

## Operational Value Delivery Chain Loop



The **Direction Question** is meant to ensure the starting point and the intent are clear.

Strategy alignment – is the effort in support of a strategic goal?

The Performance
Question takes care
the efforts and
resources are not
wasted unjustifiably
along the way.
Architecture
compliance – is the
solution consistent
with the architecture
principles?

With the Conformance Question the efficiency in achieving the expected results is under constant surveillance.

Service quality – is management well organized and systematic?

The Value Question looks after the end point overall ensuring all invested is worthy by the delivery of expected values(s). Business results – is there shared and clear understanding of the expected benefits?