# **SkyFare**

# **Group-19 Leafs members:**

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# GitHub repo:

https://github.com/CMPT-276-SPRING-2025/final-project-19-leafs

# **Overview**

Booking a flight can be stressful—bouncing between websites, comparing prices, and checking flight statuses takes a lot of time and effort. Our project makes this process easier by giving users a simple, all-in-one platform to search for flights, compare prices, and get real-time updates. Plus, with the help of an AI-powered chatbot, users can get instant assistance, making the experience smoother and more interactive.

# **Problems to solve**

This project originated from the need for a streamlined flight search experience that minimizes manual effort and enhances user convenience. By integrating the Amadeus API and OpenAI API, we provide users with real-time flight information and intelligent chatbot support, ensuring a seamless searching process.

#### Potential Users:

- Casual Traveler
- Business Traveler
- Family Traveler

# <u>List of Apis – 4</u>

#### Main APIs

- Amadeus (https://developers.amadeus.com/self service/category/flights)
- OpenAI (<a href="https://platform.openai.com/docs/overview">https://platform.openai.com/docs/overview</a>)

#### Backup APIs

- AviationStack (https://aviationstack.com/documentation)
- Google Gemini (https://ai.google.dev/gemini-api/docs)

# **Description of features to implement for each API**

### Amadeus API Features

- **Flight Offers Search:** Search flights from over 400 airlines based on departure, destination, date, and budget.
- Flight Offers Price: Confirm final pricing (after taxes).
- **Flight Status API:** Provide real-time flight schedule updates, including departure/arrival times, terminal, and gate information.

Feature	API Used	Endpoint	
Flight Search	Flight Offers Search	/v2/shopping/flight-offers	
Final Pricing	Flight Offers Price	/v1/shopping/flight- offers/pricing	
Live Flight Updates	Flight Status API	/v2/schedule/flights	

# OpenAI API Features

- Chat Completion: AI chatbot answers flight-related queries.
- Context Memory: Helps users by remembering previous responses.
- **Summarization:** Provides clear explanations of ticket policies and booking details.

Feature	API Used	Endpoint
Chatbot (Flight Queries)	Chat Completion API	/v1/chat/completions
<b>Context Memory</b>	Chat Completion API (with history)	/v1/chat/completions
Summarization	Chat Completion API	/v1/chat/completions

### AviationStack API Features

- Flight Offers Search: Search for flights based on departure, destination, and date.
- Flight Offers Price: Confirm final flight pricing (taxes).
  - NOTE: AVIATIONSTACK DOES NOT PROVIDE PRICING DATA DIRECTLY.
  - o Workaround: Retrieve flight details from AviationStack.
  - o Redirect users to airline booking pages for final pricing.
- Flight Status API: Get live flight updates, including departure/arrival times, terminals, and gates.

Feature	API Used	Endpoint	
Flight Offers Search	Flights API	/v1/flights	
Flight Offers Price	Not available	Use airline sites	
Flight Status API	Flights API	/v1/flights	

### Google Gemini API Features

- Chat Completion: AI chatbot answers flight-related queries.
- **Context Memory:** Helps users by remembering previous responses.
- Summarization: Provides clear explanations of ticket policies and booking details.

Feature	API Used	Endpoint
Chat Completion	Gemini Pro Model API	/v1/models/gemini- pro:generateContent
<b>Context Memory</b>	Gemini Pro Model API	/v1/models/gemini- pro:generateContent
Summarization	Gemini Pro Model API	/v1/models/gemini- pro:generateContent

# Persona for each user group

#### **Persona 1: Casual Traveler**

Name: Emily Carter

Age: 29

Occupation: Marketing Specialist

Tech Proficiency: Moderate

Motivation: Looking for affordable and convenient flight options for vacations and work

trips.

Pain Points: Struggles with comparing prices, tracking flights, and understanding ticket

policies.

#### **Persona 2: Business Traveler**

Name: Daniel Lee

Age: 38

Occupation: Sales Manager

Tech Proficiency: High

Motivation: Needs quick, reliable, and efficient flight booking with minimal hassle.

Pain Points: Frequent last-minute travel changes, flight delays, and managing expenses.

#### **Persona 3: Family Traveler**

Name: Sarah Johnson

Age: 35

Occupation: Stay-at-home Parent

Tech Proficiency: Moderate

Motivation: Traveling with kids and family, prioritizing safety, convenience, and cost-

effectiveness.

Pain Points: Managing multiple tickets, flight delays, and navigating airline policies for

children.

# **User stories:**

#### Main API 1: Amadeus API

#### 1. Flight Offers Search

As a traveler, I want to search for flights from over 400 airlines based on my departure, destination, date, and budget, so that I can quickly find options that fit my travel plans.

#### 2. Flight Offers Price

As a traveler, I want to confirm the final pricing of flights—including all taxes and fees—so that I can accurately plan my budget and avoid unexpected costs.

#### 3. Flight Status API

As a traveler, I want to receive real-time flight schedule updates, including departure/arrival times, terminal, and gate information, so that I can manage my travel schedule effectively.

### Main API 2: OpenAI API

#### 4. User Story 4: Chat Completion for Flight Queries

As a traveler, I want to interact with an AI chatbot that leverages chat completion, so that I can ask flight-related queries (e.g., baggage policies, seat selection, inflight services) and receive immediate, accurate responses.

#### 5. User Story 5: Context Memory for Personalized Assistance

As a traveler, I want the AI chatbot to remember my previous interactions and preferences, so that my experience becomes more personalized, and I don't have to repeat my information.

