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HFNY 2021-2022 Annual Service Review Overview, Recommendations, and Next Steps

HFNY Regional Meetings
January 2024

Overview

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HFNY Program Coverage (4/1/21-3/31/22)

- 43 programs
- 5,805 served
- $5,000 to $6,100 per family per year

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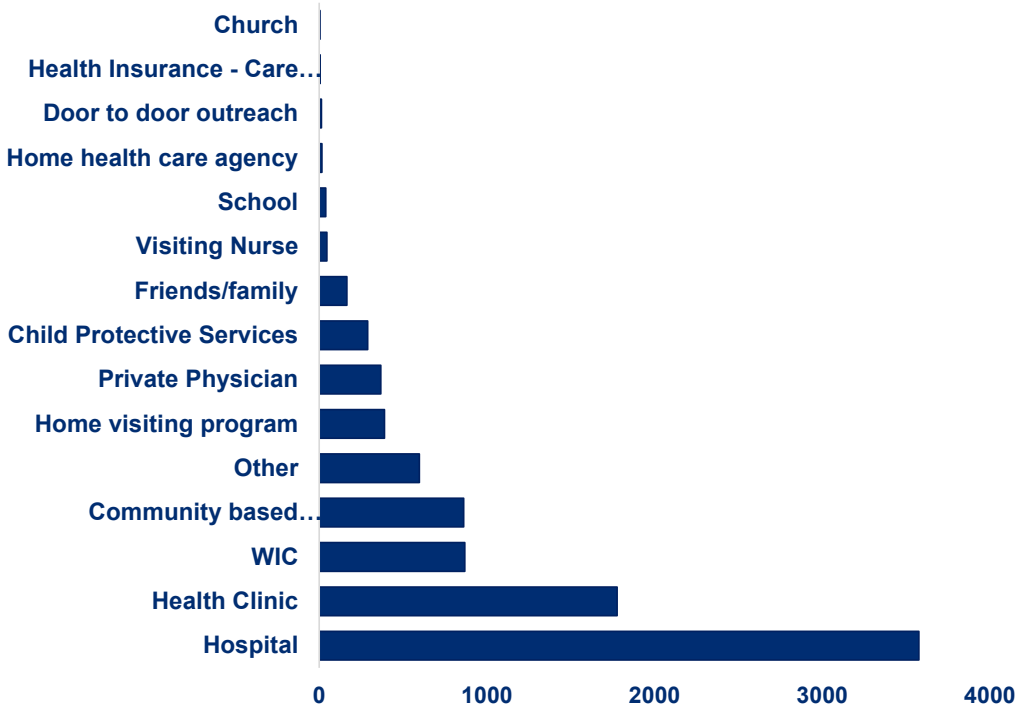
Referrals & Referral Partners

- 9,012 referrals received
  - 49% not married
  - 59% financial concerns
  - 7% late, no, or inconsistent prenatal care
  - 15% under age 21



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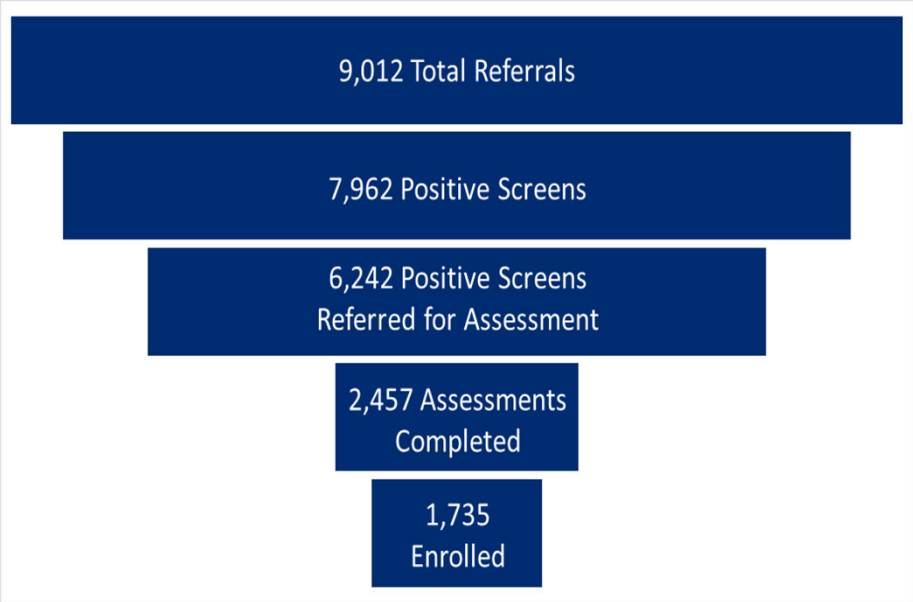
Referral Outcomes



