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in

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## **EDUCATION**

### **Bachelor of Computer Applications**

Maharaja Surajmal Institute, Delhi 2015 - 2018

#### 12th

Greenfields Public School, Delhi 2013 - 2014

## SKILLS

- SOL
- MS EXCEL V-lookup, Macros, Pivot
- Python
- HTML, CSS, JavaScript

### TOOLS

- MS SQL Server
- Postman
- Hubspot
- VS Code
- Jupyter
- PostgreeSQL

## CERTIFICATIONS

- Python Essentials 1 | Cisco Networking Academy
- Python Essentials 2 | Cisco Networking Academy
- GNIIT Cloud and Mobile Software Engineering | NIIT, Delhi
- Tableau Training | Simplilearn

# **CHIRAG MEHTA**

### **PROFILE**

Experienced Analyst with a passion for uncovering valuable insights and driving data-informed strategies. With a strong background in analyzing complex datasets and a keen eye for detail, I thrive on exploring patterns and trends to identify opportunities for improvement and growth. Equipped with advanced analytical tools and techniques, I excel at distilling large volumes of information into concise and actionable recommendations.

## **EXPERIENCE**

### **Technical Support Executive**

BlueUmbrella India Pvt. Ltd., Delhi 26 Sept 2021 - 31 Dec 2022

- Provided technical support to clients, troubleshooting hardware and software issues.
- Developed monthly, end-of-quarter and other statistical reports. Providing data to the internal teams or clients from the database.
- Contributed to the creation and maintenance of the knowledge base and frequently asked questions (FAQ) documentation.
- Collaborated with the development team to identify and resolve product bugs, improving user experience.
- Received positive customer feedback for outstanding service and problem-solving abilities.

### **Analyst**

Globallogic India Pvt. Ltd.

11 Mar 2019 - 23 Sept 2021

- Conducted data collection, analysis, and interpretation to identify insights, trends, and opportunities.
- Utilized Excel, SQL, and Tableau to create data visualizations and reports for stakeholders.
- Conducted statistical analysis to support business decision—making processes.
- Handling multiple reports, working with Formula, Macros, Pivot Table & Pivot Charts, and various other excel sheet component for accurate data.
- Collaborated with cross-functional teams to identify data requirements and provide actionable insights.