Samir Patel

SR. QUALITY LEAD | 12.5+ YEARS

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**PROFESSIONAL SYNOPSIS**

Total 12.5+ years of professional experience as a Quality Analyst and Application Software Testing. Proficient as Lead and Manage QA activities in both manual and automation testing process. My objective is to gain the high level experience from my day to day life, become a keen learner of current tread and technologies. To make a sound position in corporate world and work enthusiastically in team to achieve goal of the organization/MNC with devotion and hard work. To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self development.

Key Experiences In

* Experience in analyzing business specification documents, developing test plans, defining test cases, developing and automating test scripts.
* Extensive experience in testing of large client server applications, Web based applications, E-Commerce Applications and Middleware applications on various Window Environments**.**
* Experience in Validation, Acceptance, Conformance, Compatibility, Functional, Unit, Integration, Regression, Performance, GUI, Back-end, Smoke Testing, Experience in the entire Software Testing Life cycle (STLC) from requirements gathering to releasing to production.
* Experience analyzing test results and communicating via Bug tracking systems. Excellent oral and written communication skills with strong problem solving skills and a result oriented attitude.
* Adept in end-to-end project Development and Testing practice like agile methodology, Acceptance test driven development – ATDD, Behavior Test driven development – BDD using Test Management tool : JIRA, SCRUM, Test Director, TestLink, TFS.
* Experience in working DevOps Team with CI and CD implementation fashion.
* Working experience with Source management tools: Git & Source Tree
* Knowledge of Build management tools: Jenkins, Maven
* Development and working experience of functional automation framework using Selenium WebDriver.
* Knowledge of functional Automation tool QTP, QC, OATS, Appium(Android Mobile automation), XCUITest(iOS Mobile Automation)
* Keen attention to detail/accuracy and ability to function in a stressful environment. Ideas exhibiting a “can do” attitude and seeing problems “solvable.”
* Managing communications in a timely manner to appropriate levels, and escalating issues as needed. Communicating & liasoning to all levels of Management at all locations (including International). Good Client relationship management capabilities.
* Leading experience of more than 10 resources and product customer support experience.



**ACHIEVEMENT**

* + Awarded as Cygnet Best Tester.
  + Attained two-time onsite Business meeting in Paris (France) in Sept’10 and May’12 as part of Product enhancement and client appreciation.
  + Having Clear-cut working profile and good track record with all organizations and clients.

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|  |  | **ORGANISATIONAL EXPERIENCE** |  |
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| Mar’ 2015 – Till Date | | CNSoftNet Pvt. Ltd, Ahmedabad. Current Designation: Sr. QA Lead | |
| Aug’2014 – Dec’ 2014(4 months) | | Tax Tech India Pvt Ltd, Gandhinagar : QA Manager | |
| Aug’ 2012 – Aug’ 2014(2 Years) | | HighQ Solution, Ahmedabad. Test Lead | |
| May’ 2006 – July’ 2012(6.2 Years) | | Cygnet InfoTech Pvt. Ltd (ISO: 9001:2008, CMMI-3, ISO:270001), | |
|  |  | Ahmadabad. Last Designation: Asst. Test Manager (1.5 years) | |
| Dec’ 2004 – Mar’ 2006(1.3 Years) | | Gateway Techno labs Pvt. Ltd, Ahmedabad. Designation: QA | |
|  |  | Executive | |
| Dec’ 2003 – Nov’ 2004(1 Year) | | Kirloskar Computer Ltd, Bangalore. Designation: Software | |
|  |  | engineer (Performed Tester Role) | |

