

As a Potential user, I want to be able to create an account and provide my personal information on the app, so that I can access its features and connect with other users efficiently.

As a user with specialized skill, I want to be able to select and showcase my skill through the system, so that users seeking those skills can easily find and request my assistance.

As a user, I want the system design "UI" to be straightforward and user-friendly, so that I can navigate and interact with the app effortlessly, enhancing my overall experience.

As a user, I aim to provide my credit/debit card information securely during the payment process to ensure a smooth and secure transaction experience. As a registered user, I want to have the option to reset my password, so that I can gain access to my account in case I forget my password.

As a user, I want the app to utilize GPS functionality to accurately pinpoint task locations and match me with the most suitable helpers, ensuring efficient task completion.

As a user, I want the system to offer service provider tracking, enabling me to monitor their arrival and stay informed about the status of my requested tasks.

As a user, I expect the system to perform thorough checks on the credit/debit card details I provide to ensure their accuracy and validity.

As a user, I want to see an error message if I enter incorrect login details, so that I know when my login attempt has failed.

As a frequent user, I want the platform to have consistent uptime, so that I can manage tasks efficiently and rely on its availability for my scheduling needs.

As an admin, I want special privileges within the system to efficiently manage and maintain its operations.

As an admin, I want to provide technical support to users, helping them troubleshoot issues and offering solutions promptly.

As a user, I want an option to stay logged in, so that I don't have to enter my credentials every time.

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As a user, I want the ability to submit requests, so that I can conveniently seek assistance for various tasks through the app.

As an admin, I want the ability to manage user accounts so that I can ensure the integrity and security of user data.

As a user, I want the app to integrate with reliable electronic payment services like Insta Pay and Vodafone Cash so as to provide me with variety of secure payment options.

As a user, I expect my data to be protected in accordance with established encryption standards, so that the security and confidentiality of my personal information are ensured.

As a job seeker, I want the system to send me notifications, ensuring I am promptly informed about relevant task opportunities and updates.

As an admin, I want to monitor and moderate user-generated content to maintain a safe and respectful environment.

As a user, I need assurance that my financial data is stored and managed securely, following encryption standards and adhering to relevant security regulations



As a busy parent, I want to find a reliable babysitter quickly through the app so that I can attend to my work commitments with peace of mind.

As a gardening enthusiast, I want to offer my expertise in landscaping and plant care, helping users create beautiful and well-maintained gardens.

As a homeowner, I want to hire a trustworthy cleaner through the app to maintain a clean and organized living space.

As a homeowner, I want to request the assistance of a skilled carpenter through the app to help with fixing and renovating furniture in my house.

As a college student, I want to offer my skills in tutoring math to earn extra money during my free time.

As a local event organizer, I want to hire event staff through the app to help set up, manage, and clean up after the event

As a restaurant owner, I want to post a request for food delivery drivers when we have a high volume of orders, ensuring efficient customer service.

As a sewing enthusiast, I want to offer my tailoring services on the app, helping users with clothing alterations and custom creations.