



STIFR

VPBANK AI HACKATHON 2018



TEAM MEMBERS



BUI CONG MINH

Machine Learning Engineer

University of
Engineering and
Technology - VNU



NGUYEN TRUNG NGHIA

Developer

University of
Engineering and
Technology - VNU



NGUYEN HUY TUYEN

Developer

University of
Engineering and
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PHAM DANG HONG SON

Product Manager

Foreign Trade
University

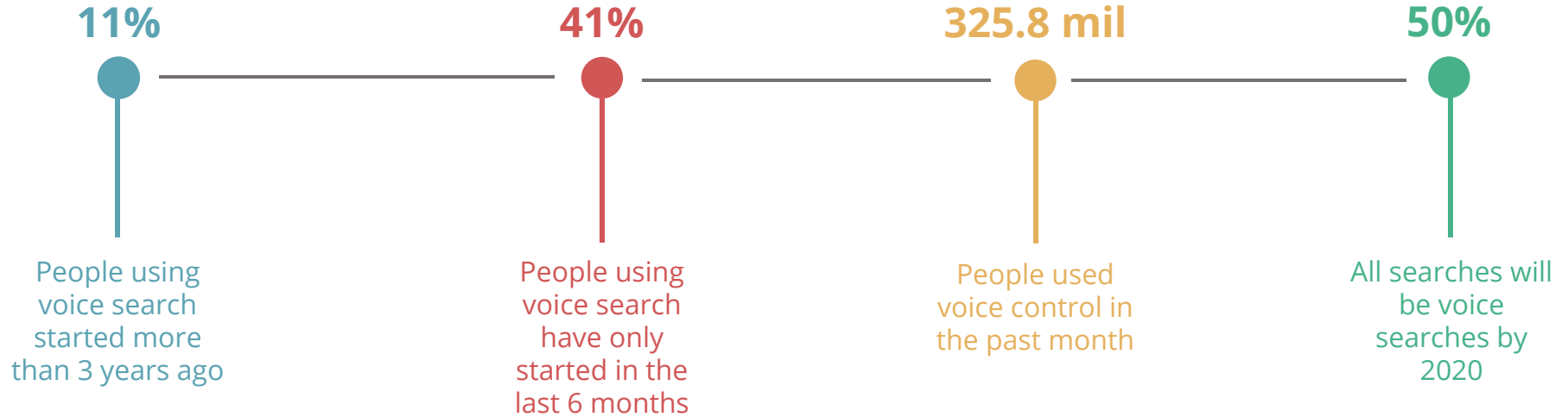


NGUYEN QUYNH TRANG

Business Analyst

National Economics
University

VOICE COMMAND DEVELOPMENT TIMELINE



Statistics are acquired from: [Branded3](#)



Hi, I am Erica.
See what I can do for you.



Name: Erica

Bank: Bank of America

Nationality: USA

Fun fact: Bank of America's Erica, an artificial-intelligence-based virtual assistant, is off to a hot start — 1 million users in 2 months.

	AUTOMATIC RESPONSE	DIRECT CONSULTANT
Advantages	Reduction in cost of labor for bank	User-friendliness for clients
Disadvantages	Time-consumption and inconvenience for clients	High cost of labor for bank

PRODUCT INTRODUCTION



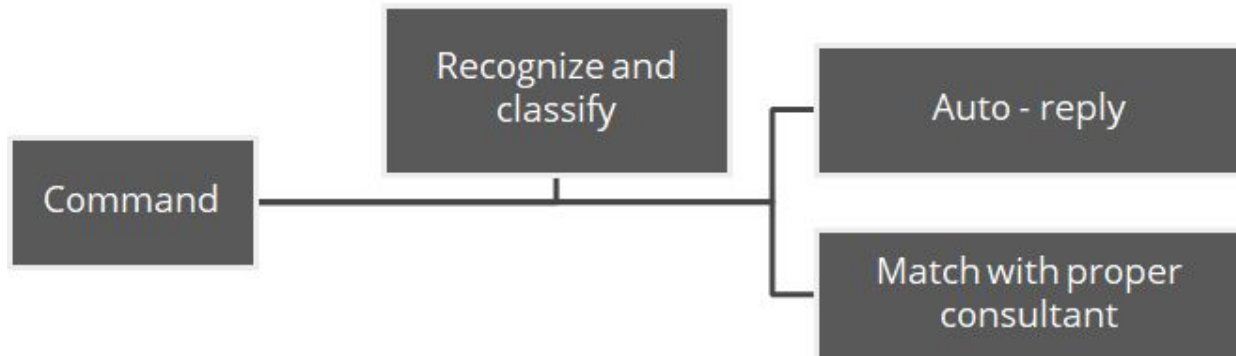
Name: STIFR

Serve as: Voice Virtual Assistant

Hotline: 1900545415

Tuuuuuut, tuuuuuut, tuuuuuut,...
Hi, my name is STIFR, a VPBank
consultant. How may I help you?

STIFR



FEATURES

- 1 Updating information on VP Bank's new policies
- 2 Helping acquire essential information to open an account
- 3 Helping lock credit/debit card and Internet banking account
- 4 Checking account balance
- 5 Retrieving password/Internet banking account
- 6 Helping acquire location of transaction centers/ATM machines

ADVANTAGES



Speed



User-friendliness



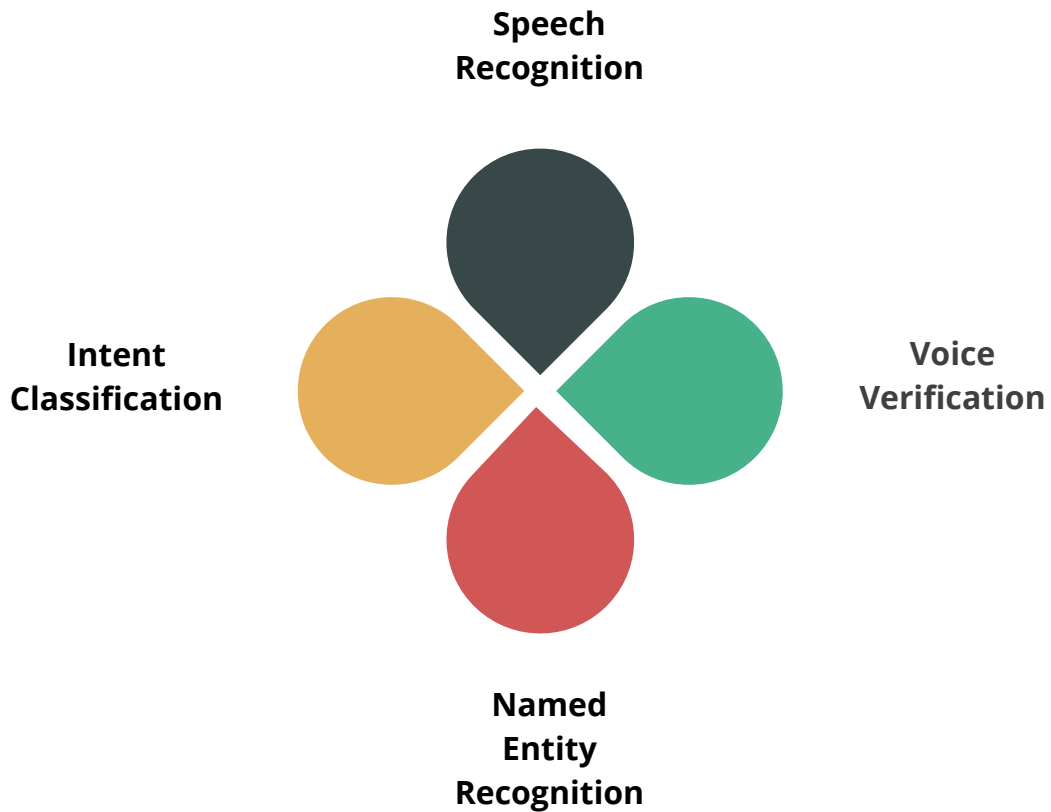
Workload Reduction

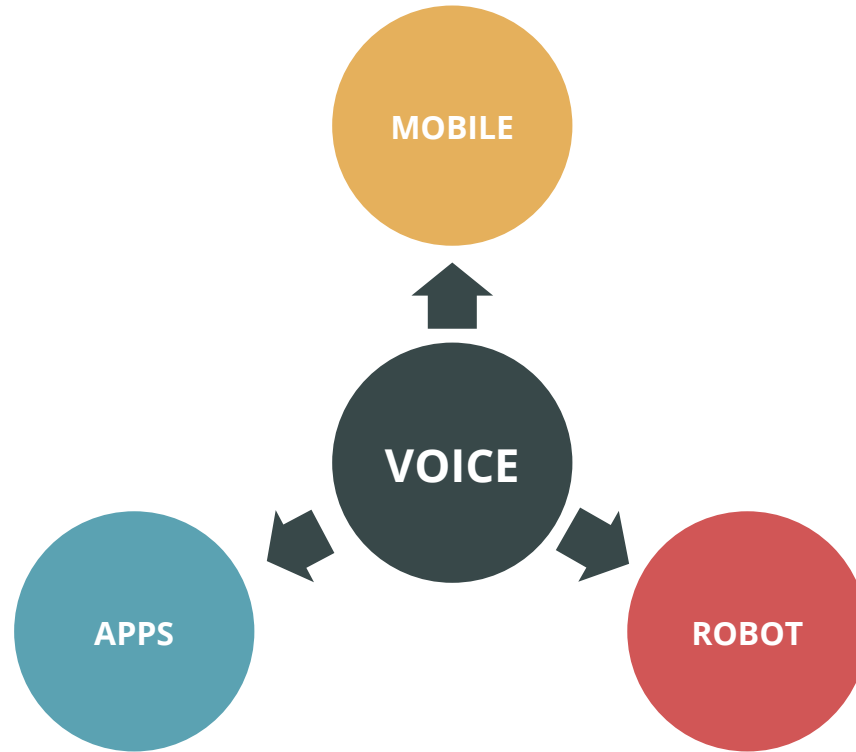


Increasing
Productivity



Convenience







THANK YOU FOR LISTENING
WE'LL BE ANSWERING QUESTIONS NOW