Crystal Mercier

Liverpool, NY 13088 | 661-494-9150 | cmmercier86@gmail.com | linkedin.com/in/crystalmercier/

Objective

To obtain a position in the field of Information Technology that will allow me to utilize and advance my current skills, knowledge, and abilities.

Education

BACHELOR OF INFORMATION TECHNOLOGY | 2017

· RMIT UNIVERSITY, AUSTRALIA
· Course Highlights: Introduction to Computer Systems, Unix Systems Administration and Programming (Linux), Data Communication and Net-Centric Computing, Digital Business Security and Risk Management, Web Servers and Web Technology.

Certifications

CompTIA Security+

· Issued: July 2020

Skills & Abilities

· Knowledge of IT Security principles, techniques and technologies (including IDS/IPS, Firewalls, Vulnerability Management, Pen Testing)
· Programming knowledge of Java, Python, C, JavaScript, PHP, HTML5, CSS
· Experience working with Windows/Linux virtualized and physical environments
· Systems Installation, Configuration & Upgrading
· Configuring, Managing and Maintaining Networking Equipment

Experience

IN-STORE SUPPORT ASSOCIATE | SEARS | OCT 2004 – NOV 2007

- Met targets consistently by working hard and with strong attention to detail.
- Collaborated well with team members to carry out daily assignments and achieve team targets.

Volunteerism

RMIT LEAD MENTOR

· Mentoring mentees in person during orientation and transition activities, as well as social and cultural events at RMIT and within the city.