Only 28% of positive screens referred for assessment ultimately enrolled

- 69% of referrals had a positive screen and were referred for assessment
  - Assessments were completed for 39% of positive screens referred
    - 71% of families who completed an assessment enrolled

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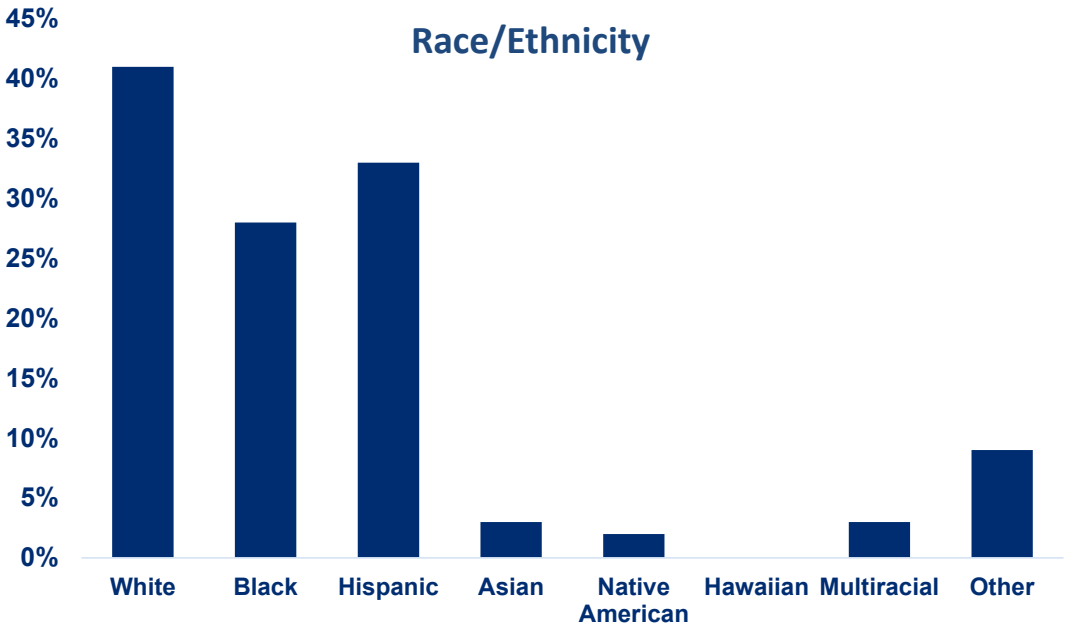
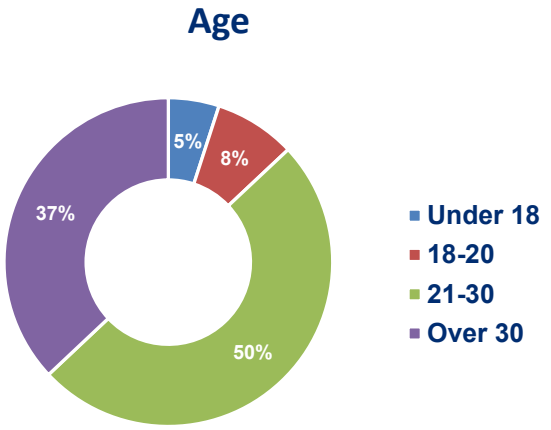
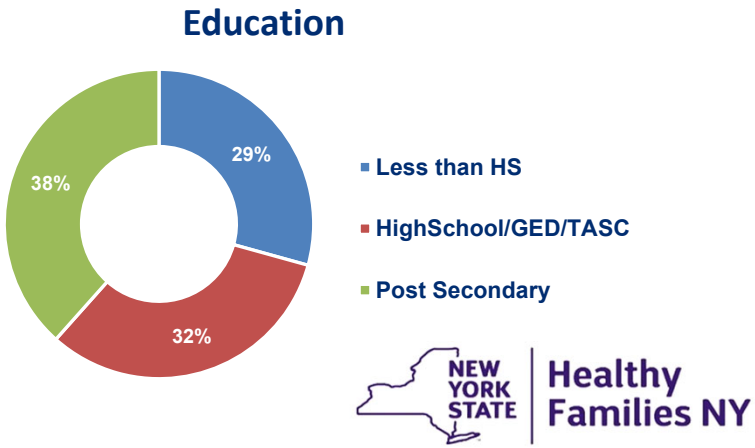
Families Served (N=5805)







