CHRISTINE DIXON

PROJECT MANAGER CUSTOMER RELATIONSHIP AND ACCOUNT MANAGEMENT EXPERIENCE

CONTACT

PROFESSIONAL EXPERIENCE

CM21CA@GMAIL.COM



603-348-5737



PHOENIXVILLE, PA



EDUCATION

2008 - 2011

BACHELOR OF SCIENCE IN DIGITAL MEDIA DREXEL UNIVERSITY

2006 - 2008

INTERACTIVE DIGITAL DESIGN
QUINNIPIAC UNIVERSITY

Skills / Tools

PROJECT MANAGEMENT
ACCOUNT MANAGEMENT
CUSTOMER SUCCESS
BUDGET & SCOPE MANAGEMENT
ORGANIZATION & PLANNING
TIME MANAGEMENT
DIGITAL STRATEGY (SEO / SEM)
BASIC HTML/CSS
DIGITAL DESIGN

ADOBE CC, CMS (WORDPRESS)
BASECAMP, JIRA, TRELLO
TEAMGANTT, TEAMWORK
HARVEST, SLACK
MICROSOFT PROJECTS
G SUITE, OFFICE 365

2017 - PRESENT

BUSINESS OWNER;

PROJECT & CLIENT RELATIONSHIP MANAGER

HAVEN & HASBROOK LLC / PHOENIXVILLE, PA

- Providing high-end custom stationery & calligraphy for special events by building and maintaining customer relationships, managing all business and project management tasks, and producing the end creative.
- Requires high level of customer satisfaction and high attention to detail.

2016 - 2017

DIGITAL PROJECT MANAGER

REALTIME MEDIA / CONSHOHOCKEN, PA

- Successfully executed full website builds, promotional online sites, and print work by developing and adhering to project plans and scopes.
- Day-to-day project manager for 10 20 active clients requiring high level of detail and client interaction to maintain successful relationships, while overseeing project tasks for internal and distributed developers and creatives.

2015 - 2016

DIGITAL SPECIALIST (SEO / SEM)

MASTERMINDS AGENCY / PHILADELPHIA, PA

- Produced full digital media campaigns for digital advertising including paid search (SEM), display ads, social advertising and SEO while adhering to budget and industry standards.
- Responsible for client reports and managing internal creative team needs.

2011 - 2015

Co - OWNER;

PROJECT & ACCOUNT MANAGER

APEX DESIGN STUDIOS / LINCOLN, NH / WEST CHESTER, PA

- Demonstration of entrepreneurship in starting and maintaining a successful digital design business alongside my partner.
- Overseeing the development of full site builds, digital campaigns, and various creative projects (including mobile apps, animation, and 3D visualizations).
- High attention to detail in all facets including relationship building, project management, and creative production.
- Hands on experience in website development and creation of digital assets.

SUMMER 2014

PROJECT MANAGER

DIGITAL BUNGALOW / SALEM, MA

• Effectively worked alongside project management team to manage internal creative and development teams to deliver full site builds to clients.