# Define CS, fit into CC Focus on J&P, tap int

# 1. CUSTOMER SEGMENT(S)

My customer is normal person who tries to understand sign language.

# 6. CUSTOMER

The customer recognizes the sign language which cannot be done in suddenly.

## 5. AVAILABLE SOLUTIONS

The normal person can predict the sign language with some practices.

# 7. BEHAVIOUR

 $\overline{\operatorname{SL}}$ 

When customer says some things the abled person can't get that thing properly.

# 2. JOBS-TO-BE-DONE / PROBLEMS

The expression of abled person is not understandable for normal persons.

# 9. PROBLEM ROOT CAUSE

Problem causes is when abled person starts conversation to normal person which cannot be understood by them because of unpracticed nature.

# 3. TRIGGERS

Problem is customer cannot understand the sign language.

# 4. EMOTIONS: BEFORE / AFTER

Normal person cannot understand sign language.

# 10. YOUR SOLUTION

TR

 $\mathbf{E}\mathbf{M}$ 

Use the MINIST Dataset to recognize handwritten digits convolutional neural network model created using pytorch, opency library to solve the problem.

### 8. CHANNELS of BEHAVIOUR

8.1 ONLINE

While using this platform the customer feels little bit difficult to understand the sign language.

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# 8.2 OFFLINE

While in this mode the customer feels somewhat easier than the online mode.

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