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📍 Delhi, India

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CHIRAG MEHTA

EDUCATION

Bachelor of Computer Applications

Maharaja Surajmal Institute, Delhi
2015 - 2018

12th

Greenfields Public School, Delhi
2013 - 2014

SKILLS

- **SQL**
- **MS EXCEL - V-lookup, Macros, Pivot**
- **Python**
- **HTML, CSS, JavaScript**

TOOLS

- **MS SQL Server**
- **Postman**
- **Hubspot**
- **VS Code**
- **Jupyter**
- **PostgreeSQL**

CERTIFICATIONS

- **Python Essentials 1** | Cisco Networking Academy
- **Python Essentials 2** | Cisco Networking Academy
- **GNIIT Cloud and Mobile Software Engineering** | NIIT, Delhi
- **Tableau Training** | Simplilearn

PROFILE

Experienced Analyst with a passion for uncovering valuable insights and driving data-informed strategies. With a strong background in analyzing complex datasets and a keen eye for detail, I thrive on exploring patterns and trends to identify opportunities for improvement and growth. Equipped with advanced analytical tools and techniques, I excel at distilling large volumes of information into concise and actionable recommendations.

EXPERIENCE

Technical Support Executive

BlueUmbrella India Pvt. Ltd., Delhi   26 Sept 2021 - 31 Dec 2022

- Provided technical support to clients, troubleshooting hardware and software issues.
- Developed monthly, end-of-quarter and other statistical reports. Providing data to the internal teams or clients from the database.
- Contributed to the creation and maintenance of the knowledge base and frequently asked questions (FAQ) documentation.
- Collaborated with the development team to identify and resolve product bugs, improving user experience.
- Received positive customer feedback for outstanding service and problem-solving abilities.

Analyst

Globallogic India Pvt. Ltd.   11 Mar 2019 - 23 Sept 2021

- Conducted data collection, analysis, and interpretation to identify insights, trends, and opportunities.
- Utilized Excel, SQL, and Tableau to create data visualizations and reports for stakeholders.
- Conducted statistical analysis to support business decision-making processes.
- Handling multiple reports, working with Formula, Macros, Pivot Table & Pivot Charts, and various other excel sheet component for accurate data.
- Collaborated with cross-functional teams to identify data requirements and provide actionable insights.