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|  |  |  | **Technical Skills** |  |
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| Testing Automation Tools | | QTP,Selenium2(WebDriver),Appium(MobileAutomation), | | |
|  |  | OATS,WPSuite\_Win32\_3.2(Performance),TeamSuite(Manual | | |
|  |  | Testing) | | |
| Source Control Tools | | Visual Source Safe, TortoiseSVN, Github, SourceTree | | |
| Bug Tracking Tools | | Mantis, BugZilla, Clear Quest, FogBugz | | |
| Test Management Tool | | JIRA, Quality Control, Test Link, TFS | | |
| Programming Language | | Knowledge of Java,Java Script,Python | | |
| Databases | | SQL Server2005,2008,2012 | | |
| Server | | Tomcat 4.1 | | |
| Operating System | | WINDOWS 9x/NT/2000/Xp/Vista/win7/win8/win10, MAC 10.5 | | |
| Localization Tool | | RC-WinTrans X8 | | |
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| **Education** | |  |  |  |
|  | |  |  |  |
| Masters | | MCA(Master of Computer Application) | | |
| College | | Sir MVIT, Bangalore in 2003 | | |
| Percentage | | 70% |  |  |
| Degree | | B.Sc |  |  |
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| **Current Role and Responsibility** | |  |  |  |
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| **Role** | | **Responsibility** | | |
| Test Lead | | **Off Shore/In House Testing Projects** - | | |
|  |  |  Communication with client to understand his expectation | | |
|  |  |  | and Requirements for project. | |
|  |  |  Clarify the Project and Testing scope with help of client | | |
|  |  |  | communication and based on requirement | |
|  |  |  | documents.(SRS, Functional Flow Document, Mock Up etc) | |
|  |  |  Set Quality standards for the teams in various new testing | | |
|  |  |  | technologies in the industry. This may include finding new | |
|  |  |  | strategies for manual/automation testing and day to day | |
|  |  |  | work processes like agile and scrum. | |
|  |  |  | Setup testing environment | |
|  |  |  Escalate the issues to Project manager/client to prevent | | |
|  |  |  | possible bugs in early stage | |
|  |  |  Design Test cases & Test Script | | |
|  |  |  | Conduct the Project training to team members and | |
|  |  |  | assigned the relevant Task. | |
|  |  |  Involved in UAT and System Testing | | |
|  |  |  Taking care of business requirement meets before delivered | | |
|  |  |  | to client and change management and impact analysis | |
|  |  |  | Managed testing & CMMI documents at client and | |
|  |  |  | organization level. | |
|  |  |  Manage bugs in bug tracking tools. | | |

 Bug Report to Project Manager/client and sending crisp and clear status to the higher management.

 Creating and defining risks contingencies and plans.

 Building up a team and choosing right number and skill set

of resources. Resolving conflicts among team members.



**PROJECTS & ORGANISATIONAL EXPERIENCE**



**1.** **Real-Estate B2C Portal, Native Mobile Apps** **Duration: 16 Months & Continue..**

**Start from March’15**

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Role

Technologies

Automation Tool

Team Size

Description

Responsibility / Deliverables

QA Lead

Microsoft Technologies (ASP.NET / SQL Server 2012),Android, iOS, Selenium WebDriver, Appium, JIRA.

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CNS is a US base product development firm from CN Group of companies, Florida, having a development center in Ahmedabad. CNS is implementing B2C products of different domains to establish the brand value

* Following Agile development Cycle and part of Scrum Team.
* Work in DevOps Team with CI and CD implementation fashion.
* Closely work with Product Owner to defining Product backlogs.
* liasoning between different group
* Fine-tune the requirement and prepare development backlogs.
* Creating stories, Involved in Grooming, Preparing acceptance criteria, Involved in sprint planning.
* Managing different testing artifacts like TestCase, TestData, Test matrix.
* Closely interacting with development team and fill up the GAP.
* Creating/modifying requirement by interactive with product owner and stakeholders.
* Performing functional, integration, Regression Testing
* Developing hybrid Automation framework and planning to push regression suite into automation.
* Android Mobile App automation with Appium
* iOS Mobile App automation with XCUITest in Swift



1. **Collaborate**

Role

Technologies

Automation Tool

Team Size

Description

Achieved in Short Term

**Duration: 24 Months & Continue…**

**Start from Aug’12**

QA Lead

Java, Struts,SQLServer 2005

Selenium WebDriver, Jmeter

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HighQ Collaborate creates a unified space for secure enterprise collaboration between both internal and external users that uniquely combines advanced document management with enterprise-grade social tools. Uses include secure document exchange, client extranets, team collaboration and project management.

* Understand the Complex business flow of Product
* Set up communication Bridge with different Team
* Restructure and organize the QA process
* Implement review process, mapping with Features and Optimize the Test Case in Test Matrix
* Improve the Bug cycle
* Setup nightly Auto deployment of Testing Build which save man hrs and downtime
* Initiate product Knowledge sharing process in internal Team.
* Define path for functional Automation, Push 50% manual regression test cases into automation.
* Estimated and planned resource for upcoming priority task from Client

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| **3. Visual Guard 3.0 (Enterprise Edition)** | | | **Duration: 48 Months** |
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| **2.1** | **Visual Guard Win Console** | | **Start from April’08** |

Role

Technologies

Automation Tool

Description

Test Lead & Production Officer

.Net Frame work 2.5,3.0,Sql Server 2005, Oracle 9i QTP 10.0

Visual Guard win console is off shore testing project (Hourly based). Visual Guard helps you to improve the security on .Net applications. VG Win is a tool designed to manage user profiles,

**2.2** **Visual Guard Web Console**

Role

Technologies

Automation Tool

Description

roles and permissions in .NET applications. VG Win is first secure the user authentication, and then it will adjust the application according to the user permissions. Visual Guard administrative tools simplify the daily management of users and their permissions.

