

CHRISTIAN JOY H. SALAMAT

WEB DEVELOPER | FRONT-END DEVELOPER

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[cjhs-portfolio.vercel.app](#)

CAREER OBJECTIVE

I am an aspiring Web Developer, focusing as a Front-End Developer. I also have experience as a UI/UX Designer. I enjoy working closely with team members to ensure that the project is progressing smoothly and efficiently. I am proficient in different coding languages such as HTML, CSS, and JavaScript, coupled with practical experience in various web development frameworks and tools. I'm committed to continuous learning and tackling new challenges. Eager to contribute positively to all projects I work on. My goal right now is to improve and acquire new skills and develop myself into a seasoned Full-Stack Developer.

EDUCATION

**Bachelor of Science
Information Technology
Web Development**
PHINMA Auroлло University
*Jun 2020 - 2024
Cabanatuan City, N.E.*

SKILLS

Languages

- HTML / CSS
- JavaScript
- Python
- MySQL

Libraries

- React JS
- JQuery

Framework

- Node.JS
- Vite
- Laravel
- Bootstrap
- Tailwind

CERTIFICATIONS

- AWS
- Oracle
- Salesforce

REFERENCES

Will be provided upon request

EXPERIENCE

FOUNDEVER | I.T. Department

Intern

JUNE 2024 - SEPTEMBER 2024

- Collaborated with the team to maintain essential systems:** Worked together to ensure critical systems remained operational and efficient, supporting overall organizational functionality.
- Ensured systems met client standards and were up to date:** Regularly reviewed and updated systems to comply with client specifications and industry best practices.
- Managed a multi-level IT ticketing system:** Oversaw the ticketing process to efficiently address and resolve various IT issues across multiple levels of complexity.
- Instructed on using the company's DHCP:** Guided through the process of utilizing the Dynamic Host Configuration Protocol, enabling them to effectively assign and manage IP addresses within the network.

CONCENTRIX | AMAZON & WESTPAC Accounts

BPO Agent

AUGUST 2019 - AUGUST 2020

- Delivered quality customer service in a high-volume call center:** Assisted clients, ensuring effective resolution of inquiries and maintaining high satisfaction levels.
- Resolved nearly 400 inquiries weekly:** Effectively managed and addressed a high volume of customer inquiries each week, demonstrating strong problem-solving skills and efficiency in service delivery.
- Adapted to shifting schedules:** Demonstrated flexibility by successfully working various shifts to meet the operational needs of the call center.
- Achieved high KPI ratings consistently:** Maintained outstanding performance metrics month after month, reflecting dedication to excellence in customer service and operational efficiency.