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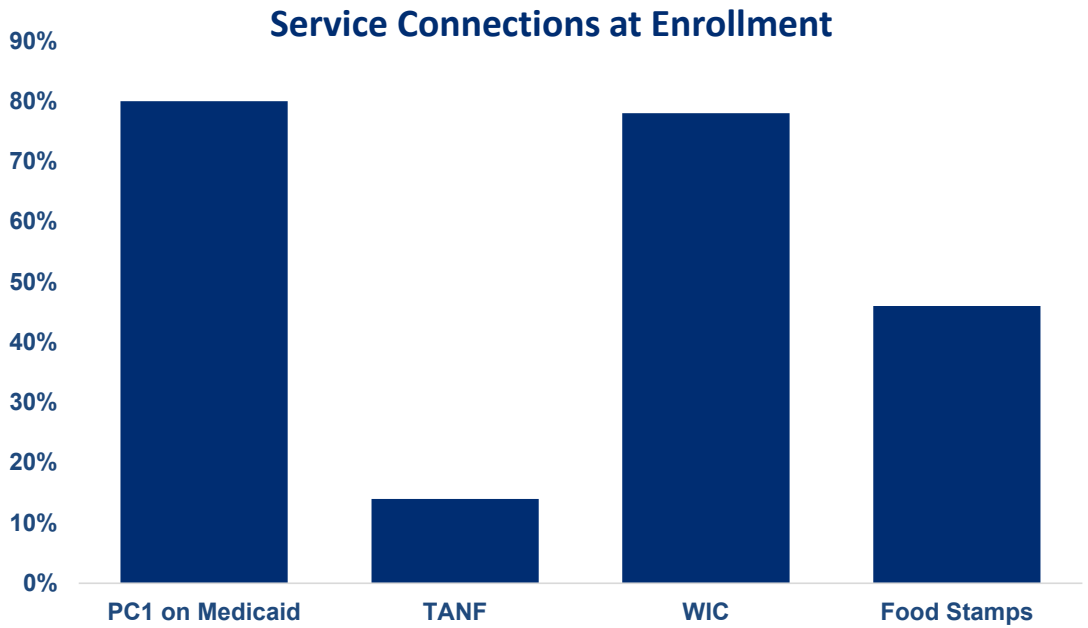

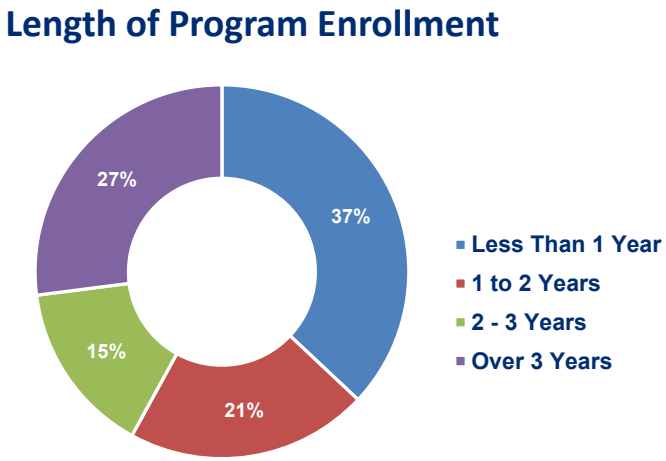

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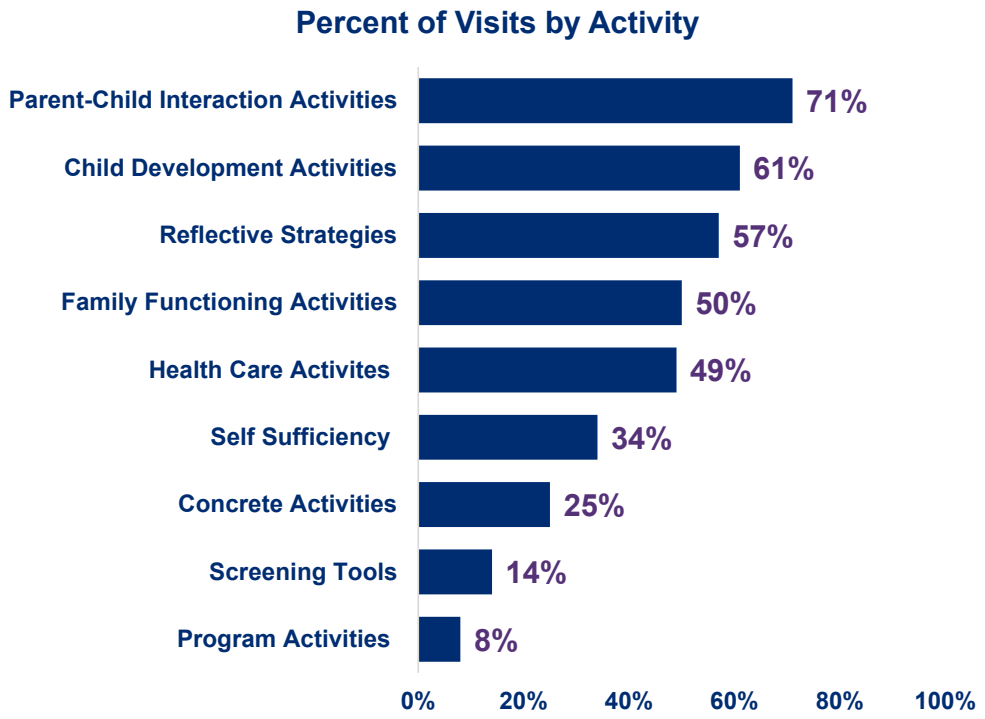
Home Visits and Visit Content

