

Whitepapers & Special Reports

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Fighting cybercrime with actionable insights

This infographic includes compelling statistics on cybercrime, and explains how to combat it with actionable insights using IBM i2 Enterprise Insight Analysis.



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IBM i2 Enterprise Insight Analysis

Organizations and intelligence agencies from a variety of industries and sectors face the same challenges when it comes to big data – the need to uncover actionable insights, with limited resources, with critical speed. But with the right intelligence solution, overwhelming data won't be a challenge, rather, it becomes your resource to smarter, more effective decision making.

IBM® i2® Enterprise Insight Analysis is a truly interoperable and scalable solution that enables organizations to perform analysis and advanced analytics at scale and with critical

speed, so they can turn massive amounts of data into actionable insight in near real time to support timely decision-making. Featuring out of box capabilities, this cost effective solution was designed to enable organizations to be self sufficient and to support the dynamic analysis process, even as challenges and missions evolve.

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A High Performance Printing Solution for Your Agency

With three distinct models, Lexmark MS310/MS410 Series printers offer superior performance, security, usability and value for public sector organizations. This series offers value and performance typical of higher-priced printers. Even the lowest-priced modelfeatures duplex printing, instant warm-up fuser, display panel, Ethernet, USB and parallel ports, plus options for wireless printing and higher input capacity. Additional models offer color LCD display, Confidential Print, support for Extra High-Yield cartridges and recommended monthly page volume up to 7,200 pages. And they're compact enough to fit anywhere. Download this whitepaper to learn



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A New Generation of Stackable Smart Switches for the Public Sector

NETGEAR, Inc., a global networking company that delivers innovative products to government, businesses, consumers and service providers, has extended its industry leadership with a new family of 10 Gigabit Ethernet Smart Switches, the ProSAFE® S3300 Gigabit Stackable Smart Switch Series (www.netgear.com/s3300). The ProSAFE S3300 Series provides a blueprint for a dependable network that can easily expand as needed, exploiting the full power of 10G-capable servers and network storage devices. From greenfield environments to network refreshes for customers who value ease of deployment and management, the ProSAFE S3300



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series sets new standards in defining flexibility and choice for small and medium-sized businesses (SMBs), government agencies, educational facilities, and other organizations looking to leverage reliable technologies at affordable price points. Download this whitepaper to learn more.

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Cities Turn to 'Smart' Initiatives to Remain Vibrant

An i360Gov Special Report.

State and municipal governments are examining how to leverage low-cost tools, technologies and services to help optimize internal facilities and asset management and keep pace with evolving constituent needs. Smart initiatives typically run on high-performance networks, using sensors, computers and other physical devices. The National Institute of Standards and Technology (NIST) reports the Internet of Things (IoT) currently accounts for more than \$32 trillion in global economic activity, and is projected to grow as more



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tools are leveraged for new uses in health care, emergency services, transportation and other key city operations. Learn what it takes to "Get Smart," along with the latest information about current smart city initiatives, as well as best practice advice from leading industry experts in this i360Gov special report.

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A Roadmap for E-Discovery Compliance

An i360Gov Special Report.

Without the right combination of tools and defendable, repeatable, internal processes in place, agencies tend to 'overcollect' information for e-discovery, and can end up incurring judicial sanctions, along with ballooning costs. By establishing scalable and agency-wide e-discovery processes, it's possible to lower costs, and improve regulatory compliance. Read this important i360Gov special report to learn more what it takes to efficiently handle information requests and avoid sanctions, fines, or any undermining of public confidence.



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Disability Management: Trends and emerging strategies

This paper describes the challenges, trends and emerging strategies of disability management. It gives examples of good and best practices we see evolving and highlights areas for disability management organizations to focus on as they review their longer-term transformation.



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RightServicing: Executive Summary - A new business approach for enabling a differential response in social program management

The RightServicing business model developed by the IBM Cúram Research Institute recommends a set of organizational attributes, needed for social programs organizations to deliver an optimal level of assistance for people to achieve appropriate and sustainable social outcomes.



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Addressing social determinants and their impact on healthcare

This Executive Overview examines the social determinants of health and the benefits associated with taking a holistic approach to health care that includes addressing these determinants. And it also discusses the implications that taking a smarter approach to care has for policy makers.



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Extending government security intelligence with big data analytics and exploration

The asymmetric nature of today's cyberthreats means that federal organizations face dangers from multiple fronts. A pioneer in big data analytic methodologies, IBM delivers a complete solution framework that enables government agencies to confront an evolving cyberthreat landscape.