**Start from March’09**

Test Lead & Production Officer

.Net Frame work 2.5,3.0,Sql Server 2005, Oracle 9i Selenium2(Web Driver) in C#

Visual Guard Web Console is off shore Development & testing project (Hourly based). Visual Guard provides a new Web Console for administrators. Web Console is a ready-to-use console that helps you to manage user accounts, applications, role, permission

sets etc by using internet.

**2.3** **Visual Guard Server** **Start from May’08**

Role

Technologies

Description

**2.4** **Visual Expert & DBE Tool**

Role

Technologies

Description

Test Lead & Production Officer

.Net Frame work 2.5,3.0,Sql Server 2005, Oracle 9i

Visual Guard Server providing security on non-securable database

**Start from July’08**

Test Lead & Production Officer

.Net Frame work 2.5,3.0,Sql Server 2005, Sybase ASE, Oracle 9i Visual Expert helps you to do Impact Analysis, Detecting dead Code, Generate the Source code documentation to easy knowledge transfer to other employee, Discover the application structure and its components Explore the inheritance tree and master the framework

Database Extractor Tool is a part of Visual Expert. It helps you to extracts all your stored procedures and data model from your Database like Oracle,Sybase ASE & SQL Server. It extract your stored procedures, triggers and the description of the tables, columns, views & You can preview the code of each of your Database components.

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| **4. Localization (Adobe Products)** | | **Duration: 3 Months** |
|  |  |  |
| Role | | Test Lead |
| Technologies | | RC-WinTrans X8 |
| Team Size | | 4 |
| Platform | | Window 7,Vista,XP (Multilanguage) |
| Description | | This is off shore testing project for Adobe. |
|  |  | I had fixed the truncation issues like truncation/overlapping on any |
|  |  | dialog, missing hotkeys on any dialog/menu using visual inspection |
|  |  | and the validation for all translated RC,RC2 files in different |
|  |  | language using RC-WinTrans Tool. |

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| **5. ProLeads** | | **Duration: 4 Months** |
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| Role | | Test Lead |
| Technologies | | .Net Frame work 2.0,Sql Server 2005 |
| Platform | | Windows XP, Vista |
| Team Size | | 10 |
| Description | | ProLeads provides the most up-to-date and detailed project |
|  |  | information across countries and across industries. It provides the |
|  |  | ongoing projects related details, status, schedule, product, |
|  |  | technology and latest news for the Project. It also provides the |
|  |  | analytical and forecasting of the data for specific market and |
|  |  | industry. |

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| **6. Residential Link Vortal (customize Share Point)** | | | **Duration: 2 Months** |
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| Role | | Test Lead |  |
| Technologies | | .Net Frame work 2.5,Sql Server 2005,Share point | |
| Platform | | Windows XP, Vista |  |
| Team Size | | 5 |  |
| Description | | Vortal is off shore development and testing project (Hourly based). | |
|  |  | Vortal is web-site and provide a web-enabled user interface for | |
|  |  | external users for title and escrow entry and content management. | |
|  |  | The Residential Vortal will provide a means to place an order, view | |
|  |  | status of a transaction and upload / download pertinent documents | |
|  |  | related to the transaction. |  |

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| **7. Magnifi (E-Learning System )** | | | **Duration: 6 Months** |
|  |  |  |  |
| Role | | | Sr. QA Executive |
| Technologies | | | .Net(2005), Sql Server 2003 |
| Platform | | | Windows 2000 |
| Team Size | | | 7 |
| Description | | | The Magnifi’s Learning Management System is a software package |
|  |  |  | that automates training. Provide training specifically for the medical |
|  |  |  | device industry. It is a scalable, flexible platform for managing e- |
|  |  |  | learning activities, resources, training modules, and tests. The |
|  |  |  | product is an end-to-end fully integrated learning solution that |
|  |  |  | enables trainees to manage their entire training. It allows admin to |
|  |  |  | upload the training material as per the latest courses. |

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| **8. BettaPlan** | | | **Duration: 6 Months** |
|  |  |  |  |
| Role | | | Testing Team Lead |
| Technologies | | | Delphi 7, Firebird 1.5,Sql Server 2000 |
| Platform | | | Windows XP, Vista |
| Team Size | | | 5 |