- 78% of families received at least 75% of expected visits
- 73,951 home visits completed
- Visits averaged 50 minutes in length



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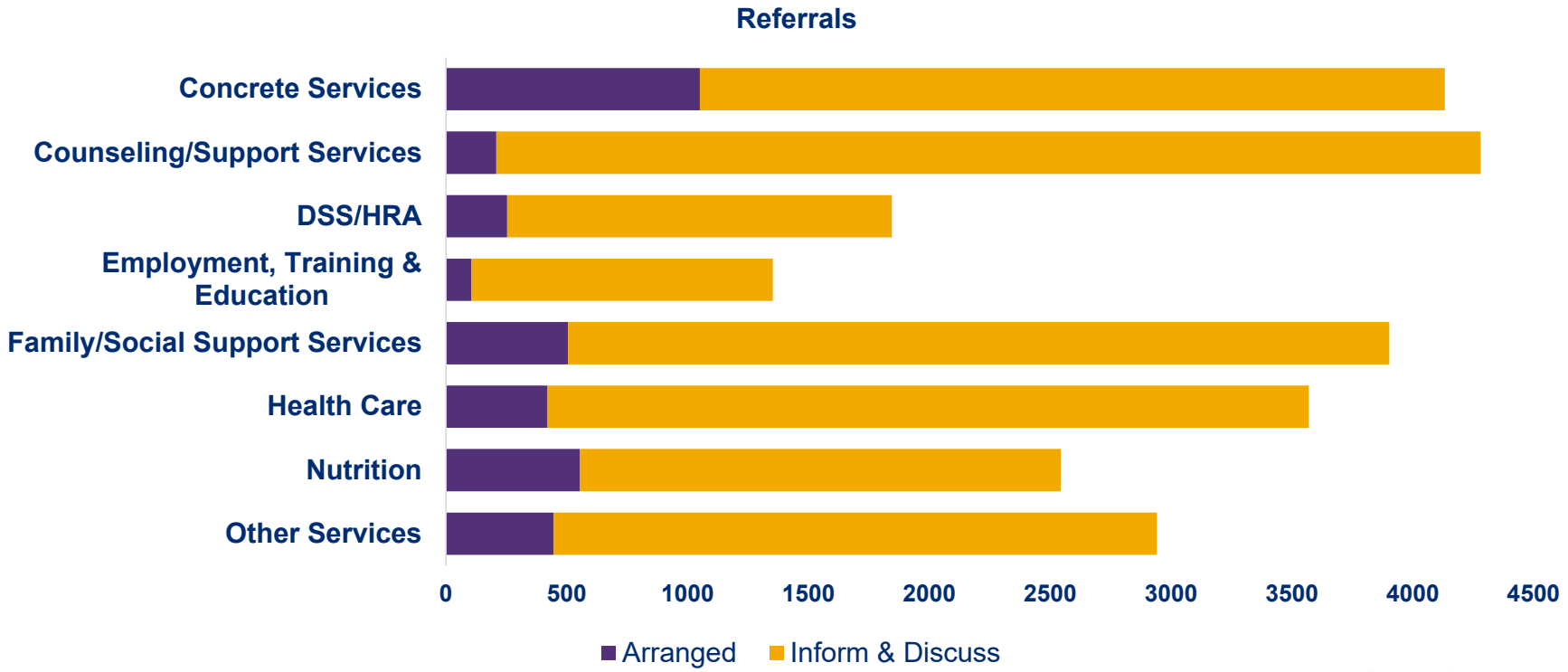
Service Referrals



