

# COREY HALSETH

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**Professional Summary:** Accomplished, integrity-driven individual with 1.5 years of professional experience in operations management. Dedicated problem-solver possessing a strategic and analytical mindset fusing core team building fundamentals, businesses relationships and adapting to rapidly changing environments to push business operation growth and success towards business requirements.

## Core Competencies:

Analytical • Staff Management • Project Management • Leadership • Data Analysis • Excel Reporting • Influencing and Leading • Critical Thinking • Problem Solving • Adaptability • Quality Assurance • Inventory Control

## Experience

### **Dock Worker | August 2021 – Current**

Estes Express Lines, Topeka, KS

- Unload and accurately identify freight to load in designated trailer for delivery
- Process problem freight to move out of the building
- Communicate with shippers to resolve issues with freight

### **General Warehouse Associate | March 2015 – January 2018, September 2020 – August 2021**

The Home Depot Rapid Deployment Center, Topeka, KS

- Provide exceptional customer service to serviced stores through load quality and compliance, resulting in Creating Shareholder Value award, awarded in 2016
- Train and develop new associates and current associates in loading techniques
- Piloted buildings preliminary Manual Floor Load conversion.
- Completed mentor program focusing on the understandings of warehouse operations and leadership/self-development techniques.
- Received three employee of the month awards from the services and practices provided to the company

### **Account Service Representative | April 2020 – August 2020**

Se2, Topeka KS

### **Front Desk Lead | July 2019 – April 2020**

Hilton Garden Inn , Topeka, KS

### **Warehouse Employee | May 2019 – July 2019**

Target Distribution Center, Topeka, KS

### **Inventory Control/Receiving Operations Manager | January 2018 – May 2019**

S&S Activewear, Wholesale Clothing Distributor, Olathe, KS

- Lead and manage daily operations for receiving and warehouse inventory control by coordinating, initiating, coaching and enforcing operation policies and procedures for 60 employees,
- Decreased order shortage rate by 64% to improve customer service metrics and build customer relations.

- Developed intensive Excel worksheets to analyze data and meet key point indicators such as overtime, productivity tracking, inventory root cause and product restock/sale frequency, resulting in an increase of 30% productivity for the inbound functions.
- Productively control inventory levels on 40,000 SKU's by coordinating physical counts on frequently sold items and problems SKU's to ensure inventory accuracy on \$60,000,000 worth of inventory
- Reconfigured and relocated pick bins to decrease weekly restock frequency by 65%.
- Effectively maintain seamless communication with multiple buyer and receiving clerks to rectify and inform of any product or receiving issues.

### **Teller | August 2014 – April 2015**

Fidelity State Bank and Trust, Topeka, KS

- Accurately audited teller drawers
- Kept electronic and handwritten documentation on customers
- Held high customer retention from customer service

### **Education**

- Associate in Sciences, Major Business Administration – Allen Community College - May 2021

### **Awards**

- **2016 Creating Shareholder Value Award** – I was presented this award in recognition of my dedication to providing excellent customer service to The Home Depot customers by providing our stores with exceptional trailer load quality to allow for easier and quicker unloads to expedite and maximize the shipping process to our customers.
- **Associate of the month** - I was awarded the associate of the month three times during my time at The Home Depot. The first, August 2015, was awarded after only six months of employment. The second, September 2016, was awarded for my efforts in piloting a new process that our building was implementing, called Manual Floor Load. The third was after returning to The Home Depot in 2020 for my hard work and dedication to the company.
- **Homer Awards (x3)** – The Home depot gave out Homer Awards to those they recognized to be living their core values.
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