**2. SCOPE OF WORK**

**USER LEVEL**

1. ADMIN USER
2. APP USERS

**ADMIN DASHBOARD**

1. **ADMIN LOGIN**
2. A admin username and password will be provided
3. Using this login admin can manage the app
4. **DASHBOARD**
5. Graphical Representation of current month sales
6. Count of active app users
7. Count of order management, New orders, shipping pending, packing pending, delivery pending
8. **CREATE CATEGORY**
9. Product category creation
10. Active status of category Using this property admin can disable sales of items under a category
11. **TAX MASTER (Inclusive)**
12. Tax Creation
13. **PRODUCT CREATION**
14. General Product Details
15. Multiple Product Images
16. MRP & Selling price can be managed
17. Initial stock details
18. Tax Settings
19. Keyword creation (Help users to find their products )
20. Active status (Product’s website display can be managed using this)
21. Word Editor

This feature can be used for adding product specification approximately same as a word editor

1. **STOCK MANAGEMENT**

The stock will be automatically decreases after a sales. Hence in website product with minimum 1 stock only will be displayed. Using this option product’s stock can be managed .

Using stock manage page, can add stock product wise.

1. **ORDER MANAGEMENT**
2. Order Confirmation , notification will be sent to customer
3. Order Packing , notification will be sent to customer
4. Order shipping , notification will be send to customer
5. Delivery confirmation, notification will be send to customer
6. For cash on delivery order, after delivery confirmation payment Success will be marked as
7. **BILL PRINT**
8. Bill can be printed in this page for confirmed order
9. Bill will contain tax information, GST Information etc
10. **SALES REPORT**
11. From and to date wise basic sales report
12. Product wise sales report
13. **CURRENT STOCK REPORT**
14. Category wise/ Product wise current stock report
15. **APP MANAGEMENT**
16. Banner creation for APP
17. Product Offer Creation
18. Banner Upload
19. Product Selection
20. New Arrival product Management
21. Marked products will be displayed under New arrival products
22. Featured / Popular products
23. Marked products will be displayed under Featured product list

**MOBILE APP / APP USERS**

1. **HOME PAGE WITH SLIDING BANNERS** 
   1. **If offer product, will show in banner**
2. **PRODUCT DISPLAY IN HOME**
3. New Arrivals
4. Featured Products
5. **GLOBAL PRODUCT SEARCH**

Customers can search products by their name / Keywords

1. **CATEGORICAL DISPLAYS**

So customers can find products under a category

1. **CUSTOMER LOGIN/REGISTARTION**
2. Customer can create account using their mobile number
3. AN OTP verification will be done for account verification
4. While registering customer can create password
5. Using mobile no and password customer can Login
6. An email must be provided.
7. **ITEM PURCHASE**
8. Product Detail View
9. Delivery availability checking (Pin code)
10. Add to cart
11. Add to wish list
12. Cart View
13. Check out
14. Online Payment Option
15. Cash On Delivery Option
16. **ORDER CANCELLATION**

Cancellation is only possible until the order is shipped

1. **ORDER TRACKING**
2. **ORDER HSITORY**
3. Order history listing with payment status
4. Detailed Order View
5. **PROFILE MANAGEMENT**
6. Profile Updation
7. Password change option
8. **Forgot Password option**
9. Using Mobile Number
10. **MULTILE DELIVERY ADDRERES MANAGEMENT**
11. **Account Deactivate**
12. **Terms and Conditions page**

**ADDITIONAL FETURES**

1. **SMS NOTIFICATONS (3rd party API)**
2. **EMAIL NOTIFICATION (SMTP GMAIL/GSUITE SYSTEM)**

**ADD ONE REQUIREMENTS**

**18/08/2020**

1. **Option for delivery timer**
2. **Add state kerala, and tvm district**