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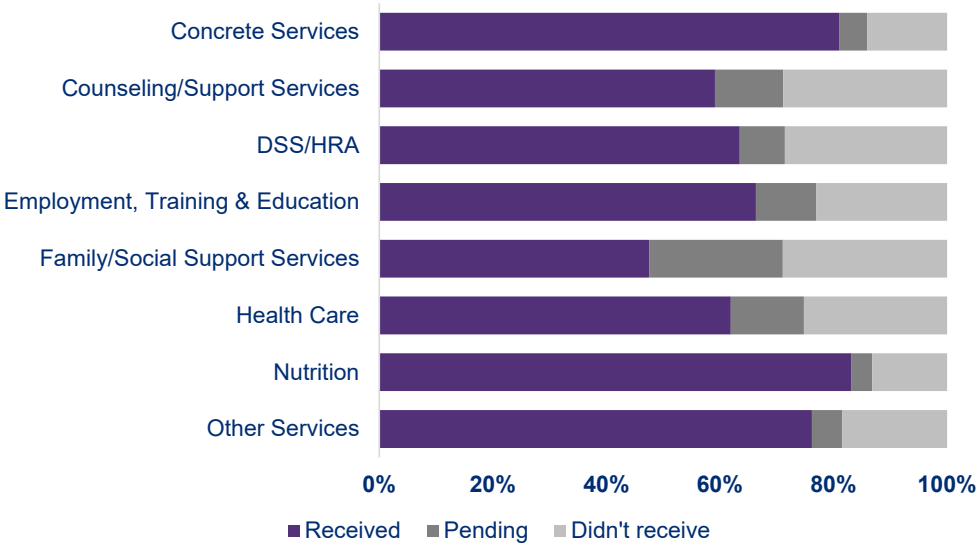
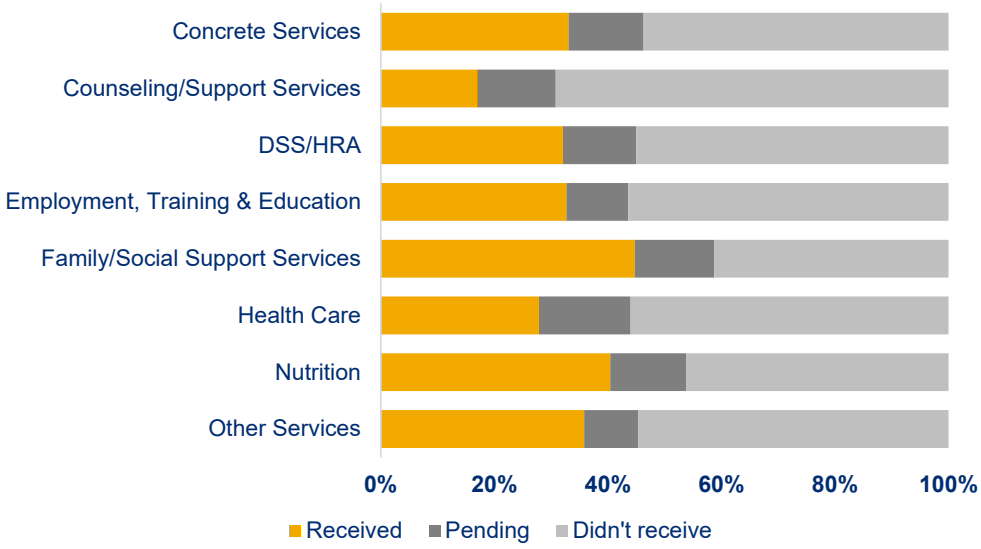
Referral Outcomes

