



chiragmehta855@gmail.com



+91-9654497364



Delhi, India



<https://www.linkedin.com/in/chirag-mehta96>

CHIRAG MEHTA

EDUCATION

Bachelor of Computer Applications

Maharaja Surajmal Institute, Delhi
2015 – 2018

12th

Greenfields Public School, Delhi
2013 – 2014

SKILLS

- SQL
- MS EXCEL – V-lookup, Macros, Pivot
- Python
- HTML, CSS, JavaScript

TOOLS

- MS SQL Server
- Postman
- Hubspot
- VS Code
- Jupyter
- PostgreSQL

CERTIFICATIONS

- **Python Essentials 1** | Cisco Networking Academy
- **Python Essentials 2** | Cisco Networking Academy
- **GNIIT Cloud and Mobile Software Engineering** | NIIT, Delhi
- **Tableau Training** | Simplilearn

PROFILE

Experienced Analyst with a passion for uncovering valuable insights and driving data-informed strategies. With a strong background in analyzing complex datasets and a keen eye for detail, I thrive on exploring patterns and trends to identify opportunities for improvement and growth. Equipped with advanced analytical tools and techniques, I excel at distilling large volumes of information into concise and actionable recommendations.

EXPERIENCE

Technical Support Executive

BlueUmbrella India Pvt. Ltd., Delhi 26 Sept 2021 – 31 Dec 2022

- Provided technical support to clients, troubleshooting hardware and software issues.
- Developed monthly, end-of-quarter and other statistical reports. Providing data to the internal teams or clients from the database.
- Contributed to the creation and maintenance of the knowledge base and frequently asked questions (FAQ) documentation.
- Collaborated with the development team to identify and resolve product bugs, improving user experience.
- Received positive customer feedback for outstanding service and problem-solving abilities.

Analyst

Globallogic India Pvt. Ltd. 11 Mar 2019 – 23 Sept 2021

- Conducted data collection, analysis, and interpretation to identify insights, trends, and opportunities.
- Utilized Excel, SQL, and Tableau to create data visualizations and reports for stakeholders.
- Conducted statistical analysis to support business decision-making processes.
- Handling multiple reports, working with Formula, Macros, Pivot Table & Pivot Charts, and various other excel sheet component for accurate data.
- Collaborated with cross-functional teams to identify data requirements and provide actionable insights.