

Christian Gazaway

Phone: (513) 667-6671 | **Email:** Gazaway.Christian@gmail.com | **LinkedIn:** www.linkedin.com/in/christiangazaway

TECHNICAL SKILLS:

- **Design Software:** WordPress, Adobe Suite (Photoshop, Illustrator, InDesign, Premiere Pro), Figma, GIMP, Microsoft Office (Word, Excel, PowerPoint)

RELEVANT EXPERIENCE:

Freelance Graphic Designer – The Grow Firm | Oct. 2021 – Present

- Designed and managed over 20 websites using WordPress, HTML, CSS, and JavaScript.
- Proficient in creating engaging visual content using Adobe Creative Suite (Photoshop, Illustrator, InDesign, and After Effects).
- Experienced in producing high-quality illustrations, layouts, and marketing assets tailored to client needs.
- Skilled in combining graphic design with WordPress site management, delivering cohesive visuals and optimized user experiences.

I.T. Support Specialist - Morgan Stanley | Nov. 2023 – Aug. 2024

- Collaborated with global teams to troubleshoot secure bank file transfers (FTP/SFTP) and encryption protocols, ensuring timely and secure transmission of sensitive financial data.
- Demonstrate advanced proficiency in PGP and other types of encryptions.
- Implement security protocols to safeguard sensitive financial data, ensuring compliance with industry regulations and the bank's internal policies.
- Manage SSH and other authentication mechanisms.

Project Intern – 83 Sound | Feb. 2023 – Aug. 2023

- Curated high-quality content (posts, images, videos) tailored to audience interests and platform specifications.
- Monitored social media channels for trends, brand mentions, and engagement opportunities to foster community growth.
- Maintained and updated website content on Squarespace using HTML, CSS and JavaScript, ensuring alignment with company standards and management directives.
- Scheduled and managed daily posts across multiple social media platforms to ensure consistent brand presence.

Project Manager - Tyus Development | Jun. 2020 – Oct. 2021

- Developed and executed targeted marketing campaigns using Facebook Ads, Google Ads, and grassroots outreach, resulting in increased customer acquisition and business growth.
- Led end-to-end project planning and execution for residential remodeling projects, managing scope, timelines, and budgets.
- Used Microsoft Excel to calculate yearly earnings and create delivery schedules.
- Implemented cost-saving strategies, cutting project costs by up to 10% without compromising quality.

EDUCATION:

Western Governors University

B.S., Business Administration –
Information Technology Management
Mar. 2025

Eastern Gateway Community College

A.S., Information Technology
Oct. 2022

CERTIFICATIONS:

- **Scrum Master Certified** | Apr. 2025
- **ITIL v4 Foundations** | Mar. 2025
- **Scrum Fundamentals** | Mar. 2025
- **DevOps Foundations** | Feb. 2025
- **Agile & Scrum** | Feb. 2025
- **Python Coding (Certified)** | Jan. 2025
- **TestOut Server Pro: Install & Storage** | Oct. 2022
- **Google I.T. & Support** | Sep. 2019

MILITARY EXPERIENCE:

Master at Arms – United States Navy

Petty Officer 3rd Class (E4/E5 Eligible)
Sep. 2010 – May 2014

VOLUNTEER EXPERIENCE:

Association of Leaders in Volunteer Engagement (ALIVE) | Mar. 2025

Technology Committee Member

- Research and evaluate new technologies and systems to enhance organizational efficiency and volunteer engagement.
- Provide ongoing technical support to ensure smooth operation of digital tools and platforms used by the organization.
- Collaborate with committee members to develop strategic recommendations for technology improvements aligned with ALIVE's mission.
- Assist in the implementation and troubleshooting of software solutions, particularly suited to the needs of a startup environment.