LearnHub

By identifying and solving these challenges, the LearnHub team can:

- Focus on **intuitive UI, personalized dashboards, and easy enrollment processes**.
- Provide **progress tracking, "Mark as Complete" features, and certificate downloads**.
- Offer **engaging and responsive course content** on both web and mobile.
- Build a platform that **motivates learners, supports instructors, and builds career-ready skills**.

| Problem Statement (PS) | I am (Customer) | I'm trying to | But | Because | Which makes me feel |
|------------------------|-------------------|-----------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------|
| PS-1 | a college student | learn new skills online and track my progress | there is no proper progress dashboard or certificate generation | many platforms are generic and don't offer personalized learning journeys | confused, unmotivated, and less likely to complete courses |
| PS-2 | an instructor | upload courses and manage student engagement | there are limited tools for uploading content and tracking students' course status | instructor tools are not centralized and are hard to use | frustrated and disconnected from the learners |