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Cloud without Compromise for the US Federal Government

Cloud solutions from SoftLayer, an IBM company, are designed to meet the demanding needs of federal agencies. These capabilities start with SoftLayer data centers in Texas (open now) and Virginia (opening Fall 2014). Each center is designed and built to comply with demanding federal standards, and each device in each center — from servers to power supplies — is connected to a single integrated management system. This design enables automated deployment and control of the entire platform, including both bare metal and virtual components, and extends that control to you through one web portal and API for on-demand



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scalability and management. The highly secure SoftLayer data centers will initially have capacity for 30,000 servers and a robust private network infrastructure designed to support 2,000 gigabytes per second of connectivity between them. "

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Auditing Your Data for Insider Threats

Data generated by applications and servers, inside or outside a department or agency, can play a significant role in determining anomalous employee behaviors. In some cases, the motivational context for those behaviors can signify an insider threat. Knowing the difference between willful acts and innocent mistakes requires understanding when user activity is abnormal in the broader context of employee behavior.



Download this whitepaper to learn more.

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N.C. Department of Transportation Implements Modern Cost-Effective Record Keeping Solution

With more than 15 million trucks and 3.5 million drivers transporting an estimated \$966 billion worth of goods annually in the U.S. and Canada, record keeping is critical to ensuring safety. For the North Carolina Department of Transportation, generating IRP registrations had become a job too important to entrust to a fleet of aging printers. By turning to Lexmark, the agency has a fully modern, reliable, and cost-effective solution that is now ready for implementation in other jurisdictions nationwide. Read this short case study to learn more.



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ScanSnap SV600

A New Perspective on Scanning

How would you like to turn all those file cabinets of delicate bound documents into searchable .pdf's? Step into the archiving age with Fujitsu's upright, contactless document scanner. Download this brief paper to learn more.



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Discovery and Usage data for Software License Management (SLM)

Is Microsoft SCCM the best solution? Many organizations use Microsoft's SCCM product as their primary software discovery method. Because SCCM is already used by operations, it comes at little or no additional cost to the SLM group. But is it a wise decision for software licensing to use SCCM data as the primary data source? We suggest that this decision should be reconsidered because of the extra costs and missed savings opportunities that come with using SCCM for discovery and usage.



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For a copy of our white papers, "Discovery and Usage data for Software License Management" and "Software License Management", please click here.

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New trajectories for Aerospace and Defense industry

Today, aerospace and defense (A&D) companies find themselves at potentially perplexing crossroads. On one

hand, shrinking defense budgets, an increasingly aggressive competitor set, and riskier market conditions are pushing companies to focus on protecting profit margins. Download this whitepaper to learn more.



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Aerospace & defense: An industry in transition

Dynamic market forces such as globalization, technology advancements, declining defense budgets, economic power shift towards growth markets, mergers, acquisitions, and divestitures in the industry are forcing transformation upon both large and small A&D companies. This transformation is being driven by three industry-wide imperatives:

- Manage development complexity to improve engineering efficiency
- Grow the top line through differentiated aftermarket services
- Build and optimize dynamic value chains

Download this whitepaper to learn more.

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The Business Value and ROI Achieved in Analyzing, Diagnosing, and Resolving Application Performance Issues

As organizations rely on IT to support critical business processes to an ever-greater degree, the importance of application performance management (APM) is growing. Gone are the days when systems monitoring and management could focus on components in isolation; instead, organizations must ensure that applications are operating at top efficiency from end to end to support critical business processes. This requires a holistic focus on the end user's application experience. To learn more, download this IDC whitepaper.



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How to Make Apps Run More Efficiently in the Age of the Cloud

As enterprises have embraced IT trends like cloud computing and virtualization, their operational needs have evolved to make application performance more important than ever before. But operating applications at peak performance is challenging in the cloud. That's why many enterprise IT departments now have Applications Operations groups tasked with ensuring that applications run efficiently across these complex IT stacks. But, most tools designed to address these application performance management (APM) issues were never designed for this dynamic environment. To achieve smooth delivery of applications at all times, Applications



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Operations groups need APM solutions that can give them insight and analytics to manage their apps. This SlashGuide gives IT managers a scorecard to identify APM solutions that will deliver more efficient application performance.

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Special Report: Anything as a Service

An i360Gov Special Report.

Government agencies are under pressure to keep costs under tight control while at the same time providing a high level of services to citizens and businesses. It's a tall order for sure, but not impossible thanks to a host of "anything-as-a-service" offerings enabled by the cloud and virtualization technology.

In fact, cloud-based services for everything from applications to storage systems to entire IT infrastructures are enabling agencies to build unprecedented efficiencies into their technology environments.



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By acquiring IT components such as server capacity and enterprise applications through services offered via the cloud rather than traditional on-site servers, public sector organizations can become much more agile in how they deliver services and at the same time reduce capital and operating expenses.

Read i360Gov's new special report on "Anything as a Service" to learn more.

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Defense Organizations Strive for Software-Defined Operations

An i360Gov Special Report.

Virtualization mandates have spread as military organizations strive to comply with initiatives such as the Federal Data Center Consolidation Initiative (FDCCI) and 'Cloud First.' Now defense and military organizations are migrating to cloud services, which rely on virtualized apps, servers and storage, as a way to modernize IT operations.

Download i360Gov's latest special report to learn more about crucial military initiatives, gain best practice advice, and read how the Navy is working to achieve 100% virtualized operations by the end of FY 2016.



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Defending the Enterprise: Reinforcing Endpoint Security Across all Levels of Government

An i360Gov Special Report.

As the number and severity of security breaches rises, detecting anomalies and performing triage to quickly respond to cyber-attacks -- by killing processes or wiping to erase compromised devices -- has become a necessity across government agencies and departments. Read i360Gov's latest special report to learn more about the latest guidance to address endpoint security, and how the state of Hawaii is stepping up to take a leading role as a cybersecurity hub in the Pacific.



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Embracing Data's 'Dark' Side: Mitigating Risks of Unstructured Data

An i360Gov Special Report.

Government organizations generate, share and strive to maintain oceans of unstructured data, which is causing storage and/or backup operations to grow by at least 20-40% per year. As agencies intensify their focus on how to improve constituent services, they must figure out how to decipher what data must be kept, for how long, and what can be discarded from the sea of transactional data that flows through every day. Read i360Gov's latest special report to gain the latest advice from Administration officials, and learn



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how the Department of Justice handles its hefty data management responsibilities.

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Centralized Data Centers or End User Experience... You Can Have Both!

Federal agencies are struggling to keep pace with everchanging needs and technologies to support their missions. With users increasingly distributed while applications are consolidated into virtualized data centers and cloud computing facilities, the result is more and more traffic moves to the WAN and Internet.

This paper showcases how one civilian agency leveraged WAN optimization solutions to streamline throughput issues and enhance performance. The resulting implementation enabled centralized management from the datacenter to reduce costs



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and simplify operations while enhancing end user experience from any location or device. The paper also explores a wide range of innovative technologies to enhance application performance, improve network management and accelerate storage delivery to the edge.

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Implementing Cloud Solutions Within Your Existing IT Environment

While extensibility may not be part of an initial cloud production pilot, knowing this option is available can help grow and evolve your deployment to meet the unique needs of business groups within your enterprise. This paper demonstrates the extensibility capabilities of VMware vCloud® Automation Center and the skill set needed to allow IT personnel to enable, adapt, and extend their cloud to work within existing IT infrastructure and processes



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Why spend so much money on unused software and maintenance?

Many IT departments spend half of their software budget on maintaining existing software, even if many licenses go unused. This creates an excellent opportunity to significantly reduce annual IT expenses and improve IT security.

For a copy of our white paper, "Software License Management", please click the download button.



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Avoiding the Top Ten Mobility Risks

An i360Gov Special Report.

Allowing data to live in dangerous places, ignoring the BYOD influx, falling short on user training – these are just a few of the top ten risks to enterprise-wide mobility that government agencies can ill afford. Learn about the risks, and what you can do to avoid them in this i360Gov report.



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Leaning In: Government's Push to Leverage Big Data

An i360Gov Special Report.

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In 2014, government agencies are overcoming challenges inherent in managing high volume, high velocity data streams, to capture, store, manage and analyze big data as it flows through agencies every day. In this special report you will learn about what federal oversight organizations are doing to motivate agencies to gain more from big data. At the same time, one the world's largest judicial systems, the Social Security Administration's Office of Disability Adjudication and Review (ODAR), is leveraging large data sets to gain more intelligence about each of approximately 100,000 disability claims appealed each year. Insights from SSA's ODAR data



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have uncovered policy errors and provided valuable feedback, which has been used to reduce errors and improve training, along with operational decision-making. Read more about this SSA big data analytics effort in this i360Gov report.

Sponsored by Software AG.



Improving mission effectiveness with social media analytics

Enhance situational awareness, improve decisionmaking

Today, federal agencies face significant challenges in increasing their operational effectiveness while reducing costs. The explosive growth of social media creates both greater challenges and significant opportunities for federal agencies and service branches. The sheer volume of information produced in social media both within and outside of agencies often prevents these agencies from using the "big data" generated by social media and obscures the valuable insights that social media analysis can bring.



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However, harnessing the valuable insights that can be derived from social media can provide agencies with a double benefit. Social media analytics can give agencies a low-cost way of both improving mission delivery and reducing mission costs. Read this paper to learn more.

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Security issues raining on your parade to the CLOUD?

One of the biggest obstacles preventing institutions from implementing a CLOUD practice is the security challenges that come with it. Moving to the cloud does present challenges and risks when it comes to securing your data and your infrastructure. The following Cisco whitepaper from GovConnection discusses not only CLOUD security challenges and risks but provides 5 steps for building a secure CLOUD implementation.



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School district builds the foundation to support change

To increase student success with new digital learning tools and services such as bring-your-own-device (BYOD), the Kerrville Independent School District in Texas needed a faster, more reliable IT infrastructure. What made this goal daunting was that the district's budget had just been cut by 25 percent, and many technologies were nearing end-of-life. To overcome its challenges, staff examined the existing infrastructure to find creative ways to boost efficiency and savings.



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Read this whitepaper to learn how the Kerrville Independent School District was able to boosts IT performance, reliability

and efficiency, create rapid ROI with digital learning and BYOD—while saving more than \$53,000.

Sponsored by Dell and GovConnection.





A Federal Open Data Status Report

An i360Gov Special Report.

By November, federal agencies must comply with a Presidential Executive Order mandating that more data be made open and machine readable. Most agencies today are only getting started. What they must understand is that every agency has an external mission. Whether they inform a specific party, the public, industry or other third party groups, every agency provides services to, or interacts with others. And in each agency, there are data sets that should be made open and accessible. That's the crux of the argument for



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agency Application Programming Interfaces (APIs). Read this special report to learn what federal agencies can do NOW to get rolling on achieving compliance with Open Data Directives.

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A Fresh take on Mobile Printing Security

Mobile devices, such as smartphones, tablets, and laptops, afford employees the flexibility to be productive at home, at work, and on the go. Yet as an IT administrator, you likely have many concerns around the security risks inherent to these devices. They are easily lost or stolen—and with them any of the corporate information to which they may grant access. With the variety of ever-changing mobile platforms and operating systems, how can you know whether a given mobile device is able to securely access the network?



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Business users want printing to be simple and quick, whether they are printing from their home office or on the go. You, on the other hand, struggle to keep the network secure, maintain control over sensitive corporate information, and manage printing costs.

Read this complimentary whitepaper to learn about hardware, solutions, and services that meet users' needs for mobile printing without sacrificing security.

Sponsored by GovConnection and HP.



Why is Wide Area Network (WAN) Optimization Critical to Application Delivery?

Boosting application delivery and response time across a global network can improve collaboration and productivity among an increasingly global and mobile workforce. Read this white paper to learn how optimizing the WAN helps agencies save money by reducing the overall cost of networking, ensuring optimal application performance, and increasing user productivity.



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Weathering the Storm: How Cloud Management Can Align Competing C-Suite Priorities

It has often been agreed that IT procurement projects can be duplicative, costly and slow to complete, but new developments are underway that may fundamentally change how IT is managed. At the center of this conversation is a debate about the role of the chief information officer. Despite varying perspectives on the issue, one can be sure that a change in the dynamic of the C-suite would create new questions on the way agencies manage their IT investments, especially cloud computing. As agencies move more of their mission critical workloads to the cloud, the alignment of priorities in the C-suite will make for a much smoother transition. Download this complimentary whitepaper to learn more.



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ESG Analyst White Paper: Virtualization Management Critical to Achieving Scale and Efficiency

This paper explains why customers are moving beyond traditional tools and processes when it comes to how they manage their virtual environments. ESG global field survey provides proof points, while analysts provide recommendations for next steps in the virtualization journey.



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Disaster Recovery and COOP: The Latest Techniques and Tactics for Success

An i360Gov Special Report.

By now, government executives fully understand they must strive to maintain continuity of operations plans (COOP). In an era of greater scrutiny, oversight, transparency and calls for accountability, the vast majority of public sector institutions realize when it comes to COOP, this is no time to take unnecessary risks. Learn more about what you can do to "Be Prepared," read about technologies boosting recovery efforts, and gain insights from tips and best practice advice designed to help any government organization enhance ongoing disaster recovery/continuity processes in this i360Gov special report.



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Mobility in State and Local Government: Policies and Trends Concerning BYOD

An i360Gov Special Report.

Regardless whether state and local governments officially sanction the use of personal mobile devices, employees at all levels regularly use personally owned mobile devices to attempt to access government information and complete daily work-related duties. Driven by IT consumerization, social media, video streaming and a proliferation of applications, mobile device use is booming nationwide.



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To deal with the increasing use of personal mobile devices for work, state and local government networks must use a combination of technology, policy and organization-wide strategy to protect government information resources. Download this i360Gov report to learn more.

Sponsored by **Juniper Networks**



Big Data in the Government Sector: Big Opportunity, Big Challenge....or Both?

An i360Gov Special Report.

The age of big data has officially arrived in government. Storage systems are near capacity as the amount of information the federal government captures has increased exponentially since 2000, and is projected to double every year going forward. This new information, effectively captured, managed, and analyzed, has the power to enhance profoundly the effectiveness of government. Yet government CIOs and their staffs must rise to the big data challenge at a



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time when IT budgets are flat or shrinking, data centers are being consolidated, and new skills are required to manage, analyze and apply these massive amounts of data.

Download this i360Gov special report for an overview of the big data landscape, a look at current big data initiatives in government, and actionable analysis and best-practice advice that you can apply to your agency's big data strategy.

Sponsored by Tableau Software.



Linux in the Mainstream: Growing Deployment of Business-Critical Workloads

Linux is one of two operating systems that rode the x86 server market over the past decade and established itself as a mainstream solution for supporting deployments of business-oriented application workloads. This upward progression has led Linux to its current role as a platform capable of supporting business-critical workloads on a broad variety of hardware architectures.



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This IDC whitepaper takes a look at the growth of Linux as a server operating system and how deployment form factors have changed over time. Today, commercial Linux has

become a key platform across many workloads. This paper considers both workload data and the ecosystem that has grown up to support the opportunity for Linux deployments, including application software, application development and deployment software, and infrastructure software.

Sponsored by DLT Solutions and Red Hat.





An introduction to Red Hat Storage architecture

Over the past ten years, enterprises have seen enormous gains in scalability, flexibility, and affordability as they migrated from proprietary, monolithic server architectures to architectures that are virtualized, open source, standardized, and commoditized.

Unfortunately, storage has not kept pace with computing, but the GlusterFS file system was created to address this gap.

This whitepaper discusses some of the unique technical aspects of the Red Hat Storage architecture, speaking to those aspects of the system that are designed to provide linear scale-out of both performance and capacity without sacrificing resiliency.



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Linux versus Microsoft Windows

In a currently tight budgetary climate, government organizations are working to function as cost-effectively as possible. Agencies also face regulatory mandates for energy efficiency and data center consolidation that are driving them to consolidate data centers, servers, applications and services, to reduce costs. IT managers are moving to commodity x86-based servers to replace legacy RISC servers.

In the enterprise computing arena, of the server operating sytems that were prevalent a decade ago, only two are likely to dominate by 2015 - - Linux and Microsoft Windows, according to research from IDC.



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Download this $i360\mbox{Gov}$ whitepaper to learn more.

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Red Hat Enterprise Virtualization 3.0: Features guide

virtualization, and the first enterprise-ready, fully open source virtualization platform. This guide reviews the major features of Red Hat Enterprise Virtualization 3.



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Sponsored by DLT Solutions and Red Hat.





Virtualizing government: New open source solutions for the public sector

On the march toward virtualization, it makes little sense to charge ahead without a map.

Still, the pressure is on federal IT managers to take up a brisk pace. In addition to budget constraints, IT leaders face multiple mandates to consolidate datacenter, adopt cloud technologies, and comply with an evolving Shared First policy, which calls for agencies to pool existing IT resources rather than invent systems from scratch.



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Secure virtualization with sVirt

Virtualization has revolutionized the way government, military, and commercial organizations deploy and manage software. With its unique kernel-level architecture and National Security Agency (NSA)-developed security mechanism that isolates each virtual machine as a protected process, Red Hat© sVirt delivers the industry's most secure virtualization platform in an easily administered solution.



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SELinux: A new approach to secure systems

One of the greatest challenges facing CIOs and IT directors is maintaining the security of their IT environments. The effects of a security breach can be catastrophic, including unplanned downtime and the resulting loss of service—a potentially significant financial impact—and the loss of sensitive and confidential information.

This problem has been compounded by the proliferation of networked PCs and servers, and the growing intelligence of malicious software that seeks to exploit and expand through the Internet infrastructure.



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Find out how tools like Red Hat® Network can help system administrators react to and take action to thwart security breaches

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Open source, Red Hat, and security

Red Hat, the world's leading provider of open source solutions, is committed to using the principles of open source to provide enterprise-level security to its customers. This paper reviews open source software development principles and process and how those lead to more secure software. It also evaluates Red Hat® Enterprise Linux® security in the real world.



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