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in

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# **EDUCATION**

#### **Bachelor of Computer Applications**

Maharaja Surajmal Institute, Delhi 2015 - 2018

### 12th

Greenfields Public School, Delhi 2013 - 2014

### SKILLS

- SOL
- MS EXCEL V-lookup, Macros, Pivot
- Python
- HTML, CSS, JavaScript

# TOOLS

- MS SQL Server
- Postman
- Hubspot
- VS Code
- Jupyter
- PostgreeSQL

# CERTIFICATIONS

- Python Essentials 1 | Cisco Networking Academy
- Python Essentials 2 | Cisco Networking Academy
- GNIIT Cloud and Mobile Software Engineering | NIIT, Delhi
- Tableau Training | Simplilearn

# **CHIRAG MEHTA**

### **PROFILE**

Experienced Analyst with a passion for uncovering valuable insights and driving data-informed strategies. With a strong background in analyzing complex datasets and a keen eye for detail, I thrive on exploring patterns and trends to identify opportunities for improvement and growth. Equipped with advanced analytical tools and techniques, I excel at distilling large volumes of information into concise and actionable recommendations.

### **EXPERIENCE**

### **Technical Support Executive**

BlueUmbrella India Pvt. Ltd., Delhi 26 Sept 2021 - 31 Dec 2022

- Developed monthly, end-of-quarter and other statistical reports. Providing data to the internal teams or clients from the database.
- Given training to the new team members about the process and tools/software used.
- Responsible for loading, extracting and validation of client data. Created forms with hubspot and guides to document the process and changes.
- dentified procedural areas of improvement through customer data, using SQL to help improve the profitability and save time
- used different excel formulas to create the reports for the clients and team meetings.

### **Analyst**

Globallogic India Pvt. Ltd.

11 Mar 2019 - 23 Sept 2021

- Created guides to document the processes and maintain business continuity.
- Analyzing raw data, drawing conclusion & developing recommendation.
- Worked on tools and data resources to complete analysis (MS Excel, SQL).
- Handling multiple reports, working with Formula, Macros, Pivot Table & Pivot Charts, and various other excel sheet component for accurate data.