#### 6. User Story 6: Summarization of Ticket Policies and Booking Details

As a traveler, I want the AI chatbot to provide a concise summary of ticket policies, cancellations, and booking details, so that I can quickly understand the key information without wading through lengthy text.

### Backup API 1: AviationStack API

#### 7. User Story 7: Flight Offers Search

As a traveler, I want to search for flights based on departure, destination, and date using a backup API, so that I can still find available flights if the primary service is down.

#### 8. User Story 8: Flight Offers Price

As a traveler, I want to retrieve flight details for pricing via a backup API and be redirected to the airline booking page, so that I can confirm the final cost even when direct pricing data is unavailable.

#### 9. User Story 9: Flight Status (Backup)

As a traveler, I want to receive live flight status updates—including departure/arrival times, terminal, and gate information—from a backup API, so that I remain informed during my journey.

# Backup API 2: Google Gemini API

#### 10. User Story 10: Chat Completion for Flight Queries

As a traveler, I want to use an AI chatbot powered by the backup API to ask flight-related queries, so that I can continue receiving assistance if the primary chatbot is unavailable.

#### 11. User Story 11: Context Memory for Ongoing Assistance

As a traveler, I want the backup AI chatbot to remember my previous queries and preferences, so that I can benefit from a personalized interaction even when the main service is down.

#### 12. User Story 12: Summarization of Ticket Policies and Booking Details

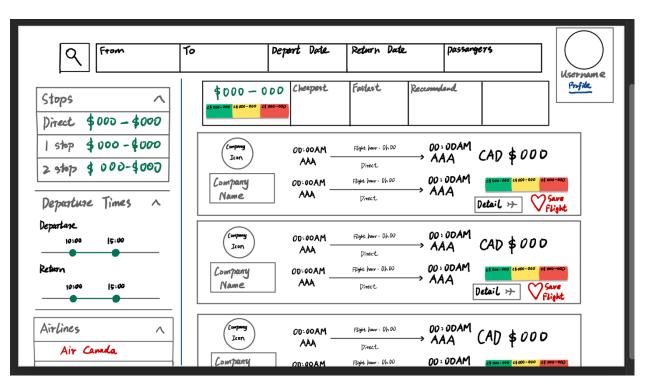
As a traveler, I want the backup AI chatbot to provide a clear and concise summary of ticket policies and booking details, so that I can quickly understand the essential information without confusion.

# **Low fidelity interfaces**

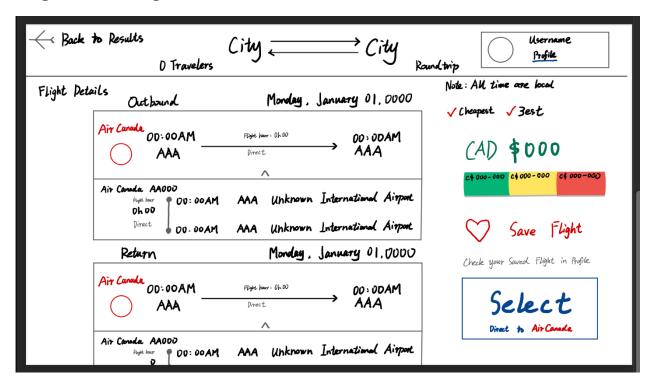
# 1. Home/Landing Page

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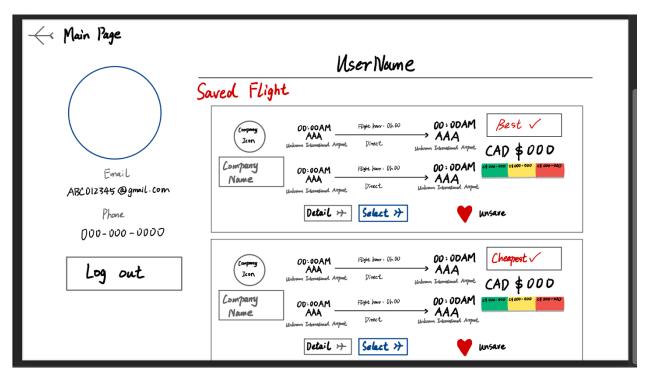
# 2. Flight Options Page



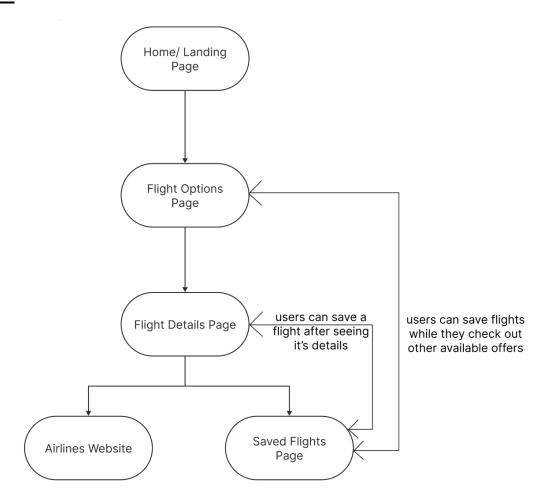
### 3. Flight Details Page



# 4. Saved Flights Page



# **User Flow**



# **Tech stack:**

### • Frontend Framework

o React.js

#### Reason:

- Component-based structure makes it easy to manage UI.
- Efficient API calls using fetch or Axios.
- React Query can handle caching API responses.

### • UI Library

Tailwind CSS

Reason: Lightweight and customizable for styling.

### Testing

o Jest

Reason: to test chatbot or API responses

# Deployment

Vercel

#### Reason:

- Simple, free hosting for frontend-only apps.
- Automatic CI/CD from GitHub repo.