Arranged Referrals



Inform and Discuss Referrals



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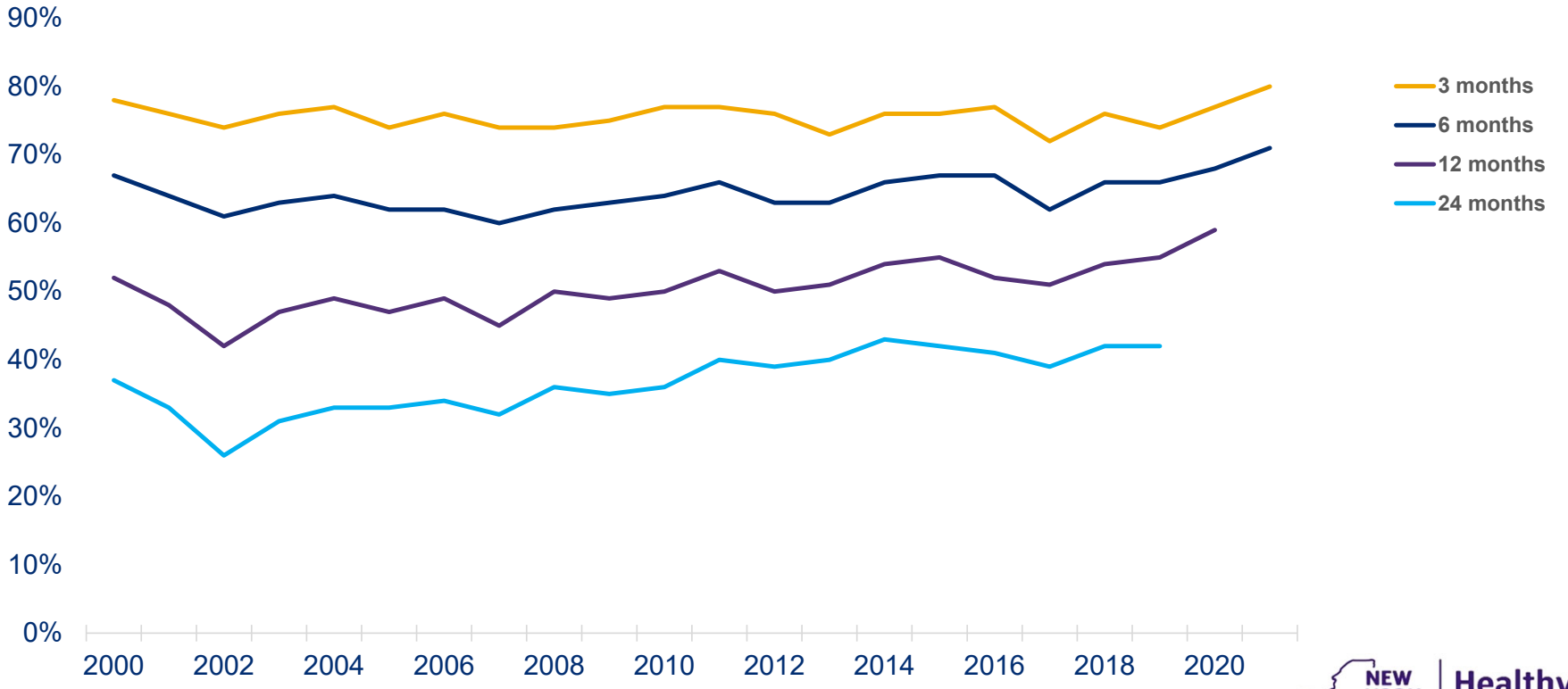
Program Retention



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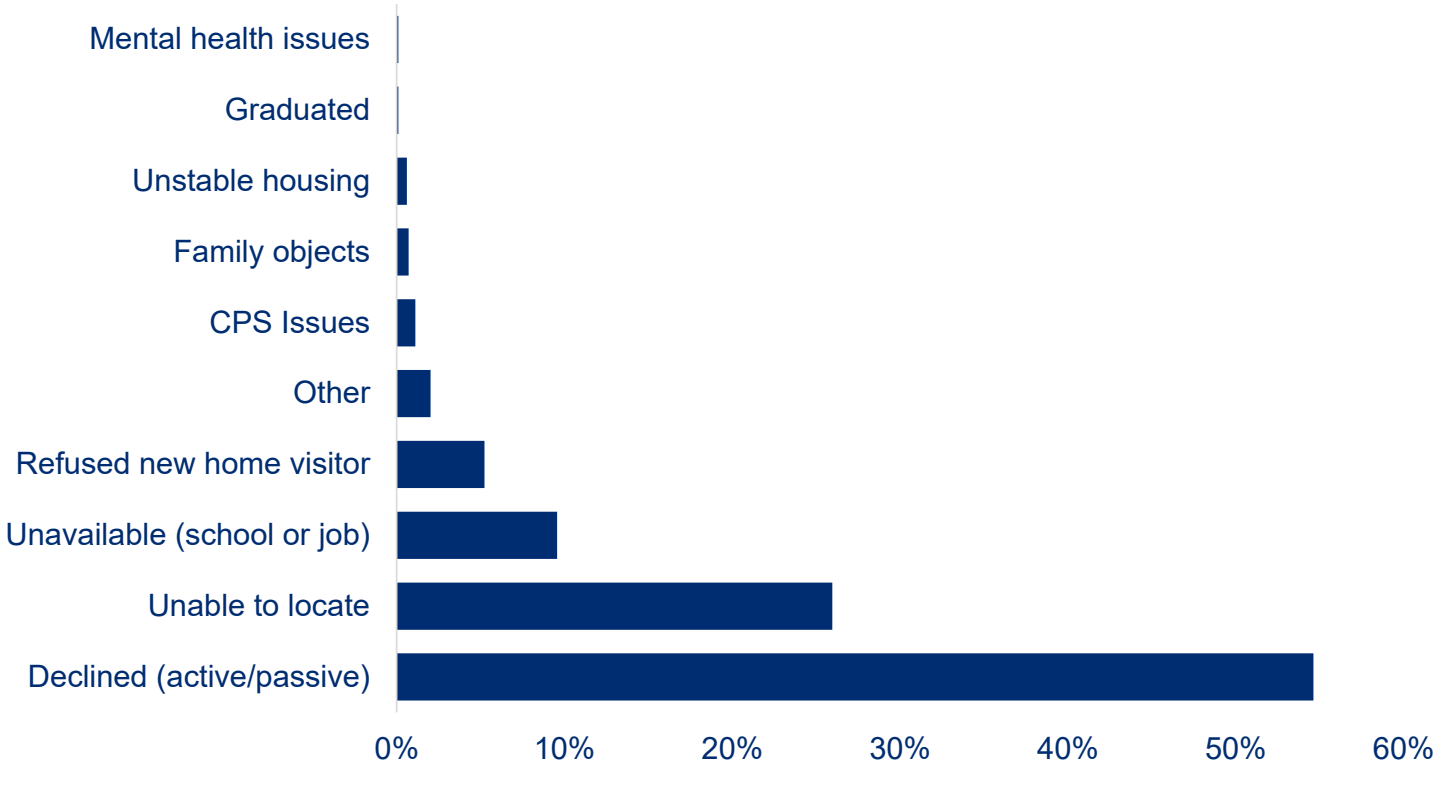
Discharge Reasons



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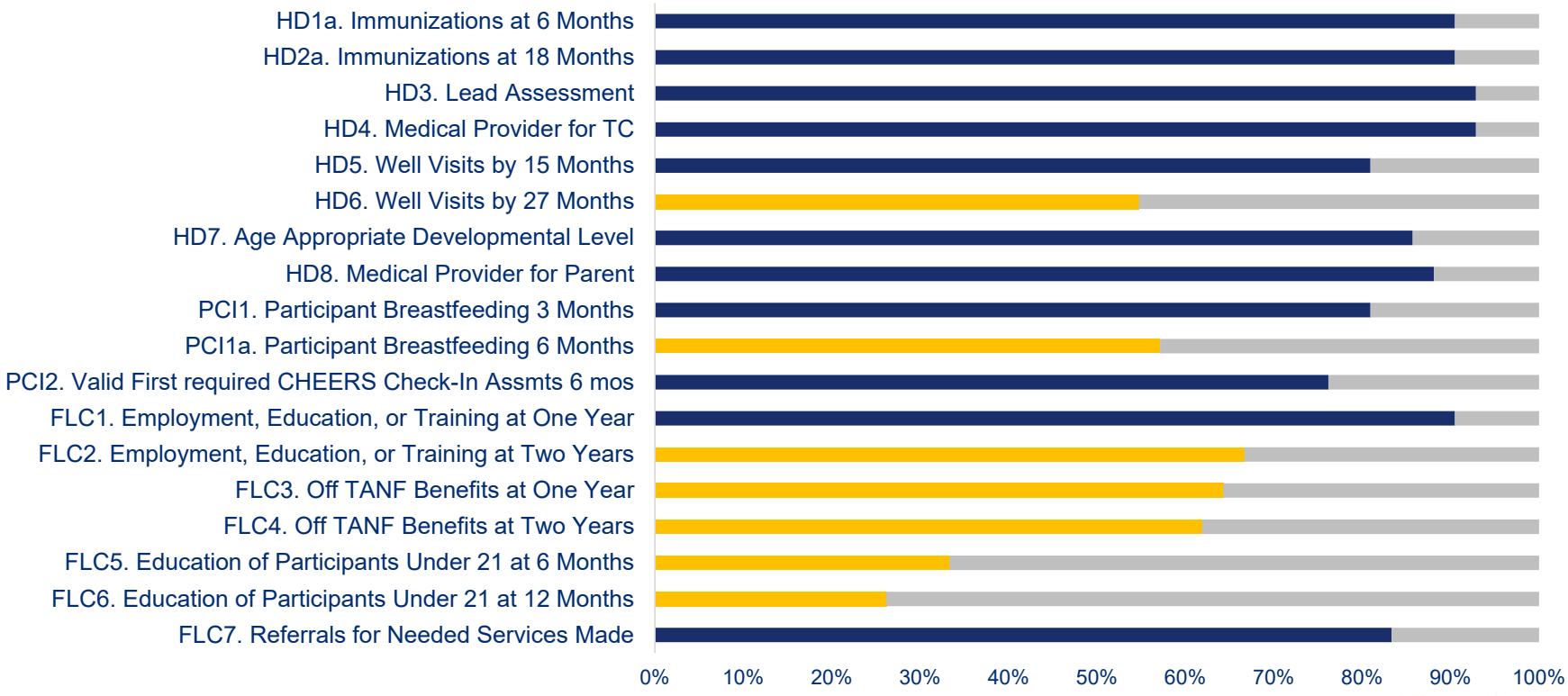
Family Outcomes



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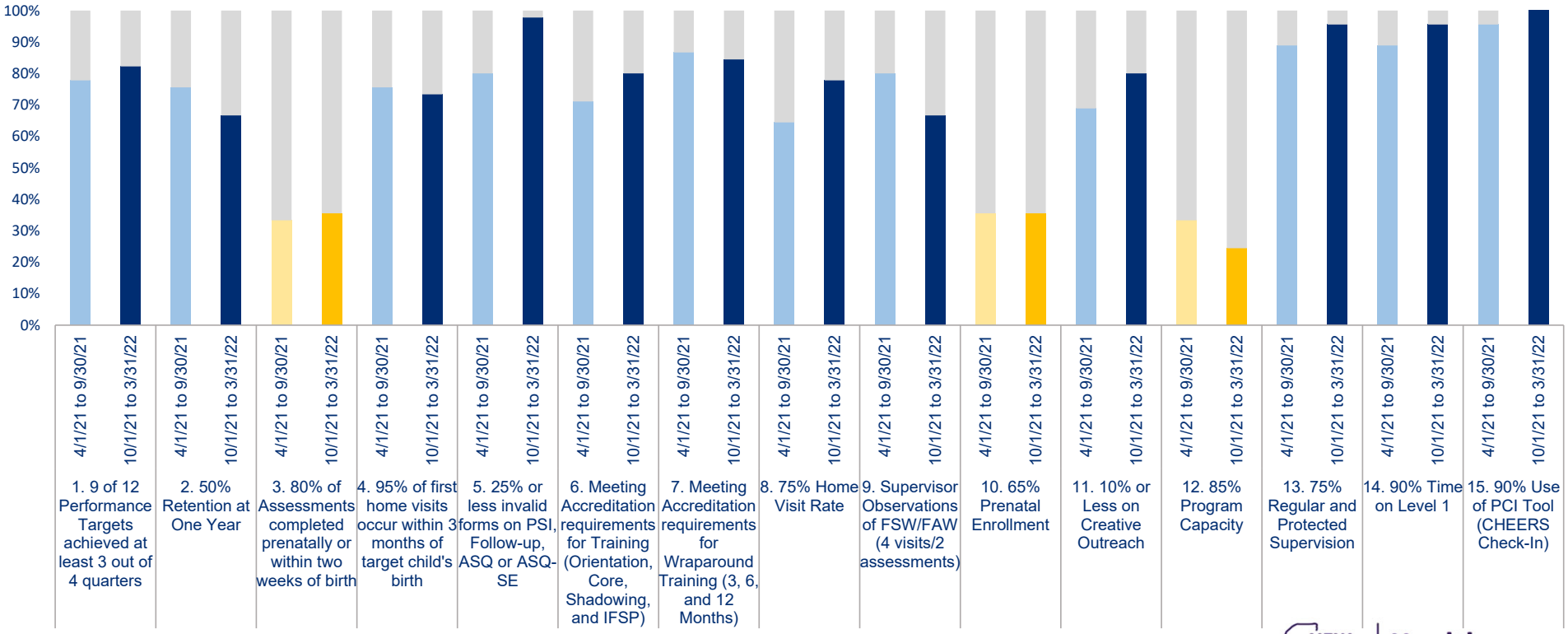
Performance Indicators



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Summary of Findings

Areas of Strength

- Serving a diverse array of families
- Providing intended level of service
- Addressing core model components
- Engaging families in services longer

Areas for Improvement

- Program capacity rates
- Prenatal enrollments
- Addressing targeted family outcomes

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Recommendations

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Recommendations

- Provide statewide and targeted technical assistance for increasing referrals, increasing prenatal enrollments, and meeting capacity targets.
- Continue (and expand) state level collaborations (e.g., DOH WIC, LDSSs, OTDA).
- Explore statewide referral and enrollment patterns in greater depth.
- Explore self-sufficiency issues and identify strategies to support home visitors in addressing them.
- Develop statewide strategies to improve HFNY program awareness and outreach.

Next Steps

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Next Steps

- Conduct analysis of referrals and enrollments
- Engage in discussions with HV programs regarding definitions for referral partners; develop guidance/definitions to share with field
- Engage in discussions with programs regarding arrange vs inform and discuss referrals
  - How are they determining which is which?
  - What time frames are they considering for outcome reporting?
  - How are staff oriented and trained for consistency?
  - Regional meeting presentation to share 2020/2021, 2021/2022, 2022/2023 referrals and outcomes (January 2024 Regionals-COMPLETED)
- Longitudinal analysis of data (retention)