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| **9. EzyLastMinuteUpdate** | | **Duration: 2 Months** |
|  |  |  |
| Role | | Sr. QA Executive |
| Technologies | | .Net(2005), Sql Server 2005 |
| Platform | | Windows 2000 |
| Team Size | | 4 |

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| **10. Job Stack (Recruiter Management System)** | | | **Duration: 2 Months** |
|  |  |  |  |
| Role | | Sr. QA Executive |  |
| Duration | | 2 Month |  |
| Technologies | | .Net(2005), Sql Server 2003 |  |
| Platform | | Windows 2000 |  |
| Team Size | | 4 |  |

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| **11. Department of Charitable Gaming (DCG)** | | | **Duration: 3 Months** |
|  |  |  |  |
| Role | | QA Executive |  |
| Technologies | | .Net, Oracle 9i |  |
| Platform | | Windows 2000 |  |
| Team Size | | 3 |  |

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| **12. NiteOwl Plus Site (Property Search)** | | | **Duration: 4 Months** |
|  |  |  |  |
| Role | | QA Executive |  |
| Technologies | | .Net(2003),SQL Server 2003 |  |
| Platform | | Windows 2000 |  |
| Team Size | | 4 |  |

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| **13. XChangePos** | | **Duration: 3 Months** |
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| Role | | QA Executive |
| Technologies | | Delphi, SQL Server |
| Platform | | Windows 2000 |
| Team Size | | 3 |

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| **14. AntiSpam & Antivirus mail scanner system** | | | | **Duration: 5 Months** |
|  |  |  |  |  |
| Role | | QA Engineer | |  |
| Technologies | | J2SDK1.4.2,PostgreSQL,Tomcat 4.1 ,Java, JSP, Struts(MVC) | | |
| Platform | | Windows 2000 | |  |
| Team Size | | 2 |  |  |

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| **15. E-LogistiX (Message Passing Middleware for Internet based technologies)** | | | **Duration: 5 Months** |
|  |  |  |  |
| Designation | | QA Engineer |  |
| Technologies | | java, java mail, swings, xml, PL/SQL |  |
| Platform | | Windows 2000 |  |
| Team Size | | 3 |  |

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| **16. Document Management System (DMS)** | | | **Duration: 4 Months** |
|  |  |  |  |
| Role | | QA Engineer |  |
| Technologies | | PHP 5.0,MySQL 3.23 |  |
| Platform | | Windows 2000,XP |  |
| Team Size | | 1 |  |

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| **17. Content Management System (CMS)** | | | | | | | **Duration: 5 Months** | | |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Role | |  |  | QA Engineer | | |  |  |  |  |
| Technologies | |  |  | Java,Jsp,Struts,Mysql | | |  |  |  |  |
| Platform | |  |  | Windows 2000,XP | | |  |  |  |  |
| Team Size | | 2 | | |  |  |  |  |  |  |
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| **Personal Details** | |  |  |  |  |  |  |  |  |  |
|  | |  | |  |  |  |  |  |  |  |
| Date of Birth | | : August 9th 1979 | | | | |  |  |  |  |
| Birth Place | | : Ahmedabad (Gujarat) | | | | |  |  |  |  |
| Gender | | : Male | | | | |  |  |  |  |
| Marital Status | | : Married | | | | |  |  |  |  |
| Nationality | | : Indian | | | | |  |  |  |  |
| Languages Known | | : English, Hindi, and Gujrati | | | | |  |  |  |  |
| Contact Information | | : Mobile – 09898003075 | | | | |  |  |  |  |
| Passport | | : Will provide as when required | | | | |  |  |  |  |
| Reference | | : Will provide as when required | | | | |  |  |  |  |
| Alternate Email | | : samsoftmca\_2002@hotmail.com | | | | |  |  |  |  |
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| **Blogs** | |  |  |  |  |  |  |  |  |  |
| Selenium Automation | |  |  | https://samirpatel79.wordpress.com/ | | |  |  |  |  |
| Automation Videos | |  |  | <https://youtu.be/sHhyGjRQA70> |  | |  |  |  |  |
|  |  |  |  | <https://youtu.be/g7F-29w8FOE> | | |  |  |  |  |
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| **Social Shared Profile** | |  |  |  |  |  |  |  |  |  |
| Stackoverflow | |  |  | <http://stackoverflow.com/users/5160494/samir-007> | | | | | | |
| Linked In | |  |  | <http://www.linkedin.com/in/sam007> | |  |